



Andrew Constance
Minister for Transport and Infrastructure

MEDIA RELEASE

Wednesday July 20 2016

SHOP TIL' YOUR STOP: RAIL MAIL STARTS DELIVERING TO PARRAMATTA STATION

Minister for Transport and Infrastructure Andrew Constance today announced that customers at Parramatta Station can now pick up Australia Post parcels from specially designed lockers at the station.

The second phase of 'Click and Collect' follows the start of a trial of customers picking up groceries ordered from Woolworths online from Bondi Junction Station earlier in the year.

"Everyone wants to save time, so we thought bringing the parcels to the station so you get your delivery the first time would be a perfect fit," Mr Constance said.

"Instead of getting that little card in the mail and trekking out of the way, the parcel comes to a locker at one of the networks busiest stations."

Australia Post Chief Customer Officer Christine Corbett said with so many of us shopping online, being able to pick up your parcels at the station on your way home from work is just one way to give our customers greater choice in where and how they receive their parcels.

"Instead of having your parcel sent to your home address you can have it sent directly to a 24/7 parcel locker so you never need to miss an important delivery again. And best of all, it's absolutely free to use," Mrs Corbett said.

"Customers receive a unique access code via email or SMS to open the locker and collect their parcel."

Since the launch of the Bondi Junction trial in February with Woolworths, hundreds of customers have collected their groceries from the station.

"The grocery collection trial at Bondi Junction is going well and feedback from customers tells us they appreciate having the service," Mr Constance said.

"Click and Collect is just one of the ways we're looking at how technology can improve services and make our customer's lives easier."

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