

Briefing: Secretary
FOR INFORMATION

Post travel report - Overseas travel to Singapore in November 2023



Transport
for NSW

Purpose: To report to the Secretary on the recent overseas travel to Singapore. Four Sydney Coordinated Adaptive Traffic System (SCATS) delegates attended in person and presented at the ATC Future Days Symposium (The Symposium) on 15 and 16 November 2023. The delegation also fulfilled SCATS End User Licence Agreement (EULA) contractual annual visit to Singapore Land Transport Authority (LTA) on 14 November 2023.

Analysis: The ATC Future Days Symposium is an opportunity for SCATS to work with end customers, distributors, and partners from across the APAC region and Singapore. The Symposium brought together key stakeholders of the region to showcase the latest developments in technology and share insights and learnings.

Summary:

Attend & Speak at Symposium

The Symposium discussed various traffic management related topics. The 2 days brought together customers, government agencies and key partners from across the Asia region. Speaking opportunities were held by;

- Adele Beachley – Opening Address
- Andrew Wurf – SCATS Roadmap
- David McWilliam – SCATS support for Distributors and Customer
- David Ballm – SCATS operational update (NSW perspective)

Workshop with Singapore Land Transport Authority (LTA)

SCATS held a workshop with Singapore LTA to provide a business update on SCATS, including organisational structure, Transport and NSW Treasury investment, commitment to customer service, uplift in technical support and our refreshed product roadmap.

Benefits to the Transport cluster

Singapore is regarded as best in breed in global technology and security. This trip allowed SCATS to receive critical feedback to further improve the technology for use in NSW and around the world. David Ballm as the Director of Network Operations also received feedback and discussed different traffic methodologies which can apply to NSW roads.

Key learnings and outcomes

Communication Strategy

A debrief session at the SCATS Venture series was given by the four attending delegates highlighting the insights discussed in Singapore. This debrief formed a key part of the product development and will ensure adequate account management of a key customer.

Alignment with *Future Transport Strategy*

The SCATS delegation talked to several new products including the Cit-e product, which directly correlates to Safety and Performance by enabling Connected and Automated vehicles (CAVs) to safely manoeuvre across the road network. Allowing feedback from Singapore has given a critical customer, whose commitment to CAVs is very advanced, the opportunity to trial the product across different road networks which will assist in ensuring optimal delivery for NSW.

This is a deliverable in the Future Transport roadmap: “As technology develops and is tested and proven, new vehicles (such as CAVs) and smart infrastructure are expected to reduce rates of road trauma caused by human error”.

Disclosure Summary

Date	Organisation/Individual	Purpose of Meeting
14.11.23	Singapore LTA	Workshop to discuss SCATS operations
14.11.23	Investment NSW	Discussion on support for APAC region
14.11.23	President ITS	Discussion on Industry activities

Expense Summary

Breakdown of all costs incurred	Actual Cost (inc. GST)
Airfares – GL 534030	\$ 8,405
Accommodation – GL 534010, GL 534040	\$ 8,465
Official hospitality – GL 534050	\$0
Attendance fees for delegates – GL 534050	\$0
Ground transport – GL 534060	\$576
Meals and refreshments – GL 535030, GL 534020	\$562
Other miscellaneous costs – GL 534050	\$0
Costs incurred but not charged to SCATS Meals and refreshments for David Ballm, GL not posted in SCATS	\$107
Total	\$ 18,115

Traveller endorsement

Secretary

<p>Andrew Wurf Snr Manager Customer Success Customer Strategy and Technology</p> <p>Approved via EBN</p>	<p>David McWilliam Director Commercial, SCATS Customer Strategy and Technology</p> <p>Approved via EBN</p>	<p>David Ballm Director Network Operations Greater Sydney</p> <p>Approved via EBN</p>
<p>Adele Beachley Executive Director Customer Strategy and Technology</p> <p>Approved via EBN</p>	<p>Richard Host Deputy Secretary Customer Strategy and Technology</p> <p>Approved via EBN</p>	<p>Josh Murray Secretary  Noted Date: 18/02/2024</p>

**Please send your Post Travel Report, within 28 days from travel to the Office of the Secretary.*