MEDIA RELEASE

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Sydney Trains exceeds target and builds a solid platform for the future

Sydney Trains has achieved peak punctuality of 94.2 per cent for the 2015-16 financial year, beating the 92 per cent target and improving on the 2014-15 result of 93.9 per cent.

"Last financial year we returned a great result for the people of Sydney, improving punctuality and remaining well above target," Sydney Trains Director Operations George Stojkovski said.

"Customers rightfully demand safe, clean and reliable services, and we're proud to report we are continuing to keep our trains running on time with our highest yearly peak punctuality figure yet.

"These results and other improvements on the network have, in part, already been acknowledged by the travelling public with our customer service satisfaction at all-time highs."

In the 2015-16 financial year, the T2 Inner West was the best performing line for the second time in a row, with peak punctuality of 96.9 per cent.

"Customer illness continues to be a major cause of delays. We ask customers to remember that if they feel sick on a train the best thing to do is to get off at the next station, where our staff or paramedics can get them the right help.

"Severe weather is another factor that can strike unexpectedly and create issues for our network. During extreme weather conditions experienced in January, 332 peak services were delayed due to obstructions in rail corridors and lightning strikes which caused power failures," Mr Stojkovski said.

The 2015-16 financial year peak punctuality figures for each Sydney Trains line were:

Suburban Line	Punctuality
T1 Northern via Macquarie Park	96.2%
T1 Northern via Strathfield	93.4%
T1 North Shore	94.0%
T1 Western	91.7%
T2 Inner West	96.9%
T2 Airport	95.1%
T2 South	91.7%
T3 Bankstown	95.8%
T4 Eastern Suburbs	95.9%
T4 Illawarra	93.8%