

Illawarra Line

train timetable

EXTRA WEEKLY SERVICES

149

EXTRA WEEKLY PEAK SERVICES

55

EXTRA DAILY AM PEAK SEATS TO CITY

6,000
approximately

The NSW Government will implement a new timetable on 20 October 2013. It's a major rewrite of the timetable and has been designed to improve the customer experience.

The new timetable will deliver more services, improve connections between different modes of public transport and reduce many journey times.

The timetable will also be easier for customers to use, with fewer stopping patterns and more consistent service times, particularly in peak periods.

Customers who travel longer distances from outer suburban areas will notice fewer stops and reduced journey times in many instances.

Customers closer to the CBD will receive frequent, more evenly spaced services, with many stations receiving 'turn up and go' services.

A look at the line - morning peak 8-9am



AM peak = trains arrive at Central between 6am and 10am Monday to Friday.
PM peak = trains depart Central between 3pm and 7pm Monday to Friday.



Transport for NSW

The train timetable will provide customers using the Illawarra Line with:

- Regular peak services to and from the city every 10 minutes for customers of stations closer to the city, from Allawah to Arncliffe. To cater for people who travel earlier or later in the day, peak services will run for even longer.
- More regular, clock-face services at many stations – for example trains, will leave every 10 minutes (minimum frequency) from Hurstville and Wolli Creek.
- Improved journey times in the busiest peak hours for customers at stations further away from the city, such as Cronulla and Heathcote.
- Improved stopping patterns which mean less crowding and more seats, especially for longer distance journeys.
- Three extra services from the city to Cronulla between 5pm and 7pm.
- Only one per cent of customers using the line will have to change trains at Hurstville to reach Kogarah in the morning peak.

Less crowding with more express trains

Uneven passenger numbers under current timetable

Loading = **75%** empty seats + under-utilised carriages



Loading = **173%** squeezed in uncomfortably



● Customers travelling to stations before Hurstville

● Customers travelling to stations from Hurstville to Cronulla (inclusive)*

Under the current timetable many all-stations services were under-utilised by customers, resulting in empty seats on these trains.

New timetable

More express trains and changes to stopping patterns in the new timetable mean trains leaving Central will now be more evenly loaded. This means customers travelling to and from stations like Kogarah will be more likely to get a seat.

Clock-face services at many stations

Customers at many stations will no longer have to plan their trip around a timetable at peak times. They can now simply turn up at the station knowing a train will be leaving at least every 10 minutes.

Examples: **Kogarah to city**



Arncliffe to city



The timetable is available to be viewed at www.newtimetables.com.au or customers can download the new train timetable planning app, New Times, to get an early look at the changes. Available now from the App Store and Google Play.