General information

TfNSW is committed to protecting the privacy of your personal information in accordance with the Privacy and Personal Information Protection Act 1998.

We collect, hold and use personal information for specific purposes relevant to our functions. On this occasion, information collected will be used for transport planning and policy and transport infrastructure. TfNSW will use the information to inform you about how your feedback has been considered during the planning approval process for this project. We will also advise you once the project has been determined.

You may choose not to provide your personal information. However, this will mean it will not be possible for TfNSW to communicate directly with you.

TfNSW will outline in the Determination Report how your feedback has been considered. Prior to disclosing any information TfNSW will de-identify it so that each individual’s identity is not reasonably ascertainable.

TfNSW will not disclose your personal information to any third parties unless you consent, or we are required to by law.

Your personal information will be kept secure by TfNSW as required under the Privacy and Personal Information Protection Act 1998.

Get in touch

If you wish to access, correct or remove the personal information collected by TfNSW you can either email projects@transport.nsw.gov.au or phone 1800 684 490. TfNSW’s head office is located at 18 Lee St, Chippendale, NSW 2008.

For further information, please see TfNSW’s Privacy Management Plan or contact us at privacy@transport.nsw.gov.au.