



Darling Point Wharf Upgrade concept design

Community consultation report

Transport for NSW | December 2021

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1 Executive Summary

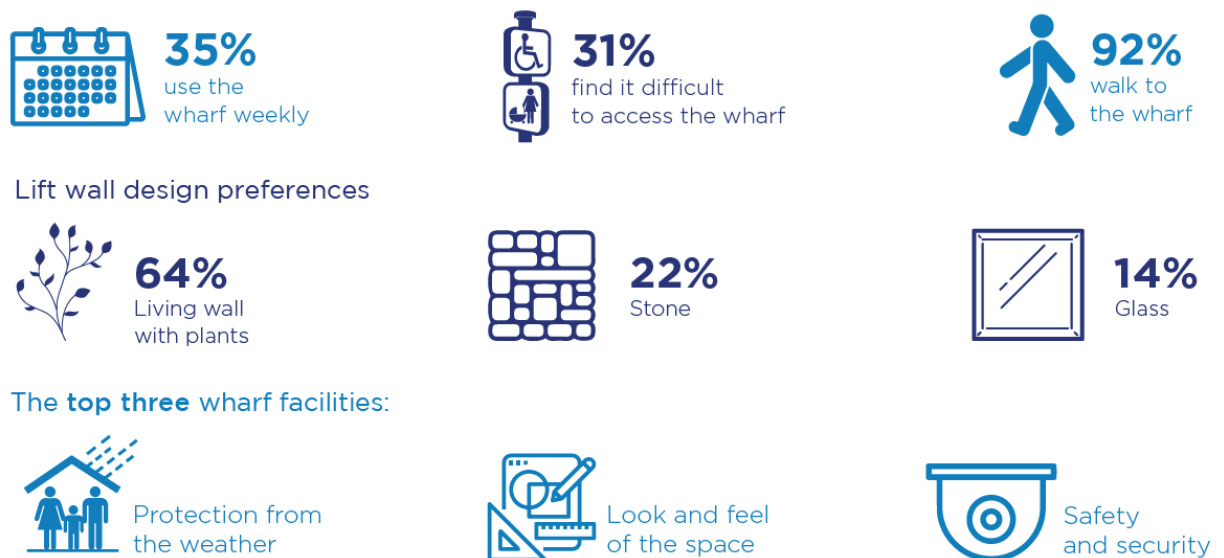
Transport for NSW (Transport) is proposing to upgrade Darling Point Wharf as part of the Transport Access Program. The upgrade would make the wharf accessible to people with additional mobility requirements and customers with prams and luggage.

We invited the community and stakeholders to provide feedback on the proposed concept design between Friday 28 May and Sunday 4 July 2021.

The campaign reached around 40,244¹ people and we received 97 submissions.

Here's what we learnt from survey respondents:

Figure 1. Snapshot of key survey findings



1.1 Outcomes and next steps

We would like to thank everyone who took the time to consider our proposal and provide feedback.

We have listened to community concerns about the over-water boardwalk and we are now investigating the option of connecting the lift and waiting area via a path along the foreshore instead. For this option, we will aim to minimise impact to the lower end of the park, including to trees, heritage items and memorial pond. The community will be able to provide feedback on this option during the Review of Environmental Factors (REF) display, early in 2022.

We thank the community for feedback on their preferred lift wall design. During the detailed design process a final design will be chosen based on this feedback, cost and maintenance requirements.

Regarding a potential accessible car parking space, we recently explored the opportunity for providing a space in Darling Point Reserve however it was found to not be feasible due to the impact on the reserve. A new kiss-and-ride zone in the Darling Point Road cul de

¹ This number includes the combined reach of the Facebook post, unique website visits, email correspondence, phone calls, letterbox drop recipients and community drop-in interactions.

sac would be provided for drop-off and pick-up, with an accessible kerb ramp connecting the road to the path that leads to the lift entrance.

The potential environmental, visual, construction and heritage impacts of the proposal will be assessed in the REF and refined further during detailed design. We anticipate the REF will be on display for community feedback in early 2022.

We will continue to keep the community updated as the project progresses.

2 Introduction

2.1 Background

The NSW Government is progressively upgrading ferry wharves across Sydney Harbour to improve Sydney's ferry service for customers. New and improved wharves are being delivered as a part of NSW Government's Transport Access Program (TAP) – an initiative to deliver modern, safe, and accessible transport across the state.

The Wharf Upgrade Program, which is being delivered by Transport, aims to improve:

- access for customers with assisted and unassisted mobility needs
- access for customers with prams
- protection from the wind, rain, and sun
- seating and waiting areas
- safety for customers and staff
- ferry pick-up and drop-off
- pedestrian access around the wharf

The wharf upgrades are being delivered in stages, with some projects already underway or completed including Kissing Point Wharf and Woolwich Wharf.

2.2 The proposal

Customers with mobility needs are currently unable to access Darling Point Road unassisted from the Darling Point Wharf. The existing wharf at Darling Point includes a simple wooden jetty and set of tidal steps for ferries to berth. It connects to Darling Point Road via a set of stairs and a path through McKell Park.

The proposed wharf design includes a new hydraulic platform. The platform can automatically adjust in height to improve the efficiency of berthing vessels. A hydraulic system is generally used at wharves where wave and wind conditions are stronger and a pontoon is not suitable, allowing for safe and level passenger boarding and alighting.

The platform would be connected to a waiting area by a covered gangway. The waiting area would have a curved roof, seating, and glass weather protection panels to provide passengers with a comfortable place to wait for their ferry.

The waiting area would be connected to land by a new boardwalk over water. A new lift and stairs would provide access from the wharf to Darling Point Road. A new kiss-and-ride zone in the cul-de-sac would be available for passenger pick-up and drop-off.

The new wharf would provide Darling Point with facilities that all members of the community can access.

See [Appendix A](#) for a plan of the proposed wharf upgrade.

3 Consultation approach

3.1 Consultation objectives

The community and key stakeholders were invited to provide feedback on the project's concept design from Friday 28 May and Sunday 4 July 2021. Due to the Sydney COVID-19 lockdown period, the consultation period was extended to five weeks to allow time for people to have their say.

The purpose of this consultation was to:

- inform community and stakeholders of the proposed wharf upgrade concept design
- obtain feedback from the community on the proposal
- build a database of community members interested in the project who we can continue to engage with and inform as the project progresses
- consider all feedback and provide responses.

3.2 How consultation was done

Community members and stakeholders were encouraged to ask questions and provide feedback via:

- Phone (1800 770 973)
- Email (wharfupgradeprogram@transport.nsw.gov.au)
- Online survey
- In person at the community drop-in session
- Mail (Wharf Upgrade Program – Darling Point, Communication and Stakeholder, Engagement, PO Box 973, Parramatta NSW 2124)

We received 97 submissions during the consultation period.

Figure 2 – Percentage of responses received for each feedback channel

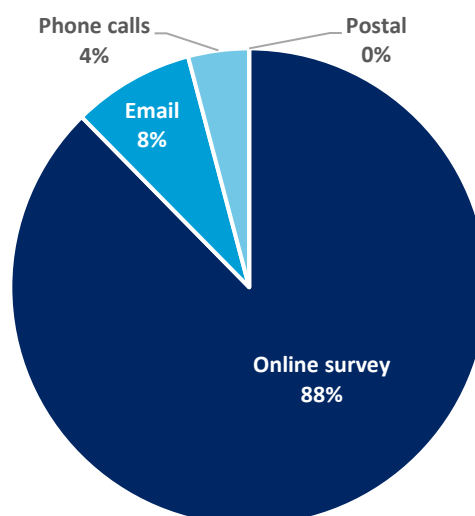


Table 1: Communication and engagement tools used and the number of people reached

Communication tool	Details	Audience reach
Letterbox drop 1 (Appendix B)	4-page community update distributed to residents and businesses (approx. 400 metre radius from wharf, see Appendix D)	1235
Letterbox drop 3 (Appendix C)	A5 postcard	1235
Email (outbound)	Sent to businesses, organisations, and interest groups in the area	149
Website (Appendix E)	Project webpage	2,799
Microsite (Appendix E)	Interactive portal available via project page	484
Facebook post (Appendix F)	Paid advertisement to targeted audience	35,536
Phone calls	Individual booking with project team	4
Community drop-in session	Thursday 3 June 2021	36
Poster (Appendix G)	Displayed at the wharf	Not available

3.3 Consultation summary

The key feedback raised during the consultation included:

- questions, concerns and suggestions around the wharf design including the location of the lift and boardwalk, and the visual amenity including privacy impacts
- questions around project justification
- questions and suggestions around closure of the wharf, construction timing and alternative transport
- concerns around fishing.

The key areas of support for the proposed wharf upgrade included:

- the lift would provide safe access for those who can't use the existing stairs
- the design and amenities are an improvement on the existing wharf
- the upgrades would allow more regular use of the ferry.

4 Summary of feedback and Transport response

The comments we received have been summarised and responded to in the tables below.

Table 2: Feedback and response table – wharf design

Feedback	Response
<p>The new boardwalk should also be covered, not just the waiting area.</p> <p>The uncovered boardwalk will be subject to weather impacts.</p>	<p>The proposal includes an uncovered boardwalk as a roof would increase the visual impact of the structure.</p> <p>The upgrade would include a waiting area with a curved roof, seating, and glass weather protection panels to provide a comfortable and sheltered place to wait for the ferry.</p> <p>The waiting area is connected to the hydraulic platform by a covered gangway.</p> <p>Anti-slip finishes are used on the platform to improve safety for customers during wet weather.</p>
<p>Can the wharf platform be located in front of the lift in Darling Point Reserve?</p> <p>Why is a hydraulic platform needed instead of a floating pontoon?</p> <p>A covered hydraulic platform will provide a barrier to shelter from winds.</p> <p>Can the hydraulic platform also be covered like the North Sydney wharf?</p>	<p>The wharf platform would be located in the same position as the existing wharf as it allows ferries to efficiently and safely berth in a sweeping motion. This location also avoids impacts to existing moorings.</p> <p>Due to the strong wave and wind conditions at Darling Point, and ferry safety and operational requirements, a hydraulic platform is needed for passenger comfort and safety when boarding and alighting.</p> <p>The hydraulic platform proposed at Darling Point is similar to the Milsons Point Wharf. The design includes fixed posts and a platform which automatically adjusts in height. Due to this design, a roof cannot be installed to the fixed posts as it would not allow sufficient space for passenger movement and circulation and would be less efficient for ferry boarding and alighting.</p> <p>At North Sydney, the covered waiting area is located on the floating pontoon.</p> <p>The proposal includes a new covered waiting area and covered gangway for customer comfort while waiting for the ferry.</p>

Feedback	Response
<p>Why is the boardwalk from the waiting area to the lift being built in the water?</p>	<p>An extended boardwalk over the water was proposed to avoid impacts to the park.</p>
<p>Why is the boardwalk not located along the existing foreshore?</p>	<p>However, we have listened to community concerns about the over-water boardwalk, and we are now investigating the option of connecting the lift and waiting area via a path along the foreshore instead. For this option, we will aim to minimise impact to the lower end of the park, including to trees, heritage items and memorial pond. The community will be able to provide feedback on this option during the REF display in early 2022.</p>
<p>The lift is unnecessary and costly; why not build a ramp instead?</p>	<p>The wharf upgrade has been designed to meet key requirements under the Disability Discrimination Act 1992 (DDA), Disability Standards for Accessible Public Transport (DSAPT), AS 1428.1 and AS1428.2 with reference to the National Construction Code (NCC) for best practice.</p>
<p>Can a ramp and a smaller lift structure be included instead?</p>	<p>A ramp was investigated at this location however it would need to be a long ramp, with multiple switch backs, in order to ensure it wasn't too steep for safe use. The ramp would require a larger footprint in Darling Point Reserve due to the required length.</p>
<p>A ramp is a much more environmentally friendly option.</p>	<p>Installing a lift is the preferred option as it would provide safe and equitable access from street level to the wharf for all customers including those with mobility needs and people with prams and luggage.</p>
<p>Is it possible to construct a walkway within the park (behind the sandstone wall) to the wharf ramp?</p>	<p>The option of providing a pathway and lift through the top of McKell Park was considered however it was not supported as it would have higher heritage, vegetation and visual impact on the park.</p>
<p>Why is the lift and access not being built through McKell Park?</p>	
<p>Can the lift be at the end of the current wharf adjacent to the stairs?</p>	
<p>Concerned that the proposed design will impact the old boat ramp at McKell Park.</p>	<p>The potential heritage impacts of the proposal will be identified and assessed as part of the REF process and include appropriate safeguards and mitigations.</p>
<p>How often will the lift be maintained and cleaned?</p>	<p>Maintenance of the lift would be included as part of our existing maintenance program for lifts across the transport network.</p>

Feedback	Response
<p>I support the living wall design for the lift as it is the least obtrusive to the eye.</p> <p>I prefer the stone wall finish as it is prolific in Darling Point.</p> <p>The opportunity to have a living green wall/ sandstone wall for the lift structure is a good idea to enable blending with the surrounds.</p> <p>Can the steps be made of sandstone to tie in with the aesthetic of the lift?</p> <p>The glass wall/ stone wall of the proposed lift would be at risk of vandalism.</p>	<p>During the detailed design process a final design for the lift wall and stairs will be chosen based on community feedback, cost and ongoing maintenance requirements.</p>
<p>Install green lidded bins to reduce waste, especially for fishing and cigarette waste.</p> <p>Could sand buckets be provided for cigarette waste?</p>	<p>Bins would be provided on the new wharf waiting area.</p> <p>For concerns or questions regarding the installation of additional bins around the park, please contact Woollahra Council.</p>
<p>Include a small café or food/coffee cart on the wharf for commuters and people waiting for the ferry.</p> <p>If a kiosk is added to the wharf, please use timber, and paint it white like a traditional boat shed.</p>	<p>The purpose of the Transport Access Program is to provide a better experience for public transport customers by delivering accessible, modern, secure, and comfortable transport that connects with other transport infrastructure. A kiosk is not part of the project but the request is noted.</p>

Table 3: Feedback and response table – construction and environmental impacts

Feedback	Response
<p>Please try to keep the natural green look of the area intact.</p> <p>Keep as much greenery as possible and incorporate new plants into the proposed design.</p>	<p>Environmental and biodiversity impacts are assessed as part of the REF. The community will have the opportunity to view and make a submission as part of the REF display process.</p> <p>The new path to the lift would be designed to protect the trees and minimise impacts to Darling Point Reserve.</p> <p>At completion any impacted areas would be replanted and landscaped with native vegetation local to the Sydney region in consultation with Woollahra Council.</p>
<p>The upgrade will have a significant impact on the marine environment.</p> <p>Will the Review of Environmental Factors assessment include an assessment of the marine environment?</p> <p>Can the Sydney Institute for Marine Sciences be consulted to explore further opportunities in improving marine life and the harbourside's attractiveness?</p>	<p>The REF process includes an aquatic biodiversity assessment in consultation with the NSW Department of Primary Industries.</p> <p>We will ensure the Sydney Institute of Marine Science receives project updates.</p>
<p>The design is bigger than the current wharf.</p> <p>The proposal appears to be an over-engineered solution.</p> <p>The proposed design is an eyesore and is overkill.</p> <p>There will be a loss of privacy for nearby properties.</p> <p>The proposed lift will obstruct the harbour views and the views from McKell Park.</p> <p>The proposed design is not in keeping with the surroundings.</p>	<p>The proposed wharf upgrade structures have been designed to consider factors such as heritage, visual and vegetation impacts, sea conditions and to meet accessibility and future demand requirements.</p> <p>The look of the design aims to unify and identify the harbour wharves and the ferry commuter transport system. The curved roof of the waiting area is designed to be low profile and minimise the impact on the views to and from the water. The zinc roof sheeting is a natural product that will weather and form a natural patina over time.</p> <p>Final materials and finishes to the lift and paths will be considered during detailed design to minimise visual impacts.</p> <p>The visual impact of the proposal is assessed as part of the REF.</p>
<p>Will Lili's Pond in McKell be affected by construction impacts?</p>	<p>We are aware of the importance of Lili's Pond which is located on the foreshore of McKell Park. The current concept design would not impact the pond. However, during detailed design we will investigate the option of providing a pathway along the foreshore to connect the wharf and the lift while aiming to minimise impact to the lower end of the park, heritage items and the memorial pond. We will do this in consultation with stakeholders.</p>

Feedback	Response
<p>The proposed boardwalk and viewing platform over the water will negatively impact the harbour views and heritage bath site at Darling Point.</p>	<p>The proposed wharf upgrade structures have been designed to consider factors such as heritage, visual and vegetation impacts, sea conditions and to meet accessibility and future demand requirements.</p>
<p>The proposed design does not consider the historical significance of McKell Park, the foreshore, and the heritage baths.</p>	<p>Identification of, and potential impacts to, heritage items in and around the proposal is assessed in a Statement of Heritage Impact as part of the REF process. The community will have the opportunity to view and make a submission on the REF in early 2022.</p>
<p>Why would you destroy the old stone boatshed ruins?</p>	<p>Reinstatement of the old sandstone swimming pool is not in the scope of this project.</p>
<p>The previous Darling Point swimming pool should be reinstated as part of the upgrade.</p>	<p>The existing sandstone seawall is not heritage listed.</p>
<p>Is the stonewall on the Darling Point foreshore heritage listed?</p>	
<p>Will the proposed hydraulic platform cause noise and will the vibration cause damage to the stairs and water?</p>	<p>The hydraulic platform and associated infrastructure are designed for smooth movement and operation.</p> <p>The hydraulic platform would not make noise when moving up and down. However, customers may hear a low humming noise if standing near the hydraulic motors which are located in the waiting area storage room.</p> <p>The hydraulic infrastructure would be regularly maintained to ensure it operates in accordance with the design intent.</p>
<p>When will construction start?</p> <p>How long will construction take?</p> <p>Please build the design as soon as possible.</p>	<p>The next stage of the project involves assessing the environmental impacts of the proposal in a REF.</p> <p>Construction is likely to take up to eight months. At this stage we anticipate construction would start in the second half of 2022 depending on the outcome of the REF consultation process and detailed design.</p>
<p>What will be done in relation to the construction impact for the residents? That is, noise and access.</p>	<p>Potential construction impacts and mitigations will be outlined in the REF.</p> <p>Generally, standard work hours will apply for the upgrade. However, for safety reasons, some construction activities such as piling may require work to be carried out at night or early in the morning when conditions are most calm. Work would be planned to minimise disruption.</p> <p>We would work with the directly impacted residents and further information would be made available closer to the start of construction.</p>

Feedback	Response
<p>Please construct the upgrade during the winter months of whichever year they occur.</p> <p>Don't overlap the Darling Point upgrade with the Double Bay upgrade.</p>	<p>At this stage we anticipate construction would start in the second half of 2022 depending on the outcome of the REF consultation process and detailed design.</p> <p>Construction details such as timing will depend on the outcomes of the REF community consultation process and detailed design.</p> <p>The next stage of the project involves assessing the environmental impacts of the proposal in a REF and undertaking the detailed design. It is expected the community will have the opportunity to view and make a submission on the REF in early 2022.</p>
<p>Will there still be places to sit and admire the view?</p>	<p>The seats within Darling Point Reserve would be temporarily impacted during construction. They would be restored once construction has finished.</p> <p>Additional seating would be provided in the new waiting area.</p>
<p>Which consultant is handling the Review of Environmental Factors process on behalf of Transport for New South Wales?</p>	<p>Transport has engaged Cardno to provide REF consultancy services.</p>

Table 4: Feedback and response table – general project

Feedback	Response
Darling Point Road is too steep for mobility impaired commuters to reach the proposed lift.	<p>The primary purpose of this proposal is to upgrade the wharf to meet accessibility requirements under the DDA and DSAPT, to ensure equitable access is provided for all public transport ferry customers.</p> <p>The proposed design includes a kiss-and-ride drop-off zone at the end of Darling Point Road and a compliant accessible path from the road to the new lift.</p>
<p>The addition of the boardwalk, viewing platform, lift and stairs will incur additional maintenance costs.</p> <p>The boardwalk and viewing platform over the water will incur extra maintenance costs due to expose to salt water.</p>	<p>The existing wharf is approaching the end of its design life and would need to be upgraded. The new wharf would have a design life of 50 years with regular maintenance regimes.</p> <p>All structures will be designed to minimise corrosion and will be maintained as part of our existing maintenance schedule for wharves.</p>
<p>Are there enough people who use this wharf to justify the upgrade?</p> <p>Can you add current customer numbers and justification for the project to your information?</p>	<p>The existing wharf is approaching the end of its design life and would need to be upgraded. The new wharf would have a design life of 50 years with regular maintenance regimes.</p> <p>The wharf upgrade will provide access for people with mobility requirements meeting the standards of the DDA and DSAPT.</p>
<p>How many disabled / elderly people use the wharf?</p> <p>How many people struggle to access the wharf?</p> <p>People with mobility needs won't use the ferry service anyway.</p> <p>Mobility impaired commuters will drive to the ferry at Double Bay Wharf for flat access and parking.</p> <p>Leave the existing wharf alone, is already fit for purpose and there is no need for an upgrade.</p> <p>People with accessibility issues or prams will use the Double Bay wharf instead of the Darling Point wharf.</p>	<p>In our concept design consultation survey, 31% of respondents told us they find it difficult to access the existing Darling Point Wharf.</p> <p>As an operator of public transport under the DDA we are required to ensure equitable access for all customers across our network. Providing equitable access ensures people with a disability but also those with limited mobility and parents with prams can access transport.</p> <p>In addition, the existing wharf is approaching the end of its design life. The new wharf would have a design life of 50 years with regular maintenance regimes.</p> <p>The NSW Government is progressively upgrading ferry wharves across Sydney as part of the Transport Access Program. For more information visit www.transport.nsw.gov.au/projects/current-projects/tap-3</p> <p>For more information on Transport's Disability Inclusion Action Plan 2018-2022 visit www.transport.nsw.gov.au/news-and-events/reports-and-publications/disability-inclusion-action-plan-2018-2022</p>

Feedback	Response
Was a climate change risk assessment conducted?	Yes, a climate change risk assessment has been carried out as part of the preliminary assessments for concept design.
Can there be an artist's impression of the view from McKell Park?	An artist's impression of the view from McKell Park is provided on our interactive portal – please see 'view 4': https://wharvesupgrades.mycommunityengine.com/darling_point/
Will the Woollahra Council be upgrading Edgecliff Commercial Centre at the same time, and will this affect the alternative public transport?	We will continue to consult with Woollahra Council regarding proposed projects in the area so that cumulative impacts of this proposal with other developments may be considered.
The consultation process is limited with only one design presented and only minor design changes incorporated.	<p>We provide two formal opportunities for the community to share their feedback on the proposed upgrade: firstly through the concept design consultation and then through the REF consultation. We carefully consider all feedback received during these consultations, and ongoing throughout project development.</p> <p>We have listened to community concerns about the over-water boardwalk, and we are now investigating the option of connecting the lift and waiting area via a path along the foreshore instead. For this option, we will aim to minimise impact to the lower end of the park, including to trees, heritage items and memorial pond. The community will be able to provide feedback on this option during the REF display in early 2022.</p> <p>During the consultation we asked for feedback on three lift wall design ideas. During the detailed design process a final design will be chosen based on this feedback, cost and maintenance requirements.</p> <p>More information about the design options considered will be provided in the REF.</p>
The new wharf would attract more people to the area.	<p>The existing wharf is approaching the end of its design life and would need to be upgraded. The new wharf would have a design life of 50 years with regular maintenance regimes.</p> <p>The proposed wharf upgrade structures have been designed to consider factors such as heritage, visual and vegetation impacts, sea conditions and to meet accessibility and future demand requirements.</p>

Table 5: Feedback and response table – existing wharf

Feedback	Response
The existing stairs and sea wall need fixing.	The existing stairs and sea wall are the responsibility of Woollahra Council and outside the scope of this project.
The turning circle for cars and drop-off is very busy at different times.	<p>The proposal would not change the function of the turning circle on Darling Point Road.</p> <p>There is a kiss-and-ride zone included as part of the proposal which would be available for customers to pick up and drop off.</p>
There is not enough parking in Darling Point.	The number of existing car parks on Darling Point Road would not be changed as part of the upgrade.
This upgrade will encourage more people to use the wharf and take the parking from locals.	Parking along Darling Point Road and surrounding local roads is the responsibility of Woollahra Council. Please direct your parking permit inquiry to Council.
Please introduce a parking permit system for residents.	We have recently investigated the opportunity to install a compliant accessible car parking space in Darling Point Reserve however it was found to not be feasible due to the impact on the reserve.
There needs to be more disabled parking otherwise people will use Double Bay instead.	<p>This is a challenging location due to the steepness of the slope and would require significant re-grading within the reserve and Darling Point Road to achieve the required gradient. It would also involve installation of additional concrete structures in the reserve.</p> <p>A new kiss-and-ride zone in the Darling Point Road cul de sac would be provided for drop-off and pick-up, with an accessible kerb ramp connecting the road to the path that leads to the lift entrance.</p>
Will accessible parking be provided in the upgrade?	

Table 6: Feedback and response table – recreational activities at the wharf

Feedback	Response
<p>The boardwalk will reduce access for swimmers in McKell park.</p> <p>It will be dangerous for swimmers to swim around the boardwalk or to access the heritage baths.</p> <p>The beach needs to be more accessible.</p>	<p>The primary purpose of this proposal is to upgrade the wharf to meet accessibility requirements under the DDA and DSAPT, to ensure equitable access is provided for all public transport ferry customers.</p> <p>We have listened to community concerns about the over-water boardwalk, and we are now investigating the option of connecting the lift and waiting area via a path along the foreshore instead. For this option, we will aim to minimise impact to the lower end of the park, including to trees, heritage items and memorial pond. The community will be able to provide feedback on this option during the REF display in early 2022.</p> <p>During construction some temporary exclusion areas may need to be established to maintain the safety of people using the park and water in the area.</p> <p>Please direct your inquiry regarding beach access to the Woollahra Council.</p>
<p>Will I be able to launch my kayak from the proposed wharf?</p>	<p>The platform has been designed for ferry vessels to efficiently and safely pick-up and drop-off passengers. Ferries will have priority use of the platform however recreational use is allowed. Due to the design of the platform, kayakers may prefer to launch from another location.</p>

Table 7: Feedback and response table – fishing activities at the wharf

Feedback	Response
<p>A review is needed on the current fishing practices at the wharf.</p> <p>Fishing should be forbidden at Darling Point wharf.</p> <p>There needs to be more signage and education on fishing guidelines.</p> <p>The fishermen will cause noise and leave leftover bait, plastic bags and detritus on the proposed wharf waiting area, the boardwalk, and the lift.</p> <p>The proposed upgrade will encourage more people to come and fish off Darling Point wharf.</p> <p>Please make the proposed wharf design fisherman and fish friendly.</p>	<p>Recreational fishing in Sydney Harbour is regulated by the NSW Department of Primary Industries and is currently permissible at Darling Point Wharf.</p> <p>Signage would be installed as part of the upgrade to inform and remind the fishing community of the requirements of responsible fishing at Darling Point Wharf which includes: consideration of nearby residents, other wharf and park users, keeping noise to a minimum and not leaving hooks, bait and fishing lines at the wharf.</p> <p>Illegal or suspect fishing activities can be reported to the NSW Department of Primary Industries via the Fishers Watch Phone line on 1800 043 536 or contact NSW Police to report any anti-social behaviour.</p> <p>For general fishing information, call the Fisheries Information Line on 1300 550 474.</p>

Table 8: Feedback and response table – ticketing and services

Feedback	Response
<p>Will ferry services be stopped during the construction of the wharf?</p>	<p>Ferry services to Darling Point Wharf would be impacted during the construction of the proposed upgrade as the wharf may be closed for up to eight months.</p> <p>Alternative transport options would be considered and presented to the community during the REF consultation in early 2022.</p>
<p>Can there also be more regular ferry services and use of faster ferries such as those on the Rose Bay service.</p> <p>There should be a direct ferry service from Darling Point to Watsons Bay wharf.</p> <p>Can the bus route from Darling Point to the city be brought back?</p> <p>The 328 Bondi Junction to Darling Point via Edgecliff (Loop Service) bus route needs to be extended to McKell Park.</p> <p>Buses run far too infrequently and rarely line up with the times the ferry runs.</p>	<p>Changes to ferry and other transport services are not part of the scope for the proposed upgrade.</p> <p>Visit transportnsw.info to provide feedback on services (including timetables).</p>


5 Appendices

5.1 Appendix A – Plan of proposed Darling Point Wharf upgrade

For illustrative purposes.



5.2 Appendix B – ‘Have your say’ community update




Darling Point Wharf Upgrade

Have your say

Transport for NSW | May 2021

The NSW Government is planning to improve Darling Point Wharf as part of the Transport Access Program.



An artist's impression of the proposed Darling Point Wharf improvements.

Transport for NSW is improving Sydney's ferry services for customers. New and upgraded wharves are being delivered as part of the NSW Government's Transport Access Program. This program has most recently delivered upgraded wharves at Kissing Point, Woolwich, Parramatta and Rydalmere.

The Darling Point Wharf

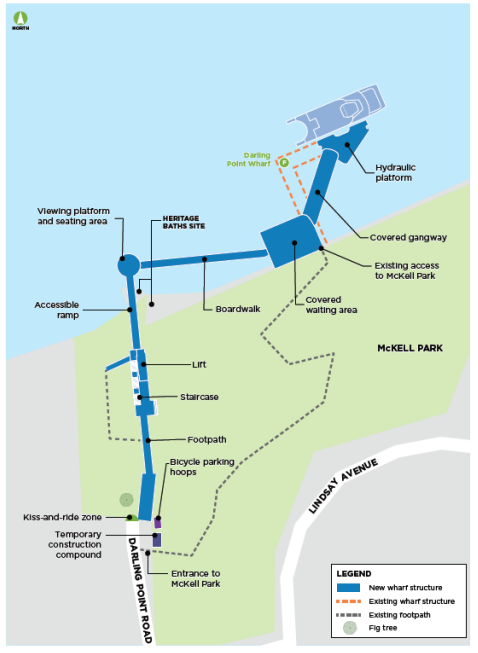
Customers with mobility needs are currently unable to access Darling Point Road from Darling Point Wharf.

The existing wharf at Darling Point is a simple wooden jetty with tidal steps.

The proposal at Darling Point Wharf would improve accessibility for our customers. A concept design has been developed and we are inviting the community and customers to have their say on the suggested changes.

Accessible Public Transport

The Transport Access Program is an initiative to provide a better experience for public transport customers by delivering accessible, modern, secure, and comfortable transport that connects with other transport infrastructure. It is a legal requirement that all public transport infrastructure, including wharves, have fully compliant disability access by December 2022.



Plan of proposed new Darling Point Wharf for illustrative purposes.

Proposed concept design

The proposed wharf design includes a new hydraulically operated platform. The platform can automatically adjust in height to improve the efficiency of berthing vessels. A hydraulic system is generally used at wharf locations where wave conditions are stronger allowing for the safe pick-up and drop-off of passengers.

Upgrades would include:

- a waiting area with a curved roof, seating and glass weather protection panels for passenger comfort
- a covered gangway
- an uncovered boardwalk and viewing platform connecting the waiting area to the lift
- a new lift and stairs on the foreshore
- bicycle parking hoops
- kiss-and-ride zone.

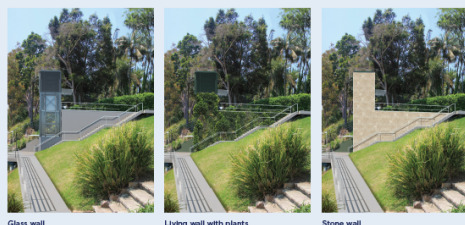
An accessible parking spot is currently being investigated near the wharf interchange. More information would be provided during the Review of Environmental Factors consultation process.

The new wharf would provide Darling Point with facilities that all members of the community can access.

For more information and images of the proposed wharf design visit our website nswroads.work/darlingpointwharf

Lift design

We are investigating design ideas for the lift walls. Based on community feedback and feasibility, a preferred option will be selected as part of the detailed design process. To view larger images of the artist's impressions below visit the interactive project portal nswroads.work/darlingpointwharf



Glass wall Living wall with plants Stone wall

Improvements

The proposal would improve:

- access for customers with assisted and unassisted mobility needs
- access for customers with prams and luggage
- protection from the weather
- seating and waiting areas
- safety for customers and staff
- efficiency of ferry pick-up and drop-off
- pedestrian access to the wharf.

Existing wharf structure

The existing wharf structure would be removed as part of this upgrade.

Potential construction impacts

Ferry services to Darling Point Wharf will be interrupted during the construction of the proposed wharf. Customers would be able to catch alternative public transport including bus services, the train at Edgecliff Station and the ferry at Double Bay Wharf. Every effort would be made to lessen the disruption to the community. More information and the opportunity to provide feedback about how construction could affect you will be provided as part of the Review of Environmental Factors consultation process.

How to have your say

We invite you to provide feedback on the proposed wharf design. Feedback will be considered until **5pm Sunday 27 June 2021**.

Complete our online survey at nswroads.work/darlingpointwharf or contact us on the details below.

All feedback will be considered by the project team and used to inform the design. We will continue to keep customers and the community updated as the project progresses.

Community drop-in sessions

We invite you to come along to a community drop-in session in Darling Point, where members of the project team will be available to answer questions and provide information about the concept design. There will be no formal presentation so drop in at any time.

Please register your interest via the form on our web page. This will help us to put in place COVID safe measures and contact you if the situation changes.

Where: Entrance to McKell Park, Darling Point Road, Darling Point


When: Thursday 3 June 2021 between 7.30am and 10.30am
Saturday 19 June 2021 between 1pm and 4pm

Other wharf upgrades in the area

Wharf interchanges across Sydney are being upgraded to improve the transport experience for customers and the community.

To find out more about wharf upgrades in your area visit roads-waterways.transport.nsw.gov.au/wharfupgrades

What are the next steps?



WE ARE HERE

Scan the QR code to visit the project web page and learn more

Contact us

For more information or to subscribe for email updates contact:

1800 770 873

roads-waterways.transport.nsw.gov.au/wharfupgrades

wharfupgrades@transport.nsw.gov.au

Wharf Upgrade Program - Darling Point Communications and Stakeholder Engagement PO Box 973 Parramatta NSW 2124

If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 770 873.

131 450

May 2021

Transport for NSW (TFNSW) is subject to the Privacy and Personal Information Protection Act 1998 (PPIP Act) which requires that we comply with the Information Privacy Principles set out in the PPIP Act. All information in correspondence is collected for the sole purpose of assisting in the delivery of this project. The information received, including names and addresses of respondents, may be published in a subsequent document unless a clear indication is given in the correspondence that all or part of that information is not to be published. Otherwise we will only disclose your personal information without your consent. If authorised by the law, your personal information will be held by us at 27 Angle Street, Parramatta. You have the right to access and correct the information if you believe that it is incorrect.

You can view a copy of the community update on our [webpage](#) under ‘community updates’.

5.3 Appendix C – A5 postcard

Darling Point Wharf Upgrade

Have your say – closing 5pm on Sunday 27 June 2021



The NSW Government is proposing to improve Darling Point Wharf as part of the Transport Access Program.

The Darling Point Wharf

The proposal at Darling Point Wharf would improve accessibility for our customers. A concept design has been developed and we want to know what you think of the proposal.

How can I have my say?

To learn more, visit the project page at nswroads.work/darlingpointwharf or call us on 1800 770 973. You can take our online survey or get in touch with the project team to have your say.

Feedback is open until **5pm on Sunday 27 June 2021**.



An artist's impression of the proposed Darling Point Wharf Improvements.

Lift wall design ideas



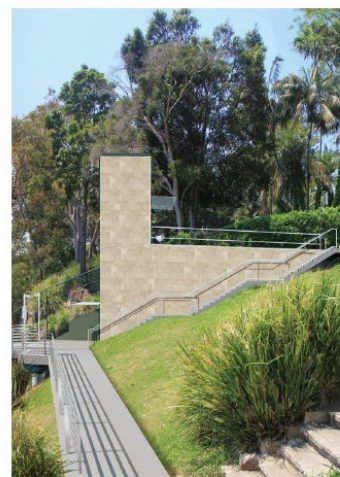
Glass wall



Living wall with plants



Stone wall



To view larger images of the artist's impressions above, visit the interactive project portal nswroads.work/darlingpointwharf

We invite you to ask questions and provide feedback on the proposed wharf concept design by **5pm on Sunday 27 June 2021**

Scan the QR code to learn more

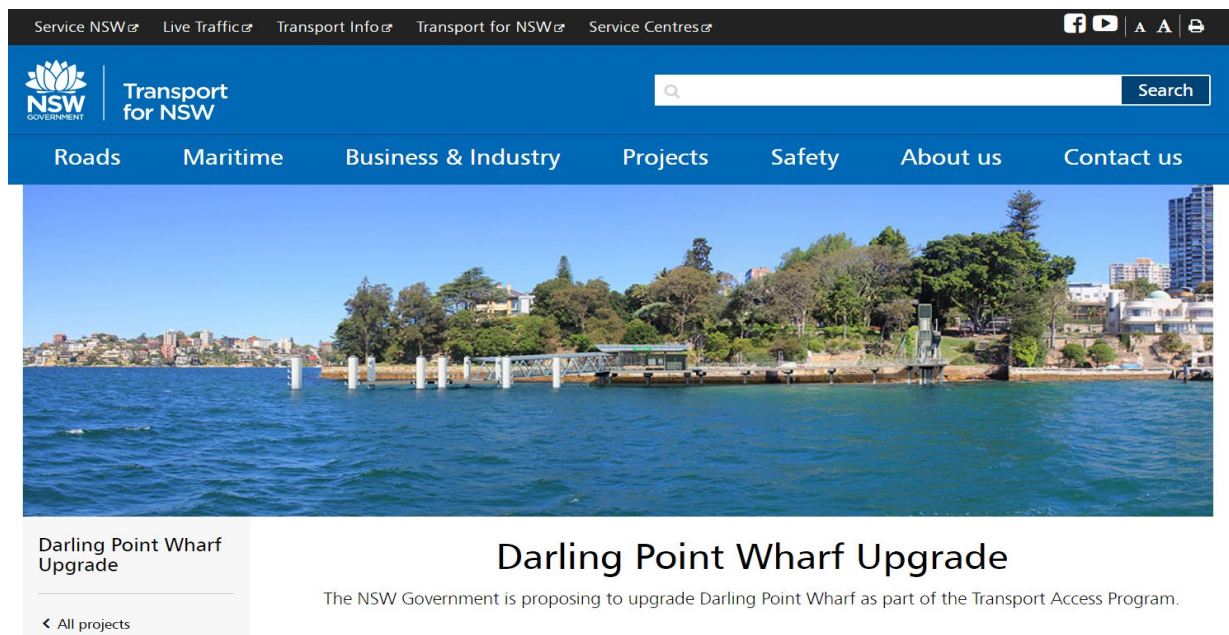


5.4 Appendix D – Letterbox distribution zone



5.5 Appendix E – Project webpage and interactive portal

[Project webpage](#)



[Interactive portal](#)



5.6 Appendix F – Facebook post



5.7 Appendix G – Poster



Darling Point Wharf Upgrade

Have your say

Transport for NSW | May 2021

The NSW Government is planning to improve Darling Point Wharf as part of the Transport Access Program



An artist's impression of the proposed Darling Point Wharf improvements.

Transport for NSW is improving Sydney's ferry services for customers. New and improved wharves are being delivered as part of the Transport Access Program.

Proposed concept design

The proposal at Darling Point Wharf would improve:

- access for customers with assisted and unassisted mobility needs
- access for customers with prams and luggage
- protection from the weather
- seating and waiting areas
- safety for customers and staff
- efficiency of ferry pick-up and drop-off
- pedestrian access to the wharf.



Scan the QR code to visit the project web page and learn more

How to have your say



We invite you to provide feedback on the proposed wharf design. Feedback will be considered until **5pm Sunday 27 June 2021**.

Complete our online survey at
nswroads.work/darlingpointwharf

Community drop-in sessions

Ask questions and learn more about the proposed upgrade. There will be no formal presentation so drop in at any time. Please register your interest via the form on our web page. This will help us to put in place COVID safe measures and contact you if the situation changes.

Where: Entrance to McKell Park,
Darling Point Road, Darling Point

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