

## Media Release

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Monday, July 14, 2014

### **Sydney Trains exceeds its performance targets for June**

Sydney Trains finished the financial year with a strong performance exceeded both its punctuality targets in June by over two per cent.

June's Peak Punctuality of 94.4 per cent and On Time Running (OTR) of 95.1 per cent exceeded the 92 per cent target for both measures.

Chief Executive Howard Collins said the performance was a good end to the first year of operation of Sydney Trains.

"June's performance marked a good end to our first year with Sydney Trains exceeding both its peak punctuality and OTR targets by over two per cent," said Mr Collins

"This result means that we exceeded our benchmark in 11 of the first 12 months of operation since Sydney Trains started in July 2013.

"We now need to continue and improve on this performance in the new financial year, making sure that we consistently deliver the reliability that our customers expect and deserve."

In June only the T4 Illawarra Line failed to meet its performance targets, largely due to signal failures and rail defects.

June's Peak Punctuality and OTR figures for each of Sydney Trains' lines were:

<b>Suburban</b>	<b>Punctuality</b>	<b>OTR</b>
T1 Northern via Macquarie Park	96.9%	97.0%

T1 Northern via Strathfield	95.0%	95.7%
T1 North Shore	94.9%	95.3%
T1 Western	94.5%	94.4%
T2 Inner West	98.3%	99.2%
T2 Airport	95.0%	94.6%
T2 South	93.6%	95.0%
T3 Bankstown	96.6%	96.6%
T4 Eastern Suburbs	94.2%	94.9%
T4 Illawarra	90.3%	93.3%

Incidents affecting the performance of peak services in June included:

- 2 June – a passenger holding open the doors of a train at Newcastle delayed 18 peak services.
- 3 June – a signal failure at Erskineville delayed 63 peak services.
- 10 June - a points failure at Lidcombe delayed 43 peak services.
- 13 June - a sick customer at Fairfield delayed 13 peak services.
- 24 June - A rail defect at Martin Place delayed 47 services during the morning peak and further affected 28 services during the afternoon service. Essential track equipment repairs at Oatley and extreme weather conditions with a fallen tree branch on the Illawarra line and caused delays to a further 29 peak services.

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