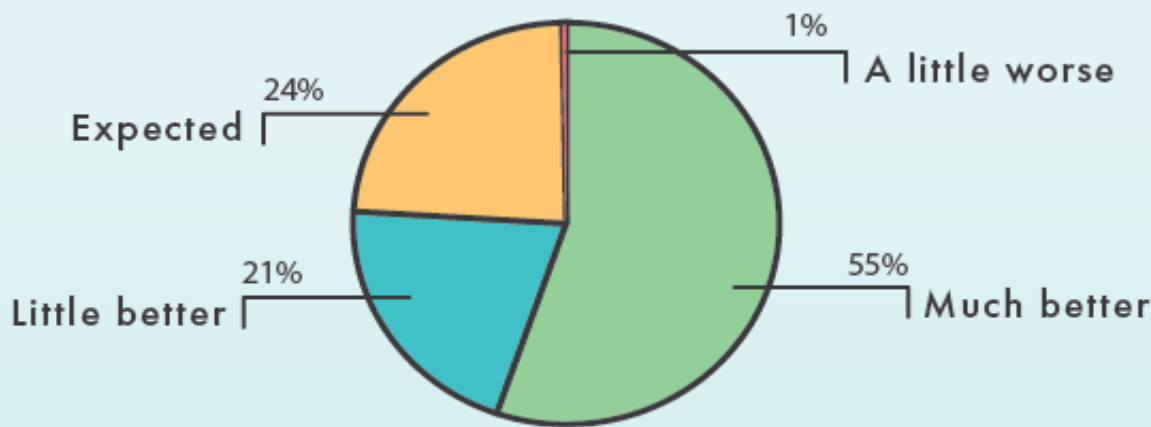




#### Overall satisfaction compared to expectations



BusBot exceeded the expectations of **76%** of passengers

#### Pre-ride buzz words

safe future  
aircon great  
easy interesting  
comfortable slow  
confident new  
convenient

#### How likely will you be to use a service like this around town in the future?



#### Post-ride buzz words

safe friendly fun  
future happy  
clean smooth  
interesting different  
comfortable quiet  
good new

#### Do automated services increase the likelihood of the community choosing public transport in the future?

# 85%

BusBot passengers who infrequently or never use public transport were **85% more likely** to use **automated shuttle services** in the future.

# 24%

Passengers were **24% more positive** about **automated transport** after riding in the BusBot

#### Did you feel safe?

over **97%**  
of passengers  
felt safe on  
**BusBot**

#### Overall satisfaction after riding BusBot



Over 94% of passengers were satisfied with the smoothness of ride



Over 98% of passengers were satisfied with the overall experience

