

# Transport Access Program

## East Hills Station Upgrade

### Have your say



*Artist's impression of the proposed East Hills Station Upgrade, subject to detailed design*

## The NSW Government is improving accessibility at East Hills Station

Planning is currently underway to improve accessibility at the station. The community is invited to provide feedback on the Review of Environmental Factors (REF) from **Wednesday 25 November until Wednesday 9 December 2020**. Feedback will help us understand what is important to customers and the community.

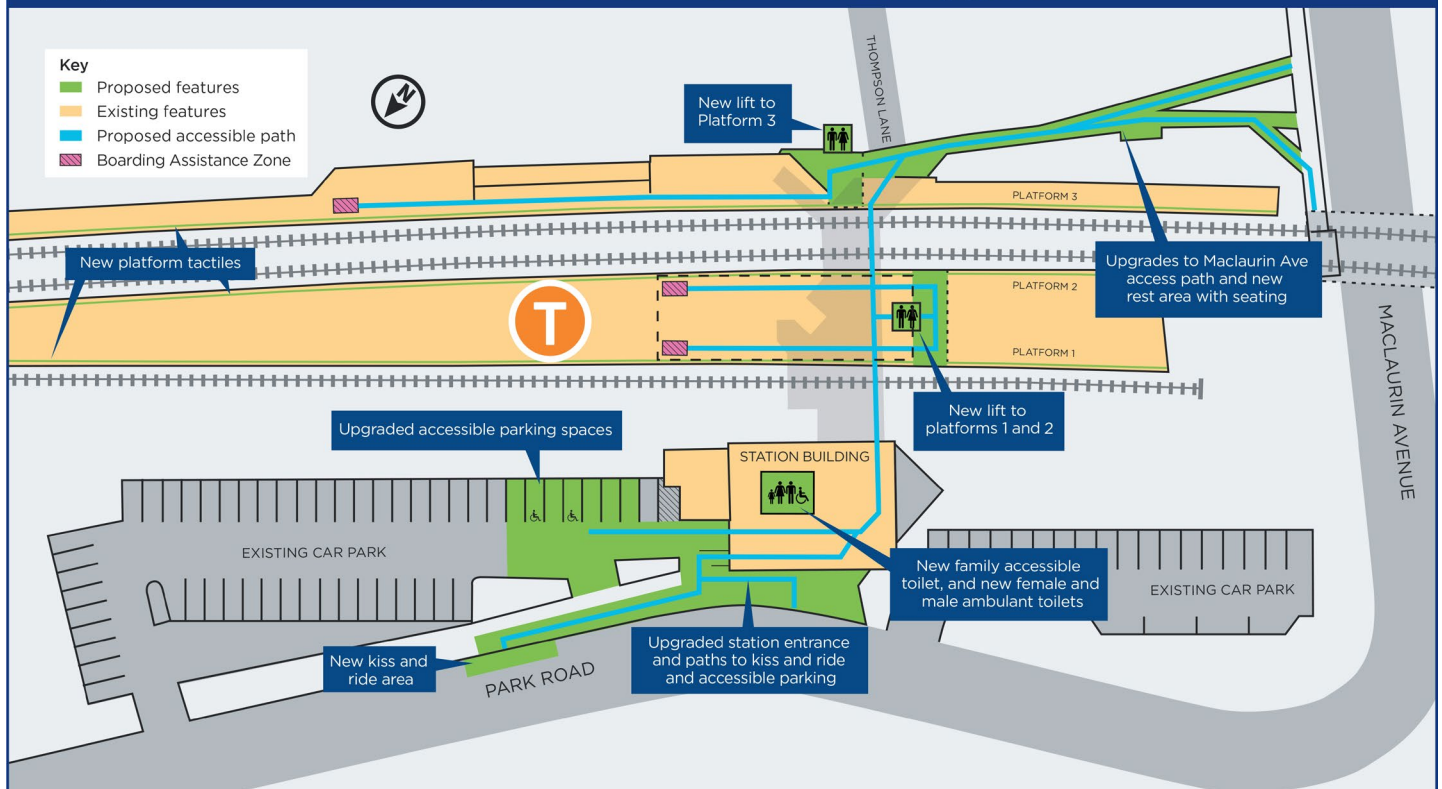
### Key features of the proposed upgrade include:

- two new lifts connecting from the underpass to the station platforms
- upgrade of the station entrance on Park Road to provide improved pathways for customers
- upgrade of the two existing accessible parking spaces in the commuter car park
- a new kiss and ride area on Park Road
- upgrade of the pathway connecting MacLaurin Avenue to the station entrance
- reconfiguration of the existing bathroom facilities to provide a new family accessible toilet, and a new female and male ambulant toilet
- installation of hearing hoops and new boarding assistance zones on all platforms
- improvements to lighting, CCTV and wayfinding signage.

For more information call **1800 684 490**

Email [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au) or visit [transport.nsw.gov.au/easthills](https://transport.nsw.gov.au/easthills)

## Key features of the proposed East Hills Station Upgrade



*Indicative layout of East Hills Station Upgrade, subject to detailed design*

### Have your say

The REF is on public display until **5pm Wednesday 9 December**, and community feedback is invited during this time.

To view the REF, please scan the QR code or visit:

• [transport.nsw.gov.au/easthills](https://transport.nsw.gov.au/easthills)

Feedback can be provided by:

- emailing [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au)
- completing the feedback form at [www.transport.nsw.gov.au/easthills](https://www.transport.nsw.gov.au/easthills)
- mailing **Transport Access Program – East Hills**  
Associate Director Environmental Impact Assessment  
Transport for NSW  
PO Box K659 Haymarket NSW 1240

**Your feedback will help Transport for NSW understand what is important to customers and the community.**



### Previous community feedback

Between September and October 2020, the community were invited to provide initial feedback on the concept design for the proposed East Hills Station Upgrade.

Key themes that emerged were:

- requests for more canopy coverage
- design aspects relating to access, parking and landscaping
- improved toilet facilities.

Feedback on the project's REF will build on this early consultation, and will assist the project team to further develop the designs for the upgrade.

Thank you to everyone who provided initial feedback. This helped the project team understand what is important to customers and the community.

### Transport Access Program

This project is being delivered as part of the Transport Access Program, a NSW Government initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and integrated transport infrastructure.

## Next steps

Subject to planning approval, construction is expected to commence in mid 2021 and take up to 18 months to complete.

Transport for NSW develops initial concept design options for the project, including identification and consideration of environmental constraints, risks and opportunities.



Transport for NSW conducts early engagement with identified stakeholders to obtain preliminary public feedback on the concept design.



**We are  
here**

Transport for NSW prepares a Review of Environmental Factors (REF) for public display and invites submissions.



Transport for NSW assesses and responds to feedback and prepares a submission report/determination report with proposed conditions to minimise environmental impacts.



Transport for NSW determines the Proposal.  
*Conditions of Approval made available  
on Transport for NSW website.*



Construction commences subject to compliance with conditions.

## Review of Environmental Factors

The Review of Environmental Factors (REF) is a planning document outlining the proposed work, potential impacts and mitigation measures. The document includes comprehensive assessments on the existing environment and potential impacts of the project on the following areas including traffic and transport, biodiversity, heritage, noise and vibration and visual impacts.





Artist's impression of the proposed East Hills Station Upgrade, subject to detailed design

## COVID-19 social distancing measures

Under normal circumstances Transport for NSW would hold community information sessions at the station. Due to COVID-19 social distancing measures we are available by phone and email and look forward to hearing your questions and feedback that way. If you have any questions, please call the Project Infoline on **1800 684 490** or email [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au)



This document contains important information about public transport projects in your area. If you require the services of an interpreter, please contact the Translating and Interpreting Service on **131 450** and ask them to call Transport for NSW on **(02) 9200 0200**. The interpreter will then assist you with translation.

### Arabic

تتضمن هذه الوثيقة معلومات عن مشاريع النقل العام في منطقتكم. إذا كنتم بحاجة إلى خدمات مترجم، الرجاء الإتصال بخدمة الترجمة الشفهية والخطية على رقم 131 450 واطلبوا منهم ان يتصلوا بمصلحة المواصلات في نيو ساوث ويلز على رقم (02) 9200 0200. عندها يساعدكم المترجم بالترجمة.

### Chinese

这份文件包含你所在地区公共交通工程项目的重要信息。如果你需要传译服务，请致电翻译与传译服务机构，电话 131 450，要求他们为你接通交通部(Transport for NSW)，电话是 (02) 9200 0200。传译员会为你做翻译。

### Filipino/Tagalog

Ang dokumentong ito ay naglalaman ng mga mahahalagang impormasyon tungkol sa mga proyekto sa pampublikong transportasyon ng inyong lugar. Kung kayo ay nangangailangan ng serbisyo ng isang interpreter, tawagan po lamang ang Translating and Interpreting Service sa 131 450 at pakiusapan silang tumawag sa "Transport for NSW" sa (02) 9200 0200. Ang interpreter ay tutulungan kayo sa pagsasalin-wika.