

Safety improvements on Victoria Road between Pennant and Pemberton streets, Parramatta

Frequently Asked Questions

Why is the NSW Government investing in safety improvements for Victoria Road between Pennant and Pemberton streets, Parramatta?

Transport for NSW (TfNSW) is developing a design to improve pedestrian safety and improve traffic flow at and around the intersection of Victoria Road and Pennant Street, Parramatta.

The improvements are being proposed in response to community feedback about:

- the lack of pedestrian crossing facilities at Victoria Road and;
- road safety in the area near the Pemberton Street intersection.

How is Transport for NSW funding the proposed safety improvements on Victoria Road between Pennant and Pemberton streets, Parramatta?

The Australian and NSW Governments are investing more than \$400 million to improve safety and reduce crashes on NSW roads.

What are the main benefits of the proposed safety improvements on Victoria Road between Pennant and Pemberton streets, Parramatta?

The proposed improvements are expected to deliver:

- Improved pedestrian safety
- Improved road safety for all road users
- Improved traffic flow

What are the features of the proposed design to improve the safety on Victoria Road between Pennant and Pemberton streets, Parramatta?

The proposal includes:

- two new signalised pedestrian crossings to allow safer crossing of Victoria Road and Pennant Street
- removal of existing median island crossing on Pennant Street, to provide new signalised crossing facility and the zebra crossing to allow pedestrian access to Collet Village shops
- removal of two car parking spaces near the zebra crossing to facilitate safety improvements and egress from the carpark
- extension of median strip on Victoria Road to beyond the intersection of Pemberton Street, to include a pedestrian fence to restrict jay-walking
- new right turning bay for motorists travelling westbound on Victoria Road to turn right into Pennant Street
- removal of the right turn and through movements in and out of Pemberton Street as a result of the extended median and pedestrian fence on Victoria Road
- removal of bus lane on approach to Pennant Street to allow for new signalised crossing on Victoria Road
- road resurfacing and line marking
- tree trimming and minor landscaping

Why is Transport for NSW proposing to remove the right turns and through movements on Pemberton Street?

To improve pedestrian safety and reduce the high incidence of jay-walking in this area, Transport for NSW is proposing to extend the median on Victoria Road to beyond Pemberton Street. The median will include a pedestrian barrier which will restrict motorists accessing the right turn and through movements into and out of Pemberton Street, limiting the street to left-in and left-out movements only. These works will encourage pedestrian use of the new signalised crossing facility at Pennant Street and allow for a long right turn bay for traffic turning into Pennant Street.

Has Transport for NSW investigated the possibility of installing traffic signals (including a signalised pedestrian crossing) at the intersection of Victoria Road and Pemberton Street, Parramatta?

Transport for NSW investigated the option to install traffic signals at the Victoria Road and Pemberton Street intersection, Parramatta. This option was not supported. The proximity of this intersection to the two existing sets traffic signals on Victoria Road at the James Ruse Drive off-ramp and Pennant Street meant that overall network performance in the area would be adversely impacted. An additional set off traffic lights on the intersection of Victoria Road and Pemberton Street would also encourage rat-running on Pemberton Street which is a local road.

The current proposal aims to achieve a balance between maintaining network performance, accessibility and local amenity while improving road safety and addressing the adverse crash history involving pedestrians.

Is it necessary for Transport for NSW to remove the car parking spaces at the Collett Street Village shops?

Yes. Transport for NSW, in its preliminary design, has reviewed the location and orientation of the two car parking spaces proposed to be removed and has found there is insufficient clearance to facilitate safe vehicle egress and pedestrian activity.

Will the traffic light phasing be reviewed as part of the safety improvements to Victoria Road between Pennant and Pemberton streets, Parramatta?

Yes. Transport for NSW can confirm the scope for improvements includes reviewing traffic light phasing to cater for changes in traffic behaviour.

When will construction commence for the proposed safety improvements to Victoria Road between Pennant and Pemberton streets, Parramatta?

Transport for NSW expects the construction of the proposed improvements will begin in the second half of 2022 and take an estimated five months to complete.

What is the proposed construction schedule for the proposed safety improvements to Victoria Road between Pennant and Pemberton streets, Parramatta?

Transport for NSW is consulting on the proposed construction schedule as part of the consultation on the proposed design. Your feedback is also invited on the proposal to complete construction on these improvements by working up to five nights a week and six days a week. This schedule will allow the work to be completed as quickly as possible to minimise the disruption period for residents, businesses and road users.

How will Transport for NSW support businesses during construction?

Transport for NSW will develop local traffic management and access plans for deliveries in consultation with impacted business owners and managers.

Transport for NSW will make every effort to reduce the impacts of works, where possible, including the installation of noise blankets, switching off vehicles and equipment when not in use, and providing respite periods as required.

How can residents, business owners and key stakeholders provide feedback on the proposed design to improve the safety on Victoria Road between Pennant and Pemberton streets, Parramatta?

Comments on the proposed safety improvements to pedestrian safety, traffic flow and work schedule are requested by Sunday, 28 November at 5pm, by:

- Calling our project team on **1800 979 577** during business hours
- Emailing our project team at parramatta@transport.nsw.gov.au
- Writing to our project team at: **Central River City, Parramatta and Cumberland C/- Level 11, 130 George Street, Parramatta NSW 2150**

What changes have Transport for NSW made to consultation since the Coronavirus pandemic?

In response to the evolving Coronavirus situation, Transport for NSW is following NSW Health advice and changing the way it approaches community consultation for important transport infrastructure projects.

It is important for the community to have their say on all transport infrastructure projects and while this isn't business as usual, Transport for NSW will ensure all appropriate community consultation is carried out.

This means consultation will be carried out in different ways, including via social media, teleconferencing and video conferencing, to ensure the community can practice social distancing and limit the spread of COVID-19.

Transport for NSW will continue to deliver projects across NSW, while ensuring the safety of all staff and the community.

Where can the community find more information on the safety improvements to Victoria Road between Pennant and Pemberton streets, Parramatta?

For further information about this project, please contact the TfNSW project team on **1800 979 577** or via email on parramatta@transport.nsw.gov.au

Further information can also be found on the project webpage at nswroads.work/victoriaroadsafety