

Transport Access Program

Stanmore Station Upgrade

Have your say



Artist's impression of the proposed Stanmore Station Upgrade, subject to detailed design

The NSW Government is improving accessibility at Stanmore Station

Planning is underway to improve accessibility at Stanmore Station to make it easier for people with a disability, limited mobility, parents/carers with prams and customers with luggage.

We invite you to give your feedback on the early concept design until **Monday 18 October**.

Key features of the proposed upgrade include:

- two lifts – providing access to all platforms
- family accessible and ambulant toilets on Platforms 1/2
- accessible ramp from the station to Trafalgar Street
- regrading works to the station underpass
- regraded station entrance and concourse on Douglas Street
- kiss and ride bay on Douglas Street
- new accessible parking space on Douglas Street
- removal of a tree on Trafalgar Street.

For more information call 1800 684 490

Email projects@transport.nsw.gov.au or visit transport.nsw.gov.au/stanmore

Key features of the proposed upgrade



Key features of the proposed Stanmore Station Upgrade, subject to detailed design.

How to provide feedback on the concept design

View the proposed upgrade and fill out the online feedback form at transport.nsw.gov.au/stanmore or by scanning the QR code. You can also provide feedback by emailing projects@transport.nsw.gov.au or calling 1800 684 490.



Under normal circumstances Transport for NSW would hold community information sessions at the station. We regret that due to the COVID-19 social distancing measures we can't do this, but we will be available to help you through the email address and phone number above.

Feedback on the concept design can be provided until **Monday 18 October 2021**. It will help inform the Review of Environmental Factors (REF), which will be placed on public display in the coming months. We will keep the community informed about opportunities to provide feedback during the public display of the REF.

Why are accessibility upgrades needed at Stanmore Station?

Stanmore Station does not currently meet key requirements of the *Commonwealth Disability Discrimination Act 1992 (DDA)* and the *Disability Standards for Accessible Public Transport 2002 (DSAPT)*. Upgrading the station precinct will make Stanmore Station accessible to transport customers with a disability, limited mobility, parents/carers with prams and customers with luggage.

Transport Access Program

This project is being delivered as part of the Transport Access Program, a NSW Government initiative to provide a better experience for public transport customers by delivering accessible, modern, secure and integrated transport infrastructure.

Planning approval and consultation process

Transport for NSW develops initial concept design options for the project, including identification and consideration of environmental constraints, risks and opportunities.



We are
here

Transport for NSW conducts early engagement with identified stakeholders to obtain preliminary public feedback on the concept design.



Transport for NSW prepares a Review of Environmental Factors (REF) for public display and invites submissions.



Transport for NSW assesses and responds to feedback and prepares a submission report/determination report with proposed conditions to minimise environmental impacts.



Transport for NSW determines the Proposal.
*Conditions of Approval made available
on Transport for NSW website.*



Construction commences subject to compliance with conditions.

Keep in touch

We will continue to keep the community informed with regular project notifications and online updates published to the project website transport.nsw.gov.au/stanmore. If you would like to be added to the project distribution list, or for more information on the Stanmore Station Upgrade, please contact us on **1800 684 490** or email projects@transport.nsw.gov.au. For all urgent enquiries or complaints about works, please call our 24-hour Construction Response Line on **1800 775 465**.

Upcoming work for October

From 6am to 6pm on Saturday 9 October and Sunday 10 October investigative work will take place on Platforms 1, 2 and 3 at Stanmore Station. These investigations are critical to inform the design and construction for the proposed Stanmore Station Upgrade. This work will include:

- scanning and wanding of services
- potholing
- surveying
- CCTV investigation
- opening pits
- electrical dilapidation investigation.

Equipment to be used includes vacuum trucks, surveying equipment and hand tools. During the work, access to Stanmore Station will be temporarily closed. Buses will replace trains during this time. Please visit www.transportnsw.info or call 131 500 for up to date information regarding service updates and replacement buses during this time.

These works are in line with the current Public Health Orders and a COVID-19 Safe plan is in place, including masks and QR codes.

Road closure

We have also scheduled geotechnical investigations on Douglas Street on **Monday 11 October**.

- One lane on Douglas Street will be closed during work periods. Traffic controllers will be on site to assist motorists. Please drive carefully through the area.
- The underpass will be open for pedestrians.
- Access will be maintained for emergency vehicles at all times.
- Traffic control and signage will be in place to assist pedestrians and motorists around the area when required.

The work above may be noisy at times. We apologise for the inconvenience and will minimise the impact by turning off vehicles and equipment when not in use, monitoring noise levels and using non-tonal reversing beepers.



Translating and Interpreting Service

If you need an interpreter, please call the Translating and Interpreting Service (TIS National) on **131 450** and ask them to telephone Transport for NSW on 1800 573 193.

Arabic

إذا كنتم بحاجة إلى مترجم شفهي، يرجى الاتصال بخدمة الترجمة الخطية والشفوية (TIS National) على الرقم **131 450** واطلبوا منهم الاتصال هاتفياً بوكالة Transport for NSW على الرقم 391 375 0081.

Cantonese

若你需要口譯員，請致電**131 450**，聯絡翻譯口譯服務署 (TIS National)，要求他們致電1800 573 193，聯絡Transport for NSW。

Mandarin

如果你需要口译员，请致电**131 450**，联系翻译口译服务署 (TIS National)，要求他们致电 1800 573 193，联系Transport for NSW。

Greek

Αν χρειάζεστε διερμηνέα, παρακαλείστε να τηλεφωνήσετε στην Υπηρεσία Μεταφραστών και Διερμηνέων (TIS National) στο **131 450** και ζητήστε να τηλεφωνήσουν στο Transport for NSW στο 1800 573 193.

Italian

Se hai bisogno di un interprete, chiama il Servizio di traduzione e interpretariato (TIS National) al numero **131 450** e chiedi di telefonare a Transport for NSW al numero 1800 573 193.

Korean

통역사가 필요하시면 통번역서비스 (TIS National)에 **131 450**으로 전화하여 Transport for NSW에 1800 573 193 번으로 전화하도록 요청하십시오.

Vietnamese

Nếu cần thông ngôn viên, xin quý vị gọi cho Dịch vụ Thông Phiên dịch (TIS Toàn quốc) qua số **131 450** và yêu cầu họ gọi cho Transport for NSW qua số 1800 573 193.



October 2021

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