

Sydney Trains Disclosure Log

Our disclosure log is a record of information that Sydney Trains has released in response to formal access applications from individuals or organisations that Sydney Trains thinks could also be of interest to other members of the public. Sydney Trains will include only non-personal information on the log.

The disclosure log sets out the date the decision was made to release the information, a description of the information released and details about whether that information is currently available and how it can be accessed.

Be aware that the log lists the information requested, relevant to a specific time and may not contain the most up-to-date version of the information.

Our disclosure log is continuously updated as additional information is released under the GIPA Act.

In deciding to release information in response to a GIPA access application, consistent with the GIPA Act, consideration is given to personal factors of the application as outlined in section 55 of the GIPA Act. Where other members of the public request access to the released information described on the disclosure log, Sydney Trains may delete certain information relating to the original applicant's personal information; business, commercial, professional or financial interests; research carried out by or on behalf of the applicant or information concerning the affairs of another government agency or government. Depending on the work required and costs involved to make parts of the released information available to others, Sydney Trains may require an access application to be lodged in some circumstances.

Requests should be made to the Principal Manager, Information and Privacy at information@transport.nsw.gov.au. You can also write to the Information and Privacy Unit at PO Box K659, Haymarket NSW 1240.

[2015](#) | [2016](#) | [2017](#) | [2018](#)

| Agency Reference Number | Date of Decision | Description of Information Provided | Form of Access | Type of Release |
|-------------------------|------------------|--|--|-----------------|
| STR-000001 | 31 July 2015 | Total numbers of Sydney Trains/NSW Trains service cancellations from 1 July 2013- 1 June 2015 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000003 | 13 August 2015 | Amount spent on taxi fares for stranded passengers by Sydney Trains/NSW Trains from 1 July 2011 till 1 June 2015 on a year by year basis | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000004 | 12 August 2015 | Number of train drivers suspended from period 1 April 2015 to 26 June 2015 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |

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| STR-000006 | 25 August 2015 | Information regarding repairs and tenders for repairs for Hawkesbury Bridge | Information can be provided upon request to information@transport.nsw.gov.au | Partial release |
| STR-000017 | 15 September 2015 | Total numbers of trespass incidents for each train line for the following years: 2012, 2013, 2014, 2015 and monetary value of damage caused by vandals and those trespassing for each of these lines and years | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000018 | 11 September 2015 | Figures regarding key cards and keys which access trains, train stations building maintenance centres, buses or stabling yards in the following years: 2012, 2013, 2014, 2015 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000029 | 13 October 2015 | Current and proposed staff numbers for each railway station and gate counts for each station | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000042 | 1 December 2015 | Information regarding safety inspections of Sydney Trains fleet in 2010, 2011, 2012, 2013, 2014, 2015 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000048 | 1 December 2015 | Numbers of particular types of trains (Waratah, Millennium, Tangara, C Set, S Set, K Set) currently in operation and 2015/16 budget for maintenance of these trains | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000061 | 20 January 2016 | Figures for permanent Full Time or Full Time Equivalent employees, consultants and contractors as at October 2014 and October 2015 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000074 | 17 March 2016 | Information about the number of occasions where a Sydney Trains' service was interrupted or cancelled due to vandalism | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000083 | 18 March 2016 | Information about the number of trains that have skipped stops at scheduled stations | Information can be provided upon request to information@transport.nsw.gov.au | Full access |

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| STR-000084 | 18 March 2016 | Information about the number of Sydney Trains' service cancellations during peak hours | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000095 | 11 April 2016 | Information about freight train breakdowns and disruptions | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000142 | 29 July 2016 | Information about the number of trespass incidents on Sydney Trains' property from 2014 – 2016 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000137 | 1 August 2016 | Information about the 10 train stations that receive the highest number of complaints from 2014 – 2016 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000141 | 4 August 2016 | Information about the numbers of train drivers suspended from 2014 - 2016 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000136 | 5 August 2016 | Information about the number of safety inspections of the train fleet undertaken by Sydney Trains from 2014 - 2016 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000139 | 19 August 2016 | Information about complaints received relating to cleanliness of Sydney Trains train stations and carriages from 2014 - 2016 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000160 | 4 November 2016 | Amount spent on removing graffiti from 2014 - 2016 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000198 | 27 February 2017 | Information about the number of Sydney Trains' fleet that are not airconditioned | Information can be provided upon request to information@transport.nsw.gov.au | Full access |

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| STR-000197 | 10 March 2017 | Information about environmental reports about railway owned land adjacent to Hawksbury River Railway Station | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000262 | 22 September 2017 | Money spent by Sydney Trains in paying taxi fares for stranded train passengers and details of each individual taxi trip from June 2015 to September 2017 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000263 | 21 September 2017 | Information about the number of occurrences of trains not stopping at scheduled train stations from 1 August 2015 to 1 August 2017 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000257 | 27 November 2017 | Information about fire and safety risk assessments for Town Hall Station since 2014 | Information can be provided upon request to information@transport.nsw.gov.au | Partial access |
| STR-000291 | 7 December 2017 | Information about the vehicles used in the Sydney Trains' Emergency Response Unit | Information can be provided upon request to information@transport.nsw.gov.au | Partial access |
| STR-000293 | 29 November 2017 | Information about the James Street Bridge at Lithgow | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000296 | 4 December 2017 | Percentages of trains that were running late in 2016 - 17 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000300 | 8 December 2017 | Information about and the cost of seating rails installed at train stations since January 2016 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000303 | 24 January 2018 | Information about a free Wi-Fi trial at Circular Quay Railway Station | Information can be provided upon request to information@transport.nsw.gov.au | Full access |

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| STR-000308 | 12 January 2018 | Information about train set types used on the Sydney Trains' network prior to and after 26 November 2017 when a new train timetable was introduced | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000313 | 28 February 2018 | Information about complaints received by Sydney Trains. Information about trains skipping stops, cancellations and delays | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000316 | 19 March 2018 | Information about Sydney Trains' maintenance backlog, the total value of maintenance and the total value of assets for 2016-17. | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000322 | 22 February 2018 | Information about train cancellations between 1 Nov 2017 to 23 Jan 2018 and from 1 Feb 2016 to 23 Jan 2018 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000327 | 2 March 2018 | Information about train delays, skipped stops and cancellations in late 2017 and early 2018. | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000326 | 23 April 2018 | Statistical information about the recruitment and resignation of train drivers from 2011 to 2018. | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000333 | 13 April 2018 | Briefing notes and reports by Sydney Trains about the introduction of a new train timetable in November 2017. | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000328 | 31 May 2018 | Information about the cost of repairs to Sydney Trains' assets as at 2 February 2018 and the cost of completed repairs from 1 January 2017 to 2 February 2018. | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000340 | 16 April 2018 | Information about the cost of taxi fare travel taken by Sydney Trains' employees from March 2017 to March 2018. | Information can be provided upon request to information@transport.nsw.gov.au | Full access |

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| STR-000349 | 18 May 2018 | Reviews and briefing notes about Sydney Trains' Making it work for you program between 26 March 2017 and 26 March 2018 | Information can be provided upon request to information@transport.nsw.gov.au | Partial access |
| STR-000361 | 11 May 2018 | Information about the carbon dioxide emissions from Sydney Trains' fleet | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000363 | 22 May 2018 | Information about cancellations of Sydney Trains' fleet of trains from 1 May 2016 to 1 April 2018 | Information can be provided upon request to information@transport.nsw.gov.au | Full access |
| STR-000370 | 19 June 2018 | Information about the removal and replacement of seats at train stations from 1 January 2017 to 10 May 2018 | Information can be provided upon request to information@transport.nsw.gov.au | Partial access |
| 19S-0014 | 21 Sept 2018 | Information about Hungry Jack's Restaurant Fire Central Sept 2015 | Information can be provided upon request to information@transport.nsw.gov.au | Partial Disclosure |
| 19S-0016 | 11 Sept 2018 | Information about Planned Track Work - Sydney Trains and NSW Trains | Information can be provided upon request to information@transport.nsw.gov.au | Partial Disclosure |
| 19S-0021 | 5 Oct 2018 | Information about Work hours of ticket inspectors for Sydney Trains between 01 January 2017 and 02 September 2018 | Information can be provided upon request to information@transport.nsw.gov.au | Full Disclosure |
| 19S-0043 | 27 Nov 2018 | Emergency Policy and Procedures for Heathcote Railway Station | Information can be provided upon request to information@transport.nsw.gov.au | Full Disclosure |