

TRANSPORT

# Executive Safety Leadership Summit

## Thursday 12 October 2023

Incident Reporting &  
Investigation

Amanda Gleeson, Executive Director  
Health & Safety, SER TfNSW




OFFICIAL

# Cost of poor performance...



Working Near Traffic Incident, M1 NSW

 M1 Pacific Motorway NSW (F3 Freeway)

B Double into roadwork truck – M1 Pacific Motorway NSW (F3 Freeway)

Visit

# High Risk Construction Work...

Critical risks in transport infrastructure and maintenance work:

- Work in an area with movement of powered mobile plant
- Working near live traffic
- Working near live utilities
- Working at heights / falls

...potential consequence of fatalities or life changing injuries.


## 18 High Risk Construction Work (HRCW) activities



Risk of a person falling more than 2 metres




Work on a telecommunication tower




Demolition of load-bearing structure



Work on or near chemical fuel or refrigerant lines



Work on or near energised electrical installation or services




Work in an area that may have a contaminated or flammable atmosphere



Likely to involve disturbing asbestos



Temporary load-bearing support for structural alterations or repairs




Work in or near a confined space



Tilt-up or precast concrete elements



Work on, in or adjacent to a road, railway, shipping lane or other traffic corridor in use by traffic other than pedestrians



Work in an area with movement of powered mobile plant



Work in or near a shaft or trench deeper than 1.5m or a tunnel



Use of explosives



Work on or near pressurised gas mains or piping



Work in areas with artificial extremes of temperature



Work in or near water or other liquid that involves a risk of drowning



Diving work

# Why bother reporting? Why bother investigating?

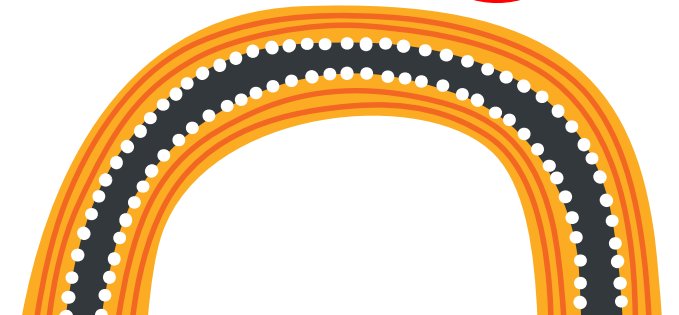
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Visible  
problems can  
be solved

Learn lessons  
on how to  
better  
manage risks

Make  
changes  
through  
taking  
actions

Prevent  
recurrence;  
reduce risks  
SFAIRP



# Drivers for managing risks

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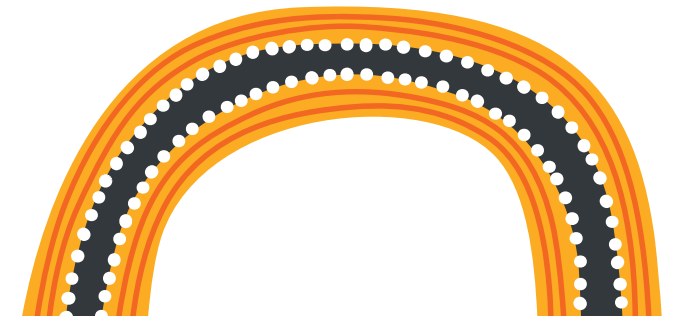
“Our vision is to create Transport workplaces and networks where everyone goes home safe and healthy every day, where safety is a core value and is integral to everything we do.”



- WHS Act & Regulations
- WHS Due Diligence



- \$\$\$



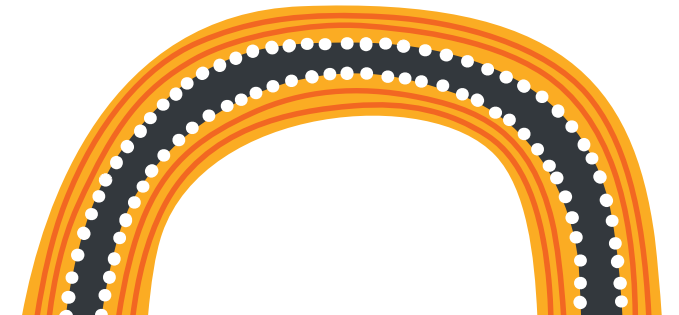
# How to report and investigate?

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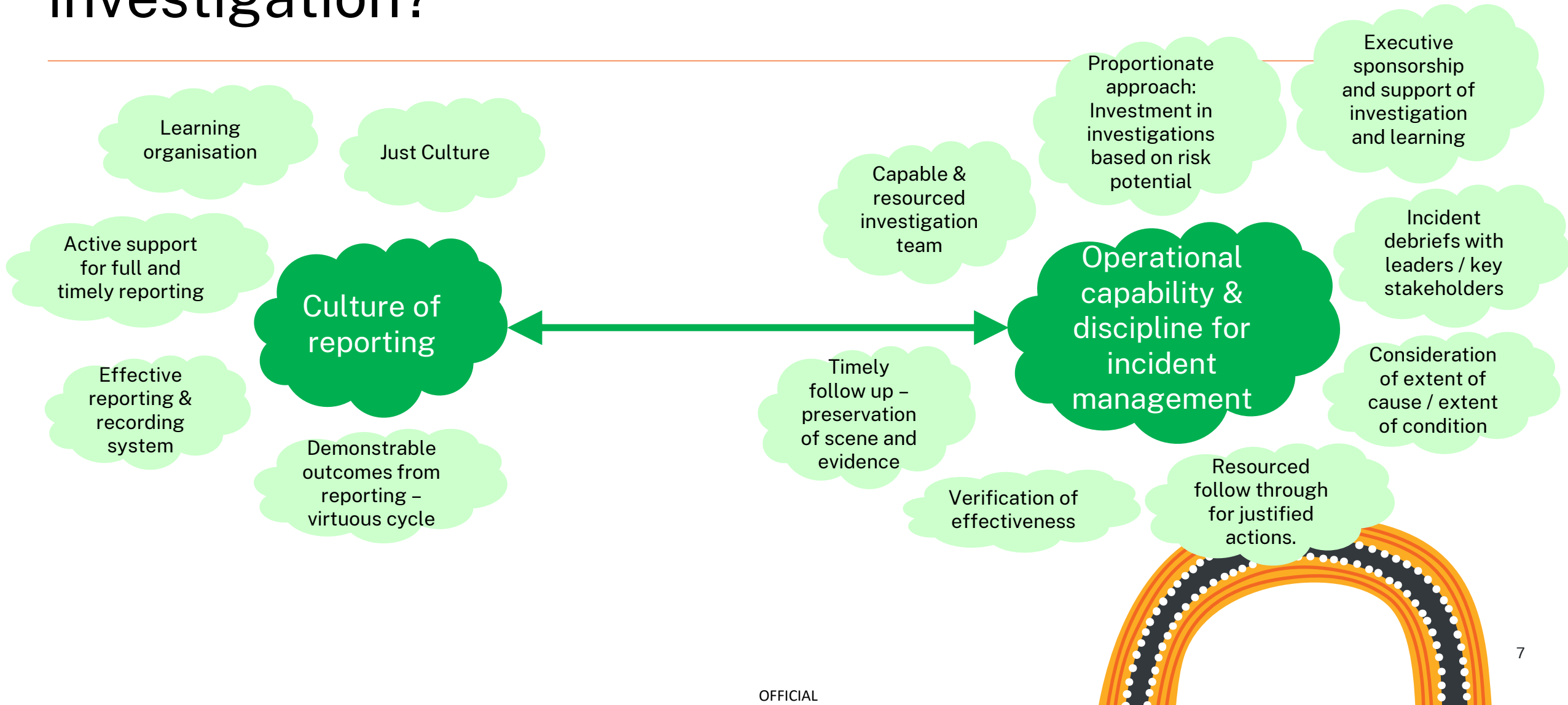
Ensure expectations are clear for reporting and investigating

Actively promote and support a reporting culture

Apply a proportionate approach



# What does great look like for incident reporting and investigation?



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Effective Risk  
Management and  
Contractor Safety

Amanda Gleeson, Executive Director  
Health & Safety, SER TfNSW



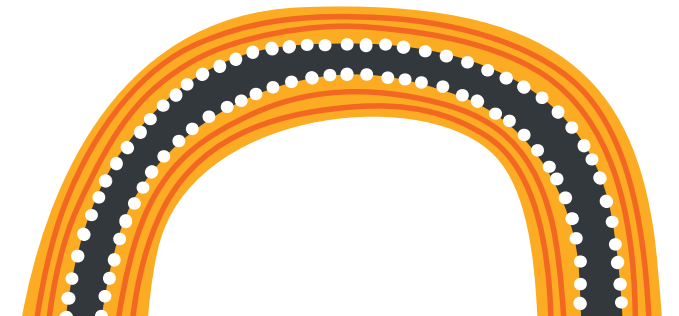


# Forum Engagement – Survey Question 1

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What challenges do you face in your organisation with contractor safety management (CSM)?

- A. Inadequate procedures for contractor management as part of the procurement process
- B. Difficulties sourcing capable contractors
- C. Difficulties specifying health & safety (H&S) requirements in contract documents
- D. Difficulties monitoring/managing contractor compliance

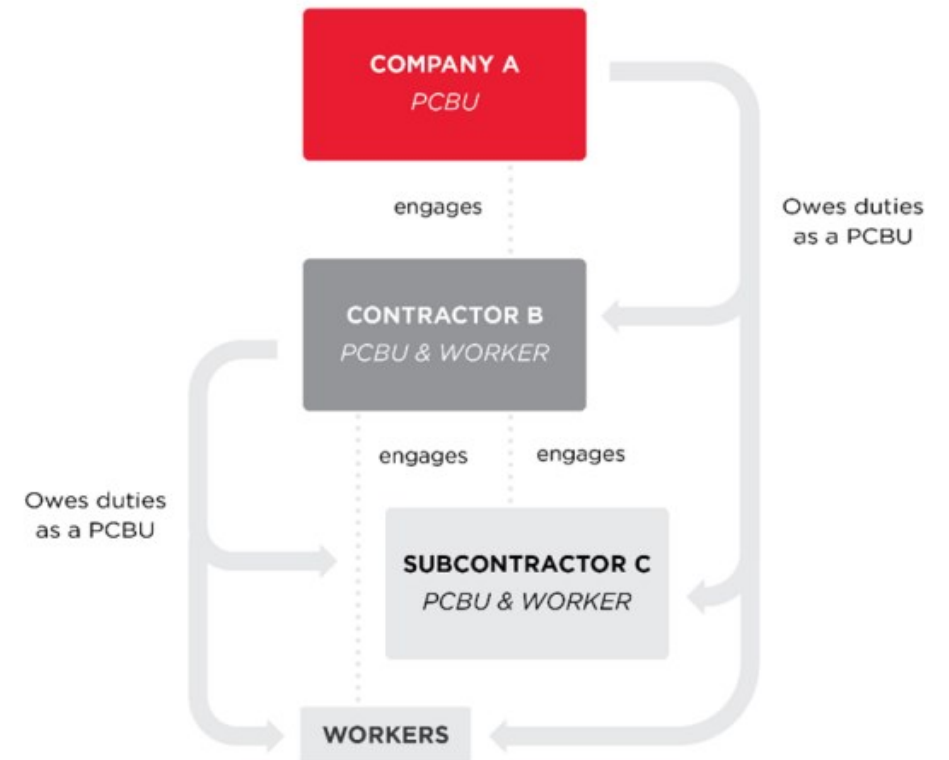


# Contractor Safety Management

Under WHS Laws a Person Conducting a Business or Undertaking (PCBU) has a duty to ensure the health and safety of workers and others.

This duty includes direct employees of a business and third party workers (Contractors).

SafeWork Australia produced guidance “WHS Duties in a Contractual Chain” in March 2022.



Example of PCBU duties owed in a contractual chain – SafeWork Australia, 2022

# Integrating contractor safety management into Procurement processes

