



Transport Access Program

Edgecliff Station Upgrade

COMMUNITY NOTIFICATION

NOVEMBER 2018

The Transport Access Program is a Transport for NSW initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and integrated transport infrastructure.



Image: Bus Interchange works including lift to concourse.

Project overview

Transport for NSW is upgrading Edgecliff Station to make it more user-friendly and easier for everyone to access.

Key features of the station upgrade include:

- Two new lifts will provide access to the train platforms and the bus interchange
- Four escalator replacements between the train platforms and concourse
- Relocated ticket gates to improve customer flow
- New kiss and ride zone on New McLean Street
- Improved pedestrian access and safety in the bus interchange with introduction of pedestrian crossings.

For more information call 1800 684 490,

Email projects@transport.nsw.gov.au or visit transport.nsw.gov.au/projects-tap

For urgent enquiries or complaints regarding construction activities, please call 24 hours 1800 775 465

Project update

In November, construction will continue on the platform to concourse lift and escalators, with work also commencing within the bus interchange. Some of the works to be undertaken throughout the month will generate high noise levels. Activities of this nature may include jackhammering, concrete cutting, core-holing and grinding. These activities are planned to be carried out wholly within the station and will be undertaken behind the hoardings during the day and early evening wherever possible to minimise the impact on the community. Additionally, acoustic barriers will be installed wherever possible, and respite periods will be observed.

November night works are expected to include some minor electrical work, modifications to services within the station and moving materials and equipment in and out of the work zones. These activities are not expected to be noisy.

Platform to concourse lift and the temporary fire stairs

Creating the space for the lift shaft to pass through the concourse floor will involve some concrete cutting, grinding and materials movement but should be inaudible from outside the station building.

Escalators 1 and 2 (closest to the ticket gates)

Demolition and removal of the old escalators in preparation for the installation of the new escalator will also require cutting, grinding and material movement. These activities are not expected to generate noise audible beyond the station building.

Bus interchange and lift to concourse and bus interchange

Work within the interchange will also begin in November. Minor pedestrian modifications will be in place as works commence on bus island extensions. You may have noticed the relocation of the bike cage in preparation for the installation of the lift to the concourse. Works on the interchange will include demolition activities such as jackhammering, concrete cutting, core-holing and grinding and are planned to take place during the day time. To minimise the impact on passengers, business and station staff, there will be noise mitigation methods in place, such as respite periods, noise monitoring and acoustic barriers.

Standard construction hours

Standard working hours are **7am to 6pm, Monday to Friday**, and **8am to 1pm, Saturday**. Works during these hours will mostly occur behind the hoardings.

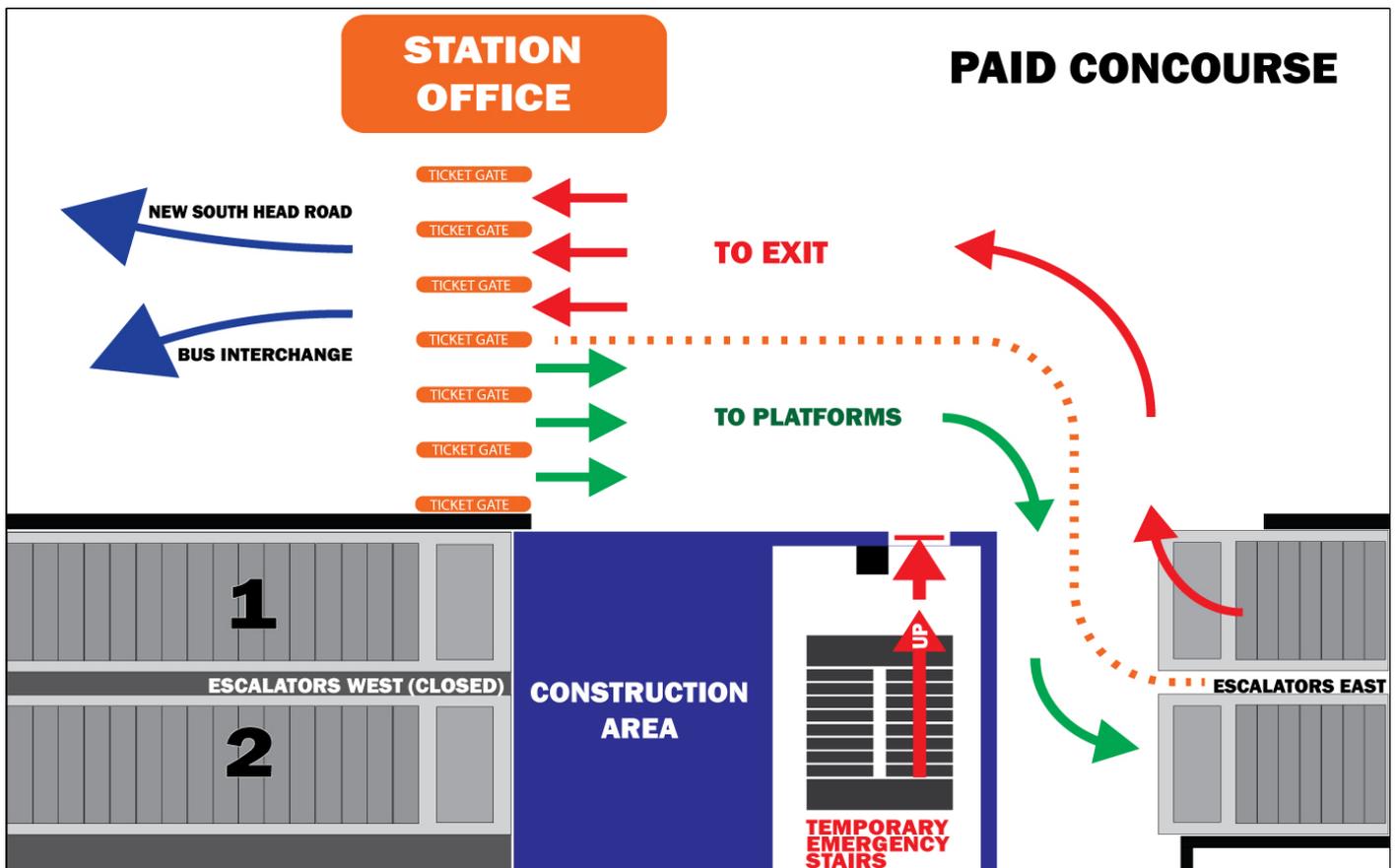
Weekend Works

Train services will remain **fully operational** during November. There are no scheduled Sydney Trains shutdown weekends.

Out of hours works

It is our aim to conduct noisy work at a time when the least people and businesses are impacted. This means between **6 and 23 November**, between the hours of **6pm and 10pm**, (weekdays only) demolition work will occur in preparation for the construction of the lift from the bus interchange to the concourse. Activities will include concrete cutting, core-holing and grinding. To minimise the impact on local residents, customers and businesses, there will be noise mitigation methods in place, such as respite periods, noise monitoring and acoustic barriers. Other minor night works will continue within station areas between 8pm and 5 am, Sunday through Thursday.

Changes to Pedestrian Access



Concourse

From 29 October, hoarding will surround the escalators closest to the ticket gates. Only the eastern escalators are available for use. Floor arrows will be installed to help direct customers from the ticket gates to the escalators.

Platform

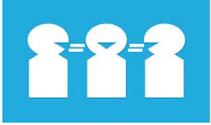
Similarly, floor arrows installed on the platform and temporary wayfinding signage on the walls will help direct customers to the escalators in order to exit the station. The hoarding will be extended to surround the bottom of the western escalators while the replacement works are undertaken.

Please follow instructions from station staff and allow extra time for your journey.

For more information call **1800 684 490**,
Email projects@transport.nsw.gov.au or visit transport.nsw.gov.au/projects-tap
For urgent enquiries or complaints regarding construction activities, please call 24 hours **1800 775 465**

Keeping the community informed

The community will be kept informed with regular project notifications and information via the project website found at: <https://www.transport.nsw.gov.au/projects/current-projects/edgecliff-station-upgrade> . For further information on the project, please call the Project Infoline on **1800 684 490** or email projects@transport.nsw.gov.au.



This document contains important information about public transport projects in your area. If you require the services of an interpreter, please contact the Translating and Interpreting Service on 131 450 and ask them to call Transport for NSW on (02) 9200 0200. The interpreter will then assist you with translation.

French Ce document contient des informations importantes sur les projets de transport public dans votre région. Si vous avez besoin de Services d'un interprète, veuillez contacter le service de traduction et d'interprétation au 131 450 et leur demander de Appelez Transports pour NSW le (02) 9200 0200. L'interprète vous aidera alors à traduire.

Chinese (Traditional) 這份文件包含你所在地區公共交通工程項目的重要信息。如果你需要傳譯服務，請致電翻譯與傳譯服務機構，電話131 450，要求他們為你接通交通工程部(Transport Projects)，電話是 (02) 9200 0200。傳譯員會為你做翻譯。

Spanish El presente documento contiene información importante sobre proyectos de transporte público en su área. Si requiere los servicios de un intérprete, llame al Translating and Interpreting Service al 131 450 y pídale que llamen a Transport Projects, teléfono: (02) 9200 0200. Luego el intérprete le ayudará con la traducción.

Italian Il presente documento contiene importanti informazioni sulle iniziative nel campo del trasporto pubblico nella vostra zona. Se desiderate i servizi di un interprete, contattate il Servizio traduzioni e interpreti al numero 131 450 indicando di voler parlare con Transport Projects al numero (02) 9200 0200. L'interprete vi aiuterà a condurre la conversazione telefonica.

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