

Providing high-visibility delivery bags to food delivery riders

Food delivery riders provide many goods and services to the community, but can face safety risks when working on our roads. One way to reduce risk to riders is to ensure they are highly visible to other road users. Providing high-visibility delivery bags for your riders will help other road users see them while they are riding.

The *Work Health and Safety Amendment (Food Delivery Riders) Regulation 2022* was recently established to protect food delivery riders on NSW roads.

As of 1 January 2023, food delivery booking providers are legally required to supply a food delivery rider with high-visibility personal protective equipment, including a retro-reflective outer clothing item (such as a vest) and a bag or container for safely transporting food or drink.

Produce and provide food delivery bags that:

- ▶ Are made entirely of bright fluorescent or retro-reflective material. The best colours to use are yellow, orange or light green.
- ▶ Have retro-reflective logos/markings and/or bands on the front, sides and straps if the bag is not entirely made of bright fluorescent or retro-reflective material.
- ▶ Are able to be securely strapped to the bicycle or to the rider.
- ▶ Have additional clips to securely attach a light for added visibility at night.
- ▶ Comply with the relevant Australian Standard

Retro-reflective logos, markings and bands:

- ▶ Logos and markings should be made entirely of retro-reflective material and a bright fluorescent colour, such as white, yellow or silver. They should be large enough to be visible to other road users from a distance.
- ▶ Bands should be:
 - Made from compliant retro-reflective materials and/or is specified to meet the AS/NZS 1906.4:2010 High visibility materials for safety garments standard
 - At least 40mm wide and long enough to cover the complete width of the bag
 - Placed on all outward facing sides of the bag including the shoulder straps
- ▶ Each outward-facing side of the bag should have at least two retro-reflective bands.
- ▶ Figure 1 and Figure 2 show the best placement for retro-reflective bands.

