



**Roads &  
Maritime**

**Proposed new and extended clearways on St Hilliers Road, Boorea Street, Olympic Drive, Joseph Street, Rookwood Road and Stacey Street from Parramatta Road, Auburn to Hume Highway, Bankstown**

**Community Consultation Report**

May 2017





## Executive summary

In March 2017, Roads and Maritime Services consulted the community on a proposal to install new and extended clearways on St Hilliers Road, Boorea Street, Olympic Drive, Joseph Street, Rookwood Road and Stacey Street between Parramatta Road, Auburn and Hume Highway, Bankstown.

The proposal included new and extended clearways to operate:

- weekdays from 6am to 7pm
- weekends and public holidays from 9am to 6pm.

Roads and Maritime distributed a Have Your Say letter in the local area, carried out a doorknock of local businesses and residents and placed advertisements in the Canterbury Bankstown Express on Tuesday 14 March and in the Bankstown Torch on Wednesday 15 March 2017. We received five submissions; four from community members and one from the local council. Three submissions supported the proposal; concerns of noise impacts and parking loss were raised as well as one matter which was out of scope for the proposal.

The proposal is part of the Sydney Clearways Strategy which aims to reduce congestion on our roads.

The current clearways network in Sydney provides considerable benefits for major roads across the morning and evening peak periods. Benefits include:

- supporting the efficient movement of people and goods on Sydney roads;
- facilitating more reliable journey times for motorists on major roads;
- managing growth in traffic flow and emission reduction through smoother traffic flow;
- increasing peak period road capacity without expensive investment in widening roads;
- balancing the use of kerbside space outside of clearway times for parking.

After reviewing all feedback received, we have decided to proceed with the proposal.

We thank everyone who provided comments and the community and stakeholders for considering the proposal.

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# 1. Introduction

## 1.1 Background

On 1 December 2013, the NSW Government announced the Sydney Clearways Strategy as one of its key initiatives to reduce congestion on Sydney's roads. This Strategy outlines how to get more from Sydney's roads now – by introducing new or extended clearways on roads that do not perform to expectations.

The current clearways network has been in place for several decades, and has proven to be effective. Traffic growth in Sydney has reached a point where there is a need to consider further improvements in the use of the existing road network to reduce travel times. A particular need has been identified to extend clearways for weekend travel, where traffic growth has led to congestion levels similar to that of weekday periods.

It also sets out a process for engaging with local communities and councils and for ensuring alternative business parking is available, to minimise impacts on local businesses.

The NSW Government has committed \$121 million to the Sydney Clearways Strategy which includes assisting local councils with alternative business parking solutions. So far, we have delivered over 170km of new and extended weekend and weekday clearways across the Sydney road network under the Sydney Clearways Strategy.

St Hilliers Road, Boorea Street, Olympic Drive, Joseph Street, Rookwood Road and Stacey Street form part of the major arterial A6 corridor. The A6 connects the southern areas of Heathcote, Padstow, Bankstown, Lidcombe with the northern areas of Silverwater and Carlingford. It also provides access to major east/west roads such as Heathcote Road, Henry Lawson Drive, M5 Motorway, Canterbury Road, Hume Highway, M4 Western Motorway, Parramatta Road and Cumberland Highway.

The NSW Freight and Ports Strategy identifies St Hilliers Road, Boorea Street, Olympic Drive, Joseph Street, Rookwood Road and Stacey Street as a Secondary Freight Road.

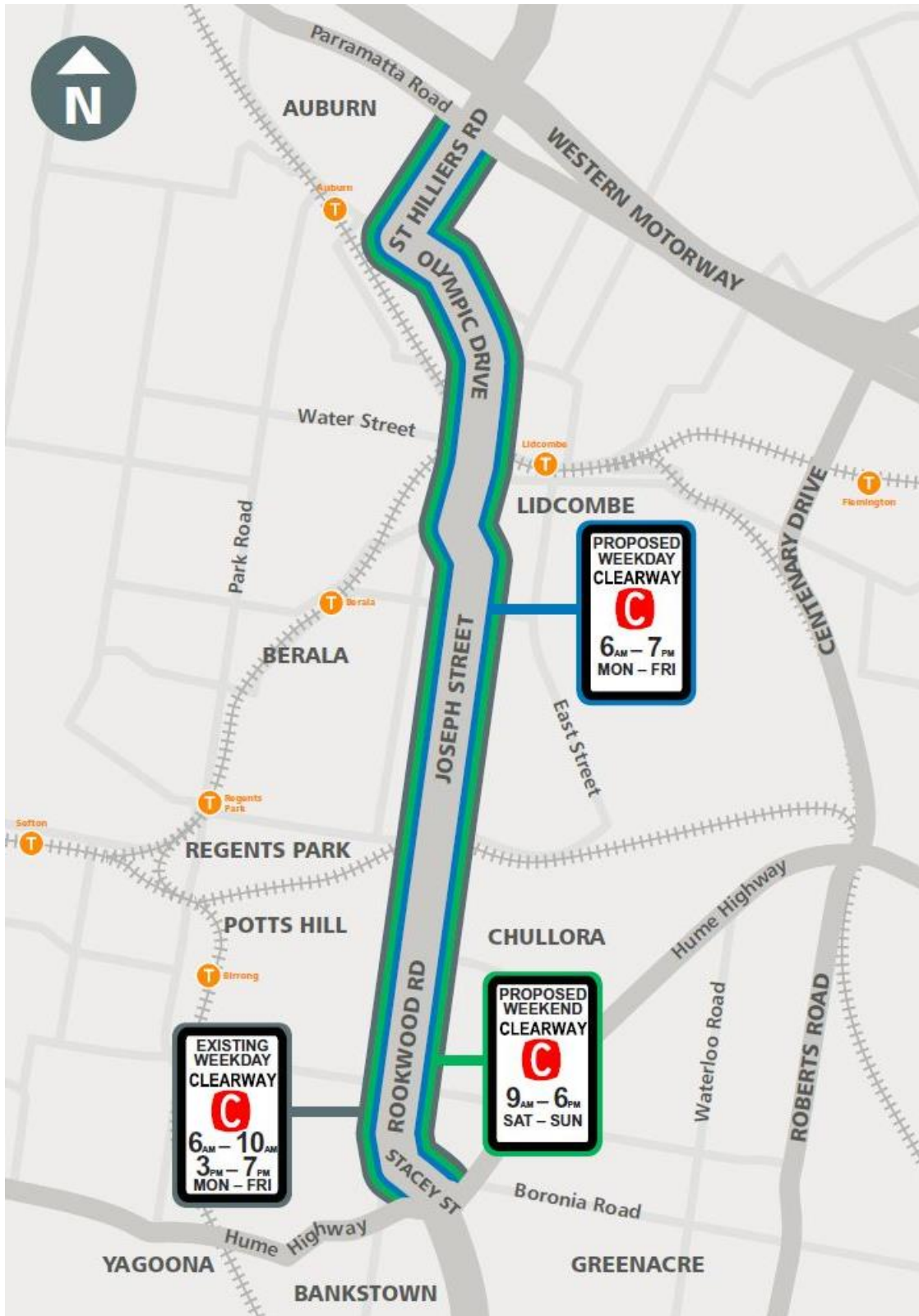
St Hilliers Road, Boorea Street, Olympic Drive, Joseph Street, Rookwood Road and Stacey Street is mainly a six lane divided road. An existing clearway operates on both sides of the road during the weekday morning and afternoon peak periods, Monday to Friday from 6am to 10am and 3pm to 7pm.

## 1.2 The proposal

The proposal includes new and extended clearways on St Hilliers Road, Boorea Street, Olympic Drive, Joseph Street, Rookwood Road and Stacey Street between Parramatta Road, Auburn and Hume Highway, Bankstown. The proposed hours of operation in both directions are:

- weekdays from 6am to 7pm
- weekends and public holidays from 9am to 6pm.

Figure 1 – Proposed clearways on St Hilliers Road, Boorea Street, Olympic Drive, Joseph Street, Rookwood Road and Stacey Street between Parramatta Road, Auburn and Hume Highway, Bankstown



## 2. Consultation approach

### 2.1. Consultation objectives

Roads and Maritime consult to understand the concerns and needs of the community, so that this feedback can be considered in deciding a final clearway solution.

Consultation allows Roads and Maritime to:

- build rapport with local businesses operators and residents and incorporate their knowledge and expectations to inform the proposal
- seek community feedback on Roads and Maritime's proposal
- advise directly affected stakeholders of the proposal
- advise the community about how they could obtain further information and communicate feedback.

### 2.2. How consultation was done

Targeted consultation on the proposal was carried out between 10 March and 24 March 2017. In order to ensure that all community members affected by the clearway proposal were properly identified and consulted with, Roads and Maritime conducted a doorknock of areas that were proposed to have parking removed outside of the existing clearway hours. All other areas along the corridor currently have parking restrictions outside of clearway hours. Community members and stakeholders were encouraged to provide feedback and make comments via email, mail or phone contact with the project team. Our consultation tools are outlined in Table 1.

**Table 1 – How consultation was done**

Stakeholder meetings/ Communication	<ul style="list-style-type: none"><li>• Meeting with Canterbury-Bankstown Council on 21 November 2016</li></ul>
Door knock	<ul style="list-style-type: none"><li>• Door knocking of impacted local residents along the road corridor to discuss the proposal on 10 March 2017.</li></ul>
Community update newsletter (Appendix A)	<ul style="list-style-type: none"><li>• Delivered to 100 directly impacted residents and businesses in Lidcombe and Yagoona in March 2017.</li><li>• Direct email and mail to MPs, councils, emergency services, schools and universities, large businesses, religious centres and community groups in the local area.</li></ul>
Webpage	<ul style="list-style-type: none"><li>• Project web page updated with latest project information including the community update.</li></ul>
Advertisement (Appendix B)	<ul style="list-style-type: none"><li>• An advertisement was placed in the Canterbury Bankstown Express on Tuesday 14 March and in the Bankstown Torch on Wednesday 15 March 2017.</li></ul>
Media Release	<ul style="list-style-type: none"><li>• A Media Release was issued at the commencement of the consultation period.</li></ul>



## **3. Consultation summary**

### **3.1. Overview**

Roads and Maritime received comments from four community members and one local council. Three people were in agreement with the proposal. One submission raised concerns of noise impacts, another raised concerns of parking loss and one matter was raised which was out of scope for the proposal.

We thank everyone who provided comments and the community and stakeholders for considering the proposal.

### **3.2. Feedback summary and Roads and Maritime's responses**

Roads and Maritime has provided responses to all feedback received on this proposal. The responses are provided directly to the person who commented as well as in this report, which will be made available to the public.

All comments have been considered to help Roads and Maritime make decisions on this proposal. Matters raised during consultation that are not within Roads and Maritimes area of responsibility have been forwarded to the relevant party.

**Table 2 – Feedback summary and Roads and Maritime’s responses**

Category	Matters raised	Roads and Maritime’s response
<p><b>Support for proposal</b></p> <p><b>3 comments</b></p>	<p>Please proceed ASAP.</p> <p>No objections to the proposed clearways.</p> <p>It was acknowledged that some residents and businesses may object to the proposal but that the proposal was necessary, particularly to address Stacey Street.</p>	<p>Roads and Maritime acknowledges and appreciates your support. We will keep you up to date as the project progresses.</p>
<p><b>Noise impacts</b></p> <p><b>1 comment</b></p>	<p>Concern regarding increased heavy vehicle noise for residents along the clearway and proposed mitigation. Suggestion for more heavy vehicle noise reduction signs and measures installed in front of properties on Rookwood Road as they are especially impacted.</p>	<p>Roads and Maritime do not expect the proposal to result in an increase in heavy vehicle noise.</p> <p>On arterial road where clearway was installed, we noted there is a reduction in noise and emission, as traffic flow at a constant speed rather than stop/starts which results in additional braking and noise from accelerations.</p> <p>We are mindful of the problems associated with excessively noisy heavy vehicle compression brakes in the vicinity of residential areas and, while Roads and Maritime do not have any regulatory powers to prosecute in relation to exhaust brake noise, issues relating to exhaust brake noise are being addressed as follows:</p> <p><u>Inspections</u></p> <p>Roads and Maritime checks heavy vehicles for faulty noise emission control equipment at periodic inspections or following complaint and issues defect notices where warranted.</p> <p><u>Compression Brake Sign Education Strategy</u></p> <p>This strategy comprises:</p> <ul style="list-style-type: none"> <li>• an education program providing information to encourage long-term behavioural changes among heavy vehicle operators using the Roads and Maritime Services road network to encourage the appropriate use of compression brakes.</li> <li>• installation of signs has occurred at strategic locations around Sydney</li> </ul>

Category	Matters raised	Roads and Maritime's response
		<p>advising truck drivers to limit the use of compression brakes in the vicinity of residential areas.</p> <p>We have found that installing additional compression brake signs in response to individual complaints has not provided long-term benefits in reducing the incidence of compression braking. Installing signs along every section of arterial road where compression braking is an issue could also detract from other road safety sign messages.</p>
<p><b>Parking loss</b></p> <p><b>1 comment</b></p>	<p>88 Rookwood Road only has two parking spots per property in the complex, and many residents use their garage for other purposes, therefore there isn't enough parking for residents in the complex and they need to use the state road. Residents of the adjacent side street apparently dislike the residents of 88 Rookwood Road parking in their street as they feel it is for their parking.</p>	<p>It is the responsibility of councils to determine off-street parking requirements for new developments. This requirement is assessed during the Development Application stage using council's planning controls.</p> <p>For properties that cannot accommodate parking on site, motorists will need to park in surrounding side streets.</p> <p>Parking on local roads is not assigned to particular residents (unless sign posted as requiring parking permits). Local councils manage and determine parking restrictions on local roads.</p>
<p><b>Out of Scope</b></p> <p><b>1 comment</b></p>	<p>The Roads and Maritime Services website appears to say that you are replacing a 2 lane bridge with another 2 lane bridge at Deadmans Creek Bridge. There doesn't appear to be any advantage except maybe to provide slightly wider lanes on a new bridge. Please explain.</p>	<p>The objective of this proposal is to seek feedback on installing new and extended clearways on St Hilliers Road, Boorea Street, Olympic Drive, Joseph Street, Rookwood Road and Stacey Street between Parramatta Road, Auburn and Hume Highway, Bankstown. Deadmans Creek Bridge is outside the scope of this proposal.</p> <p>This project was completed in 2015. The bridge was designed to meet current traffic demands and identified safety risks. The aim of the project was to improve road safety and driver visibility. The design took into consideration the impacts of a potential future upgrade of Heathcote Road and the new bridge would fit well with any future improvements on the road corridor. At the time of design no upgrade to the number of lanes on Heathcote Road was proposed, therefore the bridge was not widened. Roads and Maritime will keep the community informed of any future proposals in the area.</p>

## 4. Decision

We thank everyone who took the time to consider our proposal and provide feedback.

Roads and Maritime has considered the feedback and has decided to proceed with the proposal, without change.

The new and extended clearways will be in place from **Monday 5 June 2017**. Any vehicles parked in the clearway on or after this date would risk being fined and towed. The existing parking restrictions will continue to operate outside of these clearway times.

## 5. Next steps

Roads and Maritime Services will install new signs and posts between **Monday 22 May** and **Sunday 4 June 2017**, weather permitting. Our working hours will be from **8pm to 5am**.

There will be some noise associated with this work. We will make every effort to minimise its impact by carrying out the noisiest work before **11pm**.

The community will be kept informed as the project progresses.

## 6. Appendices

### 6.1 Appendix A – Have Your Say letter March 2017



March 2017

#### **Have your say – Proposed new and extended clearways from Auburn to Bankstown**

**The NSW Government is acting to reduce congestion and delays by introducing new and extended clearways on Sydney's roads.**

Roads and Maritime Services is seeking feedback by **Friday 24 March** on a proposal to install new and extended clearways on St Hilliers Road, Boorea Street, Olympic Drive, Joseph Street, Rookwood Road and Stacey Street between Parramatta Road, Auburn and Hume Highway, Bankstown.

The proposed extended and new clearway hours of operation are:

- 6am to 7pm on weekdays
- 9am to 6pm on weekends.

The existing parking restrictions on this corridor would continue to operate outside of the proposed clearway times.

We have included a map to show the location of the proposed clearways.

New and extended clearways would help to protect traffic flow and reduce delays by allowing us to tow vehicles that stop illegally or break down. The proposed clearways would ensure all lanes are available to traffic when the road is near capacity on both weekdays and weekends.

#### **Have your say**

We invite your feedback on the proposal by **Friday 24 March**. Please send your comments to [clearways@rms.nsw.gov.au](mailto:clearways@rms.nsw.gov.au), 1300 706 232 or:

Sydney Clearways Strategy  
Roads and Maritime Services  
PO Box 973  
Parramatta, NSW, 2124

#### **Next Steps**

Roads and Maritime will consider all feedback received before deciding whether to proceed with the proposal. We will keep you updated as the proposal progresses.

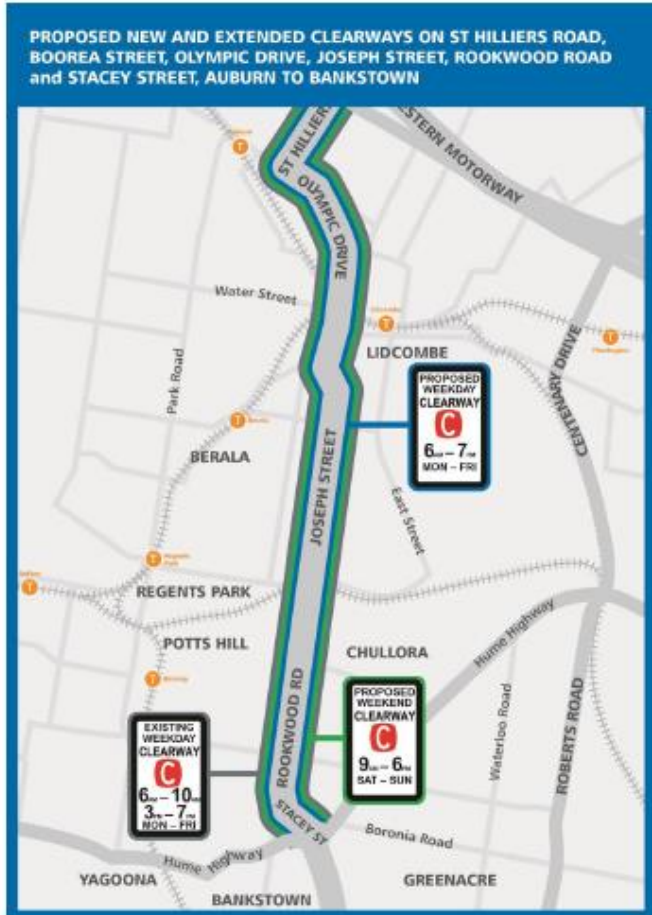
#### **What is a clearway?**

A clearway is a length of road where road users are not permitted to stop or park while a clearway is in operation. The drivers of public buses and taxis are permitted to stop when dropping off or picking up

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passengers. If a vehicle is left on a clearway it will be towed away, usually to a nearby street, and fines apply.

To report a vehicle parked in a clearway or if your vehicle has been towed from a clearway, please call the Transport Management Centre on 131 700.



**Translating and Interpreting Service**

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone Roads and Maritime Services on 1300 706 232.

**Arabic**

إذا كنت بحاجة إلى مترجم، الرجاء الاتصال بخدمة الترجمة الوطنية والشعبية (TIS National) على الرقم 1300 706 232، واطلب منهم الاتصال بخدماتنا. Roads and Maritime Services

**Cantonese**

如果你需要口譯員，請致電 131 450 聯絡國家及社區服務中心 (TIS National)，要求他們轉電 1300 706 232 聯絡 Roads and Maritime Services。

**Mandarin**

如果您需要口譯員，請致電 131 450 联系客服中心和社区服务 (TIS National)，要求他们转电 1300 706 232 联系 Roads and Maritime Services。

**Greek**

Αν χρειάζεστε διαμεγλήνα, παρακαλώτε να τηλεφωνήστε στην Υπηρεσία Μετάφρασης και Διαμεγλήνας (Εθνική Υπηρεσία ΤΙΣ) στο 131 450 και ζητήστε να τηλεφωνήσουν Roads and Maritime Services στο 1300 706 232.

**Italian**

Se desiderate l'assistenza di un interprete, prego telefonare al Servizio Interpreti e Traduttori (TIS National) al 131 450 chiedendo di contattare Roads and Maritime Services al 1300 706 232.

**Korean**

필요시(가) 필요하시면 번역봉사서비스 (TIS National) 에 131 450 으로 연락하여 아들에게 1300 706 232 번으로 Roads and Maritime Services 에 전화하도록 요청하십시오.

**Vietnamese**

Nếu cần thông ngôn viên, xin quý vị gọi cho Dịch Vụ Thông Phiên Dịch (TIS Toàn Quốc) qua số 131 450 và nhờ họ gọi cho Roads and Maritime Services qua số 1300 706 232.

## 6.2 Appendix B – Newspaper Advertisement



Transport  
Roads & Maritime  
Services

### Proposed new and extended clearways between Auburn and Padstow Heights – Have your say

Roads and Maritime Services is seeking feedback by **Friday 24 March 2017** on a proposal to extend and install new clearways between Auburn and Padstow Heights.

The proposed clearway will extend from Parramatta Road, Auburn to Alford's Point Bridge, Padstow Heights. The roads included in the clearway proposal are St Hilliers Road, Boorea Street, Olympic Drive, Joseph Street, Rookwood Road, Stacey Street, Fairford Road, Davies Road and Alford's Point Road.

The proposed extended and new clearway hours of operation are:

- 6am to 7pm on weekdays
- 9am to 6pm on weekends.

#### Have your say

Roads and Maritime welcomes your comments on our proposal by **Friday 24 March 2017**.

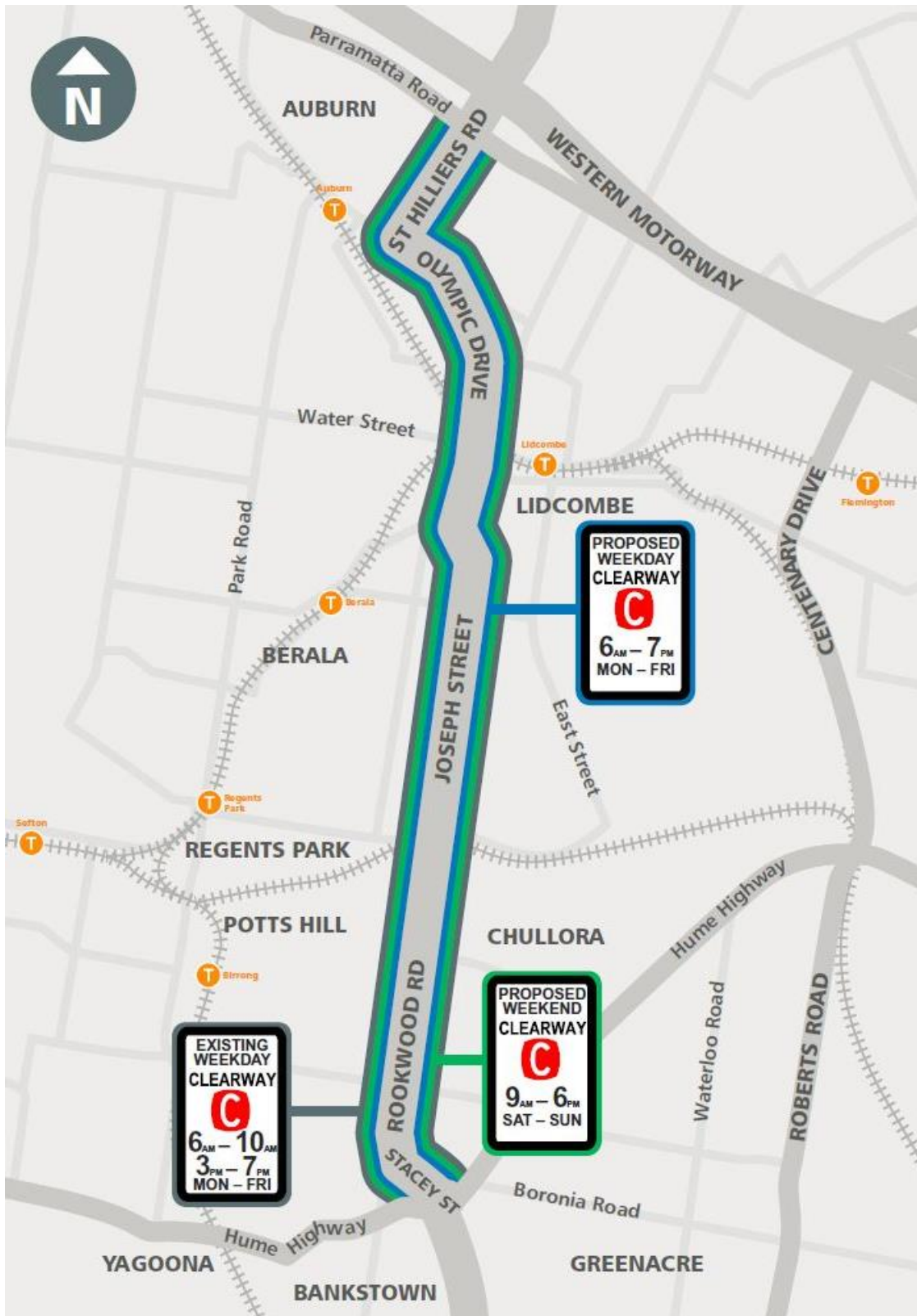
You can provide comments:

- calling 1300 706 232
- emailing [clearways@rms.nsw.gov.au](mailto:clearways@rms.nsw.gov.au)
- writing to Clearways, Roads and Maritime, PO Box 973 Parramatta NSW 2124

**For more information:** please call 1300 706 232, email [clearways@rms.nsw.gov.au](mailto:clearways@rms.nsw.gov.au) or visit [www.rms.nsw.gov.au/projects/easing-sydneys-congestion/sydney-clearways-strategy.html](http://www.rms.nsw.gov.au/projects/easing-sydneys-congestion/sydney-clearways-strategy.html)

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### 6.3 Appendix C – Project map







[rms.nsw.gov.au](http://rms.nsw.gov.au)



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