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PROJECT SCOPE

Q. What are the key features of the project?

- upgrade the existing footbridge including new screens and handrails
- two lifts to provide access between Hill Street, the existing footbridge and the station platform
- accessible pathways to the station to provide access between the Pacific Highway and the existing footbridge
- new canopies at the Hill Street station entrance and the platform boarding assistance zone
- new family accessible toilet, and one female and one male ambulant toilet in the station building
- interchange zone including accessible parking, taxi zone, kiss and ride bay, bus shelter and increased bike parking on Hill Street and Pacific Highway
- improved CCTV and lighting.

Q. What benefits will the project deliver?

Transport for NSW is upgrading Roseville Station to make it more user-friendly and easier for everyone to access, especially people with a disability, limited mobility, parents/carers with prams and customers with luggage.

Q. Why do we need to update Roseville Station?

As an operator of public transport under the Disability Discrimination Act 1992 (DDA), Transport for NSW is required to upgrade the station precinct and ensure equitable access is provided for all customers.

Roseville Station does not currently meet the requirements of the federal Disability Standards for Accessible Public Transport 2002 (DSAPT).



The Standards set out minimum accessibility requirements for public transport providers and ensure that people with disability have equivalent access to public transport services.

Roseville Station, is currently only accessible by stairs and is not accessible for all customers. Upgrading the station precinct will make Roseville accessible to people with additional mobility requirements, parents/carers with prams and customers with luggage.

A copy of the standards can be accessed on the website of the [Commonwealth Attorney-General's Department](#). Further information about the Standards can be found on the website of the [Australian Human Rights Commission](#).



PROJECT DELIVERY

Q. How is the project being delivered?

This project is part of the Transport Access Program, a NSW Government initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and integrated transport infrastructure.

Roseville Station Upgrade will provide a station precinct accessible to those with a disability, limited mobility, parents and carers with prams and customers with luggage.

Q. What is the project's history?

In February 2019, early engagement was undertaken with the Roseville local community. Site investigations and survey work were completed in January and February 2020.

As part of the planning and design process, the results of the previous investigations have been used to inform the concept design and help identify what upgrades will be required to make Roseville Station fully accessible.

This includes identification and consideration of environmental constraints, risks and opportunities in response to preliminary investigations.

Q. At what stage is the project?

Planning and design is now underway for an accessibility upgrade at Roseville Station. The project's Review of Environmental Factors and other planning documentation is available for community consultation from 5 June 2020 until 19 June 2020, with feedback welcomed during this time.

Q. How will consultation occur during Covid-19?

Under normal circumstances, Transport for NSW would hold community information sessions at the station. We regret that due to the COVID-19 social distancing measures, this is no



longer possible. We are still available by phone and email and look forward to hearing your questions and feedback that way.

We are keeping the community informed by letterboxing newsletters, updates via social media, newspaper advertisements, posters at the station, phone calls and emails, and regular updates on our website. If you would like to join our email distribution list please email projects@transport.nsw.gov.au

Under normal circumstances, Transport for NSW would hold community information sessions at the station. We regret that due to the COVID-19 social distancing measures, this is no longer possible. We are still available by phone and email and look forward to hearing your questions and feedback that way.

Q. When will construction start?

Subject to planning approval, site establishment and construction is expected to commence in late 2020.

Q. When is construction due to be complete?

Construction is expected to take up to 18 months to complete.

Q. Why does the upgrade take so long?

Major projects in and around the rail corridor like station upgrades are complex and require careful planning.

Preparation work needs to be completed before the new lifts can be installed. This includes service relocation, excavation, piling and platform work and installing new electrical services underneath the tracks.

For the safety of the community and workers, and minimise disruptions to train services, major construction activities are required to be completed during scheduled trackwork



weekends when trains are not running. This means station upgrades generally take longer to build than other construction projects outside the rail corridor.

Q. Is the station heritage listed?

Roseville Railway Station Group has heritage significance at a local level. It is a typical suburban station with associated ornamental gardens. It is one of a number of stations that demonstrate the significant impact of the railway in facilitating settlement in the northern suburbs of Sydney.

Roseville station is considered to be rare at a local level as it possesses largely intact gardens on both sides of the platform. The civic pride which was once associated with the coming of the railways and the station as a major landscape and social element within the community is evident in the garden at Roseville Station, one of very few on the metropolitan network to remain.

The station contributes to the character of the North Shore line as a whole, with its homogenous early twentieth century railway architecture and landscaped setting. The replacement of the original roof form of the station building with a poorly designed substitute structure detracts from the overall setting and significance.

The station has Sydney Trains Section 170 listing. Further information can be viewed [here](#).

Q. Will the gardens be impacted?

A small area of garden (2m approx.) will be impacted by the construction of the new lift structure on Hill Street. The remaining gardens will be protected during construction, and will be fully reinstated at project completion.



CAR PARKING

Q. Will the car park be upgraded as part of the project?

This project is focused on accessibility upgrades to the station and does not include upgrades to the commuter car park on Hill Street.

As part of the station upgrade a new kiss and ride bay and two accessible parking spaces will be delivered on Hill Street.

Q. Will there be a loss of parking spaces as a result of the upgrade?

The site compound will be located within the commuter car park, resulting in a temporary loss of up to 31 spaces during construction. The car parking spaces will be returned as soon as construction is completed

CONSULTATION

Q. What consultation has been undertaken so far?

As part of the planning approval process, initial consultation was undertaken at the station on 5 February 2019 when members of the project team met with local community members. During this consultation, we received a range of constructive feedback, which will be considered in the further development of the early concept design and subsequent planning approval documentation.

Key themes which emerged during this consultation were:

- support for the project
- questions regarding duration and delivery timeframes
- requests to preserve the character of the station
- desire for canopies and weather protection
- requests to include the improvement of pathways surrounding the station precinct



- desire for increased kiss and ride facilities.

Key stakeholders such as Ku ring gai Council and Sydney Trains have been consulted during the early stages of the projects development.

Q. How will the community be consulted?

The community is invited to have their say from 5 June until 19 June 2020 when the Review of Environmental Factors and associated supporting studies will be available for public consultation.

The avenues we are reaching the community includes:

- Community notifications distributed within entire suburb of Roseville
- Posters at station with project information
- Geo-targeted social media posts
- Dedicated project webpage with feedback form, REF and associated studies
- Run of Network digital advertising across the North Shore Times, Daily Telegraph and News.com.au readership, geotargeted people who are in that NST catchment area

There are several ways you can submit your feedback:

Online: consultation website at www.transport.nsw.gov.au/roseville

Email: projects@transport.nsw.gov.au

Mail: Roseville Station Upgrade
Associate Director, Planning – Transport for NSW
Locked Bag 6501, St Leonards 2065

Q. Will you be holding community pop up sessions?

Under normal circumstances Transport for NSW would hold community information sessions at the station. We regret that due to the COVID-19 social distancing measures, this is not possible. We are still available by phone and email and look forward to hearing your questions and feedback that way.



Q. What happens with my feedback?

Feedback received during the public display of the REF will be considered by the project team and responded to in a Determination Report, which is expected to be available in late 2020. The community will be notified when the report is available.

Q. How will stakeholders be kept informed?

Transport for NSW is committed to keeping you informed during construction and to give you the opportunity to have your say on our plans and projects. This commitment is driven by the belief that meaningful communication with the community is a crucial element in the successful delivery of our projects.

An email stakeholder distribution list will be formed to keep customers up to date on project progression. If you would like to join this list, please email projects@transport.nsw.gov.au and we will add you to the list.

DESIGN

Q. What design options were considered for the station upgrade?

It is a legislation requirement that all station in NSW meet DSAPT compliance. To achieve this at Roseville Station, several early concept designs were assessed including consideration of four options which were further assessed as three sub-options.

A multi-criteria analysis was undertaken for each option including considerations of Disability Discrimination Act compliance, Building Code of Australia compliance, customer experience, heritage, safety, environmental and constructability considerations.

In addition to the multi-criteria analysis of each option, internal and external consultation was undertaken via a Stakeholder Working Group and engagement with Ku-ring-gai Council.



The current design was chosen to reduce the impact to the heritage gardens, trees, and rose garden located adjacent to Platforms 1 & 2 and on Hill Street.

Further, the current standards for a new footbridge structure would mean constructing a significantly higher bridge with significantly more steps than the current proposed design for the staircase to lead from Hill Street.

The current footbridge also meets the pedestrian desire line from Hill Street to the Pacific Highway and aligns with the pedestrian crossings on both Hill Street and the Pacific Highway. The installation of a new bridge on the Lindfield side of the platform building would have interrupted this desire line and would have meant a longer walking journey to access these road crossings.

The overall impact of a new footbridge structure on either side of the current platform building would have overshadowed the significant heritage of the station building. The opportunity to upgrade the existing stairs and footbridge will extend the life of the structure into the future.

Q. Will there be improvements to the bus shelter?

On Hill Street, a new bus shelter will be constructed.

Q. Will footpath surfaces be regraded?

The pathways from both Hill Street and Pacific Highway will be regraded to meet DSAPT compliance.

Q. Where will the kiss and ride area be located?

The new kiss and ride area will be located on Hill Street.

Q. Will canopies be provided in this upgrade?

Canopies will be provided at the lift waiting areas and the boarding assistance zones of each platform.



CONSTRUCTION NOISE

Q. How will construction noise be managed?

Transport for NSW is committed to avoiding or minimising noise from its construction projects including where construction work occurs close to residences or other sensitive receivers.

For the safety of the community, workers and transport customers, some work is required to occur outside standard construction hours while train services don't operate including at night or over the weekend during scheduled trackwork periods. The community and stakeholders will be notified before out of hours work occurs.

Noise impacts on the community are managed by informing stakeholders of the potential impacts, the time periods over which these will occur and the proposed mitigation measures that will be employed to minimise the impacts. Mitigation measures that may be used include turning off equipment and machinery when it is not being used, scheduling respite periods where possible, placing equipment as far away from properties as possible, using noise blankets and shielding to reduce noise.

MISCELLANEOUS

Q. Will the current tenancy on the footbridge be able to re-locate onto the new footbridge after construction is complete?

A new lift on the footbridge means there will not be space for the tenant to re-locate to the equivalent location after construction. The kiosk will not be replaced as part of the new design to upgrade the station.



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Q. What other stations on the T1 North Shore line are receiving upgrades?

Construction is underway at Warrawee Station Upgrade, which is due to be completed later this year.

Planning is underway for an accessibility upgrade at Wollstonecraft, Pymble, Wahroonga and Waitara Stations.

Q. Where can more information be found about the project?

For more project information visit www.transport.nsw.gov.au/roseville.

Project updates and feedback can also be received by contacting 1800 684 490 or at projects@transport.nsw.gov.au with your request.