

Safety improvements on Coronation Parade and Hill Street, Enfield

Engagement Summary

Transport for NSW | February 2020



Executive summary

This report provides a summary of Transport for NSW's (TfNSW) engagement with the community and key stakeholders about a proposal to improve safety at the intersection of Coronation Parade and Hill Street, Enfield by installing new traffic lights and signalised pedestrian crossings.

The proposed work includes:

- installing new traffic signals to allow for safer turns from Hill Street onto Coronation Parade
- establishing new signalised pedestrian crossings with new concrete footpaths on all approaches to the intersection
- installing 'No Stopping' zones and removing around 5 car parking spaces on Coronation Parade
- removing the existing concrete median on Hill Street
- removing a tree fronting 80 Coronation Parade to ensure the new traffic lights are easy to see and trimming other nearby trees
- installing a 'No Parking' space on the westbound approach to the new traffic lights
- carry out driveway adjustments

On Friday 13 September 2019 TfNSW sent a letter (Appendix A) informing the community and key stakeholders about the proposed improvements to the intersection (Appendix B). The notification outlined the key changes to the intersection to improve safety for all road users. The letter also invited members of the community who wanted to know more about the proposal to contact our delivery partner LT Joint Venture. Our delivery partner LT Joint Venture also carried out a targeted doorknock of local residents on Monday 16 September 2019.

TfNSW received feedback from 21 customers via email, phone, or in person. In total 15 supported the proposal, two did not state a preference, and four opposed the proposal.

The key matters raised during the engagement period were:

- Concern the proposed traffic lights would make it harder for residents living on Coronation Parade to access their driveways
- Questions about why the location at Coronation Parade and Hill Street was chosen
- Suggestions for other traffic improvements
- Support for the proposal.

The decision

TfNSW would like to thank everyone who provided feedback.

After listening to the community about concerns around driveway access into and out of their property, TfNSW has decided to progress the project with minor changes.

As a result of the community feedback, a 'no parking space' will be installed on the southbound approach to the new lights and minor driveway work will be carried out.

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Introduction

Transport for NSW (TfNSW) has developed a proposal to improve safety at the intersection of Coronation Parade and Hill Street, Enfield by installing new traffic lights and signalised pedestrian crossings.

Currently, westbound motorists find it difficult to safely turn right from Hill Street onto Coronation Parade as this turn is uncontrolled, meaning road users are forced to identify an appropriate gap in traffic to safely exit Hill Street. From 2014 to 2018 there have been 16 crashes recorded at or within 10 metres of the intersection, with eight people being injured, including two seriously injured and one pedestrian fatality.

As there are no traffic lights to control this turn, TfNSW applied for funding through the Blackspot program to install traffic lights at this location.

Key changes that will be made to improve safety at this location include:

- installing new traffic signals to allow for safer turns from Hill Street onto Coronation Parade
- establishing new signalised pedestrian crossings with new concrete footpaths on all approaches to the intersection
- installing 'No Stopping' zones and removing around 5 car parking spaces on Coronation Parade
- removing the existing concrete median on Hill Street
- trimming of some trees
- removing a tree fronting 80 Coronation Parade to ensure the new traffic lights are easy to see.

As a result of the community's feedback TfNSW will also:

- install a 'no parking' space on the southbound approach to the new traffic lights
- carry out driveway adjustments

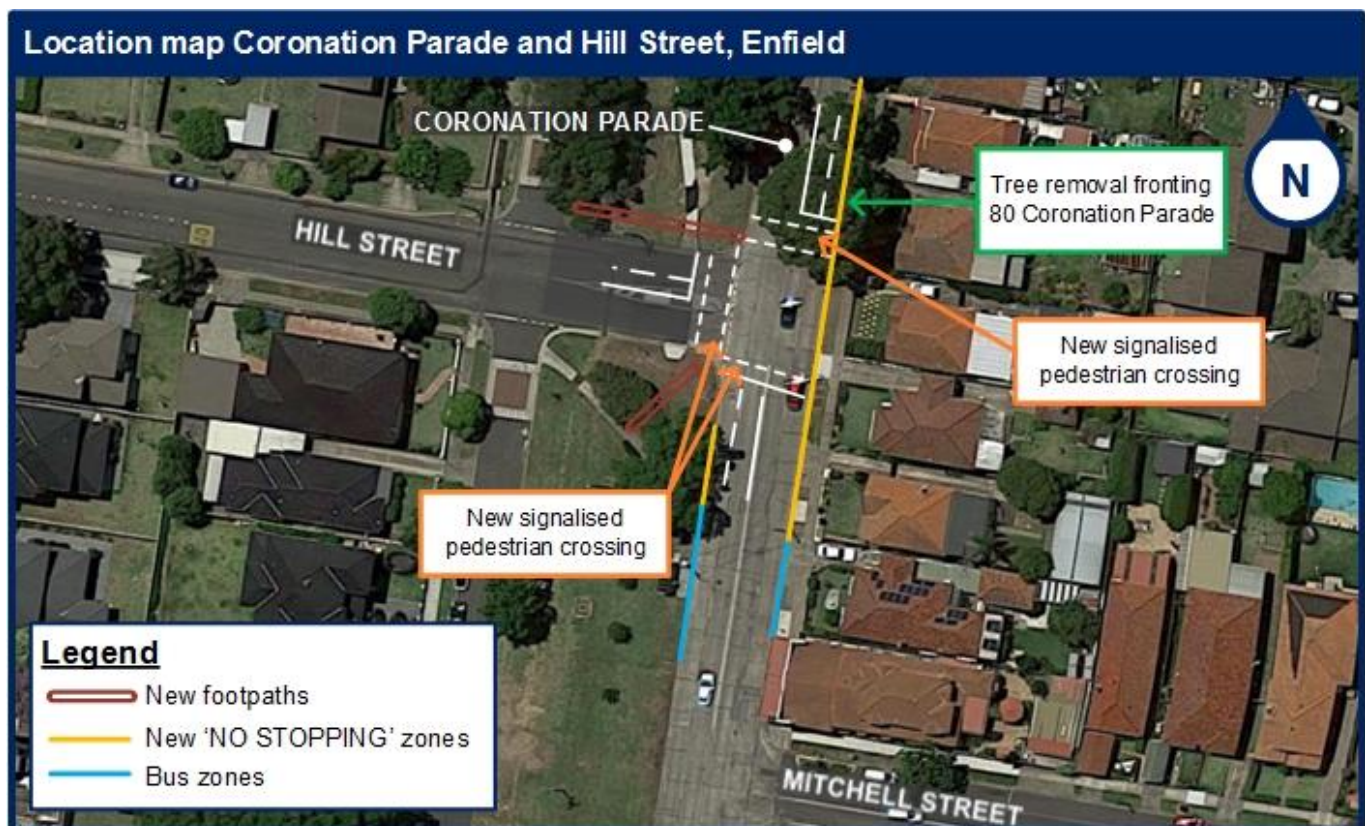


Figure 1 – Original proposed intersection improvements on Edinburgh Road and Eastern Valley Way, Castlecrag

Engagement approach

TfNSW engages with the community and key stakeholders to better understand their concerns and needs when proposing changes to our road network. Where possible, we aim to incorporate this feedback into the decision-making process. Community consultation allows TfNSW to:

- Seek comment, feedback, ideas and suggestions for consideration when making a decision on a matter that has not yet been determined
- Advise directly affected stakeholders of changes and/or proposals
- Build a database of interested and concerned community members to continue engagement with during the project's development and delivery
- Advise the community on how they can obtain further information and provide feedback.

How engagement was done

TfNSW commenced engagement with the community and stakeholders on Friday 13 September 2019 by sending 310 letters (Appendix A) to local residents inviting feedback via email or by calling the project team. Our delivery partner LT Joint Venture also carried out a targeted doorknock of local residents on Monday 16 September 2019.

Engagement activities are outlined below.

Method	Event	Date
Project Update Distribution	Distribution of notification (see Appendix A) to properties within the distribution area (see Appendix B).	Friday 13 September 2019
Direct consultation	Ongoing and regular briefings with Council	From March 2019
	Door knocked nine potentially impacted residential properties along Coronation Parade	Monday 16 September 2019

Engagement summary

Overview

TfNSW received feedback from 21 customers via email, phone, or in person. In total 15 supported the proposal, two did not state a preference, and four opposed the proposal.

The key matters raised during the engagement period were:

- Concern the proposed traffic lights would make it harder for residents living on Coronation Parade to access their driveways
- Questions about why the location at Coronation Parade and Hill Street was chosen
- Suggestions for other traffic improvements
- Support for the proposal.

Feedback and Roads and Maritime's responses

Roads and Maritime has summarised the feedback received on this proposal and provided responses in the response table on the next page.

All comments have been considered to help TfNSW make decisions on the proposed intersection improvements. Matters raised during the engagement that are outside of the scope of the proposal will be forwarded to the relevant bodies/departments for their consideration.

Feedback Summary and Roads and Maritime Response

Category	Feedback	Roads and Maritimes' response
Support for the proposal	This is a dangerous turn and I am glad the Government is doing something about it	Roads and Maritime thank you for your comments on the proposal, we acknowledge and appreciate your support.
	I support the tree removal near the proposed traffic lights	
Safety	I live on Coronation Parade near where the new lights are proposed and I am concerned that it harder for me to turn in and out of my driveway	<p>It is not expected that the proposal will impact or change the way residents currently enter or exit their driveways.</p> <p>In the new intersection environment, residents will still be able to make all the same turns in and out of their driveways. For some residents the new lights could even make it easier by providing a break in traffic. This would allow residents to enter or exit their driveway while traffic is turning from Hill Street onto Coronation Parade.</p>
Location of the proposed traffic lights	Could the lights be placed at Coronation Parade and Mitchell Street, Enfield instead?	<p>The proposed location at Coronation Parade and Hill Street, Enfield was selected as it had the most crashes along Coronation Parade. Crash data gathered from 2014 to 2018 shows the T-intersection at Hill Street has 16 crashes including two serious injury crashes and one pedestrian fatality.</p> <p>The intersection at Mitchell Street has 14 crashes for the same period however none were considered "serious injury" crashes or caused any fatalities. TfNSW is committed to ensuring the safety of all customers and will continue to monitor the intersection at Mitchell Street after the project is complete.</p>
	Why was the location at Coronation Parade picked?	
Changes to existing parking	I am concerned about the loss of parking for local residents once the lights are installed	To install the new traffic lights there will be a loss of approximately five parking spaces on Coronation Parade. Analysis carried out by TfNSW found there is adequate alternative parking to cater for this removal.

Category	Feedback	Roads and Maritimes' response
Traffic impacts on surrounding streets	I am worried the proposal will increase traffic on Coronation Parade	The main purpose of this project is to increase safety for all road users, it is not expected to change existing traffic conditions on Coronation Parade or Hill Street. When the work is complete, the new traffic lights will better control the right turn out of Hill Street, making it safer and easier for road users to turn onto Coronation Parade. Pedestrian crossings will also be installed as part of the work, allowing easier access to the nearby bus stops.
	The proposal will cause more traffic to 'rat run' down the slip road on Coronation Parade between Hill and Plymouth streets	
Justification for the proposal	What studies have been carried out to support the proposal?	Crash data gathered from 2014 to 2018 shows the T-intersection at Hill Street has 16 crashes including two serious injury crashes and one pedestrian fatality. This data and resident feedback prompted TfNSW to carry out further investigation work to determine what safety improvements could be made at this location. Analysis carried out by TfNSW found that new traffic lights at this intersection would be the most effective way to improve safety for all road users over other options like a roundabout or banning the turn entirely.
Other traffic improvements	Could a roundabout be installed at Coronation and Hill Street, Enfield instead of traffic lights?	<p>A roundabout could control the right turn from Mitchell Street onto Coronation Parade, however it would not increase pedestrian safety – a key aim of the proposal. Property acquisition would also be required to install a roundabout, which is why it was not proposed at this location.</p> <p>Analysis carried out by TfNSW found that new traffic lights at this intersection would be the most effective way to improve safety for all road users. The new traffic lights will make it easier and safer for pedestrians to cross Coronation Parade and for road users to turn right from Mitchell Street.</p>
	Could do not queue across the intersection road markings be considered at Mitchell Street?	At this stage we do not think this is required. However, TfNSW will monitor the intersection post installation and make changes as required. You can get in touch with the team via the contact portal on the TfNSW website.
	Could a right turn bay be considered at Hume	This movement is currently banned and will remain banned for Network Operational reasons.

Category	Feedback	Roads and Maritimes' response
	Highway and Coronation Parade?	
	Could a no right turn at Mitchell Street and Coronation Parade be considered?	Matters relating to local roads are a matter for Burwood Council. Your feedback has been passed on to Burwood Council for their consideration.
	I have concerns about poor visibility because of parked cars in Mitchell Street.	
Out of scope	I am worried that motorists will “miss” or “ignore” the new lights like the do at other intersections on Coronation Parade	Matters relating to the enforcement of road rules is a matter for the NSW Police. TfNSW encourages you to contact Burwood Local Area Command on (02) 9745 8499, who will determine whether targeted enforcement activities may be appropriate.
	This proposal will devalue my property	<p>The purpose of this consultation was to seek feedback on the proposed safety improvements. The proposal does not change the land use, land size or development capacity of any private property.</p> <p>TfNSW will complete a Review of Environmental Factors which will include a full assessment of the potential impacts of the proposal, including but not limited to noise, landscaping and visual impacts.</p> <p>Every effort will be made to minimise the impact on properties next to the project including installing a ‘no parking’ space on the southbound approach to the intersection and carrying out driveway adjustments.</p>

Decision

TfNSW would like to thank everyone who provided feedback.

After listening to the community about concerns around driveway access into and out of their property, TfNSW has decided to progress the project with minor changes.

As a result of the community feedback, a 'no parking' space will be installed on the southbound approach to the new lights and minor driveway work will be carried out.

Appendices

Appendix A – Notification – September 2019



September 2019

New signalised intersection at Coronation Parade and Hill Street, Enfield - Have Your Say

The NSW Government is funding this proposal as part of the Safer Roads Program to improve road safety at intersections.

Roads and Maritime Services is seeking feedback by **Friday 27 September** on a proposal to improve safety at the intersection of Coronation Parade and Hill Street, Enfield by installing new traffic lights and signalised pedestrian crossings.

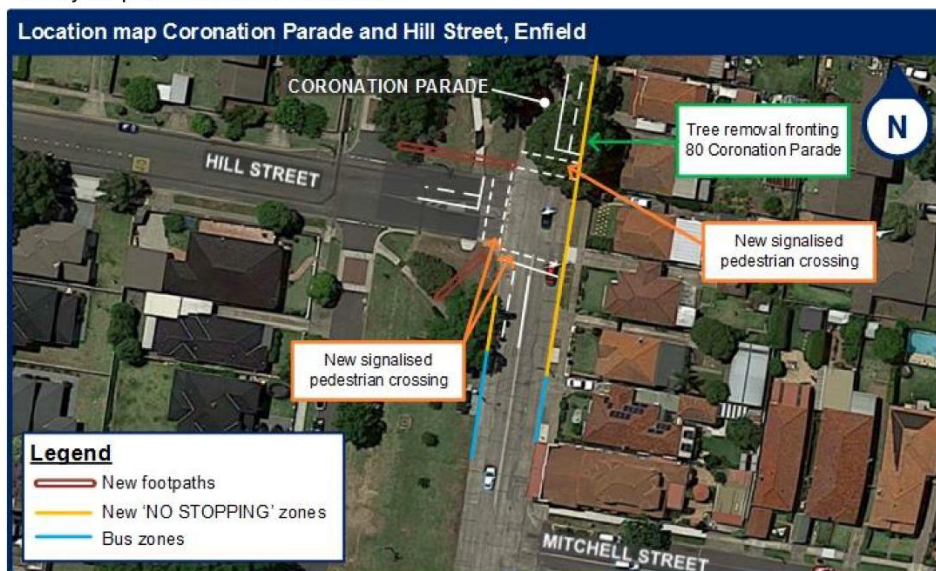
The proposed work includes:

- installing new traffic signals to allow for safer turns from Hill Street onto Coronation Parade
- establishing new signalised pedestrian crossings with new concrete footpaths on all approaches to the intersection
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- removing the existing concrete median on Hill Street
- trimming of some trees
- removing a tree fronting 80 Coronation Parade to ensure the new traffic lights are easy to see.

Key benefits

The proposal will improve:

- traffic flow at this intersection and approaches
- safety for pedestrians and road users.



rms.nsw.gov.au

Have your say

Roads and Maritime welcomes your comments on the proposal by **Friday 27 September**. You can provide your comments to our delivery partner by:

Phone 1800 735 563 - please leave a message for the project team
Email info@ltjv.com.au
Mail LT Joint Venture, PO Box 380, Rockdale, NSW 2216

For more information on our projects, visit rms.nsw.gov.au.

Next Steps

We will carefully consider all feedback received before deciding what's next for this proposal and we will keep the community informed.



Translating and Interpreting Service

If you need an interpreter, please call TIS National on **131 450** and ask them to telephone LT Joint Venture on **1800 735 563**.

Arabic

إذا كنت بحاجة إلى مترجم، يرجى الاتصال بـ TIS الوطنية على الرقم **131 450** وأطلب منهم الاتصال بـ LT Joint Venture على هاتف رقم 1800 735 563. ساعات العمل الخاصة بنا 9.00 am-5.00 pm.

Greek

Αν χρειάζεστε διερμηνέα, καλέστε την Εθνική Υπηρεσία Διερμηνείας και Μετάφρασης (TIS National) στο **131 450** και ζητήστε να καλέσουν το LT Joint Venture στον αριθμό 1800 735 563. Οι ώρες λειτουργίας μας είναι 9.00 am-5.00 pm.

Mandarin

如果您需要口译员，请拨打TIS National的电话 **131 450**，请他们打电话给 LT Joint Venture，电话号码：1800 735 563。我们的营业时间是 9.00 am-5.00 pm。

Spanish

Si necesita un intérprete, por favor llame a TIS National en el **131 450** y pida que lo comuniquen con LT Joint Venture en el 1800 735 563. Nuestro horario de oficina es 9.00 am-5.00 pm.

Vietnamese

Nếu quý vị cần thông dịch viên, xin hãy gọi cho Dịch vụ Thông Phiên dịch Quốc gia (TIS Quốc gia) theo số **131 450** và yêu cầu họ gọi cho LT Joint Venture theo số 1800 735 563. Giờ làm việc của chúng tôi là 9.00 am-5.00 pm.

Appendix B – Distribution Area



February 2020