



Transport
Roads & Maritime
Services

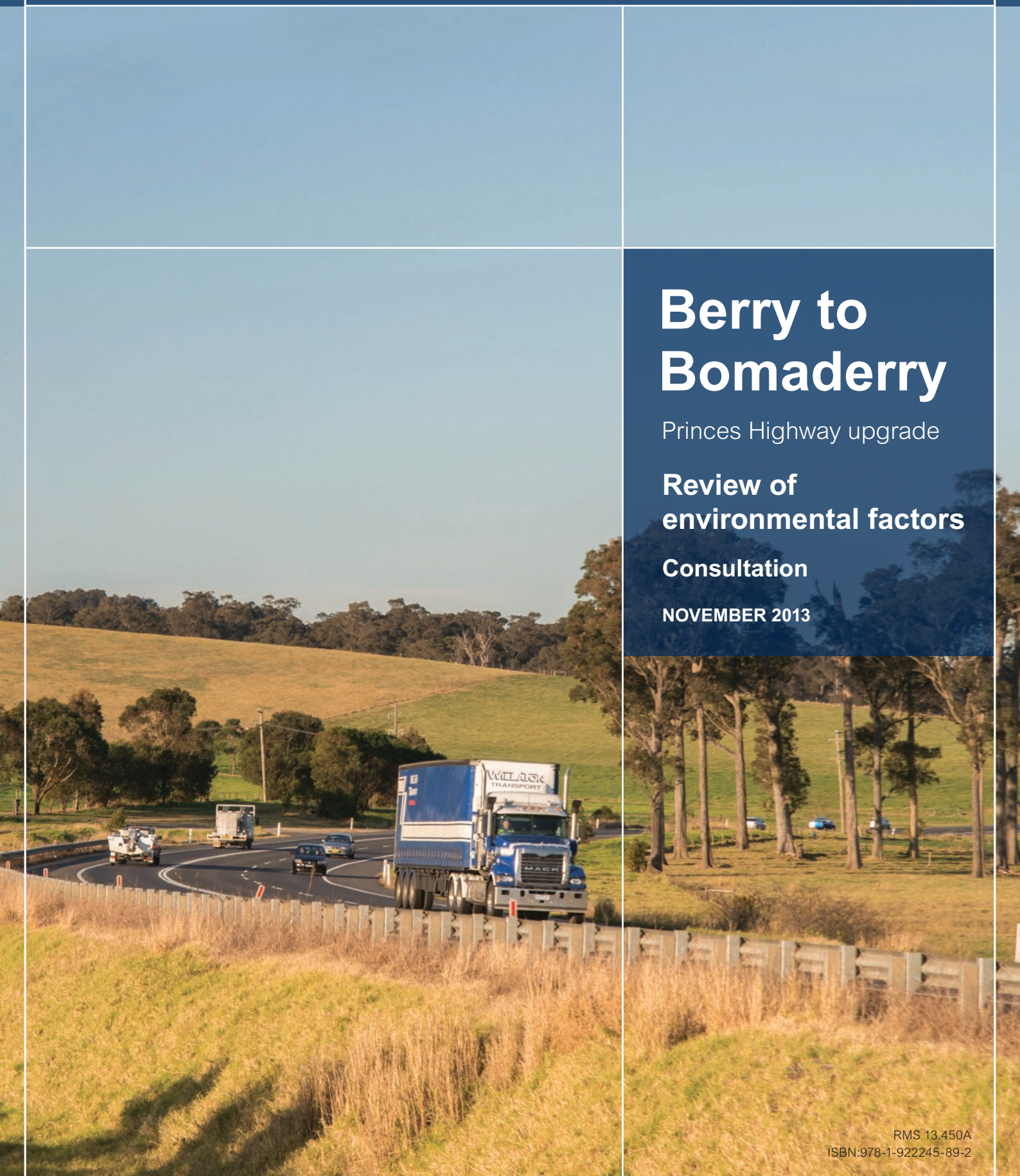
Berry to Bomaderry

Princes Highway upgrade

**Review of
environmental factors**

Consultation

NOVEMBER 2013



Appendix B – Consultation

The purpose of this appendix is to provide supporting information and further detail on community and stakeholder consultation activities carried out for the proposal from route option development (March 2006) until display of this review of environmental factors. This appendix should be read in conjunction with **Chapter 5**.

1.0 Consultation activities

As detailed in **Chapter 5**, community consultation has proactively informed and involved the community and stakeholders at each stage of the proposal. The aim of community consultation is to increase awareness and understanding of the proposed upgrade and encourage participation in consultation activities. **Table B-1** to **Table B-9** provide an overview of community and stakeholder consultation carried out to date.

Table B-1 Details of consultation activities to increase awareness of the proposal and route option development

Increasing awareness and route option development March 2006 to August 2007

- The distribution of community updates in March 2006, September 2006, January 2007, April 2007 and July 2007.
- Community workshops were held at:
 - Berry School of Arts, 3 May 2006 (6pm-8.30pm).
 - Gerringong Town Hall, 4 May 2006 (6pm-8.30pm).
 - Bomaderry RSL, 9 May 2006 (6pm-8.30pm).
- Information stands were held at:
 - Queen Street, Berry, 6 May 2006 (10am-1pm).
 - Fern Street, Gerringong, 13 May 2006 (10am-1pm).
 - 63 Meroo Street, Bomaderry, 20 May 2006 (10am-1pm).
- A planning focus meeting with representatives from various agencies and stakeholder groups was held on 29 September 2006.
- Property access letters for field investigations were sent in January 2007.
- Community workshops were held at:
 - Berry School of Arts, 20 February 2007 (6pm-8.30pm).
 - Gerringong Town Hall, 21 February 2007 (6pm-8.30pm).
 - Bomaderry Community Hall, 22 February 2007 (6pm-8.30pm).
- An interest group workshop was held at the Berry School of Arts on 19 April 2007.
- Individual meetings with local councils, local Aboriginal representatives, Chamber of Commerce, and other local community and business interest groups.
- Establishment of the project office in Berry in July 2007.
- Specialist information sessions held at the Berry Agricultural Pavilion, 11 August 2007 (11am-1.15pm and 1.45pm-4pm).
- Establishment of the 1800 toll free community information line.
- Establishment of the email address.
- Establishment of the project website.

Table B-2 Details of consultation activities for route options display

**Route options display
November 2007 to July 2008**

- Phone calls with potentially directly impacted property owners one day before to the public announcement of the shortlisted options.
- Media announcement of shortlisted options.
- Advertisements placed in local papers during week of 26 November 2007.
- Community update distributed to about 14,000 properties in the study area. Included reply paid feedback form for the route options.
- Mail-out conducted during the week of 26 November 2007 to potentially directly impacted property owners.
- Correspondence during the week of 26 November 2007 to stakeholders registered to receive proposal updates.
- Individual meetings held with potentially directly impacted property owners.
- Group meetings held with potentially directly impacted property owners.
- Unstaffed displays located at Kiama Municipal Council, Shoalhaven City Council, Kiama Fair and Nowra Fair from 26 November 2007 to 29 February 2008.
- Mail-out in January 2008 to all residents within the study area and on the registered proposal mailing list advising dates, times and location of consultation activities.
- Advertisements placed in local newspapers during the week of 7 January 2008.
- Community information sessions, including 3D animation drive throughs of each route option, held at:
 - Gerringong Town Hall, 2 February 2008 (10am-3pm).
 - Berry School of Arts, 9 February 2008 (10am-3pm).
 - Bomaderry Community Hall, 16 February 2008 (10am-3pm).
- Targeted focus group workshops held at the Berry School of Arts on:
 - Agriculture workshop, 20 February 2008 (10am-12.30pm).
 - Business workshop, 20 February 2008 (6pm-8.30pm).
 - Environment workshop, 21 February 2008 (6pm-8.30pm).
 - Community workshop, 22 February 2008 (10am-12.30pm).
 - General community workshop, 23 February 2008 (10am-12.30pm).

(With the exception of the general community workshop, attendance at all workshops was by invitation).
- Project office staffed with proposal team members and displaying a topographical model of the study area and options. The office was open from Monday 26 November 2007 to Friday 21 December 2007 (Monday to Friday 8.30am-4pm) and from 10 January 2008 to 29 February 2008 (Thursday and Friday 8.30am-4pm).
- Project website update including an online feedback form.
- Toll free community information line.
- Route options value management workshop held with key stakeholders and community members in Gerringong on 14 May 2008 to 16 May 2008.
- Community update mail-out in June 2008 to all residents within the study area and on the registered stakeholder mailing list.

Table B-3 Details of consultation activities for access options display

Access options display October 2008 to December 2008
<ul style="list-style-type: none">• Phone calls with potentially directly impacted property owners before the public announcement of the shortlisted options.• Media announcement of the access options.• Advertisements placed in local papers during the week of 13 October 2008.• Community update distributed to about 14,000 properties in the study area, including reply paid feedback forms for the Berry access options.• Staffed displays held at:<ul style="list-style-type: none">– Project office, Monday to Friday from 13 October 2008 to 31 October 2008 (9am-4pm) and Saturday 18 October 2008 (10am-1pm).– Gerringong Town Hall, Monday to Friday from 13 October 2008 to 17 October 2008 (9am-4pm).– Saint George’s Anglican Church, Gerringong, Saturday 18 October 2008 (10am-1pm).• Community information sessions held at:<ul style="list-style-type: none">– Berry Agricultural Pavilion, 22 October 2008 (5pm-8pm) and Saturday 25 October 2008 (9am-12pm).– Gerringong Town Hall, 23 October 2008 (5pm-8pm).– Gerringong School Hall, 25 October 2008 (1pm-4pm).• Mail-out conducted during the week of 13 October 2008 to potentially directly impacted property owners.• Correspondence during the week of 13 October to stakeholders registered to receive community updates.• Individual meetings held with potentially directly impacted property owners.• Unstaffed displays located at Kiama Municipal Council, Shoalhaven City Council and the Kiama Library from 13 October 2008 to 13 November 2008.• Project website update including an online feedback form.• Toll free community information line.• Access value management workshop held with key stakeholders and community members in Nowra on 18 November 2008 to 19 November 2008.

Table B-4 Details of consultation activities for finalised preferred option and access arrangements announcement

Finalised preferred option and access arrangements announcement June 2009
<ul style="list-style-type: none"> • Phone calls with potentially directly impacted property owners before the public announcement of the shortlisted options. • Media announcement of the finalised preferred option and access arrangements. • Community update distributed to about 14,000 properties in the study area. • A staffed display with maps of the preferred option and 3D animations of the access arrangements held at the project office Monday to Friday from 15 June 2009 to 26 June 2009 (9am-4pm) and Saturday 20 June 2009 (10am-2pm). • Correspondence during the week of 15 June 2009 to stakeholders registered to receive community updates. • Individual meetings held with potentially directly impacted property owners. • Unstaffed displays at Kiama Municipal Council, Kiama Library and a shop front in Belinda Street, Gerringong from 15 June 2009 to 26 June 2009. • Project website update including an online feedback form. • Toll free community information line.

Table B-5 Details of consultation activities for Berry to Bomaderry upgrade preliminary concept design and refined concept design

Preliminary concept design April 2012
<ul style="list-style-type: none"> • Telephone calls made to 44 potentially directly impacted and 17 adjacent property owners. • Invitations sent to around 400 residents to attend focus group meetings on 1, 3 and 10 May 2012. The purpose of the meetings was to outline how the concept design was developed, followed by a question and answer session. • Mail-out to 3000 residents in the proposal area advising that the concept design was available for comment on the project website.
Community information sessions for the preliminary concept design May and June 2012
<ul style="list-style-type: none"> • Community focus group meetings held on 1, 3 and 10 May 2012 at the Nowra Pavilion (Showground) from 5.30pm-7.30pm. The meetings outlined how the preliminary concept design was developed, followed by time for questions and answers. 'Have your say forms' were distributed at the meetings. • Mail-out to around 3000 property owners advising an additional community focus group meeting to be held on 7 June 2012 and a community information session on 21 June 2012 at the Nowra Pavilion (Showground) from 5.30pm-7.30pm. The meeting of the 21 June discussed the need for a northbound heavy vehicle facility at Meroo Meadow. • Aboriginal focus group meeting held on 26 June 2012 to discuss preliminary concept design and management and assessment of Aboriginal cultural heritage. • Monthly project website updates including establishment of an issues register. • Monthly email updates to registered stakeholders. • Meetings with potentially directly impacted and adjacent property owners (21 total).

**Community consultation activities
July to December 2012**

- Mail-out of around 3000 update letters to the householder in August 2012.
- Potentially directly impacted property owners contacted by telephone in September 2012 to arrange access for Aboriginal cultural heritage field investigations during October and November 2012.
- Monthly project website updates including updated issues register.
- Monthly email updates to registered stakeholders.
- Meetings with potentially directly impacted property owners and stakeholders (15 total).
- Community and stakeholder comments received from feedback forms (22 total).

**Community consultation activities refined concept design
February 2013 to March 2013**

- Community update showing the refined concept design distributed to around 3000 residents in the proposal area in March 2013.
- The refined concept design displayed at the project office in Berry.
- Media announcement of the refined concept design.
- Monthly project website updates including updated issues register.
- Monthly email updates to registered stakeholders.
- Meetings with potentially directly impacted property owners and stakeholders (four total).

Table B-6 Details of consultation activities for Berry to Bomaderry upgrade preparation of review of environmental factors

**Preparation of review of environmental factors
April 2013 to October 2013**

- Aboriginal Focus Group meeting held on 25 July 2013.
- Monthly project website updates.
- Monthly email updates to registered stakeholders.
- Meetings with potentially directly impacted property owners and stakeholders.
- Meetings with bus services, haulage companies, cattle transporters and bulk feed transporters held on 12 September 2013.
- Householder letter accompanied by a Q&A document, which addresses the questions, comments and concerns raised about Croziers Road access arrangements, distributed to residents of Croziers Road, O'Keefes Lane and the Princes Highway in the vicinity.

Table B-7 Community updates and letters to the householder

2006	
March 2006	Community update at start of proposal and community consultation process.
September 2006	Community update detailed process and steps for selecting a preferred route.
2007	
January 2007	Community update introduced the activities planned for identifying route options and selecting a preferred route.
April 2007	Community update identified the specialist studies to be carried out.
July 2007	Community update detailed proposal objectives and constraints and provided an update on the progress of the specialist studies.
November 2007	Community update detailed route options and the route options display activities.
2008	
June 2008	Letter to the householder explained route options community submissions, peer review of route options and value management workshop processes.
October 2008	Community update with preferred option update and Gerringong and Berry access options.
2009	
March 2009	Letter to the householder with proposal update.
June 2009	Community update with preferred option and Gerringong and Berry access options finalised.
November 2009	Community update with arrangements for local road and property access.
2011	
March 2011	Letter to the householder with proposal update.
2012	
April 2012	Letter to the householder with proposal update advising preliminary concept design available for comment.
April 2012	Letter to the householder inviting residents to attend a series of community focus group meetings.
May 2012	Letter to the householder advising of additional community focus group meeting and a community information session to discuss the heavy vehicle rest area and inspection bay.
August 2012	Letter to the householder with proposal update.
2013	
March 2013	Community update announcing the refined concept design.
October 2013	Letter to the householder accompanied by a Q&A document discussing the proposed access arrangements for Croziers Road.

Table B-8 **Dates of meetings with government agencies**

2006
Planning focus meeting held 26 September 2006 in Wollongong. This meeting was attended by representatives of key government agencies, local councils, utility companies and the emergency services.
2008
Three day route options value management workshop held 14 to 16 May 2008 in Gerringong. The workshop was attended by representative from the former NSW Department of Planning (now Department of Infrastructure and Planning (DP&I)), the former NSW Department of Environment and Conservation (DEC) (now Office of Environment and Heritage (OEH)), the NSW Department of Primary Industries (now part of the Department of Trade and Investment, Regional Infrastructure and Services (DTIRIS) and the emergency services.
Emergency services meeting held 11 December 2008 in Kiama. The meeting was attended by representatives from the Illawarra Emergency Management Division, Rural Fire Services, NSW Ambulance Services, Kiama State Emergency Services and the NSW Police Force.
2011
Meeting held with OEH, NSW Office of Water and Southern Rivers CMA on 1 November 2011.
2012
Meeting held with Transport for NSW on 5 June 2012 to discuss changes to the heavy vehicle rest area strategy and removal of the proposed facility from Meroo Meadow.

The meetings in **Table B-9** were held with representatives of Shoalhaven City Council to assist the proposal team to better understand the requirements and key issues that need to be considered for the proposal.

Table B-9 **Dates of meetings with local government**

2007
Berry flood meeting held with the Department of Natural Resources and Shoalhaven City Council, 6 March 2007. Meeting with Shoalhaven City Council, 20 April 2007.
2008
Meeting with Shoalhaven City Council, 14 March 2008. Route options value management workshop held 14 May 2008 to 16 May, attended by representatives from Shoalhaven City Council.
2010
Meeting with Shoalhaven City Council, 21 April 2010.
2011
Meeting with Shoalhaven City Council, 3 August 2011. Meeting with Shoalhaven City Council, Floodplain risk management process, 29 November 2011.
2012
Meeting with Shoalhaven City Council, 19 June 2012.
2013
Meeting with Shoalhaven City Council, 7 February 2013. Meeting with Shoalhaven City Council, elected council, 9 May 2013.

Table B-10 **Dates of meetings with interest groups**

2006
Rotary Club of Berry-Gerringong, 14 September 2006.
2007
Probus Club of Shoalhaven, 7 May 2007. Kiama and Shoalhaven Bicycle Users Groups, 8 May 2007. Berry Chamber of Commerce, 29 May 2007. Berry Rural Co-operative Society (dairy farmers), 8 June 2007. Local Real Estate Agency briefing, 19 November 2007.
2008
PHocus Group, 7 February 2008. Probus Club of Shoalhaven, 12 February 2008. Berry Rural Co-operative Society / South Coast Dairy, 13 February 2008. Australian Steel Mill Services, 3 March 2008.

2008

RailCorp, 18 June 2008.
Local Real Estate Agency briefing, 16 October 2008.
Kiama Bicycle Users Group, 20 October 2008.
Emergency Services briefing, 11 December 2008.

2009

Dairy transporters and bus company workshop, 9 March 2009.
Shoalhaven Floodplain Management Committee meeting, 30 April 2009.

2011

Shoalhaven River Natural Resources and Floodplain Management Committee, 9 March 2011.
Berry Landcare and Southern Rivers CMA, 12 August 2011.
Shoalhaven River Natural Resources and Floodplain Management Committee, 24 August 2011.
Berry District Historical Society, 26 October 2011.
Berry Landcare and Southern Rivers CMA, 11 November 2011.

2012

Meeting with Meroo Meadow residents and Local Member to discuss heavy vehicle rest area and inspection bay, 11 July 2012.
Meeting with residents of O'Keefes Lane to discuss proposed access arrangements, 11 July 2012.
Meeting with URS, 23 October 2012 to discuss proposed gas pipeline across Princes Highway at Pestells Lane.

2013

Meeting with Strong Road residents to discuss proposed intersection and access arrangements, 21 February 2013.
Meeting with Berry Landcare representatives, 12 April 2013.
Meeting with Boxsells Lane residents and Local Member to discuss proposed access arrangements, 6 June 2013.
Meeting with Croziers Road residents, O'Keefes Lane residents and Local Member to discuss proposed access arrangements, 4 July 2013.
Bomaderry Rotary Club, 15 July 2013.
Bomaderry PC Users Group, 16 August 2013.
Meeting with local and district bus services, haulage companies, cattle transporters and bulk feed transporters to discuss bus stops and proposed access arrangements, 12 September 2013.

2.0 Aboriginal community consultation

Consultation with the Aboriginal community and the Illawarra, Jerringa and Nowra Local Aboriginal Land Councils started during the planning phase of the proposal. On 23 June 2006, Roads and Maritime called for registrations of interest from the local Aboriginal groups to participate in the consultation program through advertisements in the following newspapers:

- Koori Mail.
- Deadly Vibe.
- Berry Town Crier.
- Illawarra Mercury.
- South Coast Register.
- Illawarra Advertiser.

An Aboriginal Focus Group (AFG) was formed to bring together the registered Aboriginal stakeholders to discuss the scope of the proposal and the cultural heritage assessment process. The aim of the focus group was to identify Aboriginal cultural heritage. The group facilitates ongoing community participation, ensuring appropriate care and control of Aboriginal artefacts identified during the Aboriginal heritage investigations and encourages comments on all aspects of the Aboriginal heritage management.

The initial meetings of the AFG were held in Nowra on 21 July 2006 and Wollongong on 24 July 2006. To ensure the best approach to Aboriginal participation in the consultation process, the AFG and proposal team carried out the following:

- Met the then DECCW (now OEH) requirements for consultation with Aboriginal community stakeholders regarding the application of section 87 (preliminary research) permit and/or section 90 (consent to destroy) permit.
- Provided information on the scope, timing and reasons for the proposal.
- Informed Aboriginal community stakeholders of the NSW Government *Aboriginal Affairs 10 year policy ("Two ways together" policy)*, *Interim Guidelines for Aboriginal Community Consultation* (Department of Environment and Conservation, 2005) and *Aboriginal Cultural Heritage Requirements for Proponents* (DECCW 2010) for the applications under sections 87 and 90 of the *National Parks and Wildlife Act 1974* and Aboriginal participation in construction.
- Provided a connection to Roads and Maritime Aboriginal program and genuine training and realistic employment for local Aboriginal people.
- Provided information about the current knowledge of Aboriginal cultural values and archaeological investigations carried out to date.
- Enabled feedback into the design and methodology for the Aboriginal cultural and archaeological assessment.
- Enabled Aboriginal community stakeholders to contribute to the development of Aboriginal heritage management recommendations.
- Discussed the process of engagement of Aboriginal stakeholders to assist in the Aboriginal cultural assessment and archaeological assessment.
- Discussed the care and control of Aboriginal artefacts identified during the Aboriginal heritage investigations.
- Provided archaeological and proposal standards to identify and preserve traditional Aboriginal sites.
- Provided comment on all aspects of the Aboriginal heritage management.

Terms of reference was prepared by the AFG to capture the following consultation objectives:

- To work collaboratively with Roads and Maritime and all stakeholders for the benefit of Aboriginal cultural heritage and the proposal.
- To facilitate processes for improved communication and flow of information between all stakeholders.
- To respectfully acknowledge the traditional land, law and customs of the traditional owners/custodians.
- To acknowledge the diversity of our Aboriginal community and their contributions to the process.

The terms of reference note that the AFG is not a decision making body and there is no requirement to reach a consensus amongst members on issues discussed. There is likely to be a diversity of viewpoints expressed on a number of issues. Roads and Maritime has considered and will continue to consider all viewpoints.

AFG meetings have generally been carried out quarterly and additionally as required. The content of the meetings has varied depending on proposal development and pertinent issues at the time. Meetings attended by representatives from registered Aboriginal groups include:

- Illawarra Local Aboriginal Land Council AFG meeting #1, 16 February 2007.
- Nowra and Jerrinja Local Aboriginal Land Councils AFG meeting #2, 8 March 2007.
- Illawarra Local Aboriginal Land Council AFG meeting #3, 20 April 2007.
- AFG meeting #4, 18 May 2007.
- AFG meeting #5, 7 August 2007.
- AFG meeting #6, 3 December 2007.
- AFG meeting #7, 29 February 2008.
- AFG meeting #8, 27 May 2008.
- AFG site walkover, 23 June 2008.
- AFG meeting #9, 21 October 2008.
- AFG meeting #10, 21 April 2009.
- AFG site walkover, 17 June 2009.
- AFG meeting #11, 17 November 2009.
- AFG meeting #12, 28 July 2010.
- AFG meeting #13, 19 November 2010.
- AFG meeting #14, 24 February 2011.
- AFG meeting #15, 14 July 2011.
- AFG Meeting #16, 10 November 2011.
- AFG Meeting #17, 26 June 2012.
- AFG Meeting #18, 21 August 2012.
- AFG Meeting #19, 20 November 2012.
- AFG Meeting #20, 25 July 2013.

Liaison with the local Aboriginal community was also carried out in the form of cultural knowledge holder interviews as part of the cultural values study for the broader Princes Highway upgrade program (*Gerringong to Bomaderry Aboriginal Cultural Values*, Navin Officer Heritage Consultants 2009). Within the open forum of the AFG meetings, discussions were held with a selection of the local community nominated by the AFG, as the most appropriate to provide cultural knowledge about the proposal area. The AFG forum also facilitated the nominations of who should attend a study area site walkover and a bus trip during the option selection process to identify potential Aboriginal cultural heritage issues.

3.0 Feedback data management

The consultation strategy has provided a diverse range of tools to provide opportunities for the public to be informed and involved in the proposal and access the team. The list of consultation tools outlined in Chapter 5 demonstrates a variety of activities have been used to provide information to and gather information from the community enabling the team to consult with and involve the community as relevant. **Table B-11** details the methods and participation levels of communication with the community and stakeholders.

Table B-11 Methods of communication with community and stakeholders since 2007

	G2B -number of communication events	BBU -number of communication events	GU and FBB - number of communication events
Community information line (1800 number) incoming	164	136	742
Community information line outgoing	73	503	1350
Email incoming	58	106	641
Email outgoing	23	78	448
Letters incoming	6	28	47
Letter outgoing	68	53	125
Submissions received during the submissions period (incoming)	876	98	1241
Community information sessions	16	14	5
Stakeholder meetings	20	10	39
Property owner interviews	-	109	486
Project office visit	5000+	-	-
Community updates to the study area	11	7	13

G2B – Gerringong to Bomaderry upgrade

BBU – Berry to Bomaderry upgrade

GU – Gerringong upgrade

FBB – Foxground and Berry bypass

Community information line and email address

A toll free community information line (1800 506 976) and email address (berrytobomaderryupgrade@rms.nsw.gov.au) provides the community and stakeholders with a central point of contact for all proposal matters. The community information line and email address is published on all printed proposal communication material and the project website.

The proposal's community relations team facilitates responses to community and stakeholder inquiries from the community information line and email address.

Website

The project website (www.rms.nsw.gov.au/bbu) provides up to date information about the proposal. It includes a home page, latest news, overview of the proposal, relevant documentation and contact details.

Stakeholder database

All stakeholder data and activities are managed by a secure database (*Consultation Manager*).

By tracking and recording enquiries, feedback and responses, the team is able to effectively distribute information to all stakeholders. All enquiries, comments and complaints received by telephone, email, or letter are entered into the database. Events such as information sessions, meetings and displays including the issues raised are also recorded.

Project office

A shop front was opened to provide the community and stakeholders with information on the Gerringong to Bomaderry upgrade. The project office is located at Broughton Court, 3/113 Queen Street, Berry. The project office is staffed various days and times during display periods. During the remainder of the year the project office is generally staffed Fridays 10am-5pm (excluding public holidays) or by appointment.

Since opening, over 5000 individuals have visited the project office to review project material and discuss the three projects which make up the overall upgrade of the Princes Highway between Gerringong and Bomaderry.

Issues raised at the project office in relation to the proposal are logged on the consultation database, *Consultation Manager*, and where applicable were added to the proposal issues register which is available on the project website.

Potentially directly impacted property owner consultation

The team has met with both potentially directly impacted property owners and individuals who have requested one-on-one interviews. Potentially directly impacted property owners are identified as those with properties impacted by partial or entire property acquisition.

Table B-12 Property owner consultation

Date	Activity	Total
November 2007 to February 2008	Property owner interviews held during the route options display period.	34
October 2008 to November 2008	Property owner interviews during preferred option and access options display period.	23
July 2009 to present	Property owner interviews during development of the concept design and review of environmental factors.	55

Key stakeholders

The community and stakeholder interest groups, service providers, local businesses and groups and government agencies that have been consulted are identified in **Table B-13**.

Table B-13 Key stakeholders

Interest groups	
Australian Red Cross Society – Berry / Bolong / Bomaderry	Australian Conservation Foundation
Berry and District Historical Society	Berry Landcare
Bomaderry Bowling Club	Bomaderry and District Senior Citizens Club
Bomaderry Pre-school	Bomaderry Public School
Bomaderry High School	Bomaderry Rotary Club
Bomaderry RSL Club	Bomaderry RSL Fishing Club
Country Women Association NSW	Frog's Hollow Bomaderry Bushcare Group
Kiama and Shoalhaven Bicycle Users Groups	Lions Club of Bomaderry
Lioness Club of Shoalhaven	PHocus
Nowra Sport Fishing Club	Nowra / Bomaderry Meals on Wheels
Probus Club of Shoalhaven	Shoalhaven Ex-Servicemen's Fishing Club
Shoalhaven Heads Bowling and Recreation Club	
Service providers	
Accommodation South Coast Association	Berry Bus Service and Coach Hire
Care South	Defence Housing Authority
Integral Energy Australia	Jemena – Eastern Gas Pipeline
Kennedy Bus Services	Kiama Coachlines
Kiama Taxi Cabs and Hire Car Service	L.B.J. Tours Bus Company
Nowra Coach and Premier Motor Services	NRMA
Premier Illawarra Bus Company	RailCorp
NSW Private Forestry Association	Shoalbus
Shoalhaven Community Transport Service Inc.	St. Johns Ambulance – Kiama Division
Telstra Corporation	URS Gas Pipeline – Pestells Lane

Businesses/groups	
Australian Trucking Association	Bell View Park Stud Pty Ltd
Berry Bulk Haulage	Berry Chamber of Commerce
Berry Dairy Farmers	Berry Rural Co-operative Society
Blue Denim Pony Stud	Bomaderry Chamber of Commerce
Cleary Bros. Pty Ltd	Crittelle WJ and HJ Pty Ltd
Independent Local Transporters	Kell Campbell Pty Ltd
LEAP Disbursement Management	Manildra Flour Mills
McColls Transport	Nowra Trucking Group
NSW Farmers Association Dairy Committee	Hitchcocks Haulage
Pomona Vale Pty Ltd	Shoalhaven Auto Electrical
Reeves Transport	Shoalhaven Business Chamber
Silos Estate	Smash Repair Centre
South Coast Dairy	Treehaven Caravan Park
McMahon, FB and FA Pty Ltd	Mosal Pty Ltd
Nowra Dairy Farmers	Whitewash Development Pty Ltd
Woodbyne Boutique Hotel	
Government agencies / services	
Berry Fire Services	Broughton Vale / Berry Rural Fire Services
Office of Environment and Heritage (formerly Department of the Environment, Climate Change and Water)	Department of Planning and Infrastructure (formerly Department of Planning)
Department of Trade and Investment, Regional Infrastructure and Services	Illawarra Aboriginal Corporation CDEP
Illawarra Local Aboriginal Council	Illawarra Regional Development Board
Jerrinja Local Aboriginal Land Council	Kiama Ambulance Service
Kiama State Emergency Services	Kiama Shellharbour Rural Fire Service
Nowra Local Aboriginal Land Council	NSW Ambulance Service
NSW Department of Communities, Sport and Recreation	NSW Fire Brigade (Southern Region)
NSW Land Housing Corporation	NSW Member for Gilmore
NSW Member for Kiama	NSW Office of Water
NSW Police Service – Shoalhaven Command	NSW Rural Fire Service
NSW South Coast Electorate Committee	NSW State Rescue Board
Shoalhaven City Council	Shoalhaven City Hospital
Shoalhaven Water	South East Australian Transport Strategy Inc
Shoalhaven City State Emergency Service	EPA