Opal Customer Care Complaints Summary

	Opal Card Order	Opal Equipment	Opal Fares	Opal Website	Opal Other	Total Complaints
Jan-16	748	442	1454	358	1708	4710
Feb-16	659	456	1290	221	1589	4215
Mar-16	518	584	1366	208	1272	3948
Apr-16	420	435	1064	189	1341	3449
May-16	289	377	1081	205	1067	3019
Jun-16	201	325	969	183	913	2591
Jul-16	274	332	980	129	1023	2738
Aug-16	385	411	1099	199	1291	3385
Sep-16	319	389	1139	253	1184	3284
Oct-16	241	346	990	141	975	2693
Nov-16	206	363	934	120	916	2539
Dec-16	167	301	849	120	786	2223
Jan-17	206	290	920	150	723	2289
Feb-17	365	320	808	176	768	2437
Mar-17	596	555	1156	309	1289	3905
Apr-17	442	328	952	201	1070	2993
May-17	302	375	1041	184	895	2797
Jun-17	211	456	1165	135	703	2670
Jul-17	203	300	850	119	637	2109
Aug-17	289	291	936	116	622	2254
Sep-17	175	253	766	88	601	1883
Totals	7216	7929	21809	3804	21373	62131

Released under NSW GIPA Act 2009