

# Redfern Station Upgrade - New Southern Concourse

## Frequently Asked Questions



*The newly upgraded entrance to Redfern Station on Gibbons Street*

### **What is the Redfern Station Upgrade – New Southern Concourse?**

Transport for NSW is upgrading Redfern Station to make it easier for all customers to access. The upgrade proposes to construct a new concourse at the southern end of station, which will provide:

- easy access to platforms 1 to 10 with six new lifts and stairs
- better connectivity with the surrounding areas including key destinations such as South Eveleigh (formerly known as Australian Technology Park), Carriageworks and education centres

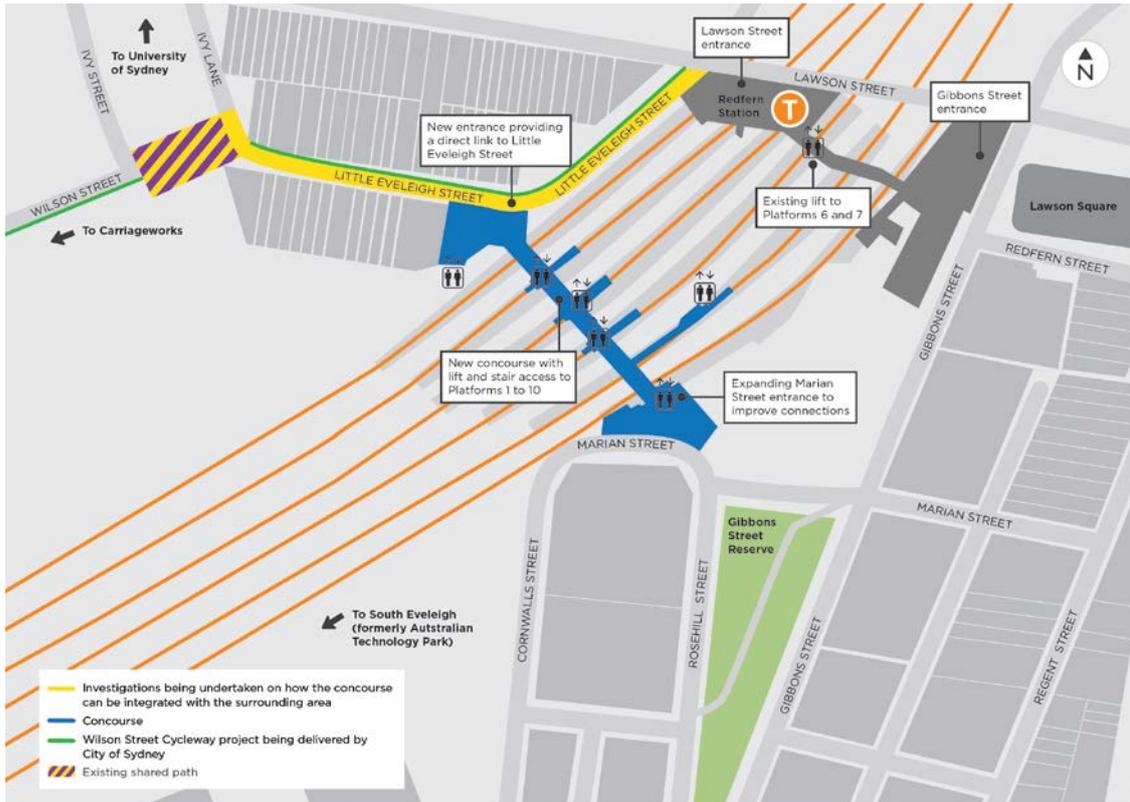
Upgrading Redfern Station is the first step in renewing the Redfern and North Eveleigh precinct.

### **Why do we need to upgrade Redfern Station?**

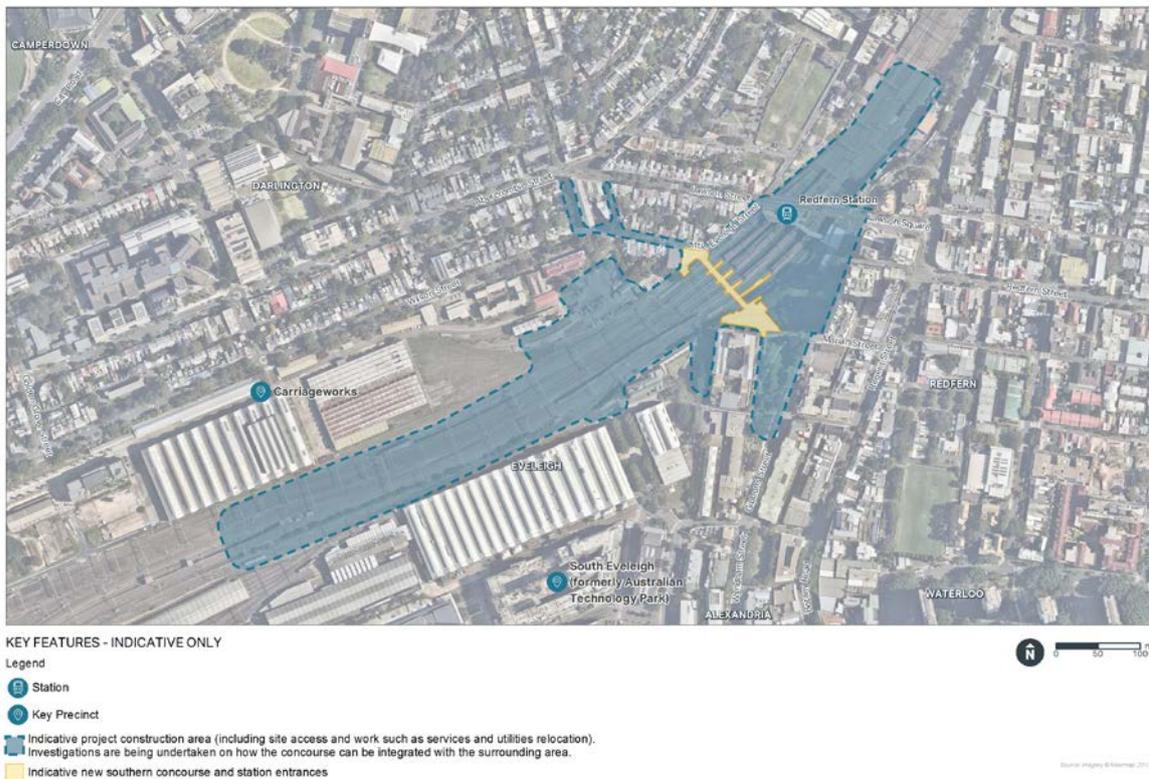
Redfern Station is an important destination and the sixth busiest on the rail network, servicing the community, a technology park, education centres and businesses. Transport for NSW understands that with the current and expected growth in the precinct, the station needs an upgrade.



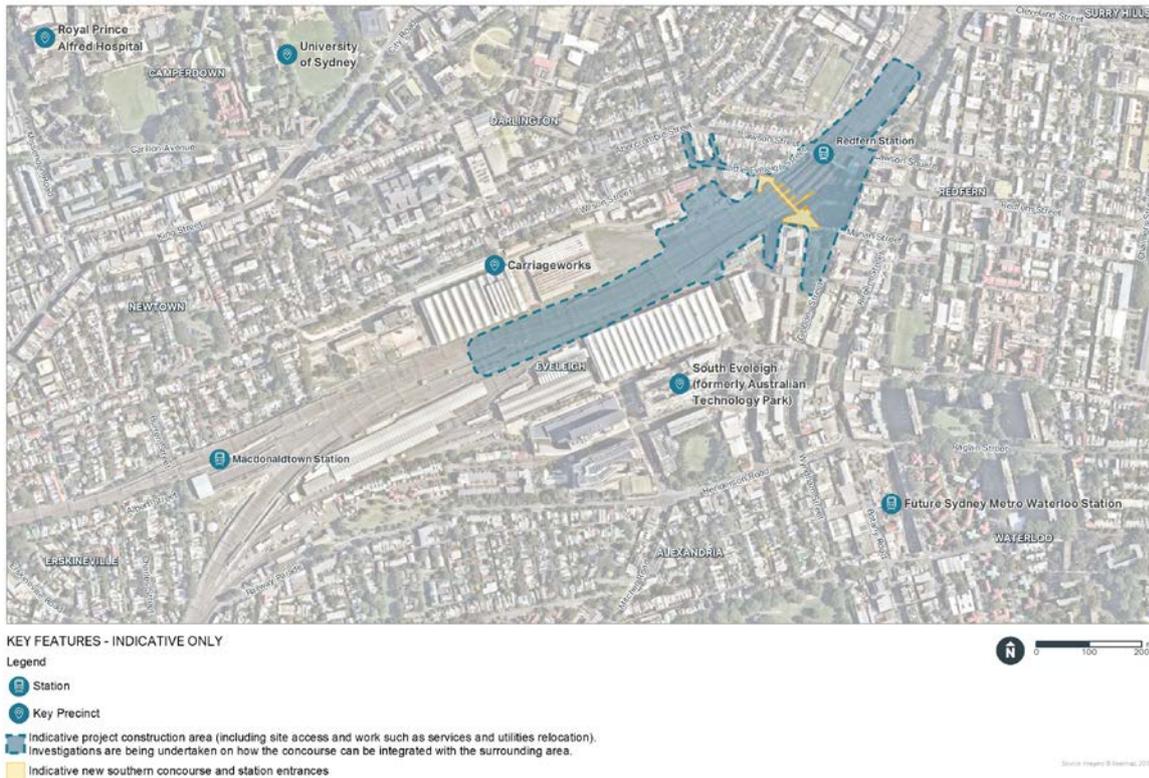
May 2019  
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*Proposed new southern concourse*



*Customers, community and businesses will have improved access to their homes and workplaces, as well as many local shops and community facilities as part of this project.*



*The new station entrances and concourse will improve access to local key destinations such as Carriageworks, South Eveleigh and nearby education centres.*

## When will construction start and finish?

Subject to planning approval, construction is expected to start in 2020 and will take approximately 15 months to complete. We will keep the community informed as the project progresses.

## What is the planning approval process for the new station concourse?

Transport for NSW is seeking feedback on the early concept plan to help inform the proposal and the Scoping Study which will be submitted to Department of Planning, Industry and Environment.

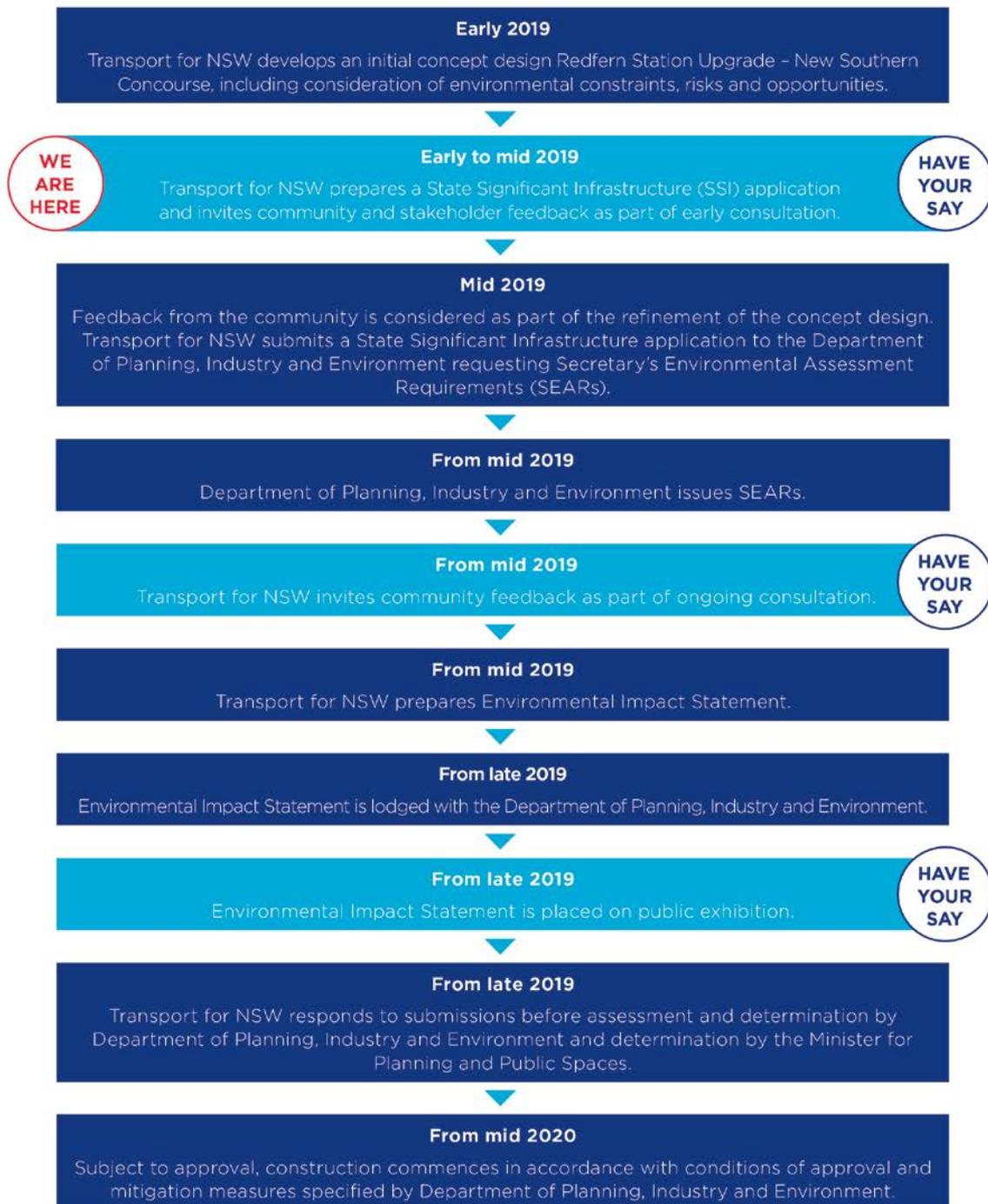
A State Significant Infrastructure application will then be lodged with the Department of Planning, Industry and Environment in the coming months.

Transport for NSW will prepare an Environmental Impact Statement (EIS) for the new southern concourse at Redfern Station. The EIS will provide information on the proposed work as well as the potential environmental impacts and how they will be managed.

Transport for NSW will work with the community, businesses and stakeholders throughout this planning process. Over the coming months we will be hosting a range of consultation activities.

The flowchart below outlines the planning process to deliver the Redfern Station Upgrade in more detail.

## Redfern Station Upgrade – New Southern Concourse planning approval and engagement process



### How will you protect heritage items in Redfern Station?

Transport for NSW is proud of Redfern Station's heritage significance. Redfern Station owes its unique character to its historic buildings, surrounding industrial land use and Aboriginal heritage.

Any upgrades to the station would be approved by the Department of Planning, Industry and Environment in consultation with the Office of Environment and Heritage. The community and key stakeholders would also be consulted on how we could enhance the station's heritage.

## **What is happening with the Redfern and North Eveleigh Precinct?**

With Redfern Station at its core, the Redfern and North Eveleigh Precinct includes 10 hectares of land along the rail corridor. The precinct is positioned to become a future destination for all, with a range of housing, workspaces and new public spaces that will promote healthy and sustainable lifestyles.

## **What is the planning process for the precinct renewal?**

The NSW Government is also considering options for renewing the Redfern and North Eveleigh Precinct, which will follow a separate planning approval pathway. The NSW Government will ensure that there are opportunities for the community to be involved in the development of plans for the precinct.

## **How is the project being delivered?**

Upgrading Redfern Station is the first step in renewing the Redfern and North Eveleigh Precinct. The accessibility upgrade is being made possible through the NSW Government's Transport Access Program, an initiative to deliver accessible, modern and secure public transport infrastructure across the state.

## **Where will the new concourse entrance be on Little Eveleigh Street?**

While there is still a lot of work to do on the design, it is proposed that the concourse will land approximately in the area occupied by 125-127 Little Eveleigh Street. This land is owned by the NSW Government.

Transport for NSW is working closely the tenant of 125-127 Little Eveleigh Street.

## **What are the plans for Little Eveleigh Street?**

Transport for NSW are still in the early phases of design for the new concourse and are currently investigating how it can be integrated with the surrounding area.

The safety of pedestrians, motorists and local residents will be at the forefront of the design. To inform the concept design and the Environmental Impact Statement, pedestrian modelling and a Road Safety Audit is being undertaken. Traffic and pedestrian movements as well as parking on Little Eveleigh Street will be considered in consultation with City of Sydney and key stakeholders.

## **What other option for the new concourse was considered?**

A range of design options were considered to improve accessibility at the southern end of Redfern Station and connectivity to the broader precinct:

1. A 'short' concourse option with lifts and stairs connecting the Marian Street entrance to Platforms 2 – 10. A separate lift could be installed connecting customers from Platform 1 to Lawson Street. This option is not preferred as it would provide poor connectivity for customers interchanging between Platform 1 and other platforms. This option does not meet the project objective of providing access across the rail corridor for customers and the community and connections to key destinations in the broader precinct.
2. A 'long' concourse option across the rail corridor connecting the Marian Street entrance and Wilson Street with lifts and stairs to Platforms 1 to 10 with a pedestrian pathway between Platform 1 and Wilson Street. This option was not preferred from a customer perspective with a less desirable access across the rail corridor and the pedestrian pathway. This option

would also require more footings to support the bridge and take longer to construct with the increased distance between Marian Street and Wilson Street.

3. A 'long' concourse option across the rail corridor connecting the Marian Street entrance and Little Eveleigh Street with lifts and stairs to Platforms 1 to 10. This option is the preferred option as it provides access to all platforms from both sides of the rail corridor and has better connectivity to key destinations within the broader precinct. This option would take less time to construct and be opened to customers earlier than option 2.

## How can the community provide feedback?

Community engagement is an important component of the project and we encourage all community members to participate in consultation activities. Feedback from the community, businesses and stakeholders will help inform the EIS.

Consultation on the concept plan is underway and feedback from the community is invited until **Sunday 2 June 2019**. You can provide feedback by:

- emailing [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au)
- Writing to  
**Redfern Station Upgrade – New Southern Concourse**  
**Associate Director – Environmental Impact Assessment**  
**Locked Bag 6501**  
**St Leonards NSW 2065**
- Completing the online survey by visiting [transport.nsw.gov.au/redfern-station-upgrade](http://transport.nsw.gov.au/redfern-station-upgrade)

You can also meet the project team to ask questions and provide feedback by visiting us at Redfern Station, corner Lawson and Gibbons Street, Redfern:

- **4pm to 7pm Tuesday 21 May**
- **8am to 11am Saturday 25 May**
- **4pm to 7pm Wednesday 29 May**

We will keep the community informed about opportunities to have your say throughout the planning approval process. If you would like to join our mailing list please email [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au) and reference the Redfern Station Upgrade – New Southern Concourse.

## How will the feedback from the community be used?

Feedback received as part of the early consultation will help progress concept designs and inform the State Significant Infrastructure application that will be lodged with the Department of Planning, Industry and Environment. We will also continue to keep the community informed about opportunities to have your say.



*Community engagement is an important component of the project*

## How will you engage with the Aboriginal community?

Redfern Station has important ties to the local Aboriginal community. The station has historically served as an important transport connector between this local community and Aboriginal people from other areas of NSW. Engagement with the local Aboriginal and Torres Strait Islander community will play an important part in the successful delivery of this project.

## What is planned for an accessibility upgrade to platforms 11 and 12?

Platforms 11 and 12 provide services to the T4 Eastern Suburbs and Illawarra Line. Preliminary investigation work is currently underway to help identify what access improvements can be made to Platforms 11 and 12.

## Where can more information be found about the project?

For more project information visit: [transport.nsw.gov.au/projects/current-projects/redfern-station-upgrade](http://transport.nsw.gov.au/projects/current-projects/redfern-station-upgrade).

Project updates and feedback can also be received by contacting **1800 684 490** or at [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au) with your request.

For more information on the Redfern and North Eveleigh Precinct Renewal visit [transport.nsw.gov.au/projects/current-projects/redfern-and-north-eveleigh-precinct-renewal](http://transport.nsw.gov.au/projects/current-projects/redfern-and-north-eveleigh-precinct-renewal).



This document contains important information about public transport projects in your area. If you require the services of an interpreter, please contact the Translating and Interpreting Service on **131 450** and ask them to call Transport for NSW on **(02) 9200 0200**. The interpreter will then assist you with translation.