Media Release

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Sydney Trains continues strong on-time performance in October

Sydney Trains exceeded its punctuality target by two per cent in October, despite challenges from wild weather including electrical storms, flooding and strong winds.

Chief Executive Howard Collins said 94.2 per cent of peak timetabled services arrived within the punctuality benchmark, up from the 92 per cent target – great news for customers.

“Customers continue to benefit from Sydney Trains improving its performance, with increased services across the network and more of those services running on time,” he said.

“October’s performance builds on the great start Sydney Trains has made in its second year of operation.

“The resilience of the network during this period is a testament to the work we have been doing to prioritise reliability and customer service.”

Trains may run late or be cancelled because of passenger illness, fatalities, severe weather conditions, train problems, overhead wiring and points problems as well as vandalism and anti-social behaviour.

“Simple measures such as proactively removing overhanging branches can significantly reduce delays so they don’t fall into the rail corridor during extreme weather,’ Mr Collins said.

“Our goal is to make sure we continue to further improve our performance over the months and years ahead.”

October’s Peak Punctuality figures for each of Sydney Trains’ lines were:

Suburban Line	Punctuality
T1 Northern via Macquarie Park	97.0%
T1 Northern via Strathfield	94.8%
T1 North Shore	94.0%
T1 Western	94.3%
T2 Inner West	97.0%
T2 Airport	92.6%
T2 South	92.9%
T3 Bankstown	96.1%
T4 Eastern Suburbs	94.3%
T4 Illawarra	93.0%

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