

MEDIA RELEASE

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Sydney Trains peak punctuality on track in July

Sydney Trains achieved peak service punctuality of 94.7 per cent in July.

The best performing lines during July were the T1 Northern Line via Macquarie Park (97.2%), T1 North Shore Line (97.1%), T3 Bankstown Line (97%) and the T2 Inner West Line (96.5%).

Only one line fell short of the punctuality target last month, the T2 Airport Line, at 91 per cent.

Sydney Trains Executive Director Operations George Stojkovski said he was proud of the figures and positive customer feedback shows that customers are seeing improvements.

"We are continuing to achieve our peak punctuality target each month, but we are far from complacent and realise customer's still experience delays," Mr Stojkovski said.

"A train can be delayed for a number of different reasons but the one that causes me the most concern is trespassing in the rail corridor.

"Trespassing is highly dangerous and can lead to serious injury or death. It also causes delays or cancellations to services when our drivers need to stop or slow their trains for safety reasons.

"We work closely with police and use a range of technology to help detect and prevent corridor trespassing, and will continue to roll out education campaigns on this to our customers and the community.

"During Rail Safety Week our aim was to highlight the dangers of trespassing and careless behaviour at stations. Rail Safety is everyone's responsibility and we do everything we can to keep our customers safe."

July Peak Punctuality figures for each Sydney Trains line were:

Suburban Line	Punctuality
T1 Northern via Macquarie Park	97.2%
T1 Northern via Strathfield	93.9%
T1 North Shore	97.1%
T1 Western	92.2%
T2 Inner West	96.5%
T2 Airport	91.0%
T2 South	92.0%
T3 Bankstown	97.0%
T4 Eastern Suburbs	96.4%
T4 Illawarra	95.2%

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