



Engaging with business and communities

- Transport for NSW is working with communities and businesses to ensure they have the information and support they need to understand and adjust to the changes required during light rail construction.
- Dedicated community engagement managers will provide personalised advice and assistance to residents and business.
- Regular forums and newsletters will continue to keep businesses and communities up to date on developments.
- A drop-in community information centre located in George Street is available for visitors, residents and businesses.
- A new interactive website will bring together all CBD transport information and travel planning to help customers navigate through and around the city, and provide the latest project updates.
- Specific communication and advertising campaigns will explain the road impacts and bus route changes. Updates on traffic changes will be provided ahead of time and throughout the project.

Business support

- Access to businesses and properties will be maintained during construction and operation of the new light rail service.
- Hoardings around construction sites will include directions to businesses and a 24-hour construction hotline will allow businesses to contact project teams with any concerns.
- Businesses will be offered a range of assistance, including toolkits, workshops, and drop-in sessions to support staff making changes to their journey to work.
- They will also be offered help and support to minimise the impact of construction on deliveries and servicing.
- The construction schedule has been designed to keep the amount of time spent in each area of the route to a minimum.