SALE OF ELECTRICITY - AGREEMENT TERMS

This Agreement is between Origin Energy Electricity Limited (ABN 33 071 052 287) (referred to as “us”, “we” or “our”) and the customer specified in the Schedule (referred to as “you” or “your”).

1. THIS AGREEMENT

1.1 This Agreement is made up of these Agreement Terms, the Schedule and the Annexures.

1.2 Capitalised terms used in this Agreement are defined in clause 39 or, if they relate to the Charges, Annexure 1.

1.3 If the Schedule indicates:

(a) you have elected to take up GreenPower, the GreenPower Annexure will apply;

(b) you are transferring Environmental Certificates, the Self Surrender Annexure will apply to those Environmental Certificates indicated in the Schedule; or

(c) we have agreed to purchase export electricity from you, the Export Electricity Annexure will apply.

1.4 To the extent of any inconsistency, these Agreement Terms will prevail over the Schedule and all Annexures.

1.5 This Agreement may be executed in any number of counterparts and all of such counterparts taken together will be deemed to constitute one and the same instrument.

2. TERM

2.1 We must receive a copy of this Agreement signed by you before the Validity Date.

2.2 If so, this Agreement starts on the date you sign it and ends on the End Date unless:

(a) you continue to take supply from us after the End Date without entering into a new agreement (see clause 25); or

(b) it has been terminated earlier.

2.3 If we do not receive a signed copy of this Agreement by the Validity Date, there will be no agreement between us.

3. SALE OBLIGATIONS

3.1 During the Supply Term, we agree to sell to you, and you agree to buy from us, the Services and any Other Services.

3.2 We are not obliged to provide the Services or any Other Services at a Site before the Supply Date for that Site or after the End Date.

3.3 If we are not already, we will arrange to become Financially Responsible for each Site. We do not control this process and so are not liable to you for any delay.

3.4 We have no obligation to become Financially Responsible or provide the Services or Other Services (at any time) to a Site if:

(a) that Site does not have metering which is appropriate for the Site and which complies with the Regulatory Requirements;

(b) you have undertaken to arrange for Metering Services for that Site but have not done so; or

(c) you are not a Large Customer.

4. LARGE CUSTOMERS

4.1 You agree that where your NERR Aggregate Consumption exceeds the applicable Large Customer Threshold, the Small Customer Rules will not apply to those Sites in the NERR Jurisdictions.

4.2 You warrant that your consumption at each Site in Victoria and your NERR Aggregate Consumption will each exceed the applicable Large Customer Threshold during each Agreement Year. If this warranty becomes incorrect at any time, or is likely to become incorrect, you must notify us promptly.

5. WARRANTIES

5.1 You warrant and acknowledge that:

(a) you have the power to execute this Agreement and have all authority, Approvals and rights needed to perform it;

(b) your Target Consumption is a reasonable forecast of the electricity you anticipate we will sell you under this Agreement;

(c) you have had the opportunity to review the terms of this Agreement (in particular the Break Fee) and you understand them; and

(d) no non-certified electrical work has been performed at any Site. You agree to indemnify us for any Liability we suffer as a result of any non-certified electrical work being performed at your Site.

6. DISTRIBUTION SERVICES

6.1 The Distributor is responsible for the connection and disconnection of your Sites to the relevant distribution network and the delivery of electricity to those Sites. We do not control the quality, voltage or continuity of your electricity supply.

6.2 As your retailer, we will arrange for Distribution Services to each Site unless you notify us that you have made different arrangements with the Distributor. If a Site is being connected to the distribution network for the first time, we will also arrange that new connection. We will pay for the Distribution Services (including connection of the Site) and pass the costs of doing so to you through the Network Charge. You must also pay our reasonable administrative costs of arranging any new connection.

6.3 We do not control the process for arranging connection to a Site and are not liable to you for any delays.

6.4 We are not responsible for ensuring a Site is on, or remains on, the correct or optimal network tariff classification.

7. CHARGES

7.1 You must pay us the Charges and any other amounts payable by you under this Agreement. The Charges are described in Annexure 1.

7.2 Unless they are varied in accordance with clause 8, 9, 11 or 13:

(a) the Energy Rates; and
(b) if the Schedule specifies an Environmental Rate, the Environmental Rate, are fixed for the Supply Term.

7.3 If the Schedule does not specify an Environmental Rate, we may vary that rate by notice to you.

7.4 Charges based on the quantity of electricity sold to you will be determined by us from readings of the meter located at each Site, except in the circumstances described in clause 7.5. The record of meter readings at a Site is prima facie evidence of the amount of electricity sold to you unless the circumstances set out in clause 7.5(b) apply or an adjustment is made to relevant data by the Distributor or AEMO.

7.5 If:
(a) we, the Metering Coordinator or the Metering Provider are unable to obtain safe access to a meter or a meter reading for any reason;
(b) we consider the meter reading is unreliable or incorrect; or
(c) we are unable to issue a bill using actual meter readings for any reason (such as a failure of our IT systems),
we may base the Charges on estimated data reasonably determined by us in accordance with the Regulatory Requirements or any other criteria we consider relevant.

7.6 If we base your bill on estimated data and actual data which we consider is reliable and correct becomes available, we will include an adjustment on a later bill.

8. CHANGE OF LAW

8.1 Where there is a Change of Law we may increase or decrease the Charges to reflect our increased or decreased costs in accordance with this clause 8 and we must do so for a decrease in the Charges unless we consider the Change of Law is unlikely to have a significant impact on the Charges.

8.2 We will determine the amount of the increase or decrease of a Charge using reasonable methods of calculation, estimation, allocation or attribution, which may include the use of:
(a) estimates and forecasts;
(b) methodologies based on an index, industry benchmark, relevant law or regulatory guideline, published or produced by a third party;
(c) determinations of suitably qualified independent experts selected by us;
(d) averaging methodologies; or
(e) a combination of the above.

8.3 An increase or decrease under clause 8.1 may be applied retrospectively to when the Change of Law took effect.

9. ENVIRONMENTAL RATE

9.1 Where the Schedule specifies a Forecast Environmental Percentage, the Environmental Rate is based on that percentage. We will do this if the Actual Environmental Percentage is not known at the time the Agreement is prepared. We may amend the Forecast Environmental Percentage and as a result, the Environmental Rate, at any time.

9.2 Once the relevant Actual Environmental Percentage is known, we will vary the Environmental Rate to reflect this.

9.3 We will include an adjustment amount on a subsequent bill for previous supply to account for the difference between the actual Environmental Rate and the forecast Environmental Rate.

10. ENVIRONMENTAL EXEMPTION

10.1 You must notify us promptly if you are issued an Environmental Exemption and provide us with evidence (to our satisfaction) of that Environmental Exemption.

10.2 If we agree that your Environmental Exemption permits us to reduce our obligations under the relevant Environmental Legislation in respect of the electricity sold to you under this Agreement, we will propose variations to this Agreement to address this. The Environmental Charges will not change until after the variation is agreed in accordance with this clause.

11. OTHER RIGHTS TO VARY CHARGES

11.1 If we become Financially Responsible for a Site more than 8 weeks after the Estimated Supply Date and the delay was not due solely to our non-performance of our obligations under this Agreement, we may vary the Energy Rates and/or Environmental Rates applicable to that Site.

12. NOTICE OF VARIATION

12.1 If we vary any Charges, the Environmental Rate or the Forecast Environmental Percentage, we will notify you of the variation, the reason for the variation and the date the variation takes effect.

12.2 A variation under clause 13.4 may take effect retroactively back to and including the Supply Date.

13. YOUR CONSUMPTION

13.1 Your Energy Rates and Environmental Rate (if fixed) are based on:
(a) your Target Consumption, with an allowance for variation represented by the Maximum Consumption and Minimum Consumption (as applicable); and
(b) your Load Profile.

13.2 If we request it, you must provide us with forecasts of your consumption for each Site for up to a year in advance. That forecast must be prepared on a reasonable basis using reasonable assumptions.

13.3 If the aggregate consumption of your Sites in a Jurisdiction in an Agreement Year is:
(a) above the Maximum Consumption, we may charge you an Adjustment Charge; or
(b) below the Minimum Consumption, we may charge you a Shortfall Charge.

For the avoidance of doubt, under no circumstances will the Adjustment Charge or Shortfall Charge be payable by us to you.

13.4 If, acting reasonably and based on available consumption data, we determine that:
(a) your Load Profile is likely to change, or has changed, materially; or
(b) the aggregate consumption for all Sites in a Jurisdiction is likely to differ, or has differed, materially from your Target Consumption for that Jurisdiction,
other than as a direct result of you utilising an Origin Product, we may vary your Energy Rates, Environmental Rates and/or Target Consumption. We will not vary the Energy Rates and/or Environmental Rates under clause 13.4(b) where we charge you a Shortfall Charge. We may vary the Energy Rates and/or Environmental Rates under clause 13.4(a) where we also charge you a Shortfall Charge.

13.5 You must notify us promptly if you expect that an event referred to in clause 13.4 will occur.

13.6 We are the exclusive electricity retailer for each Site. You must not without our prior written consent (not to be unreasonably withheld if there is no adverse operational or financial impact to us):
(a) make further connections to the distribution network for a Site;
(b) enter into an arrangement with any third party for curtailment of electricity consumption, or load management, at a Site; or
(c) install electricity generation at a Site.

13.7 You must not on-sell electricity supplied to a Site, except you may do so with our written consent (which will not be unreasonably withheld):
(a) to a Related Body Corporate; or
(b) where there is an embedded network at a Site.

14. EXPORTED ELECTRICITY
14.1 If you export any electricity from a Site to the national electricity market, unless the Export Electricity Annexure applies:
(a) we will not pay or credit you any amount in relation to that exported electricity;
(b) the amount of electricity sold to you and for which you must pay us or any other Charges under this Agreement will not be reduced by the amount of electricity exported; and
(c) to the extent permitted by law, you will reimburse us for any Liability we incur or suffer relating to any Regulatory Requirements or other requirements relating to your generation of electricity.

15. ADDING SITES AND DISCONTINUING SUPPLY TO A SITE
15.1 Where a Roll-In Maximum Percentage is specified in Schedule 1 or Schedule 2, you may request to add a Site under this Agreement at any time. We will not refuse your request unless, in our reasonable opinion, the addition of the Site would:
(a) mean your aggregate consumption in a Jurisdiction is likely to exceed the relevant Target Consumption by the Roll-In Maximum Quantity; or
(b) materially change your Load Profile.
If we do agree to add a new Site, the prevailing Energy Rates in that Jurisdiction will apply to that Site.

15.2 You may request to have supply discontinued to a Site before the End Date if you:
(a) no longer require us or any other retailer to sell you electricity at that Site; and
(b) subject to clause 15.4(a), give us 6 weeks prior notice of the date on which the Site will be vacated (such notice to also include a forwarding address for future correspondence).

15.3 Subject to clauses 15.4 and 15.5, where supply is discontinued to a Site under clause 15.2:
(a) we may charge you a Break Fee under clause 24; and
(b) once that Break Fee has been paid, this Agreement will no longer apply to that Site.

15.4 Where a Site Vacation Maximum Percentage is specified in the Schedule and supply is discontinued to a Site under clause 15.2:
(a) the notice period under clause 15.2(b) will be 13 weeks;
(b) we will not charge you a Break Fee under clause 15.3(a) unless, in our reasonable opinion, the discontinuation of supply to the Site would:
(1) mean the aggregate consumption of the discontinued Sites in a Jurisdiction is likely to exceed the Site Vacation Maximum Quantity; or
(2) materially change your Load Profile.

15.5 We will not unreasonably refuse your request under clause 15.2 if you are relocating your Site to a New Site and:
(a) if you provide us with at least 6 weeks notice of the address, NMI and Address for Accounts of the New Site;
(b) the New Site is in the same Jurisdiction as the Site;
(c) the Load Profile and Target Consumption at the New Site is the same as the Site;
(d) the manner in which you use electricity at the New Site is the same as the Site;
(e) you agree to execute documents that we determine are satisfactory to us to give effect to the relocation of the Site;
then:
(f) the New Site will become a Site under the Agreement, on and from the date agreed between you and us; and
(g) we will not charge you a Break Fee however you must pay us any costs we incur for the Site up to and including the date that we are no longer Financially Responsible for that Site or we contract with a new customer at that Site and this Agreement will no longer apply to the Site from that date.

15.6 If supply is discontinued, or you attempt to discontinue supply, to a Site before the End Date and you do not give us the required notice:
(a) you remain liable for all electricity supplied to the Site; and
(b) your obligations under this Agreement continue to apply to you until 6 or 13 weeks (whichever is applicable) after we receive the required notice or the End Date (whichever occurs first).

15.7 Your Target Consumption, the Roll-In Maximum Quantity and Site Vacation Maximum Quantity will not change where
(a) we agree to add a Site; or
(b) supply to a Site is discontinued under clause 15.2 and we do not charge you a Break Fee under clause 15.3(a).
16. BILLING

16.1 We will:

(a) issue you a bill for each Site, which will be sent to the Address for Accounts; and

(b) prepare and forward to you an aggregate invoice supported by individual Site information in a format agreed between you and us prior to the relevant billing cycle. If the parties haven’t agreed to the relevant format prior to a billing cycle, then the format will be in an aggregate format chosen by us.

16.2 The bill will include:

(a) the period for which the bill applies (which is normally one month);

(b) the consumption at the Site for that billing period;

(c) the Charges payable for that Site for that billing period;

(d) any adjustments to the Charges payable for that billing period or any other billing period in accordance with this Agreement;

(e) any outstanding amounts from previous bills; and

(f) the Due Date.

16.3 If you have a Basic Meter and any Charges are varied during a billing period, we may assume the electricity is consumed at a uniform daily amount for the whole of the billing period and the Charges will be calculated using a pro-rata calculation over the billing period.

16.4 If we have overcharged, undercharged or not charged you, we will credit or bill you for these amounts as soon as reasonably practicable after we determine you have been overcharged, undercharged or not charged, except we will not do this more than 24 months:

(a) after the date that any undercharges or amounts which were not charged, should have been billed; and

(b) after the date the overcharge was billed, unless you have disputed your bill within the time specified in clause 18.

16.5 The 24 month limit in clause 16.4 will not apply where the undercharge or failure to charge was due to an event that was:

(a) outside our control; or

(b) caused or contributed to by the actions or omissions of you or a third party.

16.6 You must pay each bill in full no later than the Due Date, except in the circumstances set out in clause 18.3.

16.7 We may include details of any commission or fees payable by us to a broker or other third party service provider in relation to this Agreement in a bill issued to you under this clause 16.

17. FAILURE TO PAY

17.1 If you fail to pay a bill in full or in accordance with clause 18.3 by the Due Date, we may:

(a) apply any security we hold towards payment of the bill;

(b) arrange to disconnect the Site to which that bill applies (see clause 22.1(a));

(c) charge you Interest on the unpaid amount from the Due Date;

(d) refer your bill for collection by a debt collection agency;

(e) recover our costs of collecting the bill from you; or

(f) sell the rights to the unpaid amount to a third party who may seek to collect it from you.

18. BILL DISPUTES

18.1 If you wish to dispute a bill, you must provide us with a notice setting out why the amount of the bill is incorrect by the Due Date.

18.2 We will assess your claim as soon as reasonably practicable and advise you if we consider the original bill was incorrect. If we do not agree with you, the dispute resolution procedures in clause 30 will apply.

18.3 If the dispute is not resolved by the Due Date, you must pay by the Due Date the greater of:

(a) the undisputed amount; or

(b) the average of the last three bills for that Site.

18.4 Once the dispute is resolved:

(a) if we owe you a refund, we will credit your next bill and subject to clause 18.5, we must pay you Interest on that amount if you notify us to do so in writing within 2 weeks of us applying the credit to your bill; or

(b) if you owe us an amount, you must pay it within 2 weeks from the date the dispute is resolved, and you must pay us Interest on that amount, where the Interest on the relevant amount is calculated from the Due Date for that amount to the date we credit your next bill or the date you pay it to us, respectively.

18.5 We will not pay you Interest on a refund we owe you under clause 18.4(a) if that refund was due to an event:

(a) that was outside our control; or

(b) caused or contributed to by the actions or omissions of you or a third party.

19. NOT USED

19.1 Not Used

19.2 Not Used

19.3 Not Used

20. SITE ACCESS

20.1 You must give us, our Representatives, the Distributor, Metering Providers, the Metering Coordinator and AEMO safe, convenient and unhindered access to a Site as reasonably required for the purposes of this Agreement. This includes access after this Agreement ends or a Site is removed from this Agreement to remove the meter and any other equipment or disconnect electricity supply.

20.2 Neither we, the Distributor, the Metering Coordinator or the Metering Provider need to give you notice of our intention to enter a Site, but we will give you notice if practicable, except:

(a) where you have provided permission to access a Site;

(b) where entry is during business hours for the purpose of reading, maintaining, inspecting, testing, installing, replacing, repairing or altering a meter; or

(c) in the case of an emergency.
20.3 When we access your Site, we will comply with any reasonable procedures, including site safety procedures, previously specified to you by except in an emergency.

21. METERING

21.1 You may appoint a Metering Coordinator that will arrange on your behalf for metering equipment to be installed and/or Metering Services to be supplied in accordance with the Regulatory Requirements. If you do not appoint a Metering Coordinator, then we will appoint a Metering Coordinator for your Sites.

21.2 If you appoint a Metering Coordinator:
   (a) you must tell us and provide us with a copy of your DMA with that Metering Coordinator;
   (b) we will have no Liability to you in respect of, and are not responsible for, the compliance of the meter at your Site or complying with the Regulatory Requirements in respect of the meter at your Site; and
   (c) you indemnify us for all Liability we suffer in connection with any act or omission (whether negligent or otherwise) of your Metering Coordinator, your Metering Coordinator failing to comply with any Regulatory Requirement or your Metering Coordinator contributing to us failing to comply with a Regulatory Requirement.

21.3 We may vary your Metering Charge, Supplementary Metering Charge, VAS Charge or Instrument Testing Charge or the terms of this Agreement if:
   (a) we, the Metering Coordinator or a Metering Provider visit the Site and determine that it is appropriate to do so to reflect the nature of the Metering Services required at that Site;
   (b) after the date you sign this Agreement, we become aware you have a Direct Metering Agreement for a Site or the Direct Metering Agreement you have ends or is varied; or
   (c) the Regulatory Requirements permit us, you or the Metering Coordinator to change the metering arrangements (including the person responsible for metering) and we, you or the Metering Coordinator elect to do so.

21.4 If, as a result of a variation under clause 21.3 or where supply to a Site has been discontinued under clause 15, we have to terminate or vary any contract we have entered into with any third party to perform our metering obligations under this Agreement or we incur any additional costs from that third party, you will indemnify us for all Liability we incur or suffer in connection with that termination, variation or additional cost.

21.5 The meter at a Site is the property of the Metering Provider.

22. DISCONNECTION

22.1 We may request the Distributor to disconnect a Site, or the Metering Coordinator or Metering Provider to disconnect the meter at a Site if:
   (a) you do not pay a bill in full or as contemplated by clause 18.3 by the Due Date and any part of that bill remains outstanding 1 week after we give you notice of our intention to disconnect the Site;
   (b) you fail to comply with clause 19.2;
   (c) you breach any other provision in this Agreement and do not remedy the breach within 3 weeks of us giving you notice that we will disconnect that Site if you do not do so within that time;
   (d) you cease to occupy, or carry on business at, that Site;
   (e) this Agreement is terminated in respect of that Site or in its entirety;
   (f) you have illegally used electricity at any Site or tampered with a meter; or
   (g) we are permitted or required to do so by the Regulatory Requirements.

22.2 You acknowledge that the Distributor, Metering Coordinator or Metering Provider has the power to disconnect, curtail or interrupt supply to a Site for other reasons. We will provide you with notice of any such disconnection, curtailment or interruption of supply as is required by the Regulatory Requirements.

22.3 Disconnection of a Site does not automatically terminate this Agreement for that Site.

22.4 You agree to indemnify us for any costs, including reasonable administrative costs, that we incur relating to disconnection and any subsequent reconnection of a Site.

23. TERMINATION AND SITE CANCELLATION

23.1 A party may terminate this Agreement by notice to the other:
   (a) if an insolvency event occurs in respect of the other party;
   (b) if the other party is in breach of this Agreement and does not remedy such breach within 3 weeks after notice to do so;
   (c) if any representation or warranty made by the other party is untrue or misleading (whether by omission or otherwise) when made; or
   (d) on or after the End Date on four weeks’ notice to the other party.

23.2 We may terminate this Agreement (in its entirety) by notice to you:
   (a) if there are no Sites taking electricity;
   (b) if we reasonably form the view that your creditworthiness is not satisfactory;
   (c) if an event of Force Majeure which has been notified in accordance with clause 28 continues for more than 6 months;
   (d) if you are no longer a Large Customer for any Site;
   (e) if we reasonably form the view that you have provided us with incorrect information; or
   (f) if we reasonably form the view that there is a manifest error in a Schedule of this Agreement.

23.3 We may remove a Site from this Agreement by notice to you:
   (a) if we are entitled to disconnect or have disconnected under clause 22.1;
   (b) a Distributor has disconnected that Site for any reason;
   (c) if we reasonably form the view that there is a manifest error in the Schedule relating to that Site;
   (d) if we reasonably form the view that you have provided us with incorrect information relating to that Site; or
(e) if you are no longer a Large Customer at that Site, and with effect from the date set out in that notice we will have no obligation to supply electricity to you under this Agreement in respect of that Site and this Agreement will end for that Site in accordance with clause 24.10.

23.4 This Agreement will automatically terminate if we are no longer permitted to sell you electricity under the Regulatory Requirements for any reason.

24. BREAK FEE

24.1 You acknowledge and agree that you have entered into a fixed term agreement with us and if a Break Fee Event occurs prior to the End Date, we may suffer loss. To allow us to recover our genuine pre-estimate of that loss, we may charge you, and you agree to pay, the Break Fee in accordance with this clause 24.

24.2 The Break Fee is an amount equal to:

(a) all of the Energy Charges we estimate we would have received from you for your Unconsumed Load, less the costs (including our costs of purchasing electricity at our Forward Cost of Electricity, our Cost to Serve and Cost to Carry) we estimate we would have incurred to buy and supply that Unconsumed Load to you for the remaining term of the Agreement, in each case referable to Peak Time, Shoulder Time (where applicable) and Off Peak Time; and

(b) if this Agreement includes an Environmental Rate in the Schedule, the Environmental Charges we would have received from you for your Unconsumed Load, less the costs of purchasing the Environmental Products we estimate we would have purchased to supply the Unconsumed Load to you for the remaining term of the Agreement.

24.3 The Break Fee:

(a) will be calculated by reference to the period from the date that the relevant Break Fee Event occurs until the End Date; and

(b) will never be payable in respect of electricity which is sold, and billed, to you under this Agreement; and

(c) will only be calculated in respect of, and be applicable to, Sites affected by the Break Fee Event.

24.4 In calculating your Break Fee, we will act reasonably and we will be entitled to use any or all of:

(a) estimates and forecasts;

(b) methodologies based on an index, industry benchmark, relevant law or regulatory guideline, published or produced by a third party;

(c) determinations of suitably qualified independent experts selected by us; and

(d) averaging methodologies.

As we manage the purchasing of electricity for our customers on a portfolio basis, some costs we incur and which are included in the calculation of your Break Fee may be allocated across our customers using methodologies we consider appropriate, such as on a proportionate basis across our customers.

24.5 As the Break Fee is based on loss we incur due to your Break Fee Event, you acknowledge that the amount of any Break Fee will depend on a range of factors, including:

(a) the amount of your Unconsumed Load;

(b) the amount of the Forward Cost of Electricity at the time of the Break Fee Event (which may be different to your Energy Rates); and

(c) the cost of purchasing the Environmental Products at the time of the Break Fee Event (which may be different to that available at the start of your Agreement).

24.6 Accordingly, you also acknowledge that, due to the nature of the variables used in calculating your Break Fee, it is possible that your Break Fee could be substantial - particularly if you consume large amounts of electricity and the wholesale cost of electricity is lower at the time of the Break Fee Event than applying at the time you signed this Agreement.

24.7 You may request an estimate of your likely Break Fee for a proposed Break Fee Event. We will give you this estimate within a reasonable time of such request. Any estimated Break Fee will be based on information current at the date we calculate the estimate and, as such, that estimated Break Fee may be different to your actual Break Fee.

24.8 You must pay us the Break Fee within 2 weeks of receipt of a bill. The Break Fee will appear on your bill as the 'Combined Break Charge' and will include any amount payable under clause 21.4.

24.9 At your request, we will give you a statement setting out how we calculated your Break Fee.

24.10 Once you pay us the Break Fee for a Site:

(a) we will decrease your Target Consumption by the amount of the Unconsumed Load; and

(b) this Agreement will no longer apply to that Site.

25. HOLDING OVER

25.1 If, at a particular Site, you continue to take Services or Other Services from us after the Supply Term or after this Agreement ends, this Agreement will continue to apply to that Site, except:

(a) the Energy Rates for that Site will be those notified by us to you for a specified period or, if we do not notify you or the period specified by us has expired, equal to the applicable Default Rate; and

(b) we may vary any of the other Charges and the terms of this Agreement by notice to you.

25.2 We may vary the Energy Rates, Charges and terms more than once after the Supply Term ends. We will give you notice in accordance with clause 12.1 at least one month before the variation takes effect.

26. RISK AND LIABILITY

26.1 Title and risk in the electricity passes to you at the first point of connection at each Site.

26.2 You indemnify us against any claim, or from any Liability we incur or suffer, in connection with or arising from this Agreement, relating to:

(a) your breach of this Agreement; and

(b) your negligence; and
(c) any act or omission by you or your Representatives to the extent we (or our Related Bodies Corporate) have indemnified the Distributor, Metering Coordinator or Metering Provider for that Liability.

26.3 If you incur Liability in connection with this Agreement arising in connection with an act or omission of the Distributor, Metering Coordinator or Metering Provider, we are not liable to you except to the extent we recover the Liability from the Distributor, Metering Coordinator or Metering Provider.

26.4 Subject to clause 26.3, we are not liable to you for any Liability in connection with or arising from this Agreement except to the extent such Liability arose directly from our Wilful Default.

26.5 Subject to clauses 26.3 and 26.4, to the extent permitted by law, our aggregate Liability in connection with this Agreement (including for breach of a consumer guarantee under the Competition and Consumer Act 2010) is limited to:

(a) the replacement of the goods or services or the sale of equivalent goods or services; or
(b) the payment of the cost of replacing the goods or services, or of acquiring equivalent goods or services.

26.6 This Agreement does not vary or exclude the operation of:

(a) section 119 and 120 of the NEL;
(b) section 97A of the Electricity Act 1994 (Old); or
(c) section 316 of the National Energy Retail Law.

26.7 Each party must do all things reasonably necessary to mitigate any Liability under this Agreement.

26.8 Any warranty or guarantee required by law to be incorporated into this Agreement is incorporated. Any warranty, guarantee or implied term which can be excluded by law is excluded.

26.9 Without affecting your obligation to pay all of the Charges and other amounts payable by you under this Agreement, neither party is liable to, and must not make a claim against, the other party for any Excluded Loss in connection with or arising from this Agreement, except for your liability to us under clause 26.2(c) in which case you are liable to us, and we may make a claim for, Excluded Loss.

26.10 You must prevent any damage to or interference with equipment (including metering equipment) owned or operated by us, the Distributor, the Metering Coordinator or a Metering Provider.

26.11 You must comply with the Regulatory Requirements and any other relevant code or law that applies to the sale of Services or Other Services to you.

26.12 You agree that for each indemnity you give in favour of us, you intend to confer a benefit on us and each of our Related Bodies Corporate and you acknowledge that we hold the benefit of each of those indemnities on trust for the benefit of each of our Related Bodies Corporate.

27. PARTNERSHIPS AND TRUSTS

27.1 If you are a partner in a partnership, each partner is jointly and severally liable under this Agreement.

27.2 If you enter this Agreement as a trustee you represent and warrant in your own right and as trustee of the Trust, that as at the date of this Agreement and until such time as all your obligations under this Agreement are discharged:

(a) you are the sole trustee of the Trust;
(b) you have the requisite capacity and authority to enter this Agreement on behalf of, and to bind the beneficiaries of, that Trust and to perform all obligations under this Agreement pursuant to the documents governing that Trust; and
(c) you have the right to be fully indemnified out of the assets of the Trust in relation to this Agreement and the assets of the Trust are sufficient to satisfy all obligations of the Trust under this Agreement.

28. FORCE MAJEURE

28.1 A party will be excused for any non-performance of its obligations under this Agreement (other than an obligation to pay money) during the time and to the extent that Force Majeure prevents the party from doing so.

28.2 A party must:

(a) try to remove, overcome or minimise the effects of Force Majeure as soon as it can; and
(b) give the other party prompt notice of the Force Majeure including details of its expected duration.

28.3 If the effect of such an event are widespread, we may give you prompt notice by making the necessary information available on a 24 hour telephone service promptly after becoming aware of the event.

28.4 If:

(a) we notify you of Force Majeure; and
(b) that Force Majeure affects the amount of electricity we are able to sell you;

after we notify you of the resumption of the performance of our affected obligations under this Agreement, we will reduce your Target Consumption by an amount we estimate to be reflective of the amount of electricity we would have sold to you had the Force Majeure not prevented us from doing so.

29. GST

29.1 In this clause, all terms that are defined in the GST law have the same meaning in this clause.

29.2 The supplier will add the prevailing rate of GST onto the consideration for any taxable supplies made in connection with this Agreement, and the recipient agrees to pay that GST following the receipt of a tax invoice from the supplier.

29.3 The GST applicable to any taxable supplies made in connection with this Agreement is payable at the same time as the consideration for those supplies.

29.4 Where a party reimburses the other party for an expense or other amount, the reimbursement will be net of any input tax credit the supplier is entitled to claim.
30. **DISPUTE RESOLUTION**

30.1 All disputes must be dealt with in accordance with this clause 30.

30.2 The party claiming the dispute must give a written notice to the other party setting out particulars of the dispute (**Dispute Notice**).

30.3 The dispute must be referred to senior representatives of the parties. The senior representatives must meet (by telephone if not in person) within 2 weeks and negotiate to resolve the dispute.

30.4 If for any reason the dispute has not been resolved within 4 weeks after service of the Dispute Notice either party may commence court proceedings.

30.5 Pending the resolution or determination of a dispute, each party must continue to perform their respective obligations under this Agreement.

30.6 Nothing in clause 30 prevents a party from:

   (a) seeking urgent interlocutory or declaratory relief where, in that party’s reasonable opinion, that action is necessary to protect that party’s rights; or

   (b) terminating this Agreement where it has a right under the Agreement to do so.

30.7 You indemnify us for any Liability we incur or suffer if you dispute a bill or other matter other than under clause 18 or clause 30 (as applicable).

31. **CONFIDENTIALITY**

31.1 Both parties must keep all Confidential Information confidential for 3 years after this Agreement ends.

31.2 Either party may disclose Confidential Information:

   (a) with the other party’s prior written consent;

   (b) on a confidential basis to its officers, employees, agents, advisers and insurers (or those of a Related Body Corporate or another New South Wales Government agency (by you)) to the extent disclosure is reasonably required;

   (c) if required by Regulatory Requirements, law or applicable stock exchange rules; or

   (d) to a Related Body Corporate for any reason.

31.3 We may request, use and disclose Confidential Information and other information about you to the extent we reasonably consider it is required:

   (a) to enable us to obtain a credit report on you;

   (b) in communications with AEMO, any Regulatory Authority or the Distributor, the Metering Coordinator, Metering Provider or any service provider we engage to provide or assist us to provide the Services or Other Services to you; or

   (c) if necessary in an emergency situation.

31.4 You consent for us to provide the Metering Data for each Site to our Related Bodies Corporate.

32. **PRIVACY**

32.1 Both parties must comply with applicable provisions of the Privacy Act 1988 (Cth).

33. **VARIATIONS TO THE AGREEMENT AND WAIVER**

33.1 Unless otherwise specified in this Agreement, any variations to the terms of this Agreement or any waiver of any rights of any party has no effect unless it is in writing and signed by the parties (in the case of a variation) or the party granting the waiver (in the case of a waiver).

33.2 Where this Agreement is varied at your request, you must pay us the Administration Charge to cover our reasonable administration costs.

34. **ASSIGNMENT**

34.1 We may assign, transfer or novate this Agreement to any of our Related Bodies Corporate or any third party by prior notice to you.

34.2 You may only assign, transfer or novate this Agreement with our prior written consent. We will consent to you novating this Agreement if:

   (a) the New Customer satisfies our credit requirements;

   (b) as a result of the novation there will be no change to the:

      - Sites;
      - manner of use of electricity at the Sites;
      - Load Profile of any Sites; and

   (c) Target Consumption of any or all Sites; and

   all parties execute documents which are satisfactory to us.

35. **NOTICES**

35.1 A notice or other communication under this Agreement is only effective if:

   (a) in writing and addressed to the person to whom it is given; and

   (b) where we are the recipient, sent by pre-paid mail to GPO Box 186 Melbourne Vic 3001 or sent by email to the Origin email address specified in the Schedule; or

   (c) where you are the recipient, sent by bill, sent to any Address for Accounts or sent by email to the email address as notified by you to us.

35.2 A notice is given:

   (a) if sent by email – 24 hours after the email was sent, unless the sender receives an automated message that the email was not delivered or knows the email was not delivered or could not be read; or

   (b) if sent by mail – if sent by priority mail, 3 Business Days after posting, or if sent by regular mail, 6 Business Days after posting.

36. **LAWS APPLICABLE TO THIS AGREEMENT**

36.1 If there is one Site or all Sites are in the same Jurisdiction, this Agreement is governed by the laws in force in the Jurisdiction where the Sites are located.

36.2 If there are Sites in more than one Jurisdiction, this Agreement is governed by the laws in force in Victoria. However, the Regulatory Requirements in a Jurisdiction continue to apply to Sites in that Jurisdiction.

36.3 You submit to the non-exclusive jurisdiction of the courts of the place determined in accordance with clauses 36.1 and 36.2.

37. **ANTI-BRIBERY**

37.1 You must ensure that you and your Representatives comply with all applicable anti-bribery, fraud, secret commission and corruption laws.

37.2 You agree that you and your Representatives have not received, and will not receive, any payment, benefit or other thing of value (whether by way of gift, kickback or otherwise) in connection with this
Agreement that is not legitimately due to you or your Representatives.

37.3 You must not make any facilitation payment in connection with this Agreement.

38. GENERAL PROVISIONS

38.1 This Agreement supersedes all prior and other negotiations, representations, proposals, understandings and agreements, whether written or oral, relating to the subject matter of this Agreement.

38.2 You acknowledge you have not relied on any predictions, forecasts, advice or statements of opinion by us, or any of our employees or agents, as to the appropriateness or financial effect of this Agreement, market conditions, the likelihood of price changes or any Change of Law.

38.3 Clauses 20.2, 24, 25, 26, 31 and 32 survive termination or expiry of this Agreement. Other terms of this Agreement will survive termination or expiry of this Agreement where it is necessary for it to do so to enable a party to enforce a right accrued on or before termination or expiry.

38.4 It is not necessary for us to incur an expense or make a payment before enforcing a right of indemnity conferred by this Agreement or to vary the Charges in accordance with this Agreement.

38.5 If any part of this Agreement is unlawful, unenforceable or invalid, that part will be treated as removed from the Agreement, but the rest of the Agreement is not affected.

38.6 Representations and warranties set out in this Agreement are made, given and repeated on the date you sign the Agreement, the Supply Date and each following day until this Agreement ends.

39. DEFINITIONS

The following definitions apply in this Agreement unless the context requires otherwise.

Address for Accounts means the address for accounts specified in the Schedule.

AEMO means the Australian Energy Market Operator.

Agreement Date means the date of you sign this Agreement.

Agreement Terms means this document.

Agreement Year means each successive period identified as a year, or where there is only one year, the period identified as Agreement Year 1, as set out in the Energy Rates table in the Schedule.

Annexure means an annexure to these Agreement Terms.

Approval means any licence, permit, consent, authorisation, approval, registration, determination, certificate, exemption, filing, notice, qualification or other requirement (and any conditions attached to any of them) of or issued by any Regulatory Authority that must be obtained, held or satisfied to supply, perform, receive or use the Services or Other Services, or for either party to perform its obligations under this Agreement.

Basic Meter means a metering installation without a device that collects and stores interval metering data and allows such data to be read remotely.

Break Fee Event means any of the following events:

(a) this Agreement is terminated in its entirety for any reason other than termination under clauses 23.1 (by you), 23.2(f) or 23.4;

(b) where supply is discontinued to a Site in accordance with clause 15.2;

(c) we remove a Site and terminate this Agreement in part in relation to that Site in accordance with clause 23.3 other than removal or termination under clause 23.3(c); or

(d) this Agreement no longer applies to a Site for any reason, before the End Date.

Business Day means a day that is not a Saturday, Sunday or a Jurisdiction wide public holiday in the Jurisdiction where the Site is located.

Change of Law means:

(a) any Regulatory Requirement or Tax being:

(i) introduced, taking effect or commencing;

(ii) amended or repealed,

in whole or in part after the Agreement Date;

(b) the rate at, or basis on, which any Tax is levied or calculated being increased or decreased from the rate or basis prevailing as at the Agreement Date;

(c) a variation in the interpretation, effect or administration of a Regulatory Requirement or Tax by a Regulatory Authority which is effected by way of a public pronouncement after the Agreement Date;

(d) a scheme that provides for us to gain or hold any Approval or authorisation or to purchase, hold or surrender any certificate, permit or instrument or directly or indirectly imposes costs, including costs passed through from third parties, on us, being:

(i) introduced, taking effect or commencing;

(ii) amended or repealed,

in whole or in part after the Agreement Date, that has or will directly or indirectly affect the costs that we have or will incur, in connection with this Agreement, except that a Change of Law does not apply if the event in question relates to income tax as defined in the Income Tax Assessment Act 1997 (Cth).

Charges mean the charges described in Annexure 1.

Confidential Information means:

(a) clause 26 of this Agreement, the Schedules and Annexures;

(b) all information relating to the Charges disclosed or made available to a party by or on behalf of the other party; or

(c) all information a party derives or produces, whether in whole or in part, from the information disclosed under paragraphs (a) and (b).

Cost to Carry means our estimate of the costs we would have incurred as a result of the time difference between when we pay for wholesale energy, network and other third party charges related to the sale of electricity to you and when you pay us those charges as billed to you under this Agreement. This cost is expressed as dollars per megawatt hour.

Cost to Serve means our estimate of the costs we would have incurred to service your account from the date of the Break Fee Event to the End Date but will not incur because of the Break Fee Event. This cost is expressed as dollars per megawatt hour.
**Default Rate** means the rate published by us from time to time on our website and described as the "Default Rate" for Commercial & Industrial Electricity Supply Agreements or sent by notice to you.

**Direct Metering Agreement or DMA** means, with respect to a Site, an agreement between you and a Metering Coordinator for Metering Services at that Site.

**Distribution Services** means the services provided by the Distributor relating to you or a Site.

**Distributor** means the entity that is authorised or licensed to supply Distribution Services through the distribution network to which a Site is connected.

**Due Date** means the date you must pay your bill by as specified on the bill which will be consistent with the Payment Term.

**End Date** is the date specified in the Schedule.

**Environmental Certificate** has the meaning set out in the Self Surrender Annexure (if applicable).

**Environmental Exemption** means an exemption created under the governing legislation for an Environmental Product (as defined in Annexure 1).

**Environmental Legislation** means the REC Legislation, ESS Legislation, VEET Legislation or Energy Efficiency (Cost of Living) Improvement Act 2012.

**ESS Legislation** means the Electricity Supply Act 1995 (NSW) and related regulations.

**Estimated Supply Date** means for a Site, the estimated supply date for that Site, as specified in the Schedule.

**Excluded Loss** means:

(a) loss of contract, profit, revenue or anticipated savings;
(b) loss of, or damage to, reputation, credit rating or goodwill;
(c) loss or denial of opportunity;
(d) loss of access to markets;
(e) overheads and wasted expenditure;
(f) financing costs;
(g) special, incidental or punitive damages; or
(h) loss or damage arising from special circumstances that are outside the ordinary course of things,

however arising in respect of any circumstances under or in connection with this Agreement and/or the Services or Other Services, and regardless of whether a claim for same is made under this Agreement, a Regulatory Requirement, tort, negligence, strict liability, under an indemnity or a warranty, in equity or otherwise.

**Financially Responsible** has the meaning given to that term in the Rules.

**Force Majeure** means, with respect to an obligation of a party under this Agreement, any event or circumstance occurring on or after the Supply Date that:

(a) is not within the reasonable control of that party;
(b) could not be prevented, overcome or remedied by the exercise of due diligence and good industry practice by that party; and
(c) results in that party being unable to meet or perform that obligation, or delays its ability to do so.

**Forward Cost of Electricity** means, in respect of a Jurisdiction, our estimate of our wholesale cost of electricity per megawatt hour in that Jurisdiction, for each of the Peak Time, Shoulder Time and Off Peak Time (as applicable), for the period from the Break Fee Event to the End Date.

**GST** has the meaning given in the GST law.

**GST law** has the same meaning as in the A New Tax System (Goods and Services Tax) Act 1999 (Cth).

**Instrument Testing** means any testing of the current transformers and/or voltage transformers which may form part of the metering installation at a Site or any site of our other customers, which the Metering Coordinator or Metering Provider is required to carry out to comply with the Regulatory Requirements.

**Interest** means the Reserve Bank of Australia cash rate plus 8%, calculated daily, and at our discretion, compounded monthly.

**Jurisdiction** means Victoria, South Australia, New South Wales, the Australian Capital Territory or Queensland, as the context requires.

**Large Customer** is a customer whose consumption at a Site (or Sites where aggregated under clause 4.1) exceeds the Large Customer Threshold.

**Large Customer Threshold** means the threshold at which the Small Customer Rules no longer apply to a Site in a Jurisdiction, which at the date of this Agreement is:

(a) 40MWh per annum in Victoria;
(b) 160MWh per annum in South Australia; and
(c) 100MWh per annum in all other Jurisdictions.

**Liability** includes any loss, damage, liability, cost, charges and expenses.

**Load Profile** means the pattern of consumption for a typical customer of your type (as determined by us or your historical load profile (if we have it)).

**Maximum Consumption** means the maximum amount of electricity we will sell you under this Agreement at all Sites in a Jurisdiction before we can charge you the Adjustment Charge, being an amount (in MWh) equal to the Maximum Volume Flexibility Quantity Percentage (as specified in the Schedule (if not specified, it is zero)) of your Target Consumption.

**Metering Coordinator** has the meaning given in the Rules.

**Metering Data** has the meaning given in the Rules.

**Metering Provider** has the meaning given in the Rules.

**Metering Services** includes the installation, maintenance or testing of metering equipment at a Site and the reading and forwarding of data from that metering equipment to us, the Distributor and AEMO and discharging the regulatory obligations in relation to those services (but excludes Instrument Testing).

**Minimum Consumption** means the minimum amount of electricity we will sell you under this Agreement at all Sites in a Jurisdiction before we can charge you the Shortfall Charge, being an amount (in MWh) equal the Minimum Volume Flexibility Quantity Percentage (as specified in the Schedule (if not specified, it is zero)) of your Target Consumption.

**NEL** means the National Electricity Law that is contained in a Schedule to the National Electricity (South Australia) Act 1996 and has been adopted by each of the participating jurisdictions.
NERR Aggregate Consumption means the total consumption for all Sites in NERR Jurisdictions.

NERR Jurisdictions means those Jurisdictions in which Sites are located and the National Energy Retail Rules apply, which are currently Queensland, New South Wales, South Australia and Australian Capital Territory.

New Customer means a party that you propose to novate this Agreement to.

New Site means a new site that you propose to relocate a Site to.

Origin Product means a product or service that we agree to provide you during the Term at a Site, as specified in the Schedule or as otherwise agreed between us from time to time.

Other Services means, in respect of a Site, any services other than the Services (including goods) which you agree to buy from us, or which we provide to you at no cost to you, in respect of that Site.

Payment Term means the period specified in the Schedule.

REC Legislation means the Renewable Energy (Electricity) Act 2000 (Cth) and the Renewable Energy (Electricity) (Charge) Act 2000 (Cth) and related regulations.

Regulatory Authority means:

(a) any government or a governmental, quasi governmental or judicial entity or authority;
(b) a stock exchange; and
(c) any other authority, agency, commission, regulator, ministry, department, instrument, tribunal (including any pricing body), enterprise, delegated authority or similar entity,

whether of Australia or elsewhere that has powers or jurisdiction under any Regulatory Requirement over a party or any act relating to this Agreement.

Regulatory Requirements means:

(a) any act, regulation or other statutory instrument or proclamation of any applicable jurisdiction in which any act or obligation in connection with this Agreement is or is to be carried out or regulated;
(b) any applicable law, whether of a legislative, equitable or common law nature;
(c) any applicable Australian Standards and codes; and
(d) any judgment, decree or similar order with mandatory effect or any binding requirement or mandatory approval of a Regulatory Authority, including any Approval,

relevant to a party or the supply, performance, receipt or use of all or part of the Services or Other Services.

Related Body Corporate has the meaning given in the Corporations Act 2001 (Cth).

Representative means a party and its Related Bodies Corporate, and each officer, director, employee, representative, agent of, secondee to, and contractor, to each of them.

Roll-In Maximum Quantity means an amount (in MWh) equal to the Roll-In Maximum Percentage of your Target Consumption.

Roll-In Maximum Percentage is as specified in Schedule 1 or Schedule 2 (as applicable). If not specified, it is zero.

Rules mean the National Electricity Rules.

Schedule means Schedule 1 or Schedule 2 (as applicable) to these Agreement Terms.

Schedule 1 means schedule 1 to these Agreement Terms.

Schedule 1 Sites means the Sites specified in Schedule 1.

Schedule 2 means schedule 2 to these Agreement Terms.

Schedule 2 Sites means the Sites specified in Schedule 2.

Services means with respect to a Site:

(i) the sale of electricity at that Site; and

(ii) ancillary services, such as the procuring of Distribution Services or Metering Services for that Site.

Site means each site specified in Schedule 1 and Schedule 2 or added under clause 15.1 or 15.5, except those sites which have been removed or to which this Agreement no longer applies in accordance with clauses 15.3, 15.5 or 23.3 are not included.

Site Vacation Maximum Quantity means an amount (in MWh) equal to the Site Vacation Maximum Percentage of your Target Consumption.

Site Vacation Maximum Percentage is as specified in the Schedule. If not specified, it is zero.


Supply Date means, for each Site, the later of the date we become Financially Responsible for that Site or the Estimated Supply Date.

Supply Term means the period from the earliest Supply Date for any Site under this Agreement to the earlier of the End Date or termination of this Agreement.

Target Consumption means the quantity of electricity which we anticipate selling you at all Schedule 1 Sites and Schedule 2 Sites for each Jurisdiction in an Agreement Year as specified in the Schedule 1.

Tax means a tax (including corporate tax, resource rent tax, income tax, fringe benefits tax, payroll tax, PAYG and subcontractor’s taxes), levy, duty (including customs duty and stamp duty), excise, charge, royalty (whether based on value, profit or otherwise), fee, surcharge, contribution, impost, deduction or withholding, however it is described, whether direct or indirect, by whatever method collected or recovered, that is imposed by a Regulatory Requirement or by a Regulatory Authority, in any jurisdiction (including a liability on an entity as a result of its being jointly or severally liable for another entity’s Tax).

Trust means the trust identified in the Schedule (if applicable).

Unconsumed Load means an amount equal to the target consumption for the Sites affected by the Break Fee Event (calculated by us based on the actual consumption of those sites as a proportion of the relevant Target Consumption), less your actual consumption at those Sites up to the date of the Break Fee Event.

Validity Date means the date specified in the Schedule.

Wilful Default means with respect to a party:
(a) any fraud, fraudulent concealment or dishonesty by or on behalf of that party;
(b) criminal conduct by or on behalf of that party or
(c) any breach, act or omission done or omitted to be done by a party or other person acting on behalf of that party with deliberate, knowing or reckless disregard for foreseeable, harmful and avoidable consequences.

40. Interpretation
40.1 Unless otherwise stated:
(a) a reference to this Agreement or another document includes any variation or replacement of any of it;
(b) the singular includes the plural and vice versa;
(c) a reference to a statute, code or other law includes regulations and other instruments or directives under it and consolidations, amendments, re-enactments or replacements of any of them;
(d) a person includes any type of entity or body, whether or not it is incorporated or has a separate legal identity, and any executor, administrator, successor or permitted assigns;
(e) a reference to a body (other than a party) which ceases to exist, or whose powers or function are transferred to another body, is a reference to the body which replaces it or substantially succeeds to its powers or functions;
(f) specifying anything after the words “include” “including”, “for example” or similar expression does not limit what is included;
(g) the expression “relating to” and similar grammatical expressions includes arising from, concerning or in connection with (whether directly or indirectly);
(h) a reference to a Liability or cost incurred or suffered by us includes Liabilities of our Related Bodies Corporate relating to the relevant matter;
(i) a reference to a variation of a Charge includes introducing a new charge; and
(j) all amounts in this Agreement are expressed on a GST exclusive basis.

41. REGULATORY REQUIREMENTS
41.1 This clause 41 applies to Schedule 2 Sites only.

41.2 If any matter that is required to be included in this Agreement by a Regulatory Requirement is not expressly dealt with in this Agreement, the Regulatory Requirement is incorporated as if it were a term of this Agreement.

41.3 If there is any inconsistency between the Agreement and a Regulatory Requirement then this Agreement will prevail to the extent of any inconsistency, unless a Regulatory Requirement provides that it must prevail.

42. RETAILERS PERFORMANCE

42.1 Our performance shall be reviewed and assessed from time to time against key performance indicators, including the following:
(a) billing:
   (i) consolidated and supporting (as required);
   (ii) timeliness (preparation and delivery);
   (iii) completeness;
   (iv) minimum substitutions;
   (v) accuracy; and
   (vi) timely dispute resolution
(b) account management:
   (i) foster sound business relationship;
   (ii) our availability to respond to issues;
   (iii) responsiveness;
   (iv) timely resolution of issues;
   (v) whole of account perspective; and
   (vi) innovation (cost minimisation);
(c) reporting:
   (i) accessibility;
   (ii) timely delivery;
   (iii) meets business needs;
   (iv) usage and billing data available via an online web portal.
Annexure 1  Charges

The Charges include:
(a)  Energy Charges;
(b)  Environmental Charges;
(c)  Network Charges;
(d)  Regulated Charges;
(e)  Charges relating to Metering Services;
(f)  Adjustment Charge;
(g)  Shortfall Charge;
(h)  Administration Charge and billing Charges; and
(i)  Break Fee

1. ENERGY CHARGE

Energy Charge means the amount you must pay us for your electricity consumption, which is (for Schedule 1 and 2 Sites) the sum of each Applicable Energy Rate multiplied by the amount of electricity sold to each Site during the Peak Time, Off Peak Time or Shoulder Time (as applicable), except that where you have a Basic Meter the Applicable Energy Rate will always be the Peak Energy Rate where:

Applicable Energy Rate means for both Schedule 1 and 2 Sites, the Peak Energy Rate, Shoulder Energy Rate and Off Peak Energy Rate (as applicable and each as specified in Schedule 1) multiplied by the relevant Loss Factor, except that where you have a Basic Meter the Applicable Energy Rate will always be the Peak Energy Rate; Energy Rate means the Peak Energy Rate, Shoulder Energy Rate and Off Peak Energy Rate (as applicable and each as specified in Schedule 1 or 2); Loss Factor means the relevant transmission and distribution loss factors (determined in accordance with the Rules).

Off Peak Time has the meaning specified in the Schedule.

Peak Time has the meaning specified in the Schedule.

Shoulder Time has the meaning specified in the Schedule.

2. ENVIRONMENTAL CHARGE

Environmental Charge means the sum of each Applicable Environmental Rate multiplied by the quantity of electricity sold to each Site in the relevant Jurisdiction.

where:

Actual Environmental Percentage means the actual rate or percentage as defined or published below:

<table>
<thead>
<tr>
<th>Environmental Product</th>
<th>Actual Environmental Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Victorian Energy Efficiency Energy Certificates (VEECs)</td>
<td>The actual Greenhouse Gas Reduction Rate (as defined in the VEET Legislation) for electricity as published in the Victorian Government Gazette.</td>
</tr>
<tr>
<td>Large Scale Generation Certificates (LRECs)</td>
<td>For a calendar year, the renewable power percentage as defined in the REC Legislation for that year.</td>
</tr>
<tr>
<td>Small Scale Technology Certificates (SRECs)</td>
<td>For a calendar year, the small-scale technology percentage as defined in the REC Legislation for that year.</td>
</tr>
</tbody>
</table>

Applicable Environmental Rate means:
(a)  for the EEIS (as defined below), the applicable Environmental Rate; and
(b)  for all other Environmental Products, each applicable Environmental Rate multiplied by the distribution Loss Factor only.

Environmental Product means an environmental product or scheme specified below:

<table>
<thead>
<tr>
<th>Environmental Product</th>
<th>Governing legislation</th>
<th>Relevant Jurisdiction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Energy Saving Certificates (ESCs)</td>
<td>ESS Legislation</td>
<td>NSW</td>
</tr>
<tr>
<td>Victorian Energy Efficiency Energy Certificates (VEECs)</td>
<td>VEET Legislation</td>
<td>Victoria</td>
</tr>
<tr>
<td>Energy Efficiency Improvement Scheme (EEIS)</td>
<td>Energy Efficiency (Cost of Living) Improvement Act 2012</td>
<td>ACT</td>
</tr>
<tr>
<td>Large Scale Generation Certificates (LRECs)</td>
<td>REC Legislation</td>
<td>All</td>
</tr>
<tr>
<td>Small Scale Technology Certificates (SRECs)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Environmental Rate means:
(a)  the rate for the relevant Environmental Product specified in the relevant Schedule (as varied from time to time under this Agreement); or
(b)  if no rate is specified in the Schedule for that Environmental Product, a rate determined by us based on our reasonable forecast of the market price for that product or scheme and our obligations under the governing legislation for that product (as varied from time to time under this Agreement).

Forecast Environmental Percentage means the forecast percentage for the relevant Environmental Product specified in the Schedule or as amended under clause 9.1.

3. NETWORK CHARGE

Network Charge is an amount equal to the costs charged by the Distributor and/or transmission service provider to us in relation to you or your Site.

4. REGULATED CHARGE

Regulated Charge is the amount payable by us to a Rules Agency (including our market participant fees and ancillary services fees) which will be passed on to you by us based on a fair and reasonable proportion of such costs so incurred by us as between our customers. Even if the amount payable by us is negative (for example, where the Export Electricity Annexure applies), the Regulated Charge will not be payable by us to you.

where:

Rules Agency means the Australian Energy Market Commission, Australian Energy Regulator, AEMO or any other entity that administers, or performs any function, under the Rules.

5. CHARGES RELATING TO METERING SERVICES

Instrument Testing Charge means the charge as specified in the Schedule or if not specified in the Schedule, an amount determined by us based on our reasonable estimate of our costs (including any charges we receive from a Metering Coordinator) relating to Instrument Testing across our customers.

Metering Charge means the annual amount specified in the Schedule, or varied by us under clause 21.3, calculated as a daily amount which is payable monthly and any other costs charged by the Metering Coordinator to us in relation to you or your Site.

Metering Compliance Charge means amounts, which we are charged or we incur, other than an amount included under another Charge, in connection with us or the Metering Coordinator meeting the metering obligations under the Regulatory Requirements as well as our reasonable administrative costs.
Supplementary Metering Charge means the annual amount specified in the Schedule which is payable monthly where you have a DMA for a Site.

VAS Charge means the charge for value added services set out in your Direct Metering Agreement.

6. ADJUSTMENT CHARGE

Adjustment Charge means for Schedule 1 Sites or Schedule 2 Sites (as applicable) for a Jurisdiction, the greater of zero and the amount calculated using the below formula:

\[
\text{SHORTFALL CHARGE}
\]

Shortfall Charge means for Schedule 1 Sites or Schedule 2 Sites (as applicable) for a Jurisdiction, the greater of zero and the amount calculated using the below formula:

7. ADMINISTRATION CHARGE AND BILLING CHARGES

Administration Charge means [ ] (excluding GST) per Site.

Other Charges means any amounts which we are charged or we incur (other than an amount included under another Charge) in connection with your payment of a bill, including any merchant fees arising from payment by credit card or from a similar facility.

Service Charge means the charge as specified in the Schedule which relates to the provision of our general account management services under the Agreement.
1. SELF SURRENDER OF ENVIRONMENTAL CERTIFICATES

1.1 Where the Schedule indicates you are Transferring Environmental Certificates to us, this Annexure 2 will apply to those Environmental Certificates indicated in the Schedule.

2. TRANSFER OF TRANSFER CERTIFICATE AMOUNT

2.1 You must Transfer (at no cost to us) the Transfer Certificate Amount to us.

2.2 We will notify you of the Transfer Certificate Amount. You must Transfer it to us not less than 1 week prior to the relevant Surrender Date.

2.3 We will use reasonable endeavours to give you notice of the Transfer Certificate Amount no later than 2 weeks prior to the applicable Surrender Date.

2.4 You may Transfer Environmental Certificates to us before the applicable date under clause 2.2, provided that on each occasion you Transfer no fewer than:

(a) 500 LRECs or SRECs;
(b) 500 VEECs; and
(c) 500 ESCs,

and any Transfer is made on the 15th day of each month (or if the 15th day of the month is not a Business Day, the following Business Day).

3. FAILURE TO TRANSFER

3.1 If you do not Transfer us the Transfer Certificate Amount as set out in this Annexure 2 you must pay us:

(a) our reasonable costs of sourcing the number of Environmental Certificates which you have failed to Transfer to us; or

(b) if we, acting reasonably, are unable to source the necessary Environmental Certificates before the relevant Surrender Date, Liquidated Damages for each Environmental Certificate you fail to Transfer to us, within 1 week of us notifying you of the amount of payable under clause 3.1(a) or 3.1(b).

4. SHORTFALL

4.1 If, at any time after we have notified you of the Transfer Certificate Amount, we become aware that this amount is wrong and we require additional Environmental Certificates to meet our obligations under the Environmental Legislation:

(a) you must Transfer us the number of additional Environmental Certificates we require within 4 weeks of us notifying you of the additional amount; and

(b) if you do not Transfer the additional Environmental Certificates we require in accordance with clause 4.1(a), you must pay us Liquidated Damages for each Environmental Certificate you fail to Transfer, within 1 week of us notifying you of the amount of Liquidated Damages.

5. EXCESS ENVIRONMENTAL CERTIFICATES

5.1 If you Transfer us Environmental Certificates in excess of the Transfer Certificate Amount, we will retain the additional Environmental Certificates and where possible under the relevant Environmental Legislation, apply those Transferred Environmental Certificates to meet your liability to us in future periods.

6. END OF AGREEMENT

6.1 If at the end of this Agreement, we retain any Environmental Certificates Transferred by you that exceed the Transfer Certificate Amount, we will Transfer those remaining Environmental Certificates to you within a reasonable time.

6.2 If this Agreement ends prior to the end of a calendar year, we will notify you of the Transfer Certificate Amount no later than 9 weeks after the date the Agreement ends and you must Transfer us that amount no later than 2 weeks after the date you are notified.

7. TITLE

7.1 Title to Environmental Certificates Transferred under this Agreement passes from you to us when the Register is updated by the Regulator to reflect that we are the owner of the Environmental Certificates.

8. WARRANTIES

8.1 You warrant and represent to us, by continuing to take electricity from us, that at all times during the Supply Term:

(a) you:
   (i) are validly registered under applicable Environmental Legislation and have power and authority to Transfer Environmental Certificates to us;
   (ii) were, prior to each Transfer, the owner of, and had title to, the Environmental Certificates Transferred to us;

(b) all Environmental Certificates Transferred to us under this Agreement:
   (i) have been validly created and registered under the relevant Environmental Legislation;
   (ii) comply with the requirements of the relevant Environmental Legislation;
   (iii) can be utilised within the environmental scheme under which they are created as separate and individual rights acquired under this Agreement;
   (iv) have been created within the Creation Period; and
   (v) are free of any Encumbrance or Claim and you have not entered into any agreement or arrangement having the effect of assigning, selling, promising or disposing of any of the rights in, or creating any
interest in, the Environmental Certificates other than as contemplated in this Agreement.

9. SURRENDER FEE
9.1 You must pay us the Surrender Fee (where applicable) for each Environmental Certificate Transferred to us.
9.2 Your Energy Rates are inclusive of the Surrender Fee (where applicable). As such, we will not charge you a separate Surrender Fee under clause 9.1.

10. LIABILITY
10.1 We are not liable, in connection with this Annexure 2 (including negligence) to you for, and you may not claim, any Excluded Loss.
10.2 You indemnify us against all Liability we incur or suffer in connection with or arising from your failure to comply with clause 2.1, 4(a) and 6.2 (including due to a Registration System Disruption Event).

11. TAX INVOICES
11.1 In recognition of the supply of Environmental Certificates Transferred by you to us in accordance with this Annexure, we will issue you with Recipient Created Tax Invoices (“RCTIs”) for these supplies. We will also provide you with tax invoices of equal value to the RCTIs for the discharge of the obligation to pay environmental charges that would otherwise have been payable by you had the Environmental Certificates not been surrendered, for those respective Environmental Certificates. In regards to the RCTIs, the parties agree that you will not issue tax invoices for these supplies, that we and you are each currently registered for GST, and that we and you will immediately notify each other if either of us cease to be registered for GST.
11.2 The parties agree that where our tax invoice and the RCTI are provided in accordance with the above clause 11.1 and the tax invoice and RCTI for the invoiced period are for the same amounts (including the GST amounts), no cash will be paid by either party to the other for these invoices.

12. DEFINITIONS
12.1 Where terms are capitalized in this Annexure 2 and their meaning is not set out below, they have the same meaning as in the Agreement Terms and Annexure 1.
12.2 The following terms are defined as follows for the purposes of this Annexure 2:
- **Claim** means any claim to the title or any action in relation to the title or ownership of the Environmental Certificates by any third party.
- **Creation Period** means the period in which a certificate may be created as determined in accordance with the relevant Environmental Legislation.
- **Encumbrance** includes:
  - any mortgage, charge, pledge, lien, encumbrance, assignment, security interest, title retention, possessory right, preferential right, trust arrangement, contractual right of set-off or any other security agreement or arrangement in favour of any person by way of security for the payment of a debt or any other obligation; and
  - any restriction of any kind under any regulatory or voluntary regime that may affect our ability to use any Environmental Certificates Transferred to us under this Agreement as separate and distinct legal rights for the purpose of any applicable compliance regime under the Environmental Legislation for which the Environmental Certificates have been Transferred to us.

**Environmental Certificate** means SREC, LREC, VEEC or ESC as applicable excluding Restricted Environmental Certificates.

**ESC** means an energy savings certificate created in accordance with the ESS Legislation.

**ESC Surrender Date** means the date we must lodge an energy savings statement (as defined in the ESS Legislation) for the relevant compliance period as determined by the ESS Legislation.

**Liquidated Damages** means, for each Environmental Certificate you fail to Transfer to us in accordance with this Agreement, the amount calculated using the below formula:

\[
\text{Shortfall Charge} \times \left(100\% / \left(100\% - \text{TR}\% \right)\right)
\]

where:

- **Shortfall Charge** means the charge per Environmental Certificate which we must pay the Regulator where we fail to surrender sufficient Environmental Certificates to meet our obligations under the Environmental Legislation, as specified in the applicable Environmental Legislation.
- **TR** means the tax rate percentage applicable to a company under the *Income Tax Rates Act 1986* (Cth) at the time the Liquidated Damages are calculated.

**LREC** means a large-scale generation certificate created under the REC Legislation.

**LREC Surrender Date** means the date we must lodge an energy acquisition statement (as defined in the REC Legislation) by, as determined in accordance with the REC Legislation.

**Quarter** means a consecutive 3 calendar month period and:
- Q1 means January, February and March;
- Q2 means April, May and June;
- Q3 means July, August and September; and
- Q4 means October, November and December.

**Register** means each register of Environmental Certificates (as applicable) required to be maintained by the Regulator under the applicable Environmental Legislation.

**Registration System Disruption Event** means one or more situations that cause disruption to either or both of the availability or functionality of...
the register of any Environmental Certificates established under the relevant Environmental Legislation and/or procedures utilised by the Regulator to enable Environmental Certificates to be created, registered or transferred.

**Registry Account** means our, or any of our Related Bodies Corporate, registry accounts that you must Transfer Environmental Certificates into, as notified by us to you.

**Regulator** means the entity responsible for administering the relevant Environmental Legislation.

**Restricted Environmental Certificates** means LRECs that have a source of wood waste.

**SREC** means a small-scale technology certificate created under the REC Legislation.

**SREC Surrender Date** means the last day of each quarterly surrender period (as defined in the REC Legislation) for SRECs as determined in accordance with the REC Legislation.

**Surrender Date** means the LREC Surrender Date, SREC Surrender Date, ESC Surrender Date, and/or VEEC Surrender Date.

**Surrender Fee** means our estimate of the fee we incur for surrendering Environmental Certificates to the Regulator, as determined in accordance with the Environmental Legislation and our fee for administering self surrendered Environmental Certificates which is expressed as a dollar per megawatt hour rate, applicable to each megawatt hour of electricity you consume under this Agreement.

**Transfer** means the transfer of the Environmental Certificates into the relevant Registry Account and **Transferred** means where such Environmental Certificates have been successfully transferred into the relevant Registry Account.

**Transfer Certificate Amount:**

(a) for SRECs means the number of SRECs we notify you that you need to provide to us based on your actual electricity consumption during each Quarter;

(b) for all other Environmental Certificates except for SRECs means the number of Environmental Certificates we require to meet our obligations under the applicable Environmental Legislation in respect of the electricity sold to you under this Agreement.

**VEEC** means an energy efficiency certificate created under the VEET Legislation.

**VEEC Surrender Date** means the date we must lodge an energy acquisition statement (as defined in the VEET Legislation) as determined in accordance with the VEET Legislation.
Schedule 1 - Sydney Metro

Agreement Number: 1460783, 1460855, 1461479, 1461486, 1461499

Customer: Sydney Metro

ABN: 12 354 063 515

Customer Address: L43, 680 George Street Sydney NSW 2000

Site: Refer to Site List

NMI Number: Refer to Site List

Address for Accounts: Refer to Site List

Origin email: CRCPortfolioSales@originenergy.com.au

Estimated Supply Date: 00:00 1/1/2021

End Date: 24:00 31/12/2025

Payment Term: 

Validity Date: 

Minimum Volume Flexibility Quantity Percentage:

Year 1: 1/1/2021 - 31/12/2021

Year 2: 1/1/2022 - 31/12/2022

Year 3: 1/1/2023 - 31/12/2023

Year 4: 1/1/2024 - 31/12/2024

Year 5: 1/1/2025 - 31/12/2025

Maximum Volume Flexibility Quantity Percentage:

Year 1: 1/1/2021 - 31/12/2021

Year 2: 1/1/2022 - 31/12/2022

Year 3: 1/1/2023 - 31/12/2023

Year 4: 1/1/2024 - 31/12/2024

Year 5: 1/1/2025 - 31/12/2025

Roll-In Maximum Percentage: 

Site Vacation Maximum Percentage: 

Target Consumption for Schedule 1 and Schedule 2 Sites:

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<tr>
<th>Jurisdiction</th>
<th>Year 1 (MWh)</th>
<th>Year 2 (MWh)</th>
<th>Year 3 (MWh)</th>
<th>Year 4 (MWh)</th>
<th>Year 5 (MWh)</th>
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<tbody>
<tr>
<td>NSW</td>
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### Energy Rates:

<table>
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<tr>
<th>Period</th>
<th>Peak Time</th>
<th>Shoulder Time</th>
<th>Off Peak Time</th>
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### Environmental Rates:

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<tr>
<th>Period</th>
<th>Energy Rate $/MWh excluding GST</th>
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<tr>
<td>Year 1: 1/1/2021 - 31/12/2021</td>
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<td>Year 2: 1/1/2022 - 31/12/2022</td>
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<td>Year 4: 1/1/2024 - 31/12/2024</td>
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<tr>
<td>Year 5: 1/1/2025 - 31/12/2025</td>
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### Forecast Environmental Percentage:

<table>
<thead>
<tr>
<th>LREC - Renewable Power Percentage</th>
<th>Calendar Year</th>
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<tbody>
<tr>
<td>Year 1: 1/1/2021 - 31/12/2021</td>
<td></td>
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<tr>
<td>Year 2: 1/1/2022 - 31/12/2022</td>
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<tr>
<td>Year 4: 1/1/2024 - 31/12/2024</td>
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<tr>
<td>Year 5: 1/1/2025 - 31/12/2025</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>SREC - Small Scale Power Percentage</th>
<th>Calendar Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>Year 1: 1/1/2021 - 31/12/2021</td>
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<tr>
<td>Year 2: 1/1/2022 - 31/12/2022</td>
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<td>Year 4: 1/1/2024 - 31/12/2024</td>
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## Non Energy Charges:

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<tr>
<th>Non Energy Charges excluding GST</th>
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<tbody>
<tr>
<td>Meter Charge (for Sites without a DMA)</td>
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<tr>
<td>Supplementary Metering Charge (for sites with DMA)</td>
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<tr>
<td>Other Charges Service</td>
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## DMA in place: [Yes]

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<tr>
<td>Broker:</td>
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<tr>
<td>Metering Coordinator</td>
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<tr>
<td>Start date:</td>
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<tr>
<td>End date:</td>
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<td>Meter Charge (for Sites with a DMA)</td>
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<tr>
<td>VAS Charge</td>
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Schedule 1 SITE LIST - Sydney Metro

Customer Name: Sydney Metro
Agreement Number: 1460783, 1460855, 1461479, 1461486, 1461499

<table>
<thead>
<tr>
<th>Site Name</th>
<th>NMI</th>
<th>Site Address</th>
<th>Billing Address</th>
<th>Metering Contact Name</th>
<th>Telephone Number</th>
<th>Site covered by DMA (Y/N)</th>
<th>Effective Date</th>
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</thead>
<tbody>
<tr>
<td>Sydney Metro Northwest</td>
<td>4311275493</td>
<td>Lot 310 DP1254888</td>
<td>Sydney Metro to Confirm</td>
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<tr>
<td>Sydney Metro Train Facility</td>
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<td>47 TALLAWONG ROAD</td>
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<tr>
<td>Rouse Hill (Bulk 132kV)</td>
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<td>Chatswood NSW 2067</td>
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<tr>
<td>SMCSW Stage 1 Artarmon</td>
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<td>33kV bulk</td>
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</tbody>
</table>
This schedule forms part of, and is to be read in conjunction with, the Agreement Terms.

Signed by or on behalf of you, the Customer

<table>
<thead>
<tr>
<th>Executed by Sydney Metro ABN 12 354 063 515 by its Authorised Representative</th>
<th>Signature of Authorised Representative</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rebecca McPhee, Deputy Chief Executive</td>
<td>Name of Authorised Representative</td>
</tr>
</tbody>
</table>

Date: 19 June 2020

Signed by or on behalf of Origin Energy Electricity Limited, by its duly authorised representative:

<table>
<thead>
<tr>
<th>Signature of Origin Energy authorised representative</th>
<th>Amber Fennell</th>
<th>GM Business Energy &amp; ES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Print Name and Title</td>
<td>19/6/2020</td>
<td></td>
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</tbody>
</table>

Date

<table>
<thead>
<tr>
<th>Signature of authorised witness</th>
<th>Diane Montgomery</th>
</tr>
</thead>
<tbody>
<tr>
<td>Print Name</td>
<td>19/6/2020</td>
</tr>
</tbody>
</table>

Date
Schedule 2 - Sydney Metro

Agreement Number: 1460834, 1460861, 1461509, 1461565. 1461571

Customer: Sydney Metro
ABN: 12 354 063 515
Customer Address: L43, 680 George Street Sydney NSW 2000
Site: Refer to Site List
NMI Number: Refer to Site List
Address for Accounts: Refer to Site List
Origin email: CRCPortfolioSales@originenergy.com.au
Estimated Supply Date: 00:00 1/1/2021
End Date: 24:00 31/12/2025
Payment Term: Redacted
Validity Date: Redacted

Minimum Volume Flexibility Quantity Percentage:
- Year 1: 1/1/2021 - 31/12/2021
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- Year 4: 1/1/2024 - 31/12/2024
- Year 5: 1/1/2025 - 31/12/2025

Maximum Volume Flexibility Quantity Percentage:
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Roll-In Maximum Percentage:

Site Vacation Maximum Percentage:

Target Consumption Schedule 2 Sites:

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<tr>
<th>Jurisdiction</th>
<th>Year 1 (MWh)</th>
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### Environmental Rates:

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<th>Period</th>
<th>Environmental Rate $/MWh excluding GST</th>
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<td>Year 5: 1/1/2025 - 31/12/2025</td>
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### Forecast Environmental Percentage:

#### LREC - Renewable Power Percentage

<table>
<thead>
<tr>
<th>Calendar Year</th>
<th></th>
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<td>Year 5: 1/1/2025 - 31/12/2025</td>
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#### SREC - Small Scale Power Percentage

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<tr>
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### Non Energy Charges:

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<th>Non Energy Charges excluding GST</th>
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<td>Supplementary Metering Charge (for sites with DMA)</td>
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### DMA in place: Yes

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### Schedule 2 SITE LIST - Sydney Metro Small Sites

**Customer Name:** Sydney Metro  
**Agreement Number:** 1460834, 1460861, 1461509, 1461565, 1461571

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<th>Site Address</th>
<th>Billing Address</th>
<th>Metering Contact Name</th>
<th>Telephone Number</th>
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This schedule forms part of, and is to be read in conjunction with, the Agreement Terms.
Signed by or on behalf of you, the Customer

Executed by Sydney Metro
ABN 12 354 063 515 by its
Authorised
Representative

Signature of Authorised Representative

Rebecca McPhee, Deputy Chief Executive
Name of Authorised Representative

Date: 19 June 2020

Signed by or on behalf of Origin Energy Electricity Limited, by its duly authorised representative:

Amber Fennell
Signature of Origin Energy authorised representative

Print Name and Title
19/6/2020
Date

Diane Montgomery
Signature of authorised witness

Print Name
19/6/2020
Date