

Jenny Aitchison

Minister for Regional Transport and Roads



Media Release

Start your engines: All systems go for the Central West's regional transport co-ordination centre

Friday, 23 February 2024

***** Image available for download:** www.dropbox.com/scl/fi/tlirwr2jz98anlffw1ycq/Transport-for-NSW-staff-in-front-of-the-screens-at-the-new-Parkes-Customer-Coordination-Centre-L-to-R-Kevin-Jenkins-Mike-Walker-and-Fiona-Townsend.png?rlkey=1pyc68t8ct56rgwhpt2a70dyj&e=1&dl=0

A new Central West control centre designed to deliver better transport outcomes during major events and emergencies is getting its first live test during the Bathurst SuperFest celebration.

The Parkes Customer Coordination Centre (CCC) is a dedicated space for Transport for NSW experts and those from partner organisations to gather — at short notice, if needed — and deliver fast, evidence-based and efficient decision-making to benefit users of the regional transport network.

During planned major events, the CCC will help make journeys smoother and safer for motorists and commuters, while during emergencies it could be where life-saving decisions are made about how to ensure people are moving safely around the region.

The Central West CCC is the first of five regional centres to be rolled out across regional NSW and it will be operational this weekend for the Bathurst 500 Supercars event.

Minister for Regional Transport and Roads Jenny Aitchison said:

“The Parkes CCC will help improve the Transport response to Central West events and emergencies, leading to better journeys for motorists in times of great stress and need.

“Previously CCCs were only in the big cities but we know when we have local experts driving decision-making we get better results on the ground locally and more broadly so that’s why the NSW Labor Government is proud to be investing in the creation of CCCs like the one in Parkes.”

“During major events, we know it is important to have a single source of decision-making and oversight of traffic and transport management issues.

“This is especially important during sudden and rapidly evolving emergencies such as fires or flood, when decisions around traffic management can be of critical significance.

“During planned events such as Bathurst SuperFest, the CCC will ensure LiveTraffic NSW has the most up-to-date information for motorists, seek to minimise traffic disruptions for people not attending the event, and support event organisers, local councils and other stakeholders to help them deliver a successful event.

“During emergencies the CCC will better support efforts to ensure motorists and members of the public are kept a safe distance from hazards. It will help allow easier establishment of alternative transport routes and services where needed, while helping to support a seamless transition from response to recovery once the threat has passed.”

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