

Media Release

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SYDNEY TRAINS EXCEEDS ITS PEAK PUNCTUALITY PERFORMANCE TARGET IN JULY

Chief executive of Sydney Trains Howard Collins said customers benefited from a substantial increase in peak punctuality last month, reaching 94.9 per cent and exceeding the 92 per cent target

Mr Collins said the peak-punctuality performance was a great start to the second year of operation of Sydney Trains.

“Our performance in July marked a very good launch of the new financial year, with Sydney Trains exceeding its peak punctuality target by almost three per cent and significantly improving on our July 2013 performance,” he said

“Most importantly, this is not a one-off. Last year we exceeded our benchmark in 11 of the first 12 months of operation since Sydney Trains started in July 2013.

“But there is always more to do and we will continue to improve on this performance throughout our second year, ensuring that we consistently deliver the reliability our customers expect and deserve.”

The only line to fall short of the performance target in July was the T4 Illawarra Line, and by only 0.3 per cent. That was due largely to track equipment failures and a significant freight train breakdown on the last day of the month.

July's Peak Punctuality figures for each of Sydney Trains' lines were:

Suburban line	Punctuality
T1 Northern via Macquarie Park	95.9%
T1 Northern via Strathfield	96.4%
T1 North Shore	95.5%
T1 Western	95.5%
T2 Inner West	97.1%
T2 Airport	95.5%
T2 South	94.8%
T3 Bankstown	97.1%
T4 Eastern Suburbs	94.0%
T4 Illawarra	91.7%

Incidents affecting the performance of peak services in July included:

- 2 July – a defective freight train at Beecroft delayed 24 peak services.
- 7 July - a points' failure at Penshurst delayed 74 peak services.
- 15 July - a sick passenger on board a service at North Sydney delayed 20 peak services.
- 25 July - a police operation at Central delayed 45 peak services.
- 31 July - a freight failure at Allawah delayed 58 peak services.