

Transport Access Program

Pymble Station Upgrade

Have your say



Artist's impression of the proposed Pymble Station Upgrade, subject to change during detailed design

The NSW Government is improving accessibility at Pymble Station

Planning is underway to improve accessibility at Pymble Station. The community is invited to provide feedback on the Review of Environmental Factors (REF) from **Wednesday 2 December until Wednesday 16 December 2020**. Community feedback will help Transport for NSW understand what is important to customers and the community.

Why accessibility upgrades are needed at Pymble Station

Currently Pymble Station is accessible via stairs and access does not meet Disability Standards for Accessible Public Transport requirements. Upgrading the station precinct will make Pymble Station accessible to those with a disability, limited mobility, parents/carers with prams and customers with luggage.

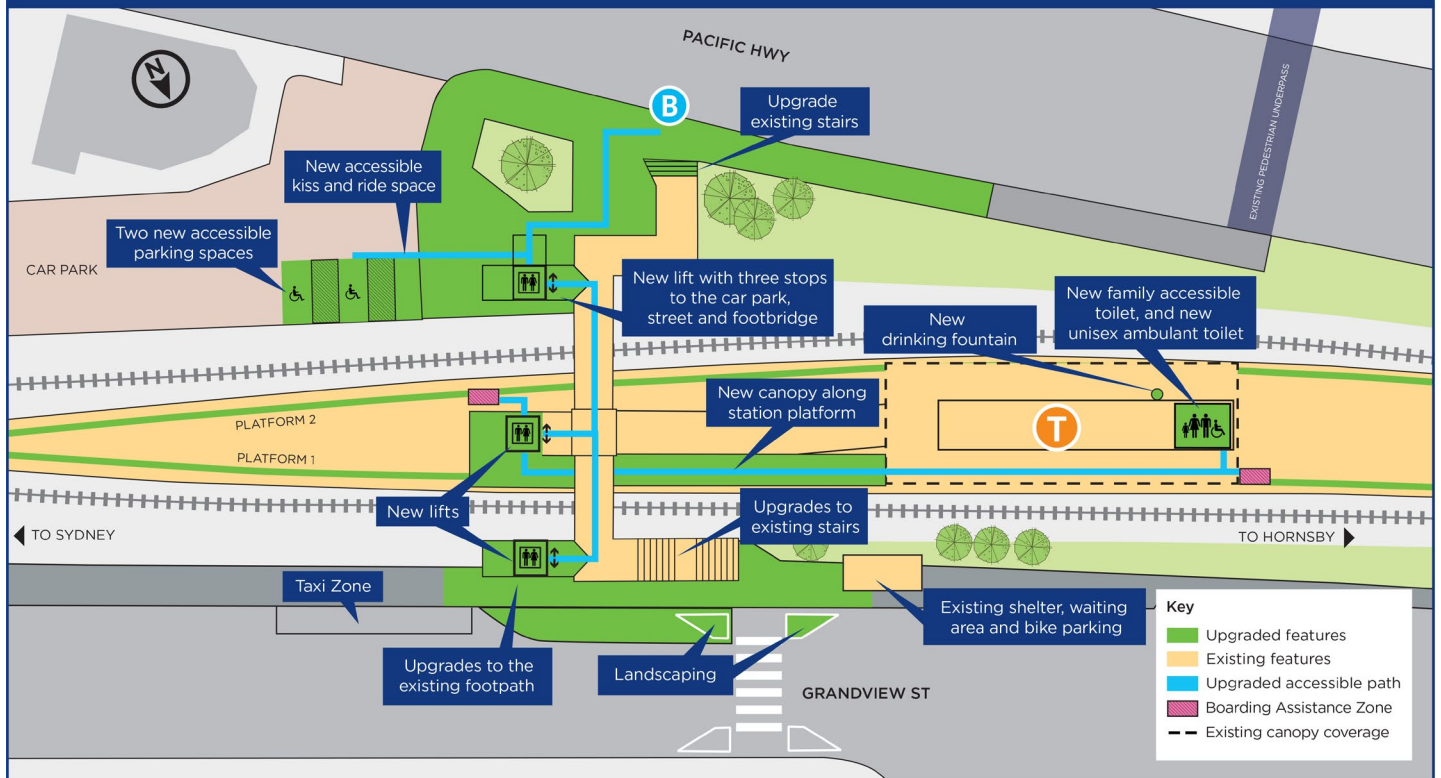
Key features of the proposed upgrade include:

- three new lifts to connect Pacific Highway, Grandview Street and the station platforms to the existing footbridge
- a new forecourt on the Pacific Highway side, connecting the existing footpath and bus stop to the new lift
- footpath upgrades on Grandview Street
- improvements to accessible parking bays and new kiss and ride bays near the Pacific Highway lift entrance
- improvements to amenities including a new family accessible toilet and a unisex ambulant toilet
- new handrails and treads on stairs where required
- additional CCTV and lighting.

For more information call 1800 684 490

Email projects@transport.nsw.gov.au or visit transport.nsw.gov.au/pymble

Key features of the proposal



Key features of the proposed Pymble Station upgrade, subject to detailed design.

Have your say

The Review of Environmental Factors is on public display until **5pm Wednesday 16 December**.

To view the REF, please scan the QR code or visit:

- www.transport.nsw.gov.au/pymble

Feedback can be submitted by:

- emailing projects@transport.nsw.gov.au
- writing to **Transport Access Program – Pymble Station Upgrade**
Associate Director, Planning – Transport for NSW
PO Box K659, Haymarket NSW 1240
- completing the feedback form at www.transport.nsw.gov.au/pymble

Your feedback will help Transport for NSW understand what is important to customers and the community.



Previous community feedback

In September 2020, the community was invited to provide feedback on the Pymble Station Upgrade concept designs.

Key themes that emerged were:

- requests to preserve the character of the station
- requests for additional lighting and CCTV to increase customer safety
- requests to reconsider finishes and scale of the new lift shafts
- provision of additional commuter car parking

Thank you to everyone who provided initial feedback.

Feedback on the project's Review of Environmental Factors will build on that early consultation, and will assist the project team to further develop the designs for the upgrade.

COVID-19 social distancing measures

Under normal circumstances Transport for NSW would hold community information sessions at the station. We regret that due to COVID-19 social distancing measures, this is not possible. We are still available by phone and email and look forward to hearing your questions and feedback that way.

If you have any questions, please call the Project Infoline on **1800 684 490** or email projects@transport.nsw.gov.au

Next steps

Subject to planning approval, construction is expected to commence in mid 2021 and take around 24 months to complete

Transport for NSW develops initial concept design options for the project, including identification and consideration of environmental constraints, risks and opportunities.



Transport for NSW conducts early engagement with identified stakeholders to obtain preliminary public feedback on the concept design.



**We are
here**

Transport for NSW prepares a Review of Environmental Factors (REF) for public display and invites submissions.



Transport for NSW assesses and responds to feedback and prepares a submission report/determination report with proposed conditions to minimise environmental impacts.



Transport for NSW determines the Proposal.
*Conditions of Approval made available
on Transport for NSW website.*



Construction commences subject to compliance with conditions.

Review of Environmental Factors

The Review of Environmental Factors is a planning document outlining the proposed work, potential impacts and mitigation measures.

The document includes comprehensive assessments on the existing environment, potential impacts of the project, and the proposed mitigation measures for things such as traffic and transport, biodiversity, noise and vibration, visual impacts and heritage.



Artist's impression of Pymble Station Upgrade, view from Pacific Highway, subject to detailed design

Construction timeframes

Major projects in and around the rail corridor like station upgrades are complex and require careful planning.

For the safety of the community and workers, and to minimise disruptions to train services, major construction activities are completed during scheduled trackwork weekends when trains don't run.

This means the major construction work needed to upgrade a station can only occur during the limited number of trackwork weekends throughout the year. As a result, station upgrades generally take longer to build than other construction projects outside the rail corridor.

Transport Access Program

This project is being delivered as part of the Transport Access Program, a NSW Government initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and integrated transport infrastructure.



This document contains important information about public transport projects in your area. If you require the services of an interpreter, please contact the Translating and Interpreting Service on **131 450** and ask them to call Transport for NSW on **(02) 9200 0200**. The interpreter will then assist you with translation.

Simplified Chinese

这份文件包含你所在地区公共交通工程项目的重要信息。如果你需要传译服务，请致电翻译与传译服务机构，电话 131 450，要求他们为你接通交通工程部(Transport for NSW)，电话是 (02) 9200 0200。传译员会为你做翻译。

Korean

이 문서는 귀하의 해당 지역에 있는 대중교통 프로젝트에 관한 중요한 정보를 담고 있습니다. 통역사 서비스가 필요하시면 통번역서비스에 131 450 으로 연락하셔서 이들에게 NSW 대중교통 (Transport for NSW)에 (02) 9200 0200 으로 연락하도록 요청하십시오. 그러면 통역사가 번역과 함께 귀하를 도와드릴 것입니다.

Hindi

इस दस्तावेज में आपके इलाके के सार्वजनिक-परिवहन परियोजनाओं के बारे में महत्वपूर्ण जानकारी सम्मिलित है। यदि आपको दुभाषिणी की सेवा की आवश्यकता है तो कृपया 131 450 पर ट्रेन्सलैटिंग एन्ड इन्टर्प्रेटिंग सर्विस से संपर्क करें और उनसे (02) 9200 0200 पर ट्रेन्सपोर्ट फॉर एनएसडब्ल्यू को फ़ोन करने के लिए कहें। उसके बाद दुभाषिया आपको अनुवाद करने में सहायता देगा।

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