

## MEDIA RELEASE

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### Sydney Trains' electrifying October peak punctuality best on record

Sydney Trains recorded its best ever peak punctuality result on record this October with every train line easily exceeding its peak punctuality target of 92 per cent.

More than 97 per cent (97.1 per cent) of peak trains were on time across the entire Sydney Trains network, building on strong results in September (95.6 per cent).

Sydney Trains Chief Executive Howard Collins said that October has been the best month on record for Sydney Trains.

"Yet again, Sydney Trains has kept Sydney moving by exceeding our peak punctuality target of 92 per cent and returning our best result on record.

"Our top-performing lines this month include the T2 Inner West (98.8 per cent), the T1 North via Macquarie Park (98.3 per cent) and the T4 Eastern Suburbs (97.9 per cent).

"We are extremely proud of our staff and customers for helping us reach this excellent result.

"We have seen real improvements in the reliability of our trains and tracks as well as a reduction in customer-related incidents.

"We have an extremely robust maintenance program which ensures that our network is resilient and reliable.

"Our staff on the front line are helping customers reach their destinations safely and reliably every day," Mr Collins said.

"Even with this excellent result for the month of October, we are not complacent as we know that with over one million customer journeys a day and over 1,600km of track, we still need to keep focusing on further improvements in reliability.

Each day, Sydney Trains runs 634 train services for customers during the morning and afternoon peak.

#### Sydney Trains peak punctuality per line for October 2016:

Suburban Line	Punctuality
T1 North via Macquarie Park	98.3%
T1 North via Strathfield	97.4%
T1 North Shore	96.7%
T1 West	97.0%

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T2 Inner West	98.8%
T2 Airport & East Hills	95.9%
T2 South	95.1%
T3 Bankstown	97.6%
T4 Eastern Suburbs	97.9%
T4 Illawarra	96.6%
Overall Network	97.1%

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