



16 Regional Cities Services Improvement Program

Grafton Community Consultation Feedback Summary

The results of your feedback

Over March and April 2021, Transport for NSW invited the community and stakeholders to have their say on the 16 Regional Cities Services Improvement Program, bus service improvements for Grafton.

We have received some great feedback on what matters most to the community and stakeholders.

You told us that regular services, connectivity and journey times are the key issues. You also said you would like to see more frequent services, and more information about how we will improve bus services.

You have told us that you want a better public transport system and we are committed to delivering this for Grafton.

Your feedback will be used to develop and refine the new bus plan for your local area.

We will continue this conversation with the community and stakeholders as we get on and deliver these improvements for Grafton.

Feedback themes that emerged

- Connectivity to hospital – Yamba to Grafton
- Increase frequency of services
- Extended hours of service –early mornings and evenings
- Easier access to timetable information
- Access from villages to CBD
- Extra bus stops and improved infrastructure

We will identify all potential service improvement opportunities from the community feedback, which will be considered as part of the planning process to develop the final bus plan. We will continue to work closely with our stakeholders to address the needs and issues raised by the community, to support the growing and changing population of Grafton.

Other matters

A number of feedback items related to topics outside the scope of the 16 Regional Cities Services Improvement Program for Grafton.

Where issues not related specifically to the program were raised, these matters have been referred to relevant areas within Transport for NSW or the appropriate agencies within the NSW Government.

Next steps

We are currently investigating a number of issues, needs and opportunities identified by the community and stakeholders.

Following an extensive review of all of the feedback that we have received, a new improved bus network plan is aimed to be delivered in 2022.

The new bus network will ensure that Grafton has the transport services it needs to grow and prosper in the future.

We will keep you informed as we come closer to introducing the new bus network and thank you for your contribution through the community consultation process.

More information

Please visit <https://www.transport.nsw.gov.au/projects/programs/16-regional-cities-services-improvement-program> for more information about the 16 Regional Cities Services Improvement Program, call 1800 717 528 or email regionalcitiesprogram@transport.nsw.gov.au