

Transport Access Program Turrella Station Upgrade Have your say



Turrella Station as it is now

The NSW Government is improving accessibility at Turrella Station

Planning is underway to improve accessibility at Turrella Station with a new station entrance and lift to make it easier for people with disabilities or limited mobility, parents and carers with prams and customers with luggage to enter, exit and move around the station. Currently the entry to Turrella Station is via stairs from the Reede Street overbridge and the footpaths leading to the station entrance don't comply with accessibility standards.

Transport for NSW invites your feedback on the proposed Turrella Station upgrade and the Review of Environmental Factors (REF) from **5 November to 19 November 2021**.

Key features of the proposed upgrade include:

- a new accessible station entrance with a new lift to provide access from the Reede Street overbridge to all platforms
- new stairs with a new extended canopy from the station entrance to all platforms
- family accessible and ambulant toilets on Platforms 1/2
- expanded kiss and ride bay on Turrella Street
- upgraded accessible footpath with safety barriers and handrails on Turrella and Reede streets leading to the station entrance
- relocating the pedestrian crossing on Turrella Street to improve access to the bus stop
- regraded station platforms and new platform tactile ground indicators
- partial removal of the concrete traffic median on Reede Street to improve the turning circle for vehicles
- changes to the kerb and line marking on Turrella Street
- three new bike hoops to accommodate up to six bicycles on Henderson Street
- improvements to station lighting, CCTV and a new transformer
- adjustments to wayfinding
- new landscaping.

For more information call 1800 684 490

Email projects@transport.nsw.gov.au or visit transport.nsw.gov.au/turrella

Turrella Station proposed



Artist's impression of the proposed Turrella Station Upgrade, subject to detailed design

Proposal benefits

The proposed Turrella Station upgrade would provide the following benefits:

- improving customer access by installing a lift and new stairs
- upgrading the pathways on Turrella Street leading to the station to make them safer
- improving interchange facilities by ensuring a seamless connection between the station and the Turrella Street bus stop
- expanding and improving the kiss and ride bay on Turrella Street
- improving customer amenities by providing a family accessible toilet and a unisex ambulant toilet
- upgrading customer information and communication systems, adjusting wayfinding signage
- improved landscaping on Turrella Street.

Impacts

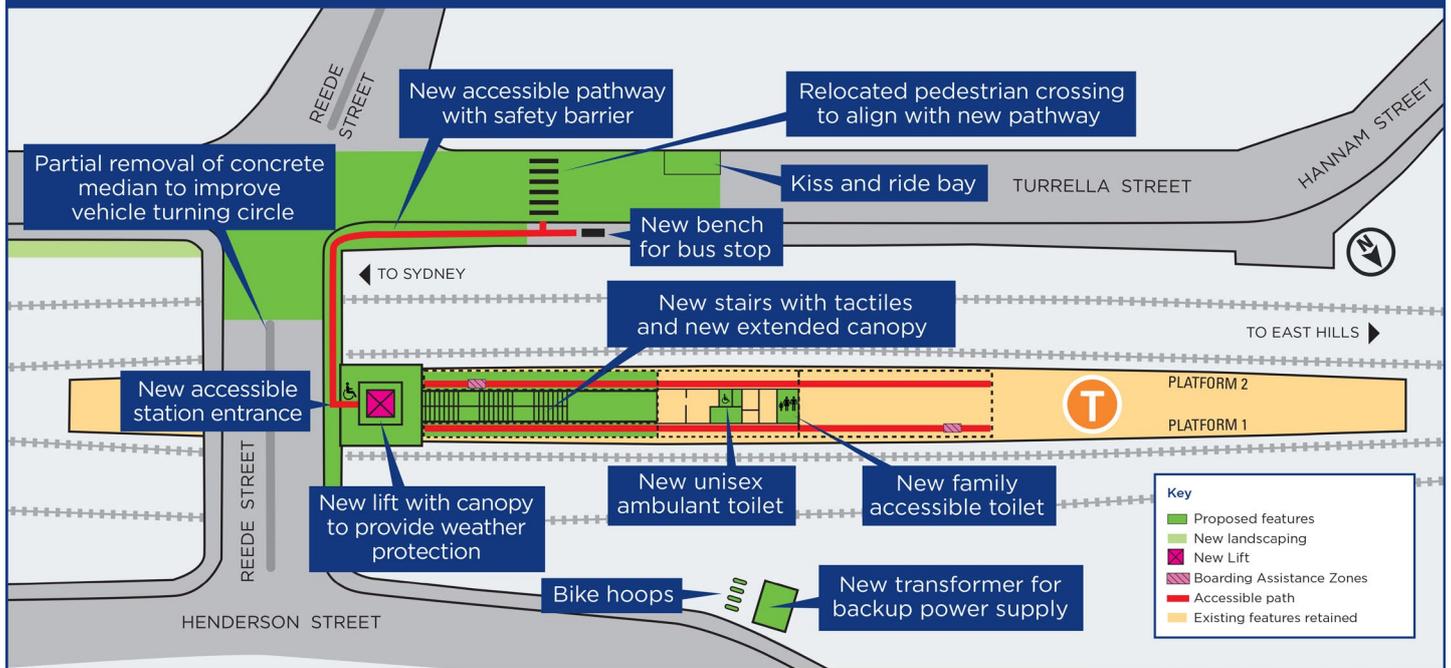
The following key impacts have been identified should the proposal proceed:

- removal of existing stairs to install new stairs. Access to the station will be maintained through a temporary stairway to be installed when work begins.
- three parking spaces on Turrella Street would be permanently removed to allow for the kiss and ride bay to be expanded
- some additional parking spaces on Turrella Street and Henderson Road may be temporarily affected during construction and reinstated once work is complete
- temporary impacts on local traffic movements and road network associated with construction and temporary road closures
- temporary noise and vibration impacts associated with construction activities
- minor disruption to the movement of bus customers and pedestrians during construction
- introduction of new elements, such as the station entrance, lift, stair canopy, ramp and traffic barriers to the visual environment.

Transport Access Program

This project is being delivered as part of the Transport Access Program, a NSW Government initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and integrated transport infrastructure.

Key features of the proposed upgrade



Key features of the proposed Turrella Station Upgrade, subject to detailed design.

How to provide feedback

View the proposed upgrade and fill out the online feedback form at transport.nsw.gov.au/turrella or by scanning the QR code. You can also provide feedback by emailing projects@transport.nsw.gov.au or calling **1800 684 490**.



Under normal circumstances Transport for NSW would hold community information sessions at the station. We regret that we may not be able to do this due to the COVID-19 social distancing measures. We will however be available to respond through the project email address and phone number above.

Have your say on the concept design and provide feedback on the REF until **Friday 19 November 2021**. Your feedback will help inform the proposed design of Turrella Station and conditions to minimise impacts should the proposal proceed.

Why are accessibility upgrades needed at Turrella Station?

Turrella Station does not currently meet key requirements of the *Commonwealth Disability Discrimination Act 1992 (DDA)* and the *Disability Standards for Accessible Public Transport 2002 (DSAPT)*. Upgrading the station will make Turrella Station accessible to customers with disabilities or limited mobility, parents/carers with prams and customers with luggage.

Contact us

If you don't have access to a computer and would like to receive a copy of the Review of Environmental Factors report posted to you, or if you'd like to get email updates, please contact us on 1800 684 490 or email projects@transport.nsw.gov.au

Keep in touch

We will continue to keep the community informed with regular project notifications and online updates published to the project website transport.nsw.gov.au/turrella If you would like to be added to the project distribution list, or for more information on the Turrella Station Upgrade, please contact us on **1800 684 490** or email projects@transport.nsw.gov.au

Planning approval and consultation process

Transport for NSW develops initial concept design options for the project, including identification and consideration of environmental constraints, risks and opportunities.



We are here

Transport for NSW prepares a Review of Environmental Factors (REF) for public display and invites submissions.



Transport for NSW assesses and responds to feedback and prepares a submission report/determination report with proposed conditions to minimise environmental impacts.



Transport for NSW determines the Proposal. *Conditions of Approval made available on Transport for NSW website.*



Construction commences subject to compliance with conditions.



Translating and Interpreting Service

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone Transport for NSW on 1800 573 193.

Arabic

إذا كنتم بحاجة إلى مترجم شفهي، يرجى الاتصال بخدمة الترجمة الخطية والشفهية (TIS National) على الرقم **131 450** واطلبوا منهم الاتصال هاتفياً بوكالة Transport for NSW على الرقم 391 375 0081.

Cantonese

若你需要口譯員，請致電**131 450**，聯絡翻譯口譯服務署 (TIS National)，要求他們致電1800 573 193，聯絡Transport for NSW。

Mandarin

如果你需要口译员，请致电**131 450**，联系翻译口译服务署 (TIS National)，要求他们致电 1800 573 193，联系Transport for NSW。

Greek

Αν χρειάζεστε διερμηνέα, παρακαλείστε να τηλεφωνήσετε στην Υπηρεσία Μεταφραστών και Διερμηνέων (TIS National) στο **131 450** και ζητήστε να τηλεφωνήσουν στο Transport for NSW στο 1800 573 193.

Italian

Se hai bisogno di un interprete, chiama il Servizio di traduzione e interpretariato (TIS National) al numero **131 450** e chiedi di telefonare a Transport for NSW al numero 1800 573 193.

Korean

통역사가 필요하시면 통번역서비스 (TIS National)에 **131 450**으로 전화하여 Transport for NSW에 1800 573 193 번으로 전화하도록 요청하십시오.

Vietnamese

Nếu cần thông ngôn viên, xin quý vị gọi cho Dịch vụ Thông Phiên dịch (TIS Toàn quốc) qua số **131 450** và yêu cầu họ gọi cho Transport for NSW qua số 1800 573 193.

November 2021



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