

Acknowledgement of Country

Transport for NSW acknowledges the traditional custodians of the land on which we work and live.

We pay our respects to Elders past and present and celebrate the diversity of Aboriginal people and their ongoing cultures and connections to the lands and waters of NSW.

Many of the transport routes we use today – from rail lines, to roads, to water crossings – follow the traditional Songlines, trade routes and ceremonial paths in Country that our nation's First Peoples followed for tens of thousands of years.

Transport for NSW is committed to honouring Aboriginal peoples' cultural and spiritual connections to the lands, waters and seas and their rich contribution to society.

What is HVOSIP?

The Heavy Vehicle Operator Safety Information Program (HVOSIP) is an online platform that provides driver and vehicle information (e.g. demerit points, licence status) for registered heavy vehicle operators.

The information is shared between Transport for NSW (Transport) and the heavy vehicle industry under Heavy Vehicle National Law.

HVOSIP includes Multiple Driver Licence and Demerit Point Check.

What are the benefits of the Multiple Driver Licence and Demerit Point Check?

- Heavy vehicle operators can do heavy vehicle driver licence and demerit point checks on up to 1000 drivers at the same time. These checks currently use a red, amber, green or blank dot system to show a range that a driver's current demerit point total falls in.
- Drivers must provide a signed Driver Consent Form to the operator at least once every 12-months before a heavy vehicle driver licence check can be completed.
- The drivers' number of demerit points is now displayed instead of the red, amber, green or blank dot system, and a good behaviour status indicator is also being added. Operators must receive a signed copy of the updated Driver Consent Form from a driver before attempting to access this information. A signed copy of the previous consent form is not sufficient to access this new information.

Who can apply for HVOSIP?

To apply to become an approved HVOSIP user, an applicant must:

- Employ NSW licensed heavy vehicle drivers
- Have an Australian Business Number (ABN)

How do I apply to use Multiple Driver Licence and Demerit Point Check?

Heavy vehicle operators must apply through the HVOSIP [Expression of Interest](#) web page.

How do I use the Multiple Driver Licence and Demerit Point Check?

A heavy vehicle operator will upload a spreadsheet (embedded in the system) listing their employees' or sub-contractors' driver licence details. This is checked against Transport's driver licence database to provide driver licence information and demerit points of all uploaded drivers.

For each check, a tick will be displayed if the licence is current or a cross if it's not. The number of demerit points will also be shown instead of the red, amber or green, or blank

dot previously used to indicate a driver's demerit point range. Information about licence conditions such as good behaviour will also be displayed, if applicable. These features will improve road safety and promote early intervention and risk assessment.

If an operator needs to add a new driver, they will need to upload an edited spreadsheet with their driver's details or a separate spreadsheet.

What will be the terms and conditions of use for this service?

Approved heavy vehicle operators must:

- Abide by the terms and conditions of the HVOSIP Disclosure Agreement, including maintaining all applicable records for Transport to conduct an audit
- Nominate an employee to be the security administrator who will look after appropriate day-to-day use of the check system.
- Complete an annual self-assessment audit to ensure use of the system is secure and appropriate. Reminders about the requirement to complete this process are sent eight weeks prior to the due date each year.
- Ensure drivers have access to voluntarily sign the updated Driver Consent Form to be able to view their drivers' demerit points and good behaviour status. Operators must not run an enquiry for any driver who has not submitted the updated form. This form is valid for 12 months from the date of signing. If a driver decides to drive for another operator, they will need to sign a new Driver Consent Form with the new employer. Operators must not run an enquiry on drivers who have signed the old Driver Consent Form.

Who can I contact if I'm having technical issues?

Email Driveshelpdesk@transport.nsw.gov.au