

# Transport access program

## Grafton Train Station upgrade

### Project update March 2023

#### The NSW Government is improving accessibility at Grafton Train Station

Transport for NSW is upgrading the Grafton train station as part of the transport access program. The upgrade will provide a station that is accessible to those with a disability or limited mobility, parents/carers with prams and customers with luggage.

#### Completed work

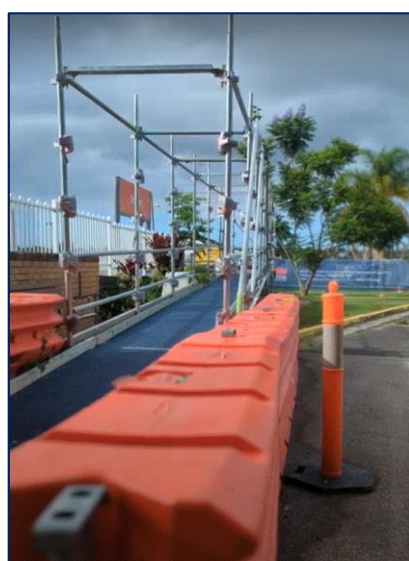
The ticket office, waiting room and rest rooms have been relocated to the northern end of the platform. Access is available via the northern end of the train station platform. Access to the accessible rest room is via the car park.

Installation of the new access and parking area at the station entry is being finalised and is expected to be open in the coming weeks.

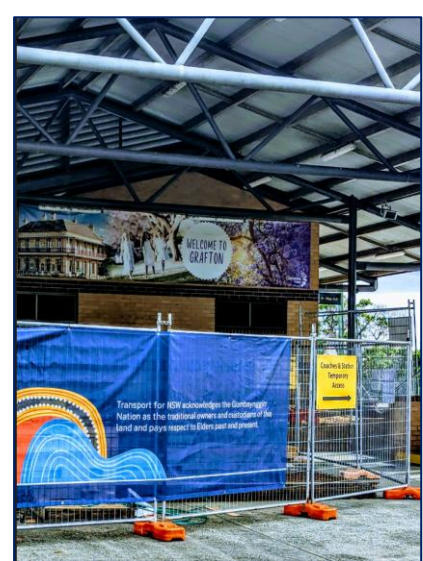
Areas will remain fenced off and temporary access arrangements will remain in place as work is finalised.



*Temporary ticket office, waiting room and rest rooms*



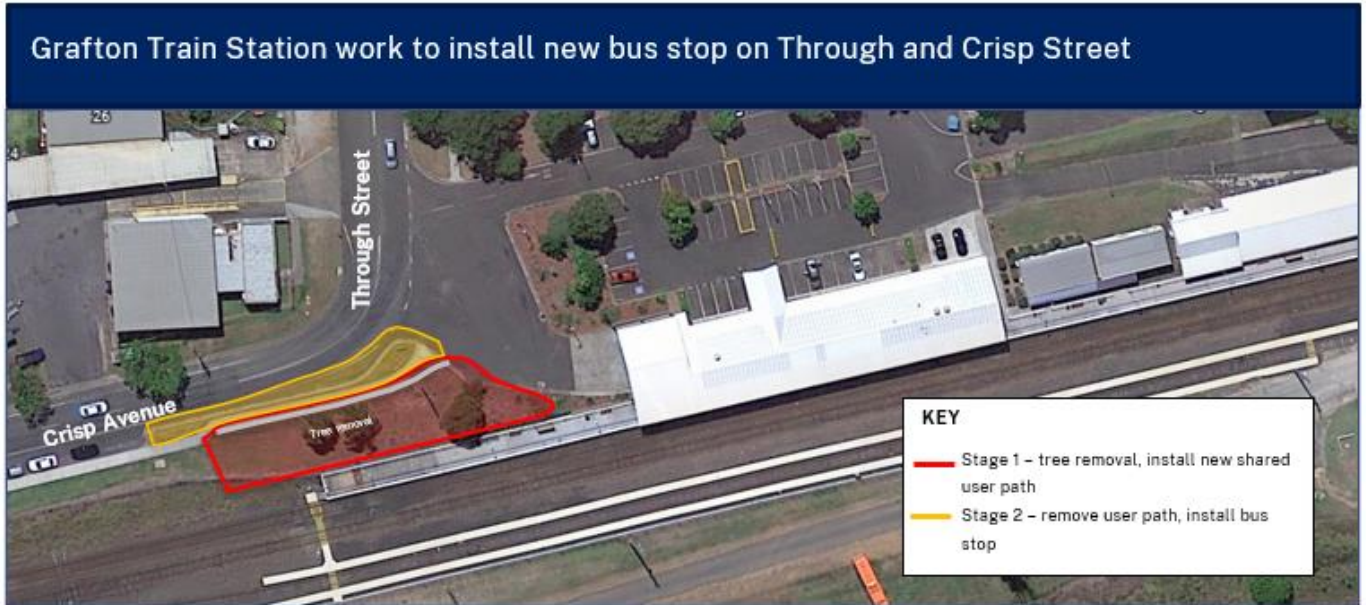
*Temporary access ramp*



*Coach parking bay*

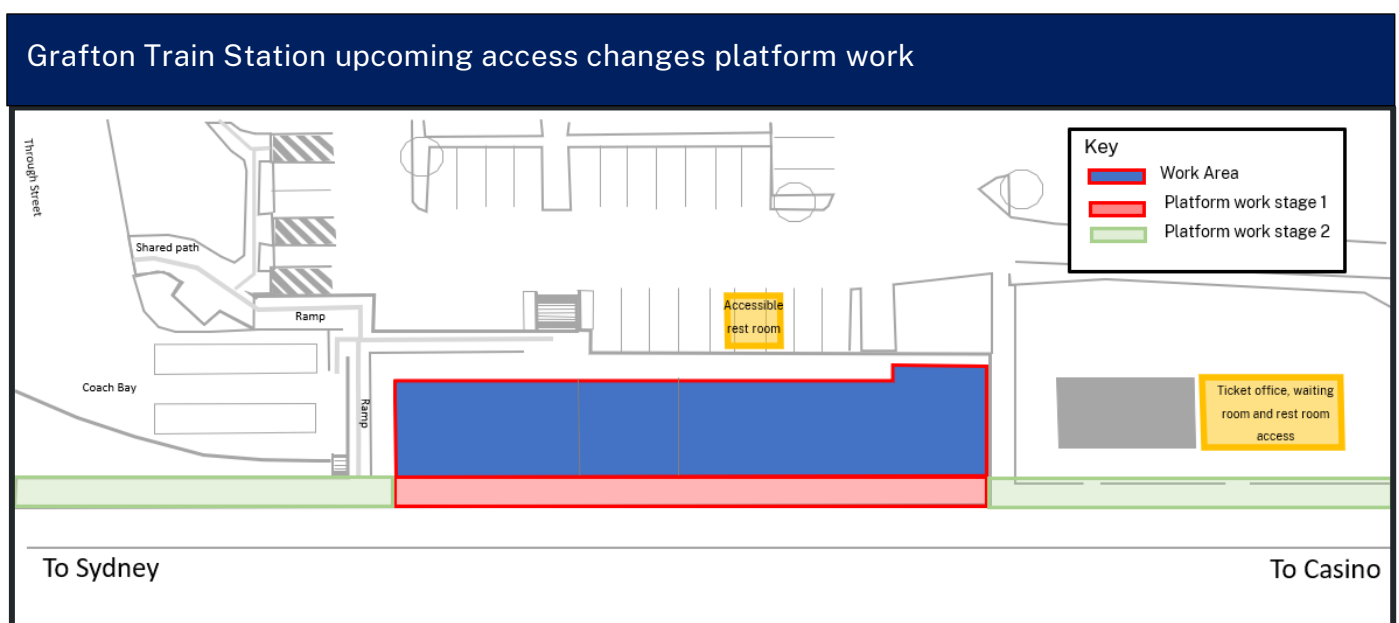
## Upcoming work

Work to install a new bus stop on Through Street has started. This work involves removing two palm trees, relocating a section of the shared user path and building a bus pullover area. There will be no impact to pedestrian access during this work.



In the coming weeks work to demolish and concrete the station platform will begin. This work will be carried out in stages and will improve the safety of the platform. Carriages will progressively move along the platform to allow access on and off.

At this time, access to the platform, ticket office, waiting area and rest rooms will remain to the northern end of the station. Please plan your journey and follow the direction of station staff and signage.



The temporary ticket office, waiting room and rest rooms will be relocated back to the main building once the platform work is complete.

There will be no impact to bus and train timetables while we carry out this work, however further access changes may be required. This work is expected to take two months to complete, weather permitting.

## Construction hours

Generally, working hours are from 7am to 6pm Monday to Friday, and 8am to 1pm Saturdays. We will notify nearby residents and businesses in advance if we need to work outside these times. All work is dependent on weather and site conditions and subject to change.

## How will this work affect you?

This work will involve use of machinery which will generate noise and vibration including concrete saws, jackhammers, grinders and concrete trucks. We will make every effort to minimise these impacts by turning off machinery and vehicles when not in use.

## Traffic changes

There will be temporary traffic changes to ensure the safety of pedestrians and motorists and to accommodate temporary bus access. Traffic control and signage will be in place to help pedestrians and motorists. Please follow the direction of traffic control and signs.

### Contact us

If you have any questions or would like more information, please contact our project team:

1800 684 490 (or 1800 775 465 for urgent enquiries)

[projects@transport.nsw.gov.au](mailto:projects@transport.nsw.gov.au)

[www.transport.nsw.gov.au-grafton](http://www.transport.nsw.gov.au-grafton)

### Translating and interpreting service

If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 684 490.

