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MEDIA RELEASE

Additional employment opportunities proposed for Dubbo

There will be increased employment opportunities at Dubbo Station under a proposal by NSW TrainLink.

NSW TrainLink is dedicated to delivering safe, reliable and comfortable services for our rail and coach customers,” Acting Chief Executive, Ross Pedley said.

“It is proposed that the current number of positions at Dubbo Station would increase from 9 to 12 roles (a reduction of one full-time and an addition of four part-time roles),” Mr Pedley said.

“We are proposing that staffing at Dubbo Station be better aligned to provide the right level of customer service for the activity and workload at this location.

“Customers are increasingly choosing to purchase their regional train and coach tickets from the comfort of their home with 24/7 online access or over the phone with our extended contact hours, reducing the number of face to face transactions at NSW TrainLink travel centres.

“Customers are assured that there will be no changes to either train or coach service times as a result of this review.”

The Dubbo Station proposal is part of a state-wide review of regional operations designed to ensure NSW TrainLink is a sustainable business that can continue to provide regional rail and coach services to NSW communities.

“NSW TrainLink is currently in consultation with staff and unions so the final number of positions will not be known until this review is complete in three to four months,” Mr Pedley said.

Dubbo Station will also benefit from increased safety measures, with plans to install CCTV and Customer Help Point technology, providing customers with real time, 24/7 assistance (as announced in January 2016).