



Transport
for NSW

Gateway to the South bus improvements program Bus reliability and on-time running improvements

Proposed bus stop changes on Rocky Point Road in Sans Souci and Ramsgate

Consultation report
October 2021

Executive summary

1.1 Overview

This report provides a summary of Transport for NSW's (Transport's) engagement with the community and key stakeholders about proposed bus stop changes on Rocky Point Road in Sans Souci and Ramsgate.

The improvements are proposed as part of the NSW Government's Bus Priority Infrastructure Program (BPIP) and supports the State's plan to deliver the future transport network (*Future Transport 2056 Strategy*), to ensure that every customer enjoys safe travel across a high performing and reliable bus network.

The proposed changes would improve the travel time reliability of the Miranda to Bondi Junction via Airport bus corridor primarily serviced by routes 476 and 477.

The main features of the proposal are:

- Rationalising bus stop locations to optimise the spacing between bus stops
- Relocating some bus stops to optimise spacing and/or address traffic and safety issues.
- Upgrading the adjacent bus stops (where changes are proposed) to comply with the Disability Standards for Accessible Public Transport and align with the *Disability Discrimination Act (DDA) 1992*.

A summary of the proposed changes presented to the community and key stakeholders is provided below:

- Four bus stop removals (including the removal of signage and other bus stop infrastructure)
- Eight bus stop upgrades (including bus stops adjacent those proposed for removal).

1.2 Summary of engagement

On 1 February 2021, Transport informed the community and key stakeholders about the proposed bus stop changes on Rocky Point Road in Sans Souci and Ramsgate. We invited community feedback on the proposal by 15 February 2021. Feedback was invited by telephone, email or via the project 'Have Your Say' portal.

Transport subsequently extended the proposal feedback period until 3 March 2021, after correcting an error in our project contact details.

Due to COVID-19 and the social distancing order, Transport adopted a slightly different approach to engage with the community and key stakeholders during the consultation period. We were not able to doorknock in person, but we did everything we could to engage with the customers impacted by the bus stop changes.

During the engagement period, Transport:

- distributed a community update (see Appendix A) through a letterbox drop (see Appendix B) to about 3234 nearby addresses. The distribution was based on a 400 metre radius from each bus stop proposed for removal

- created a dedicated project webpage that the community could access at nswroads.work/suburbanbusroutes3 (see Appendix C)
- created a project 'Have Your Say' portal with an interactive map to provide the community details on bus stop changes (see Appendix D)
- displayed posters at bus stops proposed for removal / relocation, and provided a QR code for community access to the 'Have Your Say' portal to provide feedback (see Appendix E)
- published a newspaper notice in the leading local newspaper, St George & Sutherland Shire Leader (see Appendix F).

Transport received feedback from 18 customers:

- 8 emails from unique senders
- 4 phone calls
- 8 submissions/feedback via the 'Have Your Say' portal

The key matters raised included:

- loss of amenity and access to services
- further walking distance to adjacent bus stops may not be possible for seniors with limited mobility
- queries and comments in regards to the information provided on the community notification
- suggestions for other bus service improvements

A detailed summary of the feedback and responses can be found in the section of this document titled: 4 Feedback and Transport's responses.

1.3 The decision

Transport would like to thank everyone who provided feedback.

We have listened to the community and carefully considered the feedback received.

Transport intends to proceed with the proposed bus stop changes on Rocky Point Road. Following consideration of the community feedback received bus stop ID 221924 near Endeavour Street in Sans Souci will not be removed. As a result of this decision, the proposed upgrades to the adjacent bus stops ID 221923 and 221925 will not proceed.

The amended changes are:

- Three bus stop removals (including the removal of signage and other bus stop infrastructure)
- Six bus stop upgrades (including bus stops adjacent those proposed removal).

We will continue to work with Bayside Council, Georges River Council and bus operators to progress with the bus stop changes in Sans Souci and Ramsgate.

Transport will keep the community updated as this project progresses.

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Division: Greater Sydney Division

Introduction

2.1 Background

The Sydney metropolitan road network is highly congested at times, which can result in delays and poor reliability for some bus services.

The BPIP is a Transport initiative that aims to address congestion on the network, primarily by enhancing the efficiency and effectiveness of existing roads and traffic systems to provide improved priority and reliability for buses. It is a 10 year rolling program of targeted initiatives that will invest in bus priority infrastructure along key transport corridors.

The BPIP has the following core customer objectives:

- Improve bus travel speeds and bus travel times along key bus corridors.
- Improve bus service reliability to contribute to the achievement of 95 per cent on time running of bus services.
- Improve road safety by improving bus operation infrastructure.
- Support the future growth in bus services along key corridors connecting city and suburban centres.

BPIP projects help to provide:

- Improved priority for buses with bus lanes.
- Bus priority at signalised intersections.
- More efficient bus stop placement.

These projects also support accessibility improvements, by insuring bus stops meet Disability Standards for Accessible Public Transport.

Transport is delivering these improvements aligned with the longer term objectives of the NSW Government's Future Transport 2056 Strategy, which is the NSW Government's roadmap to deliver the State's future transport network. The focus of the strategy is to enable people and goods to move safely, efficiently and reliably around the Sydney metropolitan area. The proposed bus stop changes support wider measures to reduce travel times for bus services and to make them more reliable, by prioritising public transport in key corridors.

The section of Rocky Point Road in Sans Souci and Ramsgate were identified as a suitable location for improvements that can deliver benefits in line with these wider objectives. The key bus routes here are 476 (Rockdale to Dolls Point) and 477 (Miranda to Rockdale), which play an important role in moving people and goods from Miranda to Rockdale Station, Kogarah Station and St George Hospital in Kogarah.

2.2 The proposal

Transport is proposing to improve the reliability of buses by making changes to bus stops on Rocky Point Road in Sans Souci and Ramsgate, serviced mainly by bus route 476 and 477.

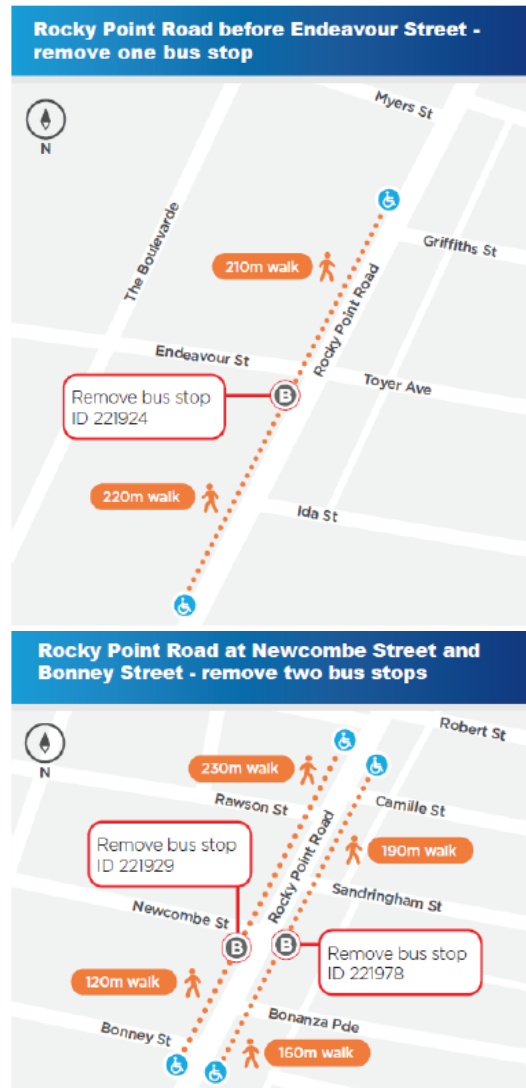
The key features of the proposal are:

- rationalising bus stop locations to optimise the spacing between bus stops
- upgrading adjacent bus stops to comply with the Disability Standards for Accessible Public Transport and the *Disability Discrimination Act (DDA) 1992*.

The proposed bus stop changes presented to the community and key stakeholders on Rocky Point Road in Sans Souci are listed below and shown in Figure 1:

- Removal of the northbound bus stop ID 221924 as there are alternative bus stops within 210m and 220m. Replace with 'No Stopping'
- Upgrading adjacent bus stops ID 221923 and 221925 to be DSAPT compliant
- Removal of the northbound bus stop ID 221929 near Newbombe Street as there are alternative bus stops within 230m and 120m. Replace with 'No Stopping'
- Upgrading adjacent bus stops ID 221928 and 221930 to be DSAPT compliant
- Removal of the southbound bus stop ID 221978 between Sandringham Street and Bonanza Parade as there are alternative bus stops within 160m and 190m. Replace with 'No Stopping'
- Upgrading adjacent bus stops ID 221913 and 221979 to be DSAPT compliant

Figure 1 Proposed bus stop changes on Rocky Point Road in Sans Souci



The proposed bus stop changes presented to the community and key stakeholders on Rocky Point Road in Ramsgate are listed below and shown in Figure 2:

- Removal of the southbound bus stop ID 2217123 before Park Road as there are alternative bus stops within 190m and 240m. Replace with 'No Stopping'
- Upgrading adjacent bus stops ID 2217122 and 221977 to be DSAPT compliant

Figure 2 Proposed bus stop changes on Rocky Point Road in Ramsgate



Engagement approach

3.1 Objectives

Transport engaged with the community and key stakeholders about the proposed bus stop changes to understand what is important and so feedback could be considered as part of the decision-making process where possible.

This has allowed us to:

- seek comment, feedback, ideas and suggestions for consideration when making a decision on a proposal that has not yet been determined.
- advise directly affected stakeholders about the proposal.
- build a database of interested community members with whom to continue engagement during the proposal’s development and delivery.
- advise the community on how to obtain further information and communicate feedback.

3.2 How engagement was done

An ‘inform’, ‘consult’ and ‘collaborate’ engagement approach was used for the project to:

- **‘Inform’** the community and stakeholders of the proposed changes. Provide the rationale and justification of the proposal to assist with their understanding of its benefits.
- **‘Consult’** with the community and stakeholders to explain the proposal objectives, potential impacts and proposed mitigation measures.
- **‘Collaborate’** with key stakeholders (including the Council, bus planners, bus operators, Transport’s Network and Safety, Transport’s Network Operations, Transport’s Transport Management Centre and Transport’s Sydney Coordination Office) to determine workable solutions and consider feedback and address concerns where appropriate.

Transport commenced engagement with key stakeholders early 2020 and began engaging with the community on 1 February 2021. Feedback initially closed on 15 February 2021, but was extended until 3 March 2021 (see Table 1).

Table 1: Community and stakeholder engagement timeline

Engagement channel	Communication	Date
Stakeholder meetings	Briefed Georges River Council staff Briefed Bayside Council staff	September 2019 February - April 2020 March 2021
Community update distribution	Emailed State MPs office: - Rockdale	29 January 2021
	Community update (see Appendix A) distributed to 3234 addresses (see Appendix B) within a 400 metre radius of each bus stop for proposed removal / relocation.	1 February 2021

Engagement channel	Communication	Date
	Revised community update (see Appendix A1) was redistributed to 3234 addresses.	24 February 2021
Webpage	Project webpage (see Appendix C) with information including the community update and link to 'Have Your Say' portal.	1 February 2021
'Have Your Say' portal	Project portal go live to provide interactive map for 'Have Your Say' and project information (see Appendix D).	1 February 2021
Poster	Posters (see Appendix E) displayed at each bus stop for proposed removal / relocation.	1 February 2021
Newspaper advertisement	Publication in the St George & Sutherland Shire Leader (see Appendix F).	3 February 2021
Referred to in community update	Close of feedback. Extended feedback period.	15 February 2021 3 March 2021

3.3 Engagement outcome

Transport received feedback from 18 people. 8 via emails, 4 phone calls and 8 submissions via the 'Have Your Say' portal.

The key matters raised included:

- loss of amenity and access to services
- further walking distance to adjacent bus stops may not be possible for seniors with limited mobility
- queries and comments in regards to the information provided on the community notification
- suggestions for other bus service improvements

Feedback and Transport's responses

Transport has summarised the feedback received and provided responses below in Table 2.

All feedback has been considered to help Transport make decisions about the final scope and delivery of the project.

The table below shows the full range of feedback provided. This feedback is not repeated so, for example, if more than one person said they support the proposal, this is listed just once.

Relevant matters will be raised directly with the appropriate authorities such as local councils, including those that are outside the parameters of this project

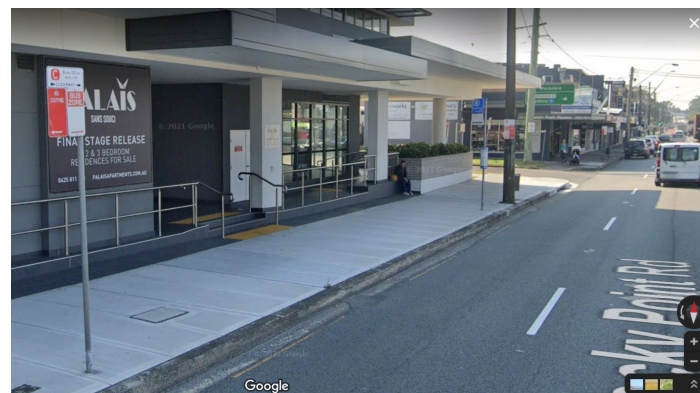
Table 2: Feedback received during the consultation period

Category	Feedback	Transport's response
Justification for the proposal	Why make the change?	<p>Every year, Transport and bus operators receive thousands of complaints about slow and unreliable bus services. This can affect people's perception of bus service quality compared to other travel choices and their ability to reliably access employment, education, medical and other services. A number of measures have been identified to address these issues targeting particular bus corridors that currently experience lower service reliability.</p> <p>Adjusting the number and location of bus stops along a bus corridor is one measure that can help reduce the risk of delays to customers. It limits the need for buses to continually pull in and out of traffic from poorly located bus stops where the number of customers may be considerably lower compared to other adjacent bus stops along the route, or where buses may miss green traffic lights or get caught in queues behind turning cars.</p> <p>Maintaining suitable access to bus stops and adjacent land uses which the bus stop services is an important consideration when determining if a bus stop should be</p>
	How the removal of bus stops makes the service more reliable? How does it provides greater customer and motorist safety? How does it guarantees that the buses run on time?	


Category	Feedback	Transport's response
		<p>removed or relocated. The proposal aims to strike a balance between:</p> <ul style="list-style-type: none"> • maintaining a suitable walking distance to bus stops (i.e. within a 400 metre radius or an average five minute walk) and those key land uses which they service, and • providing a bus service that can keep to time and enable bus customers to reach their destinations quickly and reliably. <p>While at individual locations the proposed changes may only seem to have small benefits, collectively they can deliver an important cumulative benefit to service reliability across locations along the corridor.</p>
	<p>Have you surveyed the area & the clientele who are using these services?</p>	<p>Transport carried out a preliminary assessment for each bus stop to determine whether the bus stop should be retained, upgraded, relocated, removed or extended, including a review and analysis of:</p> <ul style="list-style-type: none"> • Customer number counts (Opal data) to identify usage at each bus stop (compared to adjacent bus stops) including identifying the busiest times and the relative numbers of seniors/pensioners and students • Public Transport Information and Priority System (PTIPS) data showing bus performance along routes, compared with schedules • Key customer number generators • Topography and bus stop spacing, having regard to the 400 metre spacing guideline (which helps with efficient bus operation) whilst maintaining a suitable

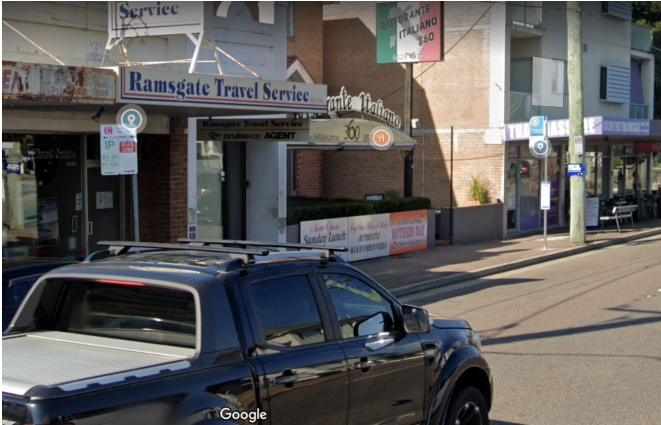
Category	Feedback	Transport's response
		walking distance to bus stops (i.e. within a five minute walk or 400 metre radius).
Customer's mobility	<p>The bus stops in Sans Souci are used a lot by elderly people who can't walk too far and this maybe their only access to getting out.</p> <p>It will significantly impact large senior population in the surrounding streets, many rely on the bus services to Kogarah and St George Hospital, Miranda Fair and Rockdale Plaza.</p> <p>Many are older and the elderly already have difficulty in walking the distance to the existing bus stops and now you are proposing an extra 120 - 230m walk.</p> <p>Elderly customers including customers with mobility problems/walking sticks use the bus. This proposal assumes that it is nothing to expect a customer with mobility problems to walk up to another 240 metres to get to the bus stop. In these decisions it is necessary to check for unconscious bias.</p> <p>Other members of the community who have a back, leg or foot injuries, permanent or short term, will find the extra metres prohibitive.</p>	<p>The methodology for the initial assessment included customer number counts (Opal data) to identify usage at each bus stop relative to adjacent bus stops including identifying the busiest times and the relative numbers of seniors/pensioners and students. This methodology was used to assist in determining which bus stops should be removed in Sans Souci.</p> <p>For people who experience difficulty walking long distances, a better alternative to the public bus route may be a community transport service. Community transport programs provide a range of supplementary and specialised services across the Sydney metropolitan area that respond to the specific needs of the community. These services are provided by a number of different transport operators and can provide eligible customers with access to recreational activities, shops and other services such as doctors. Customers may wish to refer to the Community Transport programs sponsored by Transport for NSW.</p> <p>To find out more, customers can visit the Community Transport group website: www.transport.nsw.gov.au/operations/community-transport-operators</p>
Removal of bus stop ID 221924 near	Endeavour Street is steep, many elderly who lives in the area has to walk up hill to get to Rocky Point Road bus stop. Additional 100-200	Transport considered all feedback from residents and investigated the topography on Endeavour Street. We have made changes to the original proposal and have

Category	Feedback	Transport's response
Endeavour Street, Sans Souci	meters walk to adjacent bus stop is a struggle for many elderly in the area.	decided to retain bus stop ID 221924, and as a result of this decision, the adjacent bus stops ID 221923 and 2221925 will also remain as is without further upgrades.
Removal of bus stop ID 221929 near Newcombe Street, Sans Souci	This is a vastly superior bus stop to the two surrounding bus stops as the shop awnings provide more rain and sunshine cover than the two surrounding bus stops.	Transport understands that the removal of the bus stop near Newcombe Street would cause inconvenience and changes to travel habits for some customers.
	The Newcombe Street bus stop has better shelter than surrounding stops.	For customers who uses the bus stop near Newcombe Street, the nearest adjacent bus stop ID 221928 near Bonney Street is approximately 120 meters less than two minutes walk.
	It seems to be poor planning to be removing a bus stop that has good undercover protection from the shop awnings.	For customers who patron the shops between Bonney Street and Newcombe Street, the bus stop near Bonney Street is less than a minute walk to the shops. The new development at the corner of Bonney Street also has new awnings to provide shelter from sun and rain.
	Many school buses and private buses uses this bus stop.	
	Many locals take the bus to the post office near Newcombe Street.	
	Having a disability child and requiring travel training to assist with travelling means that the additional distance to the closest bus stop, whilst identified as a 5 minute walk is significant. Removal of the bus stop will have a significant impact on the safety of traffic.	
	If this bus stop is removed, the private bus will be stopping at bus stop ID 221928 near Bonney Street as it's the only other undercover bus stop for northbound traffic in the area. This will be extremely dangerous as there is no space	



Category	Feedback	Transport's response
	<p>between the traffic lights and bus stop 221928 to allow drivers to adjust to the blocked lane.</p> <p>As a local resident who is a regular driver in the area I can guarantee it would be a much safer option to remove ID221928 near Bonney Street and replace it with 'No Stopping'. Buses stopping at that bus stop often cause traffic congestion.</p>	<p>The congestion near the Newcombe Street bus stop is occurring because there is insufficient space for bus queue due to parked vehicles.</p> <p>The 'No Stopping' restriction before the bus zone approaching the Bonney Street bus stop will allow buses to pull in safely at the bus stop without needing to merge onto the kerbside lane from parked vehicles. It also frees up the kerbside lane for bus queue. Customers waiting at the bus stop will also have better visibility of approaching buses.</p> <p>For this reason, Transport has decided to retain bus stop ID 221928 near Bonney Street, and remove bus stop ID 221929 near Newcombe Street.</p>
	<p>The Russell Ave bus stop is less than 40 meters from bus stop ID 221928 (which is being upgraded to be DDA compliant) and I can't see the logic in keeping two bus stops so close together but removing bus stop ID 221929, which is around triple the distance from the previous stop ID 221928.</p>	<p>Transport will upgrade bus stop ID 221928 near Bonney Street to be DDA compliant as a result of the removal of bus stop ID 221929 near Newcombe Street, in the northbound direction of Rocky Point Road.</p> <p>In the southbound direction, the bus stop ID 221979 near Russell Avenue will also be upgraded to be DDA compliant as a result of the removal of bus stop ID 221978 near Bonanza Parade.</p>
<p>Removal of bus stop ID 221978 near Bonanza Parade, Sans Souci</p>	<p>Many school children catch buses from this stop. The least number of streets/roads these children need to cross the safer it is. Removing this stop means children will need to cross more traffic which poses a threat.</p>	<p>An important consideration in developing the proposal was to ensure bus stops used by local and suburban services in the corridor remained accessible, factoring in site specific considerations such as topography, walking distance, adjacent land uses and safe crossing facilities.</p> <p>Where practicable Transport has retained bus stop locations close to existing safe pedestrian crossings and considered the potential pedestrian crossing requirements at remaining alternative bus stops where customers may need to walk to if a bus stop is proposed to be removed.</p>

Category	Feedback	Transport's response
		<p>The topography of this area on Rocky Point Road is flat with good footpaths and safe crossings are provided near Russell Ave, Sandringham Street.</p> <p>Customer number counts (Opal data) to identify usage at each bus stop relative to adjacent bus stops including identifying the busiest times and the relative numbers of seniors/pensioners and students. Student's usage at this bus stop is less compared to the adjacent bus stops.</p>
<p>Removal of bus stop ID 2217123 near Park Road, Ramsgate</p>	<p>This will result in no bus stop along the block of shopping strip at Ramsgate, the adjacent bus stops are too far for people carrying shopping.</p> <p>Removing our closest bus stop would be an inconvenience.</p> <p>Up to an extra 240 metres walk can be challenging for elderly people with mobility issues.</p> <p>The seniors and school children could be in danger if this bus stop is removed. We would have to cross more busy streets and walk in very dark areas in winter afternoons and all evenings.</p>	<p>Transport understands that the removal of the bus stop near Park Road would cause inconvenience and changes to travel habits for some customers.</p> <p>For customers who use the bus stop near Park Road, the nearest adjacent bus stop ID 221977 after Selmon Street is approximately 190 meters away. Which also has a proper bus shelter to protect customers from sun and rain.</p>  <p>Image above: Bus stop after Selmon Street.</p> <p>For customers who patron the Ramsgate shops, Transport studied the customer number counts (Opal</p>

Category	Feedback	Transport's response
		<p>data) to identify usage at each bus stop and identified that the bus stop ID 2217122 approaching the Ramsgate shops has higher usage compared to bus stop ID 2217123, which is located at the end of the shopping block.</p> <p>Transport also investigated the safety and efficiency of buses operating at this bus stop and found that there is insufficient space for bus queue and it is difficult for busses to safely pull in or out of the bus stop due to parking in the kerbside lane.</p>  <p>For this reason, Transport has decided to remove bus stop ID 2217123, and upgrade adjacent bus stops ID 2217122 and 221977 to be DSAPT compliant.</p>
Communications	<p>The contact number is incorrect on the printed document.</p> <p>The project document list route 471 as being affected by these changes. There is no route 471 that exists in the Sydney.</p>	<p>Transport acknowledges an error was made on the first community notification and apologise for any inconvenience and confusion caused.</p> <p>We updated the correct contact details and bus route numbers on the community notification and redistributed a</p>

Category	Feedback	Transport's response
	Bus routes mentioned 471 and 478 do not traverse Rocky Point Road.	<p>second notification (see Appendix A for revised notification) in Sans Souci and Ramsgate (see Appendix B for distribution area).</p> <p>The feedback period was also extended to 3 March 2021 to provide the community extra time to submit feedback.</p>
Other suggested bus service improvements	Why can't the upgrades be made over time to all bus stops, so that they all comply with accessibility standards in accordance with the Disability Discrimination Act (DDA) 1992?	<p>The Bus Priority Infrastructure Program (BPIP) supports the vision of the Future Transport Strategy 2056 released in 2018, a strategy to achieve a 40 year vision for our transport system.</p> <p>The program delivers infrastructure that makes bus services more reliable and introduces measures to support reduced travel time for bus services by prioritising public transport on key corridors.</p> <p>As we continue to roll out bus priority projects, Transport will continue to adopt the principal guidelines as set out in the Older Persons Transport and Mobility Plan 2018-2022, whereby if a bus stop is removed or relocated, the adjacent bus stops will be upgraded to comply with DDA 1992.</p>
	Request for bus stop shelters at bus stop ID 2217121 (before Clarkes Road, Ramsgate), bus stop ID 2217125 (before Hastings Road, Ramsgate) and bus stop ID 2217126 (after Weeney Street, Ramsgate).	Bus stop shelters are under the care and control of Council. Transport thank you for your feedback, we have passed on your feedback to the relevant council for consideration.
Streetscape improvements	Any flora plantings coming to enhance the area?	Flora plantings are not being considered as part of the proposal. The proposal would not require the removal of any flora plantings or establishment of additional plantings, only minor tree trimming. Streetscape plantings is under the care and control of the local council.

Figure 3

Appendix A – Community update, 1 February 2021



Changes to bus stops on Rocky Point Road in Sans Souci and Ramsgate

Transport for NSW | February 2021

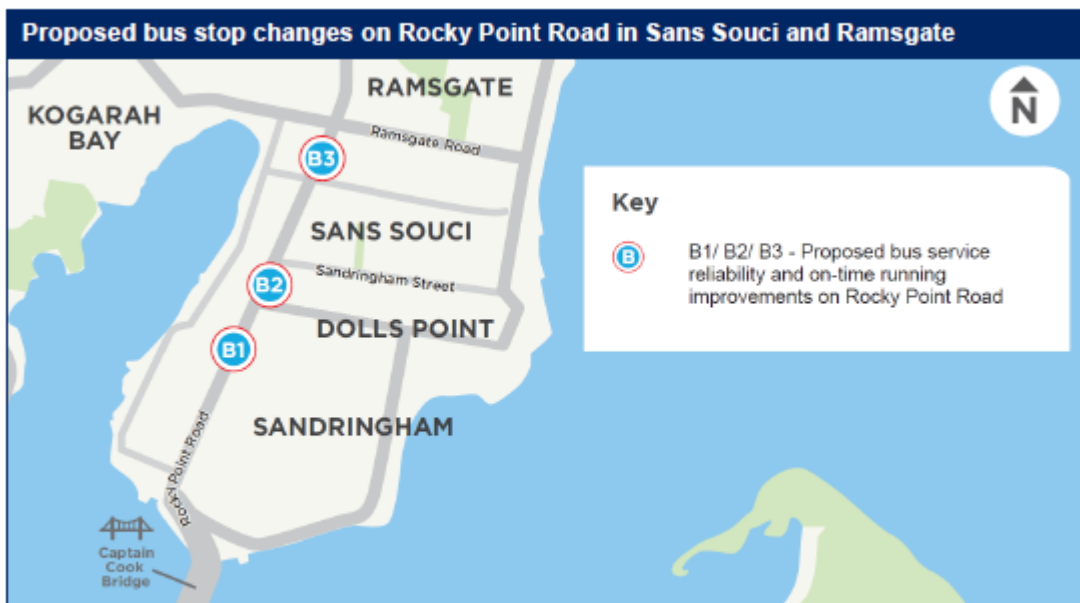
The NSW Government has funded the Gateway to the South bus improvements program. The program aims to improve the reliability of bus services on southern Sydney's main bus corridors.

Transport for NSW (Transport) is working with bus operators and local councils to improve bus reliability and on-time running on Rocky Point Road in Sans Souci and Ramsgate.

The proposed bus stop changes aim to strike a balance between maintaining a reasonable walking distance (i.e. within 400m radius or an average five minute walk) to bus stops and an efficient bus network. Transport will also make accessibility upgrades to any new or existing bus stops adjacent to impacted bus stops. See insets overleaf for details.

These bus stop changes are mainly serviced by bus routes 471 and 478 along the Miranda to Bondi Junction via Airport corridor.

Making adjustments to the number of bus stops along a bus corridor also helps improve bus travel times. Each bus stop location is considered with a focus on the safety of bus customers and motorists.



B1 Sans Souci

Rocky Point Road before Endeavour Street - remove one bus stop



The bus stop changes on Rocky Point Road before Endeavour Street would include:

- removal of the northbound bus stop ID 221924 as there are alternative bus stops within 210m and 220m. Replace with 'No Stopping'
- upgrading adjacent bus stops ID 221923 and 2221925 to be DDA compliant.



Transport will be upgrading the adjacent bus stops that bus customers will use as a result of the removal/relocation of bus stops. The bus stop upgrades will be carried out to comply with accessibility standards in accordance with the *Disability Discrimination Act (DDA) 1992*.

B2 Sans Souci

Rocky Point Road at Newcombe Street and Bonney Street - remove two bus stops



The bus stop changes on Rocky Point Road at Newcombe Street and its opposite side would include:

- removal of the northbound bus stop ID 221929 near Newcombe Street as there are alternative bus stops within 230m and 120m. Replace with 'No Stopping'
- upgrading adjacent bus stops ID 221928 and 221930 to be DDA compliant
- removal of the southbound bus stop ID 221978 between Sandringham Street and Bonanza Parade as there are alternative bus stops within 160m and 190m. Replace with 'No Stopping'
- upgrading adjacent bus stops ID 221913 and 221979 to be DDA compliant



**Improvements
to public transport**

B3 Ramsgate

Rocky Point Road before Park Road - remove one bus stop



The bus stop changes on Rocky Point Road before Park Road would include:

- removal of the southbound bus stop ID 2217123 before Park Road as there are alternative bus stops within 190m and 240m. Replace with 'No Stopping'
- upgrading adjacent bus stops ID 2217122 and 221977 to be DDA compliant



Key outcomes

Key outcomes of the bus stop changes include:

- Making travel times more reliable for bus customers
- Improving customer and motorist safety for bus operations
- Contributing to the NSW Government's target of 95 per cent on time running bus services.

What happens next?

Transport will consider all feedback and respond in a community consultation report. We will continue to keep the community updated as this project progresses.

For other changes on this bus corridor see nswroads.work/buspriority

Have your say

We welcome your feedback on the proposed bus stop changes by **Monday 15 February 2021**.



Have your say by visiting nswroads.work/miranda-airport



1800 572 250



buspriority@transport.nsw.gov.au



If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 572 250.

February 2021

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Appendix A1 – Revised community update, 24 February 2021



Note: Updated contact details and bus routes to 476 & 477. Extension of Have Your Say until 3 March 2021. Apologies for any inconvenience caused.

Changes to bus stops on Rocky Point Road in Sans Souci and Ramsgate

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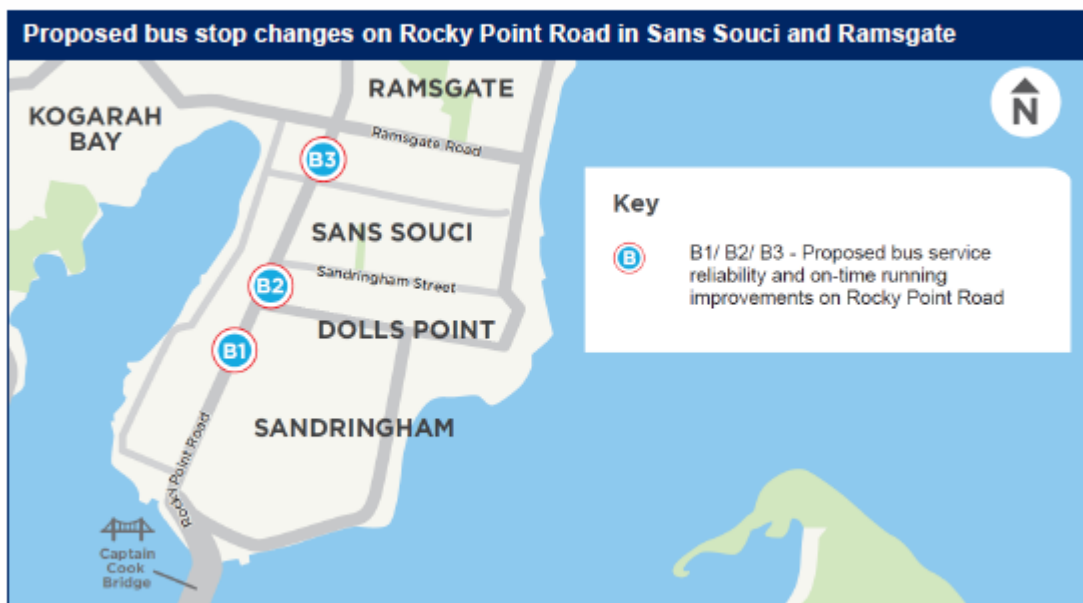
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Transport for NSW (Transport) is working with bus operators and local councils to improve bus reliability and on-time running on Rocky Point Road in Sans Souci and Ramsgate.

The proposed bus stop changes aim to strike a balance between maintaining a reasonable walking distance (i.e. within 400m radius or an average five minute walk) to bus stops and an efficient bus network. Transport will also make accessibility upgrades to any new or existing bus stops adjacent to impacted bus stops. See insets overleaf for details.

These bus stop changes are mainly serviced by bus routes 476 and 477 along the Miranda to Bondi Junction via Airport corridor.

Making adjustments to the number of bus stops along a bus corridor also helps improve bus travel times. Each bus stop location is considered with a focus on the safety of bus customers and motorists.



B1 Sans Souci

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The bus stop changes on Rocky Point Road before Endeavour Street would include:

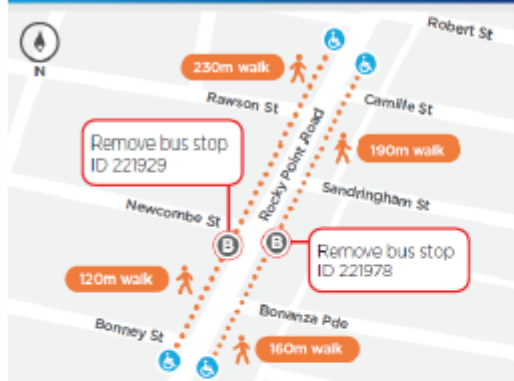
- removal of the northbound bus stop ID 221924 as there are alternative bus stops within 210m and 220m. Replace with 'No Stopping'
- upgrading adjacent bus stops ID 221923 and 2221925 to be DDA compliant.



Transport will be upgrading the adjacent bus stops that bus customers will use as a result of the removal/relocation of bus stops. The bus stop upgrades will be carried out to comply with accessibility standards in accordance with the *Disability Discrimination Act (DDA) 1992*.

B2 Sans Souci

Rocky Point Road at Newcombe Street and Bonney Street - remove two bus stops



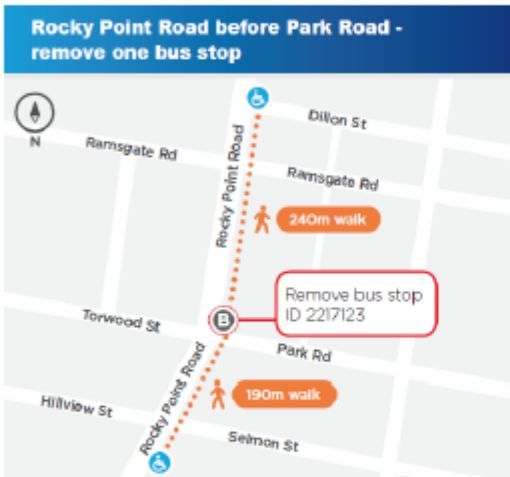
The bus stop changes on Rocky Point Road at Newcombe Street and its opposite side would include:

- removal of the northbound bus stop ID 221929 near Newbombe Street as there are alternative bus stops within 230m and 120m. Replace with 'No Stopping'
- upgrading adjacent bus stops ID 221928 and 221930 to be DDA compliant
- removal of the southbound bus stop ID 221978 between Sandringham Street and Bonanza Parade as there are alternative bus stops within 160m and 190m. Replace with 'No Stopping'
- upgrading adjacent bus stops ID 221913 and 221979 to be DDA compliant



**Improvements
to public transport**

B3 Ramsgate



The bus stop changes on Rocky Point Road before Park Road would include:

- removal of the southbound bus stop ID 2217123 before Park Road as there are alternative bus stops within 190m and 240m. Replace with 'No Stopping'
- upgrading adjacent bus stops ID 2217122 and 221977 to be DDA compliant



Key outcomes

Key outcomes of the bus stop changes include:

- Making travel times more reliable for bus customers
- Improving customer and motorist safety for bus operations
- Contributing to the NSW Government's target of 95 per cent on time running bus services.

What happens next?

Transport will consider all feedback and respond in a community consultation report. We will continue to keep the community updated as this project progresses.

For other changes on this bus corridor see nswroads.work/buspriority

Have your say

We welcome your feedback on the proposed bus stop changes by **Wednesday 3 March 2021**.



Have your say by visiting nswroads.work/suburbanbusroutes3 or scan the QR code below.



1800 575 250



buspriority@transport.nsw.gov.au



131 450

If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 575 250.



February 2021

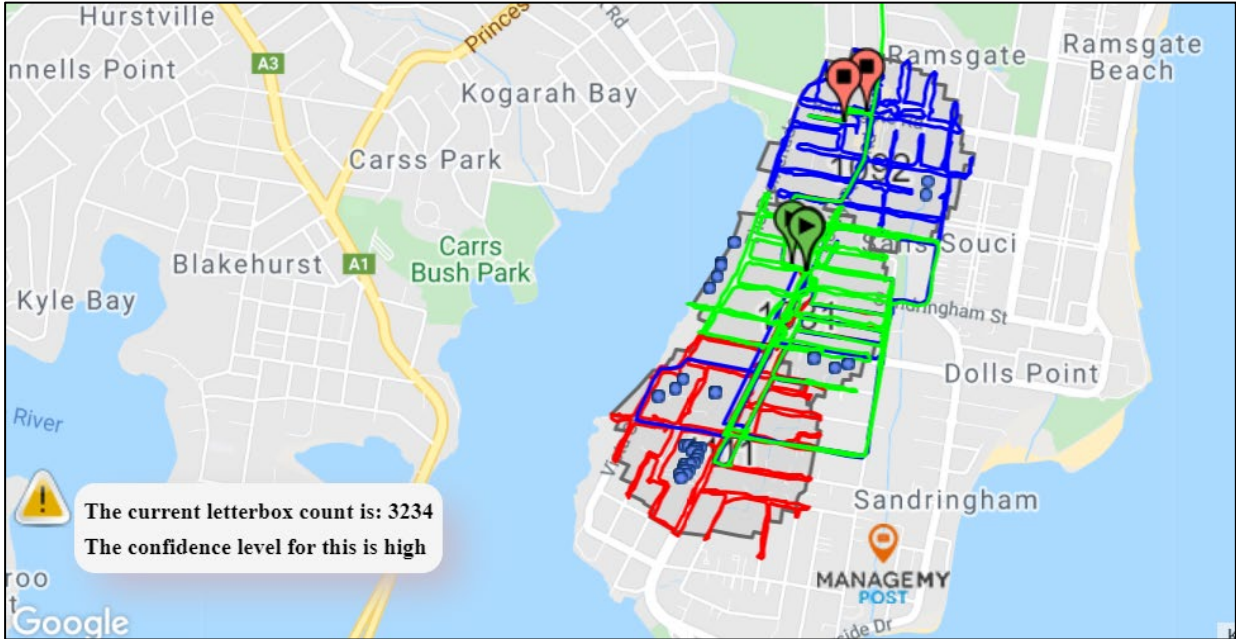
Privacy: Transport for NSW ("TfNSW") is subject to the Privacy and Personal Information Protection Act 1998 ("PPIP Act") which requires that we comply with the Information Privacy Principles set out in the PPPI Act. All information in correspondence is collected for the sole purpose of assisting in the delivery of this project. The information received, including names and addresses of respondents, may be published in subsequent documents unless a clear indication is given in the correspondence that all or part of that information is not to be published. Otherwise TfNSW will only disclose your personal information, without your consent, if authorised by the law. Your personal information will be held by TfNSW at 27 Argyle Street, Parramatta. You have the right to access and correct the information if you believe that it is incorrect.

Transport for NSW
roads-maritime.transport.nsw.gov.au

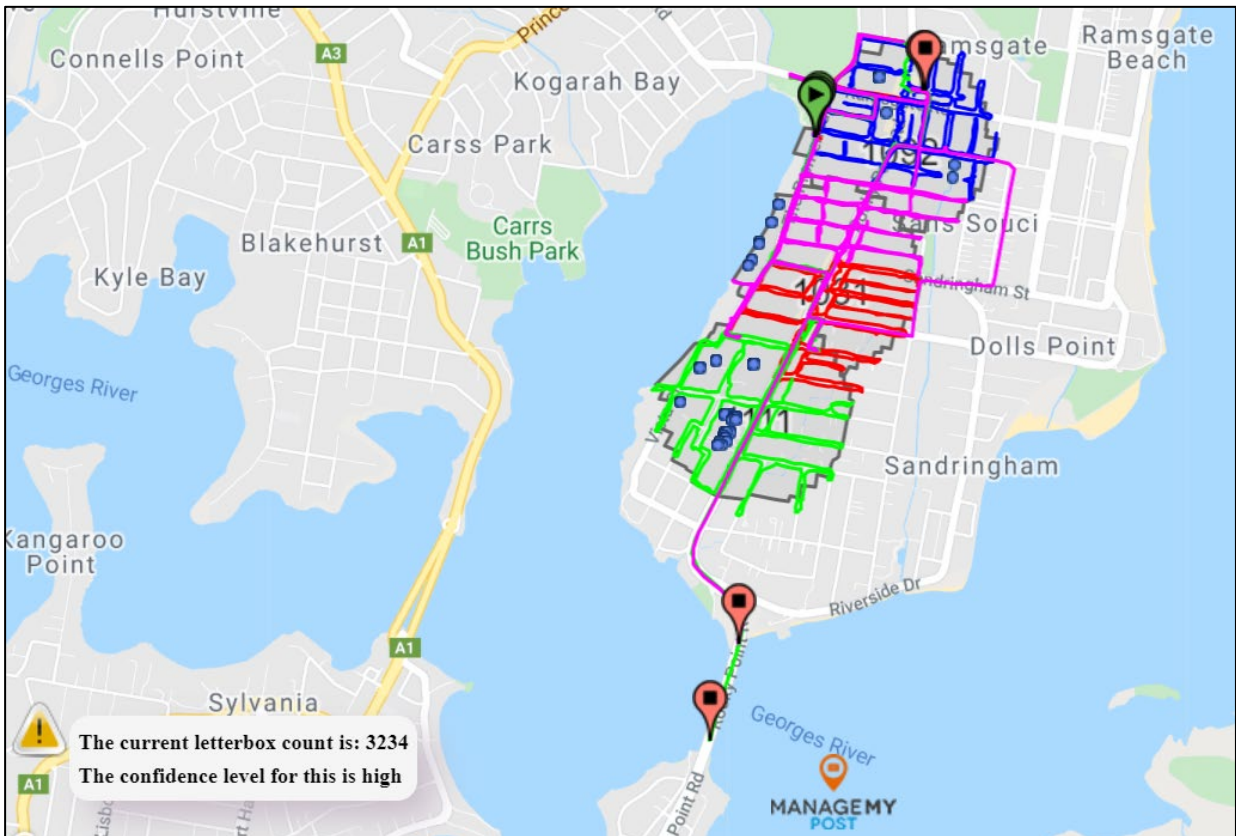
3

Appendix B – Community update distribution area

Distribution on 1 February 2021




Distribution on 24 February 2021 – Revised notification



Appendix C – Project webpage

The screenshot shows a webpage from Transport for NSW. At the top left is the NSW Government logo and the text 'Transport for NSW'. To the right is the 'Roads and Maritime' department name and a search bar. A dark blue navigation bar contains links for 'Roads', 'Maritime', 'Business & Industry', 'Projects', 'Safety', 'About us', and 'Contact us'. The main content area features a sidebar on the left with the text 'Suburban Bus Routes 471, 477, 478' and a link '< All projects'. The main heading is 'Bus stop changes at Miranda, Caringbah, Taren Point, Sans Souci and Ramsgate'. Below this is a paragraph: 'The NSW Government has funded the Gateway to the South bus improvements program. The program aims to improve the reliability of bus services on southern Sydney's main bus corridors.' A light blue call-to-action box contains a video player icon and the text 'Have Your Say' followed by 'Check out our interactive portal for details and have your say on the proposed bus stop changes in Miranda, Caringbah, Taren Point, Sans Souci and Ramsgate.' Below this is a 'Project information' section with a 'Project background' sub-section. The background text states: 'Transport for NSW understands that customers enjoy safe travel across a high performing and efficient network. We are proposing changes to some bus stops in Miranda, Caringbah, Taren Point, Sans Souci and Ramsgate, in consultation with bus operators and local council. The changes are to improve bus reliability and on-time running along the Miranda to Bondi Junction via the Sydney Airport bus corridor. The changes will include bus stop removals and upgrades to comply with accessibility standards as per the Disability Discrimination Act 1992.' A blue vertical bar with an upward arrow is on the right side of the background text box.

Appendix D – ‘Have Your Say’ portal







Transport for NSW
Creating Reliable Journeys
INTERACTIVE PROJECT PORTAL


← Bus stop changes

Transport understands that customers enjoy safe travel across a high performing and efficient network.

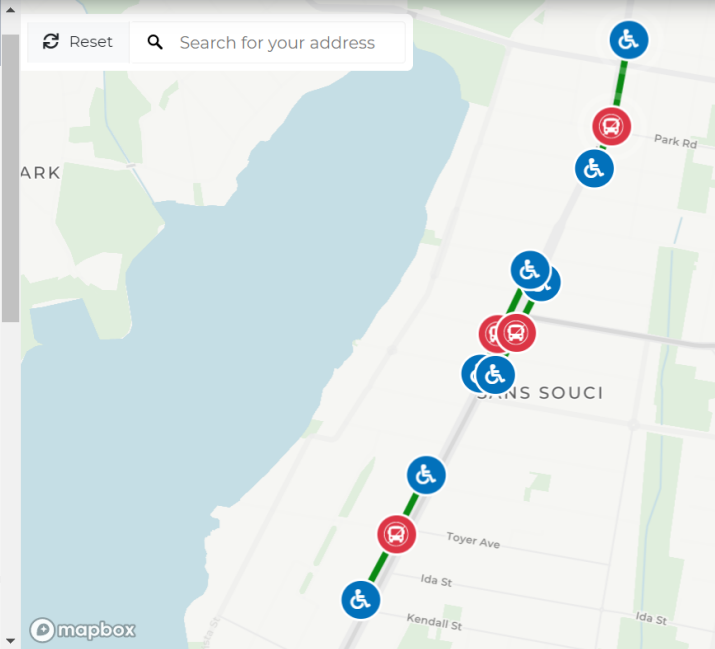
We are proposing changes to some bus stops along Rocky Point Road, in consultation with bus operators and local council.

-  Remove Bus Stop ID 2217123 - Rocky Point Road near Park Road at Ramsgate
-  Bus stop changes near Sandringham Street
-  Bus stop changes near Endeavour Street

 Download Project Update

 Back to overview

Reset Search for your address



mapbox

Appendix E – Poster with QR code

Sans Souci – Northbound

Bus stop changes

Have your say on proposed changes to Bus Stop ID 221924

Rocky Point Road, Routes 303, 477, 730S, 733S,
734S, 751S, S8, S14

Transport for NSW is proposing some bus stop changes to improve bus travel time and on-time running for our customers.

We are proposing to remove Bus Stop ID 221924 and upgrade adjacent bus stops to comply with accessibility standards in accordance with the Disability Discrimination Act 1992.

For more information about the proposed bus stop changes, please visit nswroads.work/suburbanbusroutes3, or simply scan the code below.



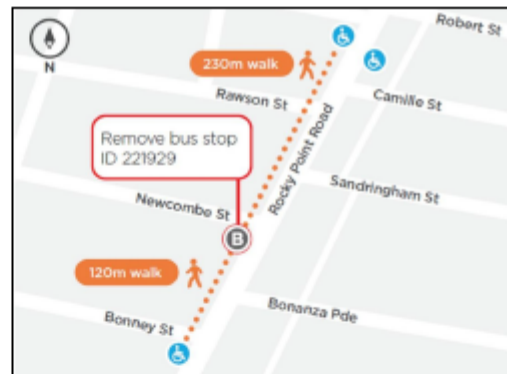
Bus stop changes

Have your say on proposed changes to Bus Stop ID 221929

Rocky Point Road, Routes 303, 476, 477, 730S, 733S, 734S, 751S, 764S, S8, S14

Transport for NSW is proposing some bus stop changes to improve bus travel time and on-time running for our customers.

We are proposing to remove Bus Stop ID 221929 and upgrade adjacent bus stops to comply with accessibility standards in accordance with the Disability Discrimination Act 1992.



For more information about the proposed bus stop changes, please visit nswroads.work/suburbanbusroutes3, or simply scan the code below.



Bus stop changes

Have your say on proposed changes to Bus Stop ID 221978

Rocky Point Road, Routes 476, 477, 731S, 733S, 750S, 768S, S256

Transport for NSW is proposing some bus stop changes to improve bus travel time and on-time running for our customers.

We are proposing to remove Bus Stop ID 221978 and upgrade adjacent bus stops to comply with accessibility standards in accordance with the Disability Discrimination Act 1992.



For more information about the proposed bus stop changes, please visit nswroads.work/suburbanbusroutes3, or simply scan the code below.



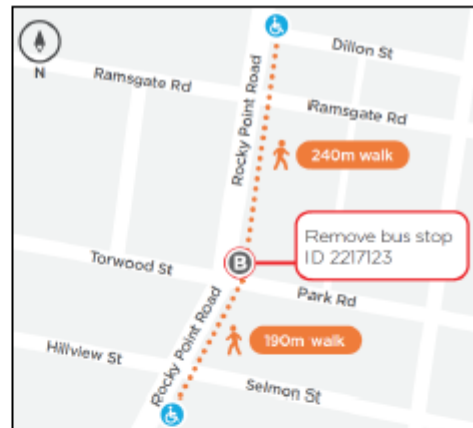
Bus stop changes

Have your say on proposed changes to Bus Stop ID 2217123

Rocky Point Road, Routes 476, 477, 731S, 733S, 750S, 768S

Transport for NSW is proposing some bus stop changes to improve bus travel time and on-time running for our customers.


We are proposing to remove Bus Stop ID 2217123 and upgrade adjacent bus stops to comply with accessibility standards in accordance with the Disability Discrimination Act 1992.



For more information about the proposed bus stop changes, please visit nswroads.work/suburbanbusroutes3, or simply scan the code below.



Appendix F – Newspaper advertisement, St George & Sutherland Shire Leader, 3 February 2021

thelider.com.au
Wednesday February 03, 2021 ST GEORGE & SUTHERLAND SHIRE LEADER 23



Changes to bus stops on Rocky Point Road in Sans Souci and Ramsgate

Transport for NSW (Transport) is working with bus operators and local councils to improve bus reliability and on-time running on Rocky Point Road in Sans Souci and Ramsgate.

The proposed bus stop changes aim to strike a balance between maintaining a reasonable walking distance (i.e. within 400m radius or an average five minute walk) to bus stops and an efficient bus network. Transport will also make accessibility upgrades to any new or existing bus stops adjacent to impacted bus stops. See insets for details.

These bus stop changes are mainly serviced by bus routes 471 and 478 along the Miranda to Bondi Junction via Airport corridor.


Rocky Point Road at Newcombe Street and Boney Street - remove two bus stops



The bus stop changes on Rocky Point Road at Newcombe Street and its opposite side would include:

- removal of the northbound bus stop ID 221929 near Newcombe Street as there are alternative bus stops within 230m and 120m. Replace with 'No Stopping'
- upgrading adjacent bus stops ID 221928 and 221930 to be DDA compliant
- removal of the southbound bus stop ID 221978 between Sandringham Street and Sonoma Parade as there are alternative bus stops within 160m and 190m. Replace with 'No Stopping'
- upgrading adjacent bus stops ID 221913 and 221919 to be DDA compliant.

Rocky Point Road before Endeavour Street - remove one bus stop




The bus stop changes on Rocky Point Road before Endeavour Street would include:

- removal of the northbound bus stop ID 221924 as there are alternative bus stops within 210m and 230m. Replace with 'No Stopping'
- upgrading adjacent bus stops ID 221923 and 2221925 to be DDA compliant.

Transport will be upgrading the adjacent bus stops that bus customers will use as a result of the removal/relocation of bus stops. The bus stop upgrades will be carried out to comply with accessibility standards in accordance with the Disability Discrimination Act (DDA) 1992.

Rocky Point Road before Park Road - remove one bus stop



The bus stop changes on Rocky Point Road before Park Road would include:

- removal of the southbound bus stop ID 2217123 before Park Road as there are alternative bus stops within 190m and 240m. Replace with 'No Stopping'
- upgrading adjacent bus stops ID 221722 and 221977 to be DDA compliant.

Contact us

☎ 1800 572 250


✉ buspriority@transport.nsw.gov.au

📍 Bus Priority, PO Box 973, Parramatta NSW 2124

Have your say

We welcome your feedback on the proposed bus stop changes by **Monday 15 February 2021**.

You can have your say by visiting [nswroads.work/suburbanbusroutes3](https://www.nswroads.work/suburbanbusroutes3), or simply scan the QR code to the interactive portal.



Scan QR code for more information

Proposed bus stop changes on Rocky Point Road in Sans Souci and Ramsgate – October 2021

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