

MEDIA RELEASE

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Major storms and rain affect train punctuality in January

The wettest January since 1988 saw almost half of Sydney Trains' peak-services encountering severe weather-related incidents.

Sydney Trains Chief Executive, Howard Collins said this resulted in peak-service punctuality of 91.8 per cent, just short of the 92 per cent benchmark. If weather effects were excluded, punctuality performance in January would have been 94.5 per cent.

"As a rail operator we can't always predict weather events, but we can learn from them," Mr Collins said.

"January's wet and stormy weather saw significant debris in the rail corridor, a high number of lightning strikes which damaged equipment, flooding and grid power surges.

"We understand our customers are inconvenienced when services are delayed or cancelled, and we apologise.

"We always look to build greater capacity to respond quickly to challenges, to keep services running and to restore services as quickly as possible. Our response teams, along with emergency services, worked valiantly in very difficult circumstances to restore services."

Six of the ten lines were above benchmark: T1 North Shore (95.2%), T1 Northern via Macquarie Park & T2 Inner West (both 94.4%), T4 Eastern Suburbs (94.2%), T4 Illawarra (92.7%) and T1 Northern via Strathfield (92.0%).

Other causes of delays in January included trespassing in the rail corridor and acts of vandalism.

January's peak punctuality figures for each Sydney Trains line were:

Line	Punctuality
T1 Northern Line via Macquarie Park	94.4%
T1 Northern Line via Strathfield	92.0%
T1 North Shore Line	95.2%
T1 Western Line	89.7%
T2 Inner West Line	94.4%
T2 Airport Line	89.1%
T2 South Line	86.5%
T3 Bankstown Line	89.7%
T4 Eastern Suburbs Line	94.2%
T4 Illawarra Line	92.7%

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