

# Transport Access Program

## Killara Station Upgrade

### Have your say



*Artist's impression of the proposed Killara Station Upgrade, subject to detailed design*

## The NSW Government is improving accessibility at Killara Station

Planning is underway to improve accessibility at Killara Station. The community is invited to provide feedback on the Review of Environmental Factors (REF) which is on public display from **Wednesday 30 June until Tuesday 27 July 2021**. Community feedback will help Transport for NSW understand what is important to customers and the community.

## Why accessibility upgrades are needed at Killara Station

Currently, Killara Station is accessible via stairs only. Upgrading the station precinct will make Killara Station accessible to everyone, including those with a disability, limited mobility, parents/carers with prams and customers with luggage.

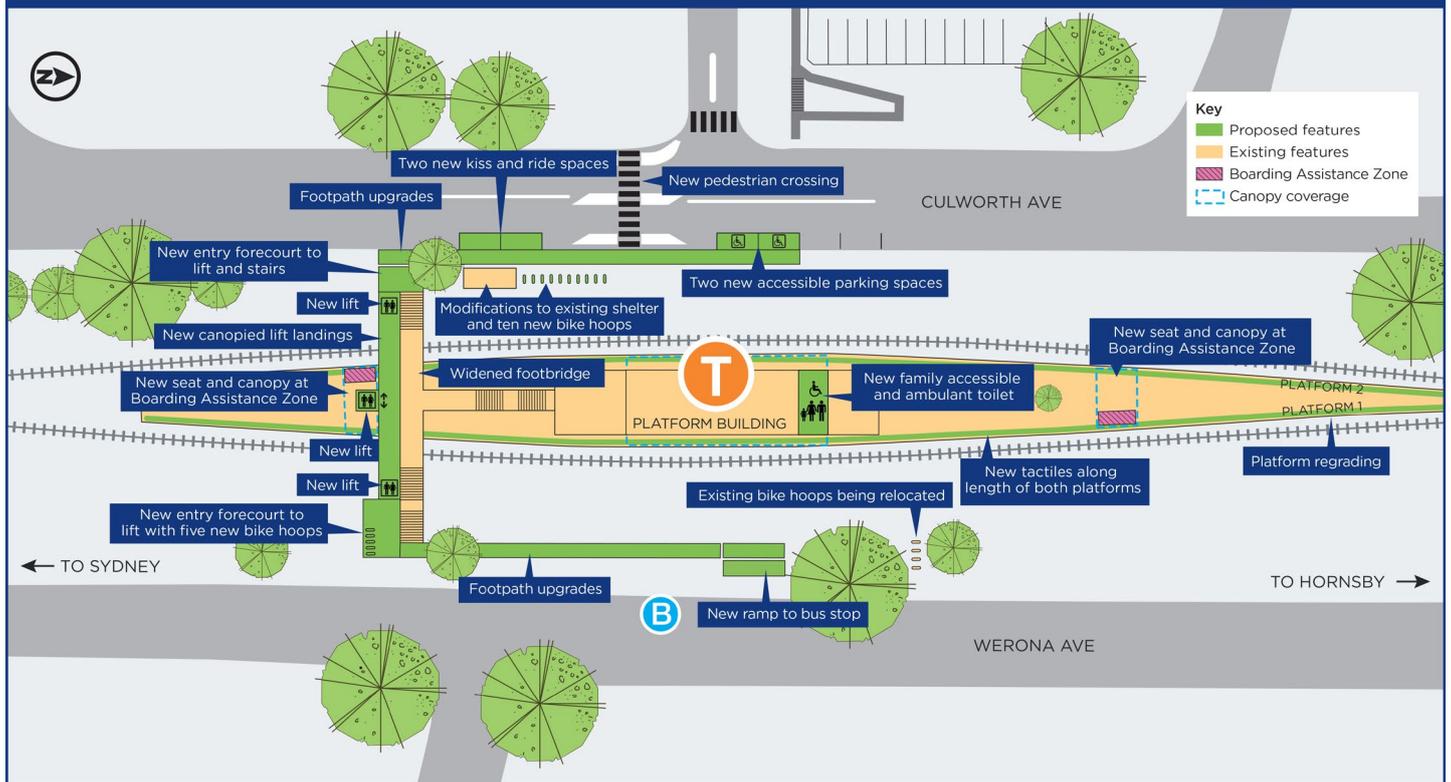
Key features of the proposed upgrade include:

- installation of three lifts from the footbridge – one to each station entry, and one to the platforms
- upgrades to the station building to provide a new family accessible toilet and a unisex ambulant toilet
- installation of seating and canopy coverage at boarding assistance zones
- footpath upgrades on Werona Avenue and Culworth Avenue
- installation of additional bike hoops at each entry
- formalisation of accessible parking and kiss and ride parking on Culworth Avenue
- formalisation of the pedestrian crossing at Culworth Ave to connect the existing Commuter Car Park to the station
- power supply upgrade to support the new infrastructure
- improvements to lighting, CCTV and station communications
- improvements to the existing shelter on Culworth Avenue.

For more information call 1800 684 490

Email [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au) or visit [transport.nsw.gov.au/killara](https://transport.nsw.gov.au/killara)

## Key features of the proposal



Key features of the proposed Killara Station Upgrade, subject to detailed design.

### Have your say

The Review of Environmental Factors is on public display until **5pm Tuesday 27 July 2021**.

For the first time, the Killara planning documents will be available in both PDF format as well as digitally in an interactive online platform. To view the REF, please scan the QR code or visit:



- [www.transport.nsw.gov.au/killara](http://www.transport.nsw.gov.au/killara)

Feedback can be submitted by:

- emailing [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au)
- writing to **Transport Access Program – Killara Station Upgrade**

Associate Director, Planning – Transport for NSW  
PO Box K659, Haymarket NSW 1240

- completing the feedback form within the digital REF, which is accessible via the project webpage at [www.transport.nsw.gov.au/killara](http://www.transport.nsw.gov.au/killara)

Your feedback will help Transport for NSW understand what is important to customers and the community.

### Previous community feedback

In May 2021, the community was invited to provide feedback on the Killara Station Upgrade concept designs.

Key themes that emerged were:

- support for the project
- requests to preserve the character of the station
- requests for additional lighting and CCTV to increase customer safety
- requests to consider additional commuter car parking.

Thank you to everyone who provided feedback.

Feedback on the project's Review of Environmental Factors will build on that received during early consultation, and will assist the project team to further develop the designs for the upgrade.

### COVID-19 social distancing measures

Under normal circumstances Transport for NSW would hold community information sessions at the station. We regret that due to COVID-19 social distancing measures, this is not possible. We are still available by phone and email and look forward to hearing your questions and feedback that way. If you have any questions, please call the Project Infoline on **1800 684 490** or email [projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au)

## Next steps

Subject to planning approval, construction is expected to commence in late 2021 and take around 18 months to complete

Transport for NSW develops initial concept design options for the project, including identification and consideration of environmental constraints, risks and opportunities.



Transport for NSW conducts early engagement with identified stakeholders to obtain preliminary public feedback on the concept design.



**We are here**

Transport for NSW prepares a Review of Environmental Factors (REF) for public display and invites submissions.



Transport for NSW assesses and responds to feedback and prepares a submission report/determination report with proposed conditions to minimise environmental impacts.



Transport for NSW determines the Proposal.  
*Conditions of Approval made available on Transport for NSW website.*



Construction commences subject to compliance with conditions.

## Review of Environmental Factors

The Review of Environmental Factors is a planning document outlining the proposed work, potential impacts and mitigation measures.

The document includes comprehensive assessments on the existing environment, potential impacts of the project, and the proposed mitigation measures for things such as traffic and transport, biodiversity, noise and vibration, visual impacts and heritage.

## Construction timeframes

Major projects in and around the rail corridor like station upgrades are complex and require careful planning.

For the safety of the community and workers, and to minimise disruptions to train services, major construction activities are completed during scheduled trackwork weekends when trains don't run.

This means the major construction work needed to upgrade a station can only occur during the limited number of trackwork weekends throughout the year. As a result, station upgrades generally take longer to build than other construction projects outside the rail corridor.

## Transport Access Program

This project is being delivered as part of the Transport Access Program, a NSW Government initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and integrated transport infrastructure.



This document contains important information about public transport projects in your area. If you require the services of an interpreter, please contact the Translating and Interpreting Service on **131 450** and ask them to call Transport for NSW on **(02) 9200 0200**. The interpreter will then assist you with translation.

### Simplified Chinese

这份文件包含你所在地区公共交通工程项目的重要信息。如果你需要传译服务，请致电翻译与传译服务机构，电话 131 450，要求他们为你接通交通部(Transport for NSW)，电话是 (02) 9200 0200。传译员会为你做翻译。

### Korean

이 문서는 귀하의 해당 지역에 있는 대중교통 프로젝트에 관한 중요한 정보를 담고 있습니다. 통역사 서비스가 필요하시면 통번역서비스에 131 450 으로 연락하셔서 이들에게 NSW 대중교통 (Transport for NSW)에 (02) 9200 0200 으로 연락하도록 요청하십시오. 그러면 통역사가 번역과 함께 귀하를 도와드릴 것입니다.

### Japanese

本文書には貴方のお住まいの地域の公共交通機関プロジェクトに関する重要なお知らせが含まれています。通訳サービスが必要な場合は、翻訳・通訳サービス (Translating and Interpreting Service) 131 450 までお電話いただき、NSW 交通局 (Transport for NSW) 1800 684 490 宛にお電話するようお願いください。通訳者が通訳のお手伝いをいたします。

### Traditional Chinese

這份文件包含你所在地區公共交通工程項目的重要信息。如果你需要傳譯服務，請致電翻譯與傳譯服務機構，電話 131 450，要求他們為你接通交通部(Transport for NSW)，電話是 1800 684 490。傳譯員會為你做翻譯。