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## **MEDIA RELEASE**

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2 June 2016

### **NO COMPROMISE TO NSW TRAINLINK RESERVATION SYSTEM DATA**

An investigation of the NSW TrainLink online booking system has found no evidence of a compromise to any customer information, including credit card details.

On Friday NSW TrainLink announced the possible security compromise so that customers were alerted to a possible risk to their credit card and other personal details.

NSW TrainLink is pleased to report that all available evidence now suggests that NSW TrainLink's security systems were successful in preventing attempts at unauthorised access to the reservation data base.

Since becoming aware of the potential compromise NSW TrainLink has worked closely with federal and state authorities to assist the investigation.

NSW TrainLink has also worked closely with financial institutions, who have now confirmed there is no indication that any unauthorised transactions have occurred as a result of this incident.

Customers should continue to call 13 22 32 to make regional train and coach bookings. NSW TrainLink will advise customers when the booking system is back online.

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