

Acknowledgement of Country

Transport for NSW acknowledges the traditional custodians of the land on which we work and live.

We pay our respects to Elders past and present and celebrate the diversity of Aboriginal people and their ongoing cultures and connections to the lands and waters of NSW.

Many of the transport routes we use today – from rail lines, to roads, to water crossings – follow the traditional Songlines, trade routes and ceremonial paths in Country that our nation's First Peoples followed for tens of thousands of years.

Transport for NSW is committed to honouring Aboriginal peoples' cultural and spiritual connections to the lands, waters and seas and their rich contribution to society.

Heavy Vehicle Operators Safety Information Program

The Heavy Vehicle Operator Safety Information Program (HVOSIP) is an online platform that provides driver and vehicle information (e.g. demerit points, licence status) for registered heavy vehicle operators.

The information is shared between Transport for NSW (Transport) and the heavy vehicle industry under Heavy Vehicle National Law.

HVOSIP includes Multiple Driver Licence and Demerit Point Check.

What is a Multiple Driver Licence and Demerit Point Check?

To assist registered heavy vehicle operators ensure that a driver (or prospective driver) in their employment is properly licensed, Transport provides the Multiple Driver Licence and Demerit Point Check as part of HVOSIP. This service allows a heavy vehicle operator to check the status of a driver licence as well as how many demerit points and any conditions, such as a good behaviour bond, are currently linked with the driver licence.

How does the Multiple Driver Licence and Demerit Point Check work?

Registered operators can now view consenting drivers' number of demerit points and whether a driver has good behaviour conditions applied to their licence. The driver licence number, licence class, licence status and conditions will also be displayed.

This information is being made available to help improve road safety and will allow operators to make more informed decisions when assessing the risk of their drivers.

Because this information is provided in 'near real time', it is possible that the operator could obtain information about a licence or demerit points before the driver receives notification in the mail.

What are your duties as a heavy vehicle driver?

As a heavy vehicle driver, you are responsible for ensuring you are properly licensed for the heavy vehicle you are driving. You are also responsible for telling your employer if your licence is suspended or cancelled, or if you receive a penalty that may impact on your ability to drive a heavy vehicle legally.

Providing consent to the release of personal information for the Multiple Driver Licence and Demerit Point Check is voluntary. This consent requires you to complete a Driver Consent Form before an operator can search for your records.

If you sign the form for the release of personal information, it will be valid for 12 months. If you cease employment with your employer within 12 months of the consent, the consent

will no longer be valid. You may also cancel your consent at any time during the 12 months by written notice to your employer.

The demerit point number display is a new feature. If you have previously signed a Driver Consent Form, you can either revoke your consent or sign an updated Driver Consent Form for your employer to view this data. A copy of this form can be obtained from your employer.

If you choose not to consent, you can obtain a copy of your driving record from Transport or a Service NSW service centre and provide that record on request to your employer.

What are Transport's legal obligations in sharing driver licence and demerit point information?

Clause 112 of the Road Transport (Driver Licensing) Regulation 2017 allows Transport to share driver licence and demerit point status information with your consent. You can find a copy of the regulation at www.legislation.nsw.gov.au

What can you do if you believe your employer is undertaking a check without your consent?

If you believe your driver licence information has been accessed or used inappropriately, you can lodge a written complaint to the Information and Privacy Commission on their [website](#).

What happens if an employer is detected in breach of your privacy?

If your employer is detected as breaching your privacy by using the Multiple Driver Licence and Demerit Point Check service, they may have their access to undertake checks suspended or cancelled. A breach of privacy is also an offence which may result in a penalty.

For questions, please email DLC@transport.nsw.gov.au