



Gladys Berejiklian
Minister for Transport

Duncan Gay
Minister for Roads
Minister for Ports

MEDIA RELEASE

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NEW ERA IN TRANSPORT FROM TODAY

A new era in transport planning and customer service starts today with the formal establishment of the new integrated transport agency - Transport for NSW.

NSW Minister for Transport Gladys Berejiklian and Minister for Roads and Ports Duncan Gay said the occasion was a turning point for transport delivery in NSW.

“Many months of hard work have gone into this process and now, for the first time, NSW has an integrated transport authority,” Ms Berejiklian said.

“All planning and policy functions have been consolidated into the one authority, signalling the end of silos and the removal of duplication. The customer will be at the centre of everything we do.”

Mr Gay said today was also day one for the new Roads and Maritime Services agency, replacing the RTA and NSW Maritime.

“Roads and Maritime Services will focus on service delivery, concentrating on delivering the key tasks of building and maintaining road infrastructure and the day-to-day compliance and safety for roads and waterways,” Mr Gay said.

“Whether you use buses, trains or ferries, if you are a motorist or a long-distance truck driver, everyone in NSW is going to benefit from the establishment of Transport for NSW and the changes to how our agencies do business,” he said.

“Plans will be more cohesive and integrated, the single transport budget will be better focused and projects will be aligned to the needs of our communities.”

Transport for NSW comprises six divisions:

- The **Customer Experience division** will ensure transport planning, policy, investment and services are driven by customer needs. It will work closely with the other divisions to ensure the customers’ voices and needs are considered in all decision making and planning for transport. Deputy Director General Tony Braxton-Smith brings a wealth of service experience to the role, having worked as CEO of Great Southern Rail for the past seven years.

- The **Planning and Programs division** brings together planning for all modes of transport, and establishes close links between the planning and development of transport investment programs. Deputy Director General Carolyn McNally will lead the team. Ms McNally oversaw \$36 billion in road and rail funding and managed major infrastructure policy in her role at the Commonwealth Department of Infrastructure and Transport.
- The **Policy and Regulations division** will drive strategic policy and regulation for the transport portfolio and shape the NSW contribution to the national agenda. The division will be led by Deputy Director General Tim Reardon who has extensive Government and private sector experience in NSW, Queensland and overseas.
- The **Transport Services division** will plan and procure the best possible transport services for NSW. Transport Services will develop and manage performance contracts with the operating agencies to deliver a seamless transport system. It will also be responsible for ticketing services, including the electronic ticketing system. The division will be led by Deputy Director General Fergus Gammie, former Chief Operating Officer of Auckland Transport.
- The **Freight and Regional Development division** will integrate freight strategies and programs to meet the needs of the NSW economy, and particularly regional economies. Deputy Director General Rachel Johnson leads the division and brings a broad knowledge base and a strong understanding of the Australian logistics and infrastructure sector.
- The **Transport Projects division** will be responsible for delivering transport infrastructure projects that meet time, cost and quality objectives. Deputy Director General Chris Lock has led the Transport Construction Authority as Chief Executive and has extensive private sector project management and contract management experience.

“As we all work together in partnership, Transport for NSW will become a true leader in delivering outcomes that improve customers’ lives,” Ms Berejiklian said.

Legislation to establish Transport for NSW was passed by Parliament in September.

For information about transport services, timetables and for trip planning, customers should continue to use www.131500.com.au

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