

# Parramatta Wharf upgrade

## Community update 1

APRIL 2015



The existing Parramatta Wharf

As part of the Transport Access Program - an ongoing initiative to deliver modern, safe and accessible transport infrastructure - Transport for NSW has announced its latest proposal to deliver a new wharf at Rhodes and accessibility upgrades and interchange improvements at eight ferry wharves, including Birchgrove, Cockatoo Island, Chiswick, Abbotsford, Cabarita, Meadowbank, Rydalmere and Parramatta.

### **Transport Access Program**

Transport for NSW is improving Sydney's ferry services for customers. New and upgraded wharves and interchanges are being delivered as part of the NSW Transport Access Program. This program has already delivered new facilities at Milsons Point, Neutral Bay, Rose Bay, Balmain (Thames Street) and Huntleys Point, Cremorne Point, Mosman Bay and Drummoyne. Wharf upgrades are currently in progress at Balmain East, Sydney Olympic Park, McMahons Point and Pyrmont.

### **Customer benefits**

The Transport Access Program will provide the following benefits:

- Improved customer amenity such as better protection from the wind, rain and sun, seating and waiting areas
- Improved safety for customers
- Improved access for mobility impaired customers and customers with prams
- Quicker and more efficient boarding and disembarking
- Increased wharf capacity for future growth of ferry services
- More efficient interchanges with other modes of transport, both public and private, and better way finding signage.

## Community feedback session

We would like to know more about how you travel to the ferry, when you use the service, your views about the current facilities and priorities for improvement. You are welcome to drop in any time between 9am and 12pm at:

Venue: **Parramatta Wharf, waiting area.**

Date: **Sunday 3 May, 2015.**

Visit our website (details below) to find out more about the Wharf Upgrade Program and complete our online survey. The closing date for this initial round of general feedback is Sunday 17 May, 2015. Further consultation will be held on the preferred design for the wharf and interchange upgrade later in the year.

## What happens next?

COMMUNITY CONSULTATION

Preliminary investigations and field work including community feedback (we are here)

WE ARE HERE

Concept development of preferred option

Community comments on preferred option and environmental assessment

Project approval

Construction of upgrade

## Contact the team

More information is available on the Roads and Maritime Services website [rms.nsw.gov.au/wharfupgrades](http://rms.nsw.gov.au/wharfupgrades). If you would like to contact the wharf upgrade project team, send written comments, or register your contact details with us for further updates you can:

Phone: **1800 770 973**

Email: **WharfUpgradeProgram@rms.nsw.gov.au**

Visit: **rms.nsw.gov.au/wharfupgrades**

Or mail comments to: **Wharf Upgrade Program, Locked Bag 928, North Sydney 2059**



## Translating and Interpreting Service

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone Roads and Maritime Services on 1800 770 973.

### Arabic

إذا كنتم بحاجة إلى مترجم، الرجاء الاتصال بخدمة الترجمة الخطية والشفهية (TIS National) على الرقم **131 450** والطلب منهم الاتصال بوكالتكم على الرقم 1800 770 973.

### Cantonese

若你需要口譯員，請致電 **131 450** 聯絡翻譯和口譯服務署 (TIS National)，要求他們致電 1800 770 973 聯絡 Roads and Maritime Services。

### Mandarin

如果你需要口译员，请致电 **131 450** 联系翻译和口译服务署 (TIS National)，要求他们致电 1800 770 973 联系 Roads and Maritime Services。

### Greek

Αν χρειάζεστε διερμηνέα, παρακαλείστε να τηλεφωνήσετε στην Υπηρεσία Μετάφρασης και Διερμηνείας (Εθνική Υπηρεσία TIS) στο **131 450** και ζητήστε να τηλεφωνήσουν Roads and Maritime Services στο 1800 770 973.

### Italian

Se desiderate l'assistenza di un interprete, prego telefonare al Servizio Interpreti e Traduttori (TIS National) al **131 450** chiedendo di contattare Roads and Maritime Services al 1800 770 973.

### Korean

통역사가 필요하시면 번역통역서비스 (TIS National)에 **131 450** 으로 연락하여 이들에게 1800 770 973 번으로 Roads and Maritime Services 에 전화하도록 요청하십시오.

### Vietnamese

Nếu cần thông ngôn viên, xin quý vị gọi cho Dịch Vụ Thông Phiên Dịch (TIS Toàn Quốc) qua số **131 450** và nhờ họ gọi cho Roads and Maritime Services qua số 1800 770 973.

## Roads and Maritime Services

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