

THE TRANSPORT ACESS PROGRAM (TAP)

Q. What is TAP?

The Transport Access Program is an initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and integrated transport infrastructure.

Q. What are the key benefits of TAP?

- Stations that are accessible to people with a disability, limited mobility and parents with prams
- Modern buildings and facilities for all modes that meet the needs of a growing population
- Modern interchanges that support an integrated network and allow seamless transfers between all modes for all customers.

TOWRADGI STATION UPGRADE: PROJECT SCOPE

Q. What are the project's key benefits?

- a new footbridge over the rail corridor connecting the platforms of Towradgi Station
- two new lifts which will have three stops including platform level, road/pedestrian level and footbridge level. Lift landings will also have canopies at the waiting areas
- new footpaths to connect Towradgi Road and Weber Crescent to the station and the new footbridge, as well as footpaths to the new accessible car spaces and kiss and ride
- two accessible parking spaces and a kiss and ride zone on Weber Crescent
- · new stairs on either side of the footbridge
- replacement of the existing station toilet with a new family accessible toilet
- replacement of platform shelters
- minor regrading and widening of the station platforms
- ancillary upgrades such as upgrades to CCTV and lighting, handrails, drainage works, landscaping, wayfinding and signage
- construction of a new station services equipment room (SSER) adjacent to Weber Crescent.



Q. What benefits will the project deliver?

The Towradgi Station upgrade will make travel accessible for customers, especially those with a disability, limited mobility, parents/carers with prams and customers with luggage.

Q. Why do we need to upgrade Towradgi Station?

Towradgi Station does not currently meet the requirements of the federal Disability Standards for Accessible Public Transport 2002 (DSAPT).

As an operator of public transport under the Disability Discrimination Act 1992 (DDA), Transport for NSW is required to upgrade the station precinct to ensure equitable access is provided for all customers.

PROJECT DELIVERY

Q. How is the project being delivered?

This project is part of the Transport Access Program, a NSW Government initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and integrated transport infrastructure.

Q. At what stage is the project?

The project is in planning. From 20 July to 3 August 2020 stakeholders and the community are invited to provide feedback on the project's Review of Environmental Factors as part of the planning process.

Q. When will construction start?

Site establishment and construction is expected to commence in mid-2021 subject to planning approval.

Q. When is construction due to be complete?

The project is expected to be completed in 2022.

Q. Why does the upgrade take so long?

Major projects in and around the rail corridor like station upgrades are complex and require careful planning.



Preparation work needs to be completed before the new lifts can be installed. This includes service relocation, excavation, piling and platform work and installing new electrical services underneath the tracks.

For the safety of the community and workers, and to minimise disruptions to train services, major construction activities are completed during scheduled trackwork weekends when trains don't run. This means the major construction work needed to upgrade a station can only occur during the limited number of trackwork weekends throughout the year.

As a result, station upgrades generally take longer to build than other construction projects outside the rail corridor.

Q. Who is contracted to deliver the upgrade?

Transport for NSW is procuring a delivery partner for this project. The delivery contractor will be announced subject to the project receiving planning approval.

CAR PARKING

Q. Will a commuter car park be provided as part of the planned works?

A commuter car park is not included as part of this upgrade. Studies have shown there is adequate untimed street parking within the vicinity of Towradgi Station.

Q. How many accessible car spaces are being provided at Towradgi Station?

There are 2 accessible car spaces being constructed as part of the project on Weber Crescent.

Q. Will there be a loss of parking spaces during construction?

This will be determined during the detailed design phase.



CONSULTATION

Q. What community consultation has been undertaken so far?

Key stakeholders such as Sydney Trains and Wollongong City Council have been engaged throughout the project development.

The community is invited to have their say on the project's Review of Environmental Factors until 3 August 2020.

Q. How will stakeholders be kept informed?

Transport for NSW is committed to keeping you informed and providing opportunities for the community to have their say. This commitment is driven by the belief that meaningful communication with the community is a crucial element in the successful delivery of our projects.

Various tools are used to achieve this, including: notifications and newsletters, advertisements and signage.

FUNDING

Q. How much will the Towradgi Station upgrade cost?

The cost of access upgrades depends on the scope of work required, the size of the station and the engineering complexities of each site.

MISCELLANEOUS

Q. Where are the nearest TAP projects to Towradgi Station Upgrade?

Construction is underway for an accessibility upgrade at Fairy Meadow Station, and planning underway at nearby Unanderra Station.

Planning is also currently underway to improve accessibility at Dapto Station.



Q. Where can more information be found about the project?

For more project information visit: transport.nsw.gov.au/projects/Towradgi.

Project updates and feedback can also be requested by contacting the project team on **1800 684 490** or by emailing <u>projects@transport.nsw.qov.au</u>.

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