



# Transport Access Program

## East Hills Station Upgrade

### Project update

**November 2021 to January 2022**

East Hills Station Upgrade will improve accessibility at the station and construction is now well underway. Work will continue over the coming months to build two new lifts, upgrade accessible parking and the kiss and ride zone, install new canopies and improve pathway connections to the station.

The project is part of the Transport Access Program, a NSW Government initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and integrated transport infrastructure across the state.

### Share your favourite memories to be showcased in a mosaic tile artwork

We're calling on the community to share their fondest stories about life on the river in East Hills so they can be showcased in a mosaic tile artwork at the new East Hills Station.

We want to hear from you! Please send your memory in one sentence (up to 100 characters) with your full name and age to [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au) or text to **0402 822 698**.

### Upcoming work

Construction on the East Hills Station Upgrade is progressing well with the improvement of footpaths continuing and resurfacing work completed in the Park Road car park. Activities will continue from November 2021 to January 2022 and will include:

- continued installation of electrical and water services at the station
- continued work for the new lifts, including installation of scaffolding, form work, concreting and tiling
- removal of part of the existing canopy on platform 1 and 2
- installation and fit out of canopies for both lifts and platform 3
- removal of existing footpath between Thompson Lane and MacLaurin Avenue and footpath area upgrades on Park Road
- work to establish a new family accessible toilet and modifications to the existing toilets
- installation of tactiles on the platforms and station precinct
- other work including paving the underpass area, painting and tree pruning

Equipment to be used includes survey equipment, mobile crane, excavators, bobcats, trucks, concrete trucks and pumps, power tools and hand tools.

For more information call **1800 684 490**,

Email [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au) or visit [www.transport.nsw.gov.au/easthills](http://www.transport.nsw.gov.au/easthills)

For urgent enquiries or complaints regarding construction activities, please call 24 hours **1800 775 465**

## Night work

Work will be carried out from **6pm to 7am from Monday 15 to Friday 19 November 2021** to install structural steel for a new canopy on Platform 3.

Equipment to be used includes a mobile crane, trucks and hand tools.

## Weekend work

**Work will be carried out continuously from 6am Saturday 20 November to 7am Monday 22 November 2021** during a scheduled Sydney Trains track work weekend, when the station is closed and no trains are running.

Work will include installation of canopies, roofing and tactiles and energisation and commissioning of new power supply.

Equipment to be used includes a mobile crane, elevated work platforms, trucks, power tools and hand tools.

Please visit [transportnsw.info](https://transportnsw.info) or call **131 500** for information about replacement buses during this time.

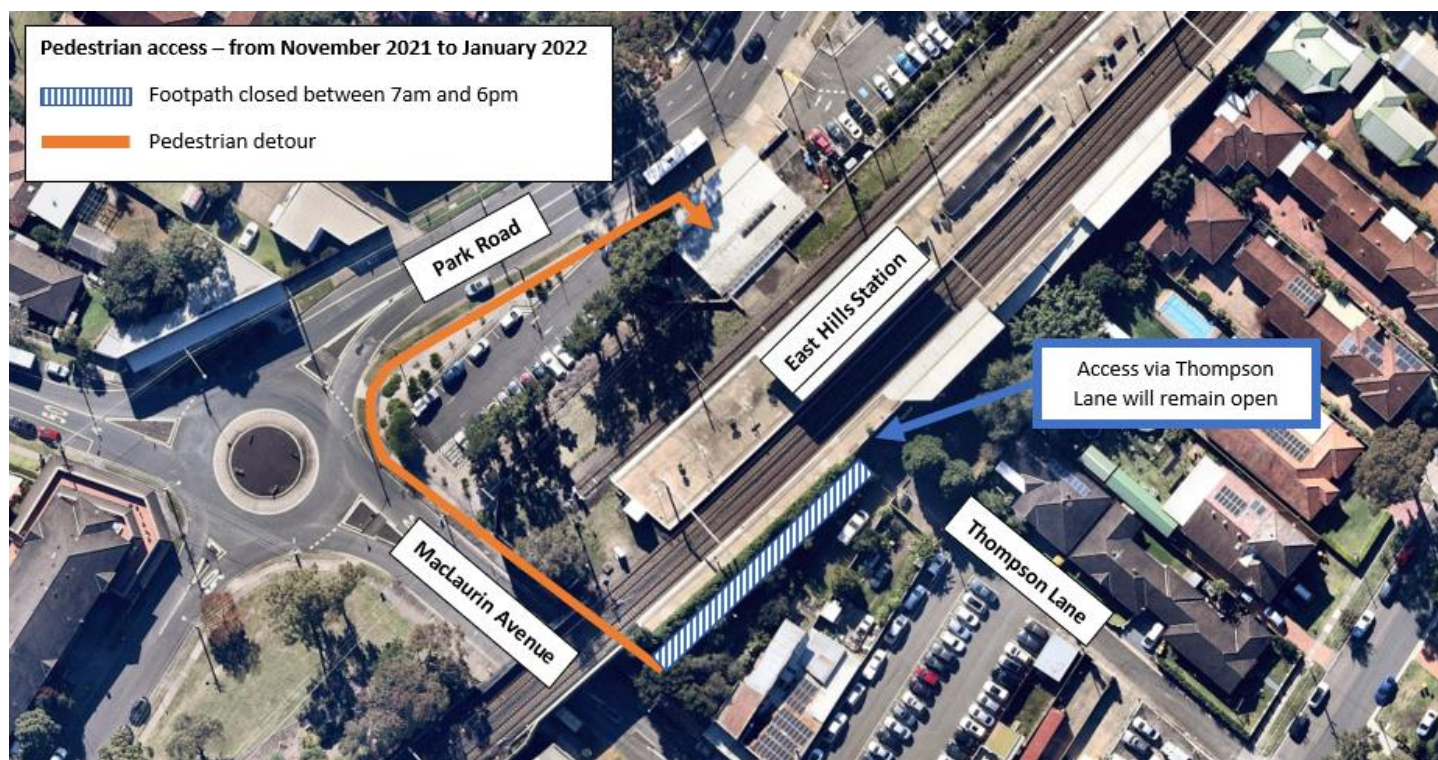
## Footpath upgrades

Work will continue to upgrade the footpath in front of the station on Park Road and the footpath next to the station between Thompson Lane and MacLaurin Avenue.

Work this month will include the removal of the existing footpath and demolition work.

To ensure work can be carried out safely, **the footpath between Thompson Lane and MacLaurin Avenue will be temporarily closed between 7am and 6pm**. Please use alternative access via MacLaurin Avenue or Thompson Lane during this time.

The footpath will be reopened outside the above times.





## Station toilets

Work to establish a new family accessible toilet is progressing well and is expected to be completed in **late November 2021**.

Once the new family accessible toilet is open, minor upgrades will be carried out in the existing female and male toilets. The family accessible toilet will be used as an alternative toilet during this time.

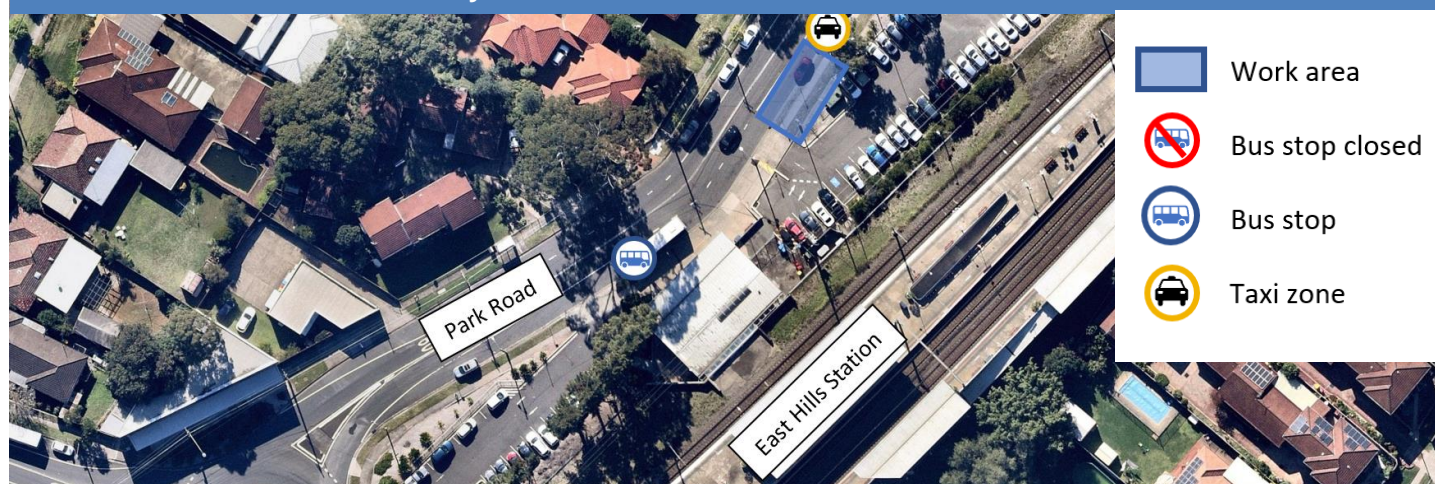
## Parking and access changes

To ensure a safe working area during upgrades to the footpath and forecourt area on Park Road, the following temporary changes to parking and access will be in place.

Timing	Parking and access changes
Late October to early November 2021	<ul style="list-style-type: none"><li>temporary relocation of the bus stop on Park Road and closure of the footpath next to Park Road will remain in place</li></ul>
Stage 3 - From mid November 2021	<ul style="list-style-type: none"><li>temporary removal of one parking space on Park Road and relocation of the taxi zone for approximately 3 weeks</li></ul>

Pedestrian controls will be in place as required and access to the station will be maintained. Traffic controllers will also be in place to help direct pedestrians during the temporary closure of the footpath on Park Road.

### From late October 2021 to early November 2021



### From mid November 2021



## Construction hours

**Standard construction hours are from 7am to 6pm every day**, including public holidays. We understand extending construction hours to include weekends and public holidays may cause disruption, with all efforts made to minimise impacts where possible and ensure strict environmental conditions relating to noise, vibration and dust management are adhered to. We will notify nearby residents and businesses in advance if we need to work outside these times.

## How we are keeping safe

As work continues at East Hills Station, the safety and wellbeing of our workforce and the wider community remains our highest priority. This work is in line with the current Public Health Orders and a COVID-19 Safe plan is in place, including masks and QR codes.

Should these restrictions change based on advice by the NSW Government, which may impact the timing of our work, the community will be notified. We encourage you to subscribe to our project email distribution for the latest information, by calling us on 1800 684 490 or emailing [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au).

## Keep in touch

We will continue to keep the community informed with regular project updates. Further information is available on the project website [transport.nsw.gov.au/easthills](https://transport.nsw.gov.au/easthills). If you would like to be added to the project distribution list, or for more information on the East Hills Station Upgrade, please contact us on **1800 684 490** or email [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au). For all urgent enquiries or complaints regarding construction activities, please call our 24-hour Construction Response Line on **1800 775 465**.

### Chinese

这份文件包含你所在地区公共交通工程项目的重要信息。如果你需要传译服务，请致电翻译与传译服务机构，电话 131 450，要求他们为你接通交通部 (Transport for NSW)，电话是 1800 684 490。传译员会为你做翻译。

### Greek

Το παρόν έγγραφο περιέχει σημαντικές πληροφορίες σχετικά με δημόσια έργα μεταφορών στην περιοχή σας. Αν χρειάζεστε τις υπηρεσίες διερμηνέα, παρακαλούμε επικοινωνήστε με την Υπηρεσία Μεταφράσεων και Διερμηνείας στο 131 450 και ζητήστε τους τηλεφωνήσουν στις Συγκοινωνίες στη ΝΝΟ στο 1800 684 490. Ο διερμηνέας θα σας βοηθήσει στη συνέχεια με τη μετάφραση.

### Vietnamese

Tài liệu này có các thông tin quan trọng về các dự án giao thông công cộng trong khu vực của quý vị. Nếu quý vị cần sự giúp đỡ của thông dịch viên, xin vui lòng liên hệ với Dịch vụ Thông Phiên Dịch ở số điện thoại 131 450 và yêu cầu họ gọi cho Cơ quan Giao thông Tiểu bang NSW ở số điện thoại 1800 684 490. Sau đó thông dịch viên sẽ giúp thông dịch cho quý vị.

### Arabic

تتضمن هذه الوثيقة معلومات عن مشاريع النقل العام منطقتكم. إذا كنتم بحاجة إلى خدمات مترجم، في الرجاء الإتصال بخدمة الترجمة الشفهية والخطية على رقم 131 450 واطلبوا منهم ان يتصلوا بمصلحة 1800 684 490 الموصلات في نيو ساوث ويلز على رقم عندها يساعدكم المترجم بالترجمة.



This document contains important information about public transport projects in your area. If you require the services of an interpreter, please contact the Translating and Interpreting Service on **131 450** and ask them to call Transport for NSW on **1800 684 490**. The interpreter will then assist you with translation.