



Goulburn Station Upgrade

Frequently Asked Questions – August 2020

Q. What's happening in Goulburn?

Planning is underway for an accessibility upgrade at Goulburn Station.

Transport for NSW is seeking feedback on the early design for the upgrade to Goulburn Station.

Key features of the proposed upgrade include:

- accessibility upgrades to the paths at the station entrance
- a new accessible kiss and ride bay
- new kerb ramps to the existing bus and taxi zone
- relocated accessible parking spaces to connect to the accessible paths
- upgrades to the waiting room and ticket counter on Platform 1
- new Boarding Assistance Zone and accessible help points on Platform 1
- two new ambulant toilets
- improved lighting and wayfinding.

Q. Why do we need to upgrade Goulburn Station?

Upgrading the station will make it accessible for all customers including people with a disability, those who are less mobile, parents/carers using prams and those carrying luggage.

Q. How is the project being delivered?

This project is part of the Transport Access Program, a NSW Government initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and integrated transport infrastructure.

Q. Will the station, bus interchange or the commuter car park be closed during construction?

No, the train station, bus stop and commuter car park will remain operational during the upgrade. To complete work safely, there may be temporary changes and we will keep the community informed prior to any changes.

Q. Has the contract been awarded yet?

The contract was awarded to Degnan as part of a package of work that includes several station upgrades. Degnan (both directly and through their subcontractors and supply chains) will meet social procurement goals which include sourcing local businesses/suppliers, Aboriginal participation, and employing apprentices, graduates and workers under 25 years of age, women in non-traditional roles, and disadvantaged workforce such as asylum seekers, refugees and disabled workers.

Q. Will there be any opportunities for local businesses and suppliers?

Yes, if you are interested to learn more about the project or would like to get involved, please contact us on **1800 684 490** or email projects@transport.nsw.gov.au.

Q. When is major construction due to start?

Early work including site set up, installation of fencing around the site compound and survey work to inform the detailed design will occur in September.

Construction is expected to start from October 2020.

Q. When is construction due to finish?

The construction is expected to finish in mid 2021.

Q. Why we are only upgrading Platform 1?

All train services arrive and depart from Platform 1.

Should passenger services be required on Platforms 2 or 3 in future, further assessment for accessibility upgrades will be undertaken.

Q. How can I stay informed?

We will continue to keep the community informed throughout the construction period with regular notifications being distributed to residents and frequent updates on our website.

If you would like to join our email list please contact us on 1800 684 490 or email projects@transport.nsw.gov.au.