

The Northern Road upgrade – proposal to replace roundabout with U-turn bay on Glenmore Parkway

Consultation report

Transport for NSW | June 2021



Summary of communication

Background

The Review of Environmental Factors (REF) for the upgrade of The Northern Road between Glenmore Parkway and Jamison Road, Penrith was approved in December 2016. The upgrade of The Northern Road is part of the \$4.1 billion Western Sydney Infrastructure Plan to improve safety, increase road capacity and reduce travel times and congestion in the future.

One of the features of the upgrade was to provide a new single lane roundabout on Glenmore Parkway, west of the new Golf Club access road, to facilitate U-turn movements for traffic travelling east or west along the Glenmore Parkway. Of particular focus was vehicles exiting Fairwater Court who would be unable to travel in a westbound direction without a detour via The Northern Road or Wentworth Road.

In early 2021 the project team considered changing the provision of a roundabout to a U-turn bay which would potentially improve traffic flow and reduce travel time along Glenmore Parkway whilst providing a U-turn facility for vehicles exiting Fairwater Court.

Consultation about the change

In February 2021, Transport for NSW commenced consultation with local residents and stakeholders to inform and seek feedback on the proposed change.

The consultation aimed to:

- Create a greater understanding of the proposed change so stakeholders could provide informed feedback
- Gather feedback on the change that would inform plans and impacts as well as gauge overall sentiment
- Report on the outcome of the consultation so that the local community and stakeholders would know that their comments and concerns had been acknowledged and incorporated, where feasible.

The following table outlines the main communication methods that were used to consult on the proposal and their reach. A full Communication Plan) is included at Appendix A.

Communication tool	Details
Doorknock	A door knock was completed on 24 February 2021 for all directly impacted property owners located at Fairwater Close. Three (3) properties were engaged face to face on the day and the remaining (6) were left a copy of the notification to get in contact.
Email notifications	Transport emailed 501 stakeholders (community members and groups) and other government stakeholders on 5 March 2021.
Website	The project webpage was updated on Wednesday 24 February 2021 with the notification.
Social media	A social media post was active on Wednesday 24 February 2021.
Notification	600 notifications were distributed to the suburb of Glenmore Park and surrounding areas on Wednesday 24 February 2021.

Communication tool		Details
Meetings with Council	with	Two meetings have taken place between Penrith City Council and Transport. An initial meeting took place in September 2020 as well as during the consultation period in April 2021 to discuss the proposed U-turn bay and receive feedback.

Summary of main issues and responses

Transport received written feedback from five community members and one stakeholder. A summary of the issues raised and Transport's responses are listed below.

Issue	Response
Safety	
U-turn bays entry and exit	<p>Appropriate speed limits, new advisory warning signage, improved sight lines as well as breaks in traffic flow due to the new signalised intersection at The Northern Road will ensure vehicles entering and exiting the U-turn bay are able to do so safely.</p> <p>An independent road safety audit on the design of the U-turn bay was undertaken in March 2021 which has informed the final design, and an operational road safety audit will be undertaken following construction.</p>
Traffic flow	<p>The implementation of a U-turn bay prioritises through traffic and allows traffic flow to be maintained along the Glenmore Parkway.</p> <p>The designated bay for eastbound vehicles performing a U-turn includes space for up to 2 passenger vehicles (5.2m each) or one service vehicle (8.8m) to prevent traffic build up.</p>
Vehicle speeds and traffic calming on Glenmore Parkway	<p>A number of traffic calming devices and measures already exist in the proposed U-turn bay location including a curvilinear alignment, advisory speed and warning signage, and rumble strips.</p> <p>Due to the existing devices and measures referred to above, the inclusion of a roundabout would have minimal, if any, effect in further reducing speeds along Glenmore Parkway.</p>
Sight lines	<p>Prior to the implementation of the U-turn bay, some minor vegetation removal will be undertaken to improve sight lines along Glenmore Parkway. Based on the planned vegetation removal, new warning signage and, the existing curvilinear alignment and speed limit the sight lines are considered appropriate.</p>
Access	
Heavy vehicles	<p>U-turn facilities for larger vehicles up to 12.5 metres in length will be maintained via the Glengarry Drive roundabout (350 metres west of the U-turn bay).</p> <p>Vehicles travelling north along The Northern Road can also turn right at Wentworth Road and use the roundabout at Cross Road to make a U-turn and head south along The Northern Road.</p>

Issue	Response
Access to Garswood Road	<p>Access to Garswood Road for vehicles travelling southbound along The Northern Road will be maintained via:</p> <ul style="list-style-type: none"> • Glenmore Parkway and St Andrews Drive (consistent with original proposal) • Cross Road and Wentworth Road roundabout (300 metres longer than the original proposal) • The Glengarry Drive roundabout (700 metres longer than the original proposal).
Approvals	
Local Traffic Committee	<p>Council were notified about the proposal for U-turn facility in September 2020.</p> <p>Due to the cancellation of the Local Traffic Committee in April, a separate meeting took place in April 2021 with the Council's Engineering Services Manager and Council's Traffic Engineering Coordinator to present designs, discuss the proposal and receive feedback.</p> <p>Council's main concern was that the original roundabout concept would better assist manage speed along Glenmore Parkway.</p>

Decision

Transport for NSW would like to thank everyone who provided feedback on this proposal. After considering all responses, along with the aims and design requirements, Transport for NSW have decided to proceed with the plan for the U-turn bay.

Penrith City Council have been notified of Transport for NSW's intention to proceed with the U-turn bay and will be issued final designs prior to construction commencing.

Construction is expected to be complete by mid-2021.

Appendix A

Communication Plan

COMMUNITY COMMUNICATIONS STRATEGY THE NORTHERN ROAD UPGRADE

GLENMORE PARKWAY U-TURN BAY COMMUNICATION PLAN

Client:	Transport for NSW
Transport for NSW Contract:	15.3662.2254
LLE Project No:	254886
Document No:	CCS004
Revision No:	0.1

THE NORTHERN ROAD UPGRADE – GLENMORE PARKWAY TO JAMISON ROAD
COMMUNITY COMMUNICATION STRATEGY
GLENMORE PARKWAY U-TURN BAY COMMUNICATION

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THE NORTHERN ROAD UPGRADE – GLENMORE PARKWAY TO JAMISON ROAD

COMMUNITY COMMUNICATION STRATEGY

GLENMORE PARKWAY U-TURN BAY COMMUNICATION

1. Introduction and purpose

1.1 Introduction

The Northern Road upgrade will deliver new and upgraded roads to support integrated transport in the region and capitalise on the economic benefits from developing the Western Sydney International Airport. It is also improving safety, increasing road capacity and will reduce congestion and travel times in the future. The upgrade includes widening work to provide four lanes in each direction (three general traffic lanes and a kerbside bus lane). Acciona is delivering Stage 3 of the upgrade which includes approximately four kilometres between Glenmore Parkway, Glenmore Park and Jamison Road, South Penrith.

As part of this work, the project proposes to construct a U-Turn Bay along Glenmore Parkway instead of the original design of a roundabout. The proposal will enable road users travelling east on Glenmore Parkway to make a U-Turn to travel westbound back towards the Glenmore Park town centre. Residents from Fairwater Circuit currently can only access their residences via left in, left out movements from Glenmore Parkway. These residences will receive the greatest benefit from this proposal.

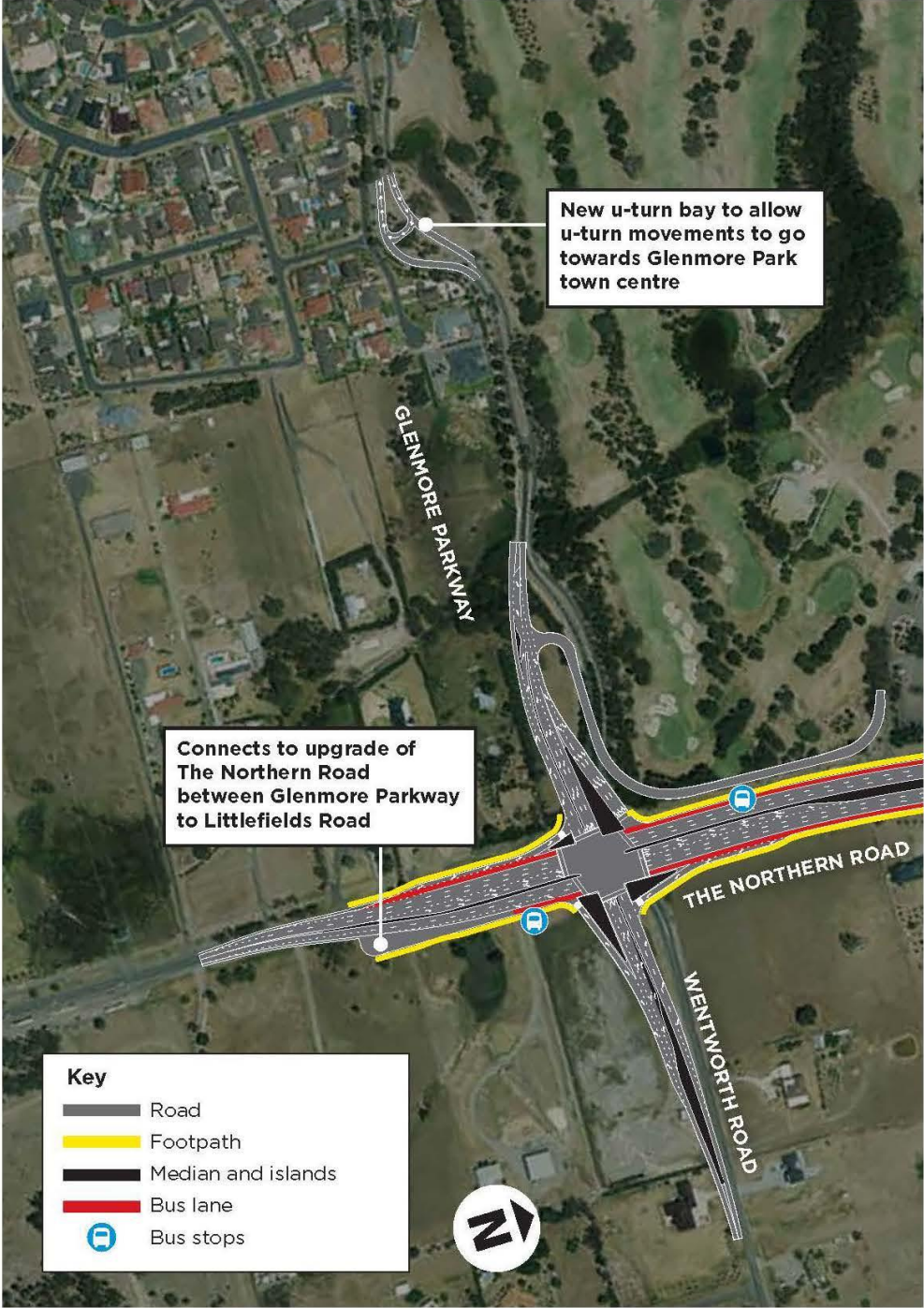
Overall benefits of the proposed U-Turn Bay include:

- Improved traffic flow during operational use;
- Minimise current traffic impacts;
- Improve safety of future road users;
- Less impact to road users during construction of the U-Turn bay

We expect to construct this during March 2021 and will provide further details of the construction closer to the date.

THE NORTHERN ROAD UPGRADE – GLENMORE PARKWAY TO JAMISON ROAD
COMMUNITY COMMUNICATION STRATEGY
GLENMORE PARKWAY U-TURN BAY COMMUNICATION

Figure 1: Proposed turning bay area



THE NORTHERN ROAD UPGRADE – GLENMORE PARKWAY TO JAMISON ROAD

COMMUNITY COMMUNICATION STRATEGY

GLENMORE PARKWAY U-TURN BAY COMMUNICATION

1.2 Purpose of the Community Communication Strategy

The purpose of this Community Communication Strategy is to inform the local community of Glenmore Parkway and on The Northern Road between Glenmore Parkway and Bradley Street the proposal to replace the approved roundabout with the proposed turning bay.

Other objectives include:

- Providing stakeholders with adequate information regarding the turning bay;
- Opportunity to address stakeholder inquiries about the proposal

This strategy aims to:

- Identify impacted stakeholders;
- Detail the schedule of communication and engagement activities with relevant stakeholders;
- Document key messages; and
- Document draft communication methods

This will support the addendum Review of Environmental Factors (REF) for the proposed U-Turn Bay and will provide a framework to carry out sufficient consultation.

1.3 Referenced documents

This plan has been written to meet the requirements of the overarching Community Involvement Plan (CIP) for the project, Environmental Protection License (EPL), Review of Environmental Factors and Traffic Management Plan (TMP40X).

2. Impacted stakeholders

A detailed stakeholder analysis has been completed. Impacted stakeholders will be informed in accordance with approved methods of communication.

Five methods of communication have been identified as below:

1. Initial face to face consultation with the 8 residents/properties of Fairwater Circuit (Figure 2), 20 residents on The Northern Road between Bradley Street and Glenmore Parkway and major stakeholder DEOH.
2. Static poster display at Glenmore Park Town Centre;
3. Email and SMS to wider residents/stakeholders of Glenmore Park
4. Social media targeted at Glenmore Park residents and on Glenmore Park specific facebook pages
5. Website updates to provide the information.

3. Community Communication Plan

For the purposes of the consultation, the Community team will engage with impacted stakeholders, as outlined in the table below:

Table 1: Schedule of communications activities

Date	Activity	Responsible Person	Comments
29 January	Approval of draft strategy and flyer/poster	TNR3 comms team/TfNSW	
4 February	Distribute flier and poster	TNR3 comms team	Poster at Glenmore Park town centre, childcare centres and schools

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COMMUNITY COMMUNICATION STRATEGY
GLENMORE PARKWAY U-TURN BAY COMMUNICATION

4 February	Upload flier on website and make social media site live	TfNSW	
4 February	Contact residents on Fairwater Drive/Kyarra Terrace and The Northern Road Golf Course DEOH	TNR3 Comms team	8 residents on Fairwater 5 residents on Kyarra Terrace 16 residents on The Northern Road between Bradley Street and Glenmore Parkway DEOH
4 February	Email/ SMS DL to wider Glenmore Park community	TNR3 comms team	
4 February	Inform all Emergency Services and include Busways	TNR3 comms team	
4 February – end February	Monitor for any feedback and respond	TNR 3 comms team	

THE NORTHERN ROAD UPGRADE – GLENMORE PARKWAY TO JAMISON ROAD

COMMUNITY COMMUNICATION STRATEGY

GLENMORE PARKWAY U-TURN BAY COMMUNICATION

Appendices




Appendix A - Key messages

General

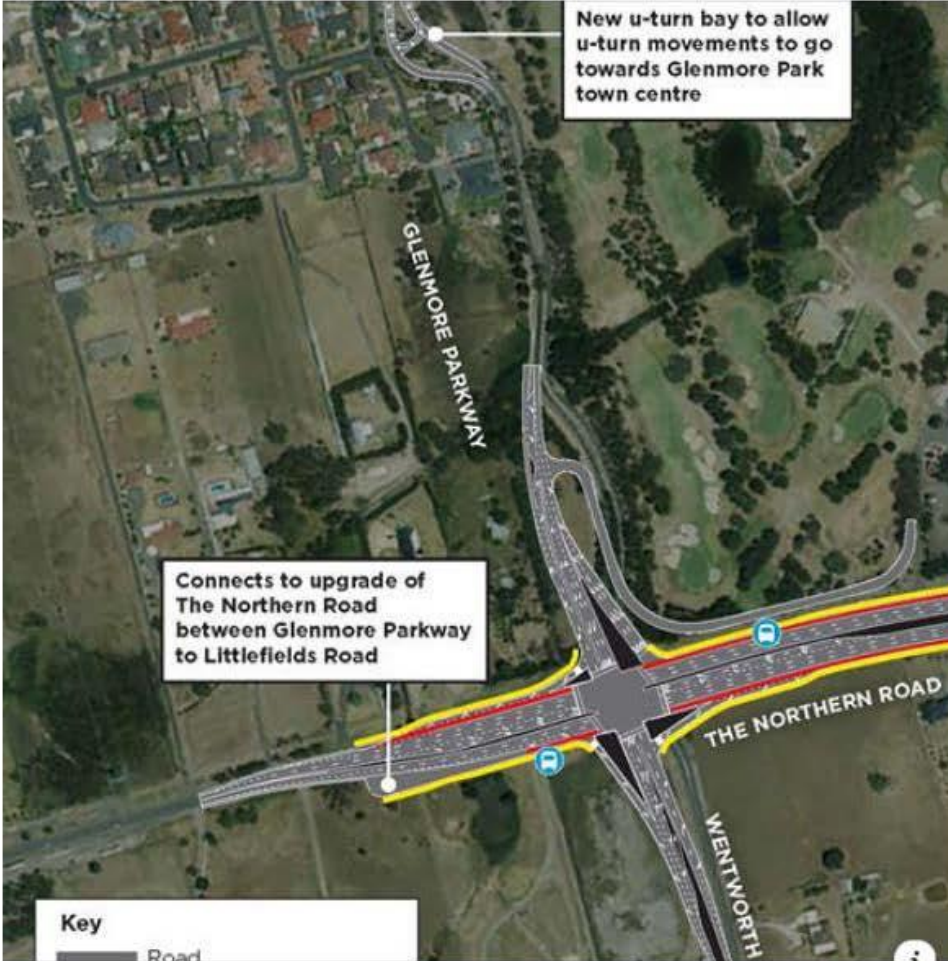
- The local community will be informed of the benefits of the proposed U-Turn bay;
- There may be changes to local road and property access during construction. The Community team will work closely with residents in affected areas to manage access and minimise the impact of these changes
- Night and weekend work may be required. The Community team will consult and inform the community proactively.

Social media post

U-turn bay social media post

 **NSW Roads**  24 February at 15:48 · 

Proposal to construct a U-turn bay along Glenmore Parkway instead of the original design of a roundabout.



New u-turn bay to allow u-turn movements to go towards Glenmore Park town centre

Connects to upgrade of The Northern Road between Glenmore Parkway to Littlefields Road

Key

NSWROADS.WORK/NORTHERN
Redirect - Roads and Maritime Services

[Learn More](#)

Latest news

MAR 2021	Night time M4 Eastbound ramp closure to The Northern Road 10 March 2021 The eastbound on ramp from The Northern Road to the M4 Motorway will be closed from 8pm Wednesday 10 March to 5am Thursday 11 March. More information view the ramp closures notification (PDF, 247Kb). More information ▼
FEB 2021	Two weekends closure Two weekends closure of The Northern Road South Penrith - 5 March and 19 March 2021. More information ▼
FEB 2021	Proposal to provide u-turn bay on Glenmore Parkway A new u-turn bay is proposed to be provided on Glenmore Parkway instead of the roundabout. For more information please read our February notification (PDF, 101Kb). Less information ▲ Night work and closure of The Northern Road between Maxwell Street and Derby Street, South Penrith on Friday 26 and Sunday 28 February. For more information please read our February night work notification letter (PDF, 199Kb). Weekend closure of Glenmore Parkway and Wentworth Road, Orchard Hills Friday 26 February to Monday 1 March. For more information please read our February notification letter (PDF, 173Kb). Traffic changes and night work at The Northern Road and intersections south of the M4 from 9 November to 28 February 2021. For more information, please read our November night work notification letter (PDF, 143Kb).
OCT 2020	New landscape mounds Work started on new landscape mounds along the M4 Motorway westbound off ramp. More information ▼

Notification



February 2021

Glenmore Parkway Proposed U-Turn Bay

The Australian and NSW governments are jointly funding this work as part of the \$1.6 billion The Northern Road upgrade between Narellan and Penrith.

Transport for NSW is continuing work along The Northern Road between Glenmore Park and South Penrith.

As part of this work, the project proposes to construct a U-Turn Bay along Glenmore Parkway instead of the original design of a roundabout. The proposal will enable road users travelling east on Glenmore Parkway to make a U-Turn to travel westbound back towards the Glenmore Park town centre. Residents from Fairwater Circuit currently can only access their residences via left in, left out movements from Glenmore Parkway. These residences will receive the greatest benefit from this proposal.

Overall benefits of the proposed U-Turn Bay include:

- Improved traffic flow during operational use;
- Minimise current traffic impacts;
- Improve safety of future road users;
- Less impact to road users during construction of the U-Turn bay.

We expect to construct this during March 2021 and will provide further details of the construction closer to the date.

Please contact our delivery partner Acciona (formerly Lendlease Engineering) on 1800 870 665 or tnr.community@Acciona.com if you would like further details on the work.

Location of proposed U-Turn Bay

