



Canley Vale Station Upgrade

Frequently Asked Questions

Q: What's happening at Canley Vale?

Planning is underway for an accessibility upgrade at Canley Vale Station. The key planning document, the Review of Environmental Factors, is currently on public display. This document sets out the key design features, potential impacts and any mitigation measures that may be required. Supporting documents also include assessment of noise and vibration, traffic, visual impact and landscaping.

Key features of the proposed upgrade include:

- two new lifts from the existing footbridge to the station platforms
- new accessible parking space and kiss and ride bay on First Avenue
- one family accessible toilet and two ambulant toilets
- upgraded station entrance and widened footpath on Railway Parade
- regrading sections of the platforms
- improvements to lighting, wayfinding and CCTV.

We are seeking online feedback from the community and stakeholders of Canley Vale Station until 5pm Wednesday 13 May 2020.

Q. How can I have my say?

There are several ways you can submit your feedback:

- **Online feedback form:** transport.nsw.gov.au/canleyvale
- **Email:** projects@transport.nsw.gov.au

Q. Why do we need to upgrade Canley Vale Station?

Canley Vale Station is currently only accessible via stairs. Upgrading the station will make it accessible for all customers including people who are less mobile, parents/carers using prams and those carrying luggage.

Q. How is the project being delivered?

This project is part of the Transport Access Program, a NSW Government initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and integrated transport infrastructure.

Q. When is major construction due to start?

Subject to planning approval, construction is expected to start in later this year. We will keep the community informed prior to construction starting.

Q. When is construction due to finish?

Construction is expected to be completed in 2022.

Q. Will other stations in the area be upgraded soon?

As part of the Transport Access Program, accessibility and interchange upgrades have previously been completed at Bankstown, Canley Vale, Clarendon, Fairfield, Ingleburn, Mulgrave, Riverstone stations.

We will continue to consider Carramar, Villawood and Yennora stations for an accessibility upgrade as part of the Transport Access Program.

Transport for NSW determines the priority of upgrades using evidence-based criteria, including:

- Current and future patronage
- The needs and demographics of customers who use the location
- Whether important services such as hospitals or educational facilities are nearby
- Cumulative impacts of other construction projects
- The accessibility of other nearby transport interchanges and facilities
- The list of upgrades is regularly reviewed so the people of NSW can have confidence that upgrades are delivered where they are needed most.

Q. Why does it take so long to install lifts at Canley Vale Station?

Major projects in and around the rail corridor like station and bridge upgrades are complex and require careful planning. Preparation work needs to be completed before a new lift can be installed. This includes service relocation, excavation, piling and platform work, installing new electrical services, and bridge support work.

For the safety of the community and workers, and minimise disruptions to train services, major construction activities are required to be completed during scheduled trackwork weekends when trains are not running.

This means station upgrades generally take longer to build than other construction projects outside the rail corridor.

Q. Will there be a loss of car spaces?

There would be a permanent loss of three parking spaces on First Avenue for the provision of one accessible parking space and the kiss and ride bay.

Construction workers may contribute to a minor increase in demand for local parking. Workers are required to park away from the station, not within commuter car parks and encouraged to car pool where practicable.

Q. How many commuter car spaces does Canley Vale Station currently have?

The multi-storey commuter car park has 184 car parking spaces (97 are dedicated for use by commuters). There are also 86 on-street all day commuter parking spaces available on First Avenue and Carcoola Street.

Q. How will the community be kept informed?

Transport for NSW will continue to keep the community informed about the project through notifications to customers, local residents and businesses, and frequent updates will be published at transport.nsw.gov.au/canleyvale

If you would like to sign up to our project mailing list, please email projects@transport.nsw.gov.au and we will send you updates as the project progresses.



Artist's impression of the proposed Canley Vale Station Upgrade, subject to detailed design.