

## **MEDIA RELEASE**

**12 JULY 2016**

### **CENTRAL WINS STATION OF THE MONTH**

Howard Collins, Chief Executive of Sydney Trains, has congratulated the customer service team at Central Station for winning the Sydney Trains Station of the Month award for June.

The winning station is selected each month by Sydney Trains based on a range of measures including customer feedback, cleanliness, community outreach and mystery shopper results.

Mr Collins said it is the first time that Sydney Trains' busiest station has won the award.

"Central Station is over 100 years old and over the past couple of years has undergone a series of improvements with major refurbishments taking place," said Mr Collins.

"Hand in hand with these improvements is the pride the customer service team have in the station which is reflected in the great service they provide.

"They're always out there helping customers and their efforts are reflected in the great feedback Central receives."

Customer compliments is one of the criteria that helps Sydney Trains decide the Station of the Month.

Winners of this award so far in 2016 include North Sydney, Thornleigh and Tempe Stations.

Customers who think that their local station deserves to win, can let us know about their experiences by calling the Transport Info Line on 131 500 or visiting [sydneytrains.info](http://sydneytrains.info).

#### **SYDNEY TRAINS MEDIA:**

**02 9219 1285**

**[sydneytrainsmedia@transport.nsw.gov.au](mailto:sydneytrainsmedia@transport.nsw.gov.au)**