

Briefing: Secretary
FOR INFORMATION

Post travel report: Trudi Mares & Rachel Simpson, to Singapore.



Transport
for NSW

Purpose: To report to the Secretary on the recent overseas travel to Singapore on 1 November 2022 for the Singapore International Transport Congress and Exhibition (SITCE), which was held from 2-4 November 2022.

Analysis: Trudi Mares and Rachel Simpson attended the Singapore International Transport Congress and Exhibition (SITCE), held from 2-4 November 2022.

Ms Mares formed part of SITCE's panel which focussed on the heartbeat of mobility, focusing on the people and vision for the commuter experience to be safe, inclusive, and convenient.

Ms Simpson attended the conference as the primary contact and liaison between Transport for NSW and the International Association of Public Transport (Union Internationale des Transports Publics – UITP). Ms Simpson also took part in a Roundtable panel discussion organised by the Singapore University of Technology and Design themed "Future-Ready Public Transport Systems". The roundtable discussed ambitions, priorities, and challenges in shaping future-ready public transport systems in various cities. It also covered areas of environmental and financial sustainability, social inclusiveness, as well as smart mobility.

Summary:

The theme for SITCE 2022 was 'Heartbeat of Mobility', which focused on people and the vision for the commuter experience to be safe, inclusive, and convenient. The congress centred on the following five streams across the three days:

1. Building Net Zero Transport Systems
2. Resiliency of the Mobility Ecosystem
3. Revolutionising the Public Bus Industry
4. Acceleration of Urban Rail: Assets, Infrastructure and Operations
5. Smart Cities of Mobility – Active, Shared and Innovative

Ms Mares took part in a panel on the 4th of November and held high-level dialogue between local and regional governments, urban mobility stakeholders and civil society organisations. The session brought together various organisations, Mayors and ministers.

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Ms Simpson also took part in a Roundtable panel discussion on the 4th November organised by the Singapore University of Technology and Design themed “Future-Ready Public Transport Systems”. The roundtable discussed ambitions, priorities, and challenges in shaping future-ready public transport systems in various cities. It also covered areas of environmental and financial sustainability, social inclusiveness, responding to patronage challenges post-COVID and smart mobility.

The key themes of environmental and financial sustainability, recovering patronage post-COVID, multi-modal mobility and how technology can support transforming customers’ experiences and network operations are closely aligned to Transport for NSW and Greater Sydney Division’s strategic roadmap and the opportunity to learn from other jurisdictions’ experiences and share critical forward thinking of strategy was invaluable.

1. *List benefits to the Transport cluster*

- Fostering and strengthening links with Transport’s UITP membership and Singapore Land Transport Authority.
- Knowledge sharing with international transport agencies. SITCE is a key platform for urban mobility stakeholders to come together to discuss and help redefine the public transport landscape. The event gathered policymakers, urban planners, operators as well as solution providers across the globe to forge partnerships and exchange information.
- Views were exchanged, and visions compared to ensure that policies prioritise more and better public transport, with the aim of having a strong and positive transversal impact on the Sustainable Development Goals, leaving no one and no place behind.
- Trudi Mares met with her counterpart in the Singapore Land Transport Authority along with the Minister and Board members. Discussions centred around sustainability - both environmental and financial, levers for customer behaviour change, infrastructure pipelines, global challenges and ongoing patronage recovery strategies and policy comparisons across jurisdictions.

Key learnings and outcomes

- Understanding lessons learnt managing COVID-19 from international transport agencies, and discussions, panels and presentations about policies and approaches across different jurisdictions responding to post-COVID travel and patronage patterns has informed current patronage and fare box revitalisation work.
- Transition to zero emissions was a key theme, and lessons learned from jurisdictions that are further progressed will inform TfNSW’s implementation of the ZEB transition program.
- Ms Mares and Ms Simpson travelled on the Singapore metro network; their firsthand experience as public transport customers will inform Greater Sydney’s customer experience uplift program.

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- TfNSW's membership of UITP includes many under-utilised benefits. More proactive engagement with the organisation will realise these benefits, particularly access to international research and resources.

Communication Strategy

Ms Mares and Ms Simpson will present the lessons learnt on the trip to the TfNSW Executive and the Greater Sydney Leadership Executive. They will also discuss the benefits realised, which, where appropriate, could be shared in stakeholder events and domestic conferences.

Alignment with Future Transport 2061

Learnings and involvement in the SITCE align with various areas of the Future Transport: sustainability, improved mobility and progressing towards Greater Sydney as a 30-minute city, where customers can access jobs, education and services within 30 minutes by public or active transport.

Disclosure Summary

Date	Organisation/Individual	Purpose of Meeting
3 November 2022	Trudi Mares, Deputy Secretary, Greater Sydney and Rachel Simpson, Executive Director Strategy & Implementation met with: Mohamed Mezghani , Secretary General, UITP Sebastien Desmet , Head of Membership, UITP Sylvain Haon , Senior Director Strategy, UITP	Foster relationships between UITP and TfNSW. Gain a clearer understanding of the opportunities for TfNSW as a member of UITP, especially with regards to peer review, collaboration and training.

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	<p>Karine Sbirrazzuoli, Senior Director Knowledge & Innovation, UITP</p> <p>Kaan Yildizgoz, Senior Director of Global Growth</p>	
4 November 2022	<p>Trudi Mares, Deputy Secretary, Greater Sydney and Rachel Simpson, Executive Director Strategy & Implementation and met with:</p> <p>Jeremy Yap, Deputy Chief Executive for Public Transport, Policy and Planning, Land Transport Authority (LTA), Singapore</p>	<p>Introductory meeting with Jeremy Yap, Deputy Chief Executive for Public Transport, Policy and Planning, Land Transport Authority (LTA), Singapore. Discuss common challenges and approaches to sustainability, transition to zero emissions, customer centricity and patronage return post-COVID.</p>

Expense Summary

Below cost for Ms Simpson

Breakdown of all costs incurred	Actual Cost
Airfares – GL 534030	Nil – covered by Ms Simpson
Accommodation – GL 534040	Nil – covered by Ms Simpson
Official hospitality – GL 534050	N/A
Attendance fees for delegates – GL 534050	\$1,558

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Ground transport – GL 534050	\$110
Meals and refreshments – GL 534050	N/A
Other miscellaneous costs – GL 534050	N/A
Total	\$1,668

The total cost of travel for Ms Mares was covered privately and therefore a NIL cost to TfNSW.

Traveller endorsement

Secretary

Executive Director Greater Sydney Date: 29/11/22	A/Deputy Secretary Greater Sydney Date: 29/11/2022	Rob Sharp Secretary Date: 07.12.2022 Noted
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**Please send your Post Travel Report, within 28 days from travel to the Office of the Secretary.*