

Transport Access Program

Normanhurst Station Upgrade

Planning approval



Artist's impression of the Normanhurst Station Upgrade, subject to detailed design.

The NSW Government is improving accessibility at Normanhurst Station

Planning approval has been granted for an accessibility upgrade at Normanhurst Station as part of the NSW Government's Transport Access Program. The approval follows the public display of the Review of Environmental Factors from 8 to 22 February 2021, and preparation of a Determination Report.

The Determination Report and planning approval conditions are available at www.transport.nsw.gov.au/normanhurst. The Transport for NSW project team would like to thank the community for their feedback during the planning process.

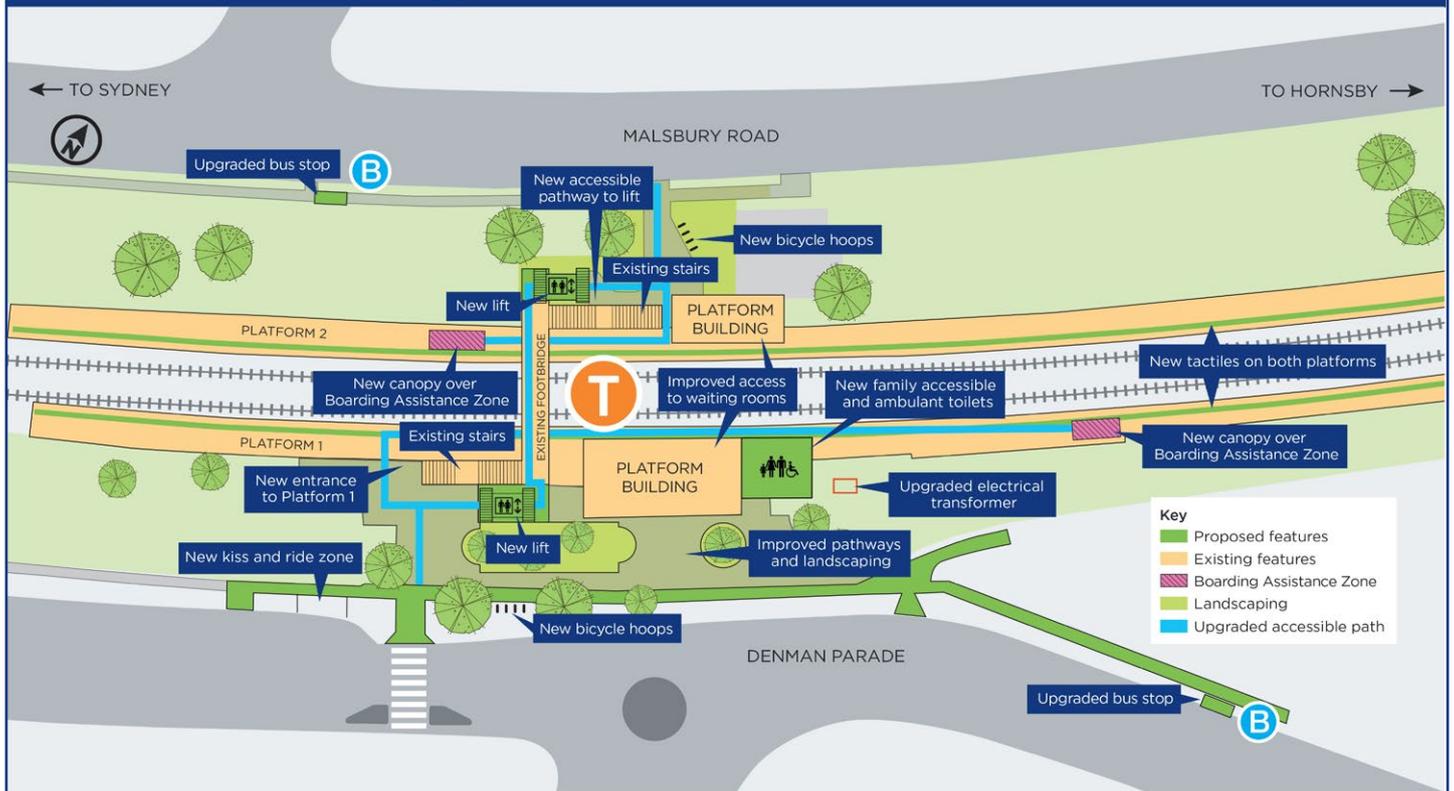
Project overview

Transport for NSW is upgrading Normanhurst Station to make it easier for everyone to access public transport, including people with a disability or limited mobility, parents/carers with prams and customers with luggage.

For more information call 1800 684 490

Email projects@transport.nsw.gov.au or visit transport.nsw.gov.au/normanhurst

Key features of the upgrade



Indicative layout of Normanhurst Station Upgrade, subject to detailed design.

The upgrade will include:

- two new lifts to provide access to the station platforms
- new weather protection screens and canopies at the lift entries
- improved accessibility to the waiting rooms
- a new family accessible toilet and male and female ambulant toilets
- new kiss and ride zone on Denman Parade
- new accessible pedestrian pathways throughout the station and entrances
- new accessible entrance to Platform 1
- new canopy coverage over Boarding Assistance Zones
- new bicycle hoops
- upgrades to bus stops on Denman Parade and Malsbury Road
- improvements to CCTV, lighting and wayfinding signage
- electrical upgrades to accommodate new infrastructure.

Upcoming site investigations

To help inform the detailed design for the station upgrade, underground site and tree root investigations are required to take place at the station. The investigations will be undertaken between **7am and 6pm from Monday 10 May until Friday 14 May 2021**.

Tree trimming and removal will not occur as part of this work. All care will be taken with an independent arborist on site to assess the trees and monitor the work.

Construction equipment

Equipment used will include cable scanner, work vehicles, surveying equipment and various hand and power tools.

Next steps

Transport for NSW develops initial concept design options for the project, including identification and consideration of environmental constraints, risks and opportunities.



Transport for NSW conducts early engagement with identified stakeholders to obtain preliminary public feedback on the concept design.



Transport for NSW prepares a Review of Environmental Factors (REF) for public display and invites submissions.



Transport for NSW assesses and responds to feedback and prepares a submission report/determination report with proposed conditions to minimise environmental impacts.



We are here

Transport for NSW determines the Proposal.
*Conditions of Approval made available on
Transport for NSW website.*



Construction commences subject to compliance with conditions.

Transport Access Program

This project is being delivered as part of the Transport Access Program, a NSW Government initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and integrated transport infrastructure.

Keep in touch

We will continue to keep the community informed with regular project notifications and online updates published to the project website www.transport.nsw.gov.au/normanhurst

If you would like to be added to the project distribution list or for more information on the Normanhurst Station Upgrade, please contact us on **1800 684 490** or email projects@transport.nsw.gov.au.

For all urgent enquiries or complaints regarding construction activities, please call our 24-hour Construction Response Line on **1800 775 465**.



This document contains important information about public transport projects in your area. If you require the services of an interpreter, please contact the Translating and Interpreting Service on **131 450** and ask them to call Transport for NSW on **1800 684 490**. The interpreter will then assist you with translation.

Chinese (simplified)

这份文件包含你所在地区公共交通工程项目的重要信息。如果你需要传译服务，请致电翻译与传译服务机构，电话 131 450，要求他们为你接通交通部(Transport for NSW)，电话是 1800 684 490。传译员会为你做翻译。

Chinese (traditional)

這份文件包含你所在地區公共交通工程項目的重要信息。如果你需要傳譯服務，請致電翻譯與傳譯服務機構，電話 131 450，要求他們為你接通交通部(Transport for NSW)，電話是 1800 684 490。傳譯員會為你做翻譯。

Korean

이 문서는 귀하의 해당 지역에 있는 대중교통 프로젝트에 관한 중요한 정보를 담고 있습니다. 통역사 서비스가 필요하시면 통번역서비스에 131 450 으로 연락하셔서 이들에게 NSW 대중교통 (Transport for NSW)에 1800 684 490 으로 연락하도록 요청하십시오. 그러면 통역사가 번역과 함께 귀하를 도와드릴 것입니다.

Hindi

इस दस्तावेज में आपके इलाके के सार्वजनिक-परिवहन परियोजनाओं के बारे में महत्वपूर्ण जानकारी सम्मिलित है। यदि आपको दुभाषिण की सेवा की आवश्यकता है तो कृपया 131 450 पर ट्रेन्सलैटिंग एन्ड इन्टर्प्रेटिंग सर्विस से संपर्क करें और उनसे 1800 684 490 पर ट्रेन्सपोर्ट फ़ॉर एनएसडब्ल्यू को फ़ोन करने के लिए कहें। उसके बाद दुभाषिया आपको अनुवाद करने में सहायता देगा।

Filipino

Ang dokumentong ito ay naglalaman ng mahalagang impormasyon tungkol sa mga proyektong transportasyon na pampubliko sa inyong lugar. Kung kailangan ninyo ng serbisyo ng tagapagpaliwanag, makipag-ugnayan po sa Serbisyo ng Pagsasalín at Pagpapaliwanag sa 131 450 at hilingan silang tawagan ang Transportasyon para sa NSW sa 1800 684 490. Tutulongan kayo ng tagapagpaliwanag sa pagsasalín.

For more information call **1800 684 490**

Email projects@transport.nsw.gov.au or visit transport.nsw.gov.au/normanhurst

