

## Additional Assistance Hire Vehicle Payment Scheme

### What is the Additional Assistance Hire Vehicle Payment Scheme?

On 18 December 2015 the Passenger Transport Amendment (Taxis and Hire Vehicles) Regulation 2015 commenced exempting a hire vehicle service provider from the requirement to hold a licence and removed the entitlement of a holder to renew an existing hire vehicle licence.

To assist the holders of eligible hire vehicle licences adjust to the point to point transport industry changes, the NSW Government has allocated up to \$10 million for Additional Assistance Hire Vehicles Payments in recognition that hire car licences are no longer required.

### Who made the decision on the amount of \$10 million for the assistance package?

In December 2015, the independent Point to Point Transport Taskforce recommended a range of industry assistance measures as part of the point to point transport reform process.

In keeping with the recommendations of the Taskforce, a fund of up to \$10 million has been provided for an additional assistance scheme for eligible hire car licence holders.

### Who decided how the funds were to be distributed?

The Taxi and Hire Vehicle Industries Assistance Panel (the Panel), which was established to have oversight of the distribution of the NSW Government's assistance package, considered all the feedback received from industry during the consultation on the distribution of funds. The recommended option for the scheme has been approved by the Minister for Transport and Infrastructure.

### Who is eligible to apply for the Additional Assistance Hire Vehicle Scheme?

You are eligible to apply for Additional Assistance Payments if:

1. You are a holder of :
  - an eligible ordinary licence (issued in perpetuity); or
  - an eligible ordinary licence issued for a fixed term (10 or 50 year term);and that licence was held immediately before 1 July 2015 or, in the case of a jointly held licence, that licence was held jointly with the same persons immediately before 1 July 2015 and the licence was held continuously until 1 November 2017 when the Point to Point Transport (Taxis and Hire Vehicles) Act 2016 commenced.
2. You held an eligible licence immediately before 1 July 2015 and sold the licence **before** 18 December 2015. Entitlement to an assistance payment would only be the minimum assistance amount minus the amount received from the sale of the licence.
3. You complete an application form and submit in hard copy or via email by close of business on Friday, 13 April 2018, and
4. You have not engaged in any improper conduct as defined in Schedule 3 of the *Point to Point Transport (Taxis and Hire Vehicles) Act 2016*.

**Additional Assistance Payments are not available if your hire vehicle licence is a short-term or annual licence.**

### How much will I be paid in additional assistance?

A minimum payment of \$30,000 will be made for each eligible licence outside Sydney and \$80,000 for each eligible licence within Sydney.

Additional assistance payments for eligible hire vehicle licence holders will be equivalent to the purchase price or issue price (exclusive of all taxes – GST, stamp duty and transfer tax – and any amounts paid for a vehicle/s, fittings, business associated with the licence) indexed by the Consumer Price Index (capped at December 2015) for each eligible licence).

### I hold more than one licence. Can I apply for assistance for all my licences?

You can apply for additional assistance for **all** eligible licences held in your name.

### My hire car licence expired and I could not renew it. Can I still apply for additional assistance?

Since 18 December 2015 no hire car licences have been issued or renewed.

However, some 10 and 50 year hire car licences have expired since then. Holders of those expired licences should have received correspondence from Transport for NSW advising them of the additional assistance scheme.

If you did not receive correspondence from Transport for NSW and believe you hold an eligible hire car licence, please contact:

[hirecarassistance@transport.nsw.gov.au](mailto:hirecarassistance@transport.nsw.gov.au); or

Telephone: **1300 639 074**

### How long is the application period?

Applications for Additional Assistance Payments will be open for four (4) months and can be made from **Thursday, 14 December 2017 until close of business on Friday, 13 April 2018**. In order to process applications quickly all eligible hire vehicle licence holders should submit their applications as soon as possible.

**No late applications will be accepted.** It is therefore important to ensure you have submitted your application within the application period.

### How can I apply for additional assistance?

You can visit [www.transport.nsw.gov.au/pointtopoint/industry-assistance](http://www.transport.nsw.gov.au/pointtopoint/industry-assistance) to submit your application online for the fastest response.

Alternatively, you can call our dedicated contact centre on **1300 639 074** to request a manual application which will be posted to your nominated address.

Note: If you submit a manual application by post, please retain certified copies of your application and supporting documents as well as evidence that you posted the application (for example, registered post, express post receipts).

### What documentation do I need to provide with my application?

Detailed information about the application process and the required documentation is available at the following link:

[www.transport.nsw.gov.au/projects/programs/point-to-point-transport/point-to-point-industry-assistance](http://www.transport.nsw.gov.au/projects/programs/point-to-point-transport/point-to-point-industry-assistance)

### **I have lost my licence documents. How can I get another copy?**

If you are unable to locate your licence document, Transport for NSW will obtain a copy from Roads and Maritime Services. However, it is important that you include with your application a certified copy of any documentation you may have relating to the transfer of the licence into your name (for example, contract of sale, stamp duty receipt, transfer tax receipt). **Please note on your application that you are unable to locate a copy of your licence document.**

### **What do you do if a red button appears over the “Submit” button and prevents you from completing your application?**

If you have completed all mandatory questions but have not uploaded a document with your application, a red button will appear over the “Submit” button and prevent you from completing your application. You **MUST** upload at least one document so that your application can be submitted. If you do not have any documents relevant to the application you will still need to upload a document to enable the submit button. Any document you upload, whether it is relevant to your application or not, can be uploaded. For example, you can upload a picture or a blank page if you do not have any documents relevant to your application.

### **How will my payment be made?**

Once your application has been received, verified and approved for payment, you will be notified in writing of the calculated payment amount for your licence.

You will be asked to accept the calculated amount and return a signed and witnessed acceptance to Transport for NSW.

Your application will then be submitted for payment. You will receive notification that your payment has been processed and advised that a cheque made payable to the person/persons/business identified on the hire car licence will be posted to your nominated address within 15 working days.

### **Can anyone help me complete my application?**

Business advisors at Business Connect will be able to assist you during the application process. To find your nearest advisor please call 1300 661 539 or visit [www.industry.nsw.gov.au/businessconnect](http://www.industry.nsw.gov.au/businessconnect).